



British Transport Police Authority
Welsh Language Standards Compliance
December 2023

1. Purpose

The purpose of this report is to outline how the British Transport Police Authority (BTPA) has complied with the Welsh Language Commissioner's standards in 2023.

2. Our core principles

Three core principles underline our Welsh Language policy. These are to:

- Correspond with members of the public and stakeholders in Welsh, where this is their preferred language.
- Ensure that when services are provided in Welsh they are of the same quality as in English.
- Consider the impact of our work and policies on the use of the Welsh Language.

3. Service Delivery Standards

- We have received no correspondence or phone calls requesting we respond in Welsh.
- When recruiting for new members, the candidate information pack was available in both Welsh and English.

4. Website/social media

- Key sections of the BTPA website are available in Welsh.
- We have not been contacted via social media in Welsh.

5. Public Meetings/Events and Non-public meetings

- When hosting our quarterly Full Authority meeting in Cardiff, key meeting papers were made available on the website in Welsh. A translation service was offered for any further documentation.
- We advertised Welsh Language services for the meeting would be provided if requested in advance.

6. Publications

- The BTPA Annual Report and Policing Plans have been translated and Welsh versions are available on the BTPA website.

7. Policy Making Standards

- The BTPA continues to consider the impact of policies on opportunities to use Welsh and ensure it is not treated less favourably than English when operating in Wales. This will form part of the equality impact assessment undertaken when policies are drafted, revised and reviewed.

8. Operational Standards

- BTPA's offices and staff are based in England and are not Welsh speakers, as such there is no policy on the use of Welsh internally.
- All BTPA staff have completed basic Welsh Language awareness training

7. Record Keeping Standards

- BTPA has not received any complaints in Welsh or relating to the compliance of Welsh Language Standards.