

## [5 December 2023] Agenda Pack / Full Authority

MEETING 5 December 2023 11:00 GMT

> PUBLISHED 30 ovember 2023

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Minutes

Full Authority

Tuesday 26 September 2023 at 9.00am at The Angel Hotel, Castle Street, Cardiff, CF10 1SZ and via Microsoft Teams

#### Present:

Ron Barclay-Smith (Chair) Andy Cooper (Deputy Chair) Fiona Brunskill Emir Feisal Nick Hawkins Lord Jackson of Peterborough Kenna Kintrea Craig Mackey

#### Apologies:

Willie Gallagher Bev Shears

#### In attendance:

British Transport Police Authority Executive Hugh Ind (Chief Execut ve) Sarah Church ( hief Financ al Officer) Kate Carr Projec Dire or) Sam Elvy (Head of Strategy, Planning and Engagement) Susan Kohler (Head of Governance and People) Alistair MacLe an (Board Secretary / Minutes)

#### **British Transport Police**

Alistair Sutherland (Deputy Chief Constable) Sean O'Callaghan (Assistant Chief Constable) Charlie Doyle (Assistant Chief Constable) Rachael Etebar (Director of People and Culture) Allan Gregory (Assistant Chief Constable) Andy Morgan (Superintendent – C Division Wales) (up to Item 6) Vanita Patel (Head of Deputy Chief Constable's Portfolio) Steff Sharp (Director of Corporate Development)

#### External

Stuart Cowan (BTP Federation) Mark Marshallsay (BTP Federation) Oliver Mulvey (Department for Transport)

#### Apologies Agenda Item 1

- 1. Apologies were received from Willie Gallagher and Bev Shears.
- 2. Members noted the Chief Constable was represented at the meeting by the Deputy Chief Constable, to permit her attendance at Windsor Castle for her investiture as Commander of the Royal Victorian Order.

#### Declarations of Interest

Agenda Item 2

- 3. Fiona Brunskill declared an interest in Item 10 (*An Estate Fit for the Future* London Regional Hub Update) due to her employment with Transport for London.
- 4. Nick Hawkins declared an interest in relation to the Home Office Dismissals Review referenced at Item 9 (Chief Executive's Report) due to his le as a Legally Qualified Chair (LQC).

#### Minutes

Agenda Item 3

5. RESOLVED, that the minutes of the meeting held on 28 June 2023 be approved.

#### Actions

Agenda Item 4

- 6. Members considered a repot on actions arising from previous meetings and the following points were made.
  - a. Members noted that Action 6/2023 (External Scrutiny Plan) remained open.
  - b. Members noted that the Chief Executive's letter to the Comptroller and Auditor General had been sent and agreed that Action 11/2023 could be closed once the letter had been uploaded to *Board Intelligence* for Members' information.
  - c. Members noted an update on Action 19/2023 would be provided under Matters Arising in Non-Public session.
  - Members agreed that Actions 4/2023, 5 2023, 7/2023, 8/2023, 9/2023, 10/2023, 12/2023, 13/2023, 14/2023, 15/2023, 16/2023, 17/2023 and 18/2023 could be closed.
- 7. **RESOLVED**, that the report be noted.

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#### Policing the Railways in Wales

Agenda Item 5

- 8. A Superintendent briefed Members on policing the railways in Wales and the following points were made.
  - a. The Superintendent welcomed the fact policing the railways in Wales had been discussed during the BTPA Stakeholder Dinner the previous evening, and he was reassured to note the issues highlighted by attendees corresponded with his own assessment of policing the railways in Wales.
  - b. The Superintendent referenced the geographic challenge facing the Force in Wales, noting the fact that his officers were involved in policing issues that arose across the border in areas such as Shrewsbury and Liverpool. The length of time it took for officers to respond to incidents could give rise to rail staff feeling vulnerable.
  - c. The Superintendent expanded on the geographic c allenge, noting his officers were responsible for 247 stations of which only 60 were staffed. Many rural unstaffed stations offered shelters and free Wi-Fi that attracted youths, giving rise to potential anti-socia behaviour, vulnerability and disruption.
  - d. Recruitment and retention w re a challe ge, given the Force was competing against four local for es for recruits. Retention-wise, Members were asked to note that a forthcoming train drivers' cohort of nine individuals includ d five from a policing background, of which three were from British Transpor Police These individuals could look forward to a starting salary of £63,000 rising to £68,000 and beyond. It was also sometimes the case the officers chose to transfer to local forces to specialise, due to a perceived inconvenience of traveling to Birmingham and/or London to specialise within the Force.
  - e. The Superintendent took the opportunity to emphasise the importance of the Welsh Language (Wales) Measure 2011 and provided an example in how the Wales Sub-Division supported the Force as a whole in terms of Welsh Language compliance.
  - f. The forthcoming delivery of transformation of the Core Valleys Lines would pose a challenge for the Force to effectively police expanded rail infrastructure that included new retail units and licensed premises. It had been difficult to engage with stakeholders involved in planning and delivery of the transformation programme to ensure policing and security measures were taken into account from the outset.
  - g. The Superintendent noted the likely financial challenges facing the Force during the 2024/25 financial year, as external funding stakeholders such as

