D Division Scotland
Introduction

Chief Superintendent Gill Murray
Divisional Commander D Division

Email gillian.murray@btp.police.uk
Follow @BTPMurray

D Division, following public and rail staff feedback, recognised a demand for change in the post-pandemic landscape. We have focused on enhanced recruitment, a review of resource structures to ensure greater officer visibility on key routes, refreshed our neighbourhood policing model and the re-energising of Operation Alert.

Over the past year, BTP officers in Scotland have been involved in policing major events across the country, most notably those events associated with the passing of Her Majesty Queen Elizabeth II. Policing under these challenging circumstances required officer professionalism, compassion and adaptability, while continuously demonstrating a commitment to protect and serve Scotland's communities on the rail network. I am proud our officers stood up to the task.

We are clear that, in our role as Guardians of the Railway, BTP will take a no tolerance approach to violence, discrimination and sexual harassment, while also collaborating with partners to prevent crime and minimise disruption related incidents on the network.

Anti-social behaviour and violence and intimidation towards women and girls continues to cause significant concern to the travelling public and rail staff. Focusing on greater visibility and targeted patrols in hotspot routes across Scotland, such as our joint Safer Shores initiative with partners, we will continue to take decisive action to tackle anti-social behaviour, violence and intimidation toward women and girls. The County Lines Taskforce are also engaged in fantastic work through taking decisive action against criminality perpetrated by organised crime, who often exploit some of the most vulnerable in our society, to courier drugs that impact communities in Scotland.

The key to our success in delivering for passengers and rail staff across Scotland is our partnership working with stakeholders, including the rail industry, Police Scotland, government and the third sector. Collaboration with our partners is essential if we are to create a hostile environment for those individuals who wish to engage in violence and intimidation towards women and girls and other crimes on the network.

Our partners continue to support us in these efforts by raising awareness of our Railway Guardian app and Text 61016 service, which offers passengers and staff an important tool to report incidents to BTP, where our officers will respond with decisive action. I am encouraged by the positive work BTP are engaged in with our partners in ScotRail through the Travel Safe Team Initiative, which facilitates greater visibility on trains across the rail network in Scotland to provide reassurance to passengers and staff in the event of an incident.

As we look to strengthen our partnership working further, I look forward to working with stakeholders to support Transport Scotland's recent reported recommendations on what action can be taken to improve the safety of women and girls on public transport in Scotland.

As we are all aware, there is intense public scrutiny on the work of the police. I share the deep anger, frustration and hurt of my valued colleagues following the news of PC David Carrick using his position as a police officer to manipulate and abuse women. I wholeheartedly welcome the bold leadership shown by the Chief Constable in recent weeks and months over this issue.

I am clear that BTP officers must continue to demonstrate the highest standards of professionalism when serving our communities, as we look to address the key challenges facing the rail network in Scotland.

I want to thank all the committed, hard working volunteers, staff and officers who continue to deliver a dedicated, professional policing service.

D Division
Scotland

Create a hostile environment for terrorism through the CONTEST strategy

- Maintain specialist operational capabilities that provide mitigation to the plausible attack methodologies identified. Develop capabilities where they do not already exist.
- Develop the awareness and understanding of the terrorist threat amongst BTP officers and staff, including the role they play in mitigating against it.
- Increase rail industry awareness of the terrorist threat and how they are able to mitigate against it
- Maintain command capability that enables effective command and control of the BTP response to a terrorist attack
- Undertake an exercise programme which thoroughly tests response plan, commanders and responders against the highest risk and most plausible threats within the CT Strategic Threat and Risk Assessment
- Develop and train guidance documentation and prepare plans for the highest risks and most plausible threats within the CT Strategic Threat and Risk Assessment

Ensure passengers and staff can work and travel free from the threat of violence

VIOLENCE AND AGGRESSION AGAINST PASSENGERS

- Number and percentage of positive outcomes for:
  - Serious violence
  - Weapon-enabled offences
  - Robbery
  - Public Order
- Officer tasking activity output for serious violence and weapons crimes:
  - Stop and Search
  - Intelligence submissions
  - Weapons seized
  - Victim Code of Practice Compliance

VIOLENCE AND AGGRESSION AGAINST RAIL STAFF

- Number and percentage of positive outcomes for violence against person (VAP) and public order against rail staff
- Outcome types for offences against rail staff
- Through collaboration with operators, improvement in percentage of positive outcome types for rail staff
- Victim Code of Practice Compliance

D Division
Scotland

Tackle those crimes and incidents that most impact on the confidence of those who work and travel

- Number and percentage of positive outcomes for volume crime at agreed key locations
- Officer activity output at agreed key locations (on and off train)
- Number of anti-social behaviour (ASB) incidents
- Satisfaction levels as determined by the Victim Crime Survey
- Incident response times, broken down by category (Priority/Immediate)
- Number and percentage of positive outcomes for football related offences

DIVISIONAL OBJECTIVES:

- **Number of BTP, industry operations and interoperability working with Police Scotland and associated outcomes**
- **Agreed key locations – to be decided with Divisions in new performance year**

Reduce disruption on the network through collaboration

- Number of disruption incidents and primary minutes at key locations broken down by category:

  - Cable theft
  - Trespass
  - Fatality/injuries involving a train
  - Vandalism/theft
  - Drunks/disorder/trespass

- Average fatality handback times
- Number of PSPs created for PiPP hotspots

DIVISIONAL OBJECTIVES:

- **Disruption minutes and incidents related to red route locations**
- **Joint problem-solving initiatives at red route locations with industry**

Protect, support and safeguard vulnerable people and those at risk of exploitation and harm

- Vulnerability concern reports by category
- Number of repeat presenters and high frequency presenters
- County Lines data by outcome category
- Number of life saving interventions
- Use of powers to protect people in crises (S136 Mental Health Act)

D Division
Scotland

Tackle violence against women and girls, hate crime and sexual harassment

- Number and percentage of positive outcomes for violent crimes against women and girls (including breakdown of victim engagement)

- Number and percentage of positive outcomes for incidents involving sexual harassment (measure for public and rail staff)

- Number and percentage of positive outcomes for sex offences (including breakdown of victim engagement)

- Number of known offenders being actively monitored

- Number of applications for Sexual Harm Prevention Orders, Criminal Behaviour Orders and wider preventative orders.

- Percentage of compliance with prohibitive orders for managed offenders

- Number and percentage of positive outcomes for hate crime (broken down by factor)

- Officer tasking activity output for sexual offences and hate crimes

- Satisfaction levels as determined by the Victim Crime Survey

- Victim support of prosecutions