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the Welsh Government faced financial challenges of their own. This had the potential to negatively impact on the Force's performance measures in Wales, given the level of funding provided for e.g., PCSOs.

- 9. Members welcomed the Superintendent's briefing, and the following points were made.
  - a. A Member had been interested to learn at the stakeholder dinner that Transport for Wales noted that security did not feature highly in passenger survey data, given this suggested the rail travelling public were not linking security with other perceived issues such as anti-social behaviour.
  - b. In response to a question regarding metal theft, the Superintendent confirmed that the Force were included in the group responsible for the national policing response. Metal theft had been a significant issue in the mid-late 2010s, but this had diminished as the pric of metal declined. For example, the Welsh Government had funded two officers as metal theft leads across Wales, but this funding had ceased in 2015. Metal theft would not feature as a leading priority across the four local f rces.
  - c. In response to a question regarding intel igence sharing with local forces, the Superintendent replied that he current situation was satisfactory, but the effectiveness often relied on individu | personalities, which was subject to churn as those persons we e posted e sewhere or moved on.
  - d. Members noted the hallenge pos ed by theft from areas adjacent to the railway e.g., assoc ated temp rary rail repairs material stores, which has the potential to a fect stakeholder perception of Force performance.
  - e. The Chief xecuti e noted, in relation to the Core Valleys Lines, the constructio of a n w depot at Taff's Well, and noted the Authority was open to assisting in making an assessment of the likely additional financial burden posed by the need to police new rail infrastructure. Members noted that such instances could be addressed through application of the Force's new Capacity Planning Tool.
  - f. The Chair concluded discussion by noting the Full Authority's recognition of the hard work and professionalism displayed by officers of the British Transport Police in Wales.
- 10. **RESOLVED**, that the Superintendent's briefing on policing the railways in Wales be noted.

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#### Strategic Risk Register Q1 2023/24 Agenda Item 6

- 11. Members considered the Strategic Risk Register Q1 2023/24, and associated cover report and the following points were made.
  - a. The Chair of the Audit and Risk Assurance Committee welcomed the scrutiny afforded to strategic risk by peer Committees.
  - b. The Chief Executive referenced the length and level of detail of the register and noted work would continue to ensure Members were provided with as concise a strategic risk product as possible.
  - c. A Member commented that changes from the previous quarter's risk register should be highlighted through e.g., tracked changes.
  - d. The Chair noted that work was ongoing to ensur the strategic risk product provided to the Scottish Railways Policing Committee was as relevant as possible to Scotland, but cautioned against provision of a wholly distinct product that proved a burden on efficient reporting.
- 12. RESOLVED, that the Strategic Risk Register Q1 2023/24 be noted.

#### Policing Plan Performance Q1 2023/24

#### Agenda Item 7

- 13. Members considered Policing Plan P rformance during Q1 2023/24, and the following points were made
  - a. The Depu y Chief Constable introduced the report and highlighted,
    - i. There has been a volume increase in crime, with serious and high harm offences a concern.
    - ii. The Force was arresting and charging more people, but these efforts were being diluted by the overall volume of crime.
    - iii. The Force was seeing more success on combatting hate crimes.
    - iv. A campaign against unwanted sexual behaviour would commence shortly.
    - v. There was an upward trend in suicides on the network.
    - vi. Hand back times were at 97mins and proving increasingly challenging.
    - vii. Disproportionality in the use of powers during the quarter was likely driven by Operation Invert, focusing on robbery offences.
  - b. A Member praised the Force on its efforts to combat robbery and noted this was a pan-London challenge which, if the Force's efforts bore fruit, had the potential to significantly improve policing plan performance.

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- c. A Member noted that comparative data on solved rate / disproportionality would be welcome in future reporting (Action 20/2023).
- d. In response to concerns at the level of assaults against rail staff, the Deputy Chief Constable added his concerns albeit Members were asked to note a significant number of assaults were towards the lower end of harm e.g., verbal assault.
- e. Those present discussed the barriers to achieving convictions for rail staff assaults, including the fact staff required time off work to attend court. Members expressed the hope that the Force could engage with industry line managers in a bid to facilitate increased staff attendance.
- f. An Assistant Chief Constable noted that Members were welcome to attend the Force's Stop and Search Governance Board (Action 21/2023) and added that reporting could include the safeguarding upside of stop and search activity.
- g. An Assistant Chief Constable expressed his willigness to provide a briefing to magistrates on the Force's stop and search oversight (Action 22/2023).
- h. In response to a question, the Deputy Ch ef Constable replied that the Force's performance in Lond n was on a par with the Metropolitan Police and the City of London Police
- i. The Chair concluded the item by noting the Full Authority's concerns over the levels of assault faced by rail staff and the Force's officers, and expressed hope that Train Operating Companies would take any necessary steps to support their staff in engaging with the criminal justice process.
- 14. RESOLVED, that Policing Plan Performance Q1 2023/24 be noted.

#### Chief Constable's Report Q1 2023/24 Agenda Item 8

15. Members considered the Chief Constable's Report Q1 2023/24, and the following points were made.

#### Police Sgt Graham Saville

a. The Deputy Chief Constable expressed his sorrow at the tragic death of Police Sergeant Graham Saville of Nottinghamshire Police on 29 August 2023, having been struck by a train whilst attempting to assist a person in distress on the railway five days earlier. The Force would be supporting the College of Policing to ensure lessons learned were applied across UK policing.

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#### Financial Update

- b. The Deputy Chief Constable summarised the financial update provided within the report, highlighting efforts made by the Force to address pressures such as more proactive management of overtime.
- c. The Chair noted the Chief Constable's belief, expressed at paragraph 2.7, that financial decisions to address the Force's forecast overspend lay with the Full Authority. The Chair, on behalf of the Authority, made clear that the Authority required and expected the Force to meet, and not exceed, its budget limits. It was not for the Authority to determine the operational priorities for the Force, but rather the Force would need to determine the range of specified savings, with the impact clearly described, to allow the Force to meet its budget.
- d. In response to a query from the Director of Corporate Development, the Chair replied that the minimum contribution towards achieving a balanced Budget meant, in practice, reducing the fore ast ov rspend by £5m.
- e. Members noted that the Force had predicted the likelihood of financial pressures due to increased demand and committed to supporting the Force when any tough financial decisions had to be communicated to stakeholders. Members agreed hat it would be important that the Force and Authority did not make any financial y unachievable commitments during the forthcoming ound of Policing Plan consultation sessions.
- f. Members noted that Force le dership would be liaising with the Chief Executive to determine appropriate approaches to managing the forecast overspend.
- g. The Chair concluded discussion on finance by emphasising that the Force should be taking immediate action to mitigate its forecast overspend, in parallel with the planned liaison with the Chief Executive.

#### Ticket Office Closures Consultation

h. In response to a question, an Assistant Chief Constable noted the Force welcomed rail staff presence at stations and acknowledged a point from a Member that proposed closures risked excluding older and vulnerable persons from travel on the network.

#### 16. RESOLVED, that Members,

a. Taking into account the Chief Constable's comments at paragraph 2.7, affirm the Full Authority's position that in-year funding pressures were within the remit of the (Additional) Accounting Officer, and it was a requirement for the Force to come within its set Budget and, in

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consultation with the Chief Executive, reduce its forecast overspend by a minimum of £5m for 2023/24.

b. Note the wider updates within the report.

#### Chief Executive's Report Q1 2023/24 Agenda Item 9

17. Members considered the Chief Executive's Report Q1 2023/24, and the following points were made.

#### Cost Allocation Model Reform

- a. The Chief Executive noted that the consultation period commenced that day. He would be interested to see what level of engagement there was from industry.
- b. Members noted key factors underpinning the properties and reform were how costs were apportioned among operators (n t the quan um of costs), and the simplification of the model through the intr duction of different data sets.
- c. Members noted they should expect iscussion on which operators benefited more than other under the proposed model to take place at a later date once the consultation had progressed.

#### Dismissals Review

d. A Member noted his interest in the Home Office Dismissals Review given his capaci y as a Legally Qualified Chair (LQC). He expressed his disagreement with the findings of the review and felt that the Authority should no be afraid to take stock - as proposed within the report - and decide which elements benefited the Authority and Force the most.

#### Policing Plan 2024/5

e. The Chief Executive noted Members were welcome to attend the forthcoming Policing Plan 2024/25 consultation meetings and committed to circulating joining details outside of the meeting (Action 23/2023).

#### Executive Team

f. The Chief Executive noted the level of churn within the Executive Team which, in his view, was mitigated by the return of two former members of the Team to resume roles they previously held.

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- g. The Chief Executive placed on record his thanks to Head of Strategy, Planning and Engagement Sam Elvy, who was departing the Executive Team after 18 years' service.
- 18. **RESOLVED**, that the report be noted.

The meeting was adjourned between 10.40am – 10.50am.

#### An Estate Fit for the Future – London Regional Hub Update Agenda Item 10

- 19. Members considered an update report on An Estate Fit for the Future London Regional Hub and the following points were made.
  - a. Fiona Brunskill declared an interest in the item in her capacity as an employee of Transport for London.
  - b. A Member noted that the Authority and Force coul not assume project costs would reduce, and therefore the final Full Busin s Case should make adequate provision for risk.
  - c. A Member added that the Full Business Cas should include reference to secondary projects that had not bee assumed earlier in the project development phase.
  - d. The Director of Corp rate Development confirmed that the Force was liaising closely with the contr ctor.
  - e. In response to a question the Director of Corporate Development noted that the c ntinge cy option in the event the planned location did not materialise on tim for any reason, was either to continue to occupy the current Force Headquarters in Camden or adopt options involving redeployment and/or home working arrangements.
- 20. RESOLVED, that the report be noted.

#### Transport for London / Train Operating Companies' Final Outturn vs Budget Agenda Item 11

21. Members noted that the planned report on Transport for London / Train Operating Companies' Final Outturn vs Budget 2022/23 had been withdrawn to enable it to be finalised. Instead, it would be circulated outside of the meeting for approval in line with the BTPA Code of Governance (June 2023) Annex 5 (Procedural Standing Orders) Paragraphs 24 & 25 (Action 24/2023).

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Committee Minutes Agenda Item 12

[Background Pack] Audit and Risk Assurance / 5 July 2023 Agenda Item 12.1

22. **RESOLVED**, that the minutes of the Audit and Risk Assurance Committee meeting held on 5 July 2023 be noted. The Committee Chair noted the Committee had signed off the Annual Report and Accounts having first sought assurances from the Chief Financial Officer regarding unadjusted errors not being deemed material.

[Background Pack] Appointments, Remuneration and Appraisal / 4 August 2023 Agenda Item 12.2

23. **RESOLVED**, that the draft minutes of the Appointments, Remuneration and Appraisal Committee meeting held on 4 August 2023 be noted. The Committee Chair noted the Committee had approved a 7% pay rise or off cers and staff.

#### [Background Pack] Strategy and Planning / 5 Septembe 2 23 Agenda Item 12.3

24. **RESOLVED**, that the draft minutes of the Strategy and Planning Committee meeting held on 5 September 2023 be ote . Th Committee Chair highlighted the Committee's consideration of the Unfunded Pre sures Update Q1 2023/24.

## [Background Pack] People and Culture / 6 September 2023

Agenda Item 12.4

25. **RESOLVED**, that the dr ft People and Culture Committee minutes of the meeting held on 6 Septembe 2023 be noted. The Committee Deputy Chair noted his praise for the quality of the meet ng papers and the excellent feel they gave Members for the nature of People and Culture issues facing the Force. He highlighted the report taken by the Committee on the Force's response to the recommendations within the Casey Review.

#### [Background Pack] Performance and Delivery / 7 September 2023 Agenda Item 12.5

26. **RESOLVED**, that the draft Performance and Delivery Committee minutes of the meeting held on 7 September 2023 be noted. The Committee Chair noted the Committee had considered issues relating to Policing Plan Performance and Financial and Commercial Performance that had featured on the Full Authority agenda that day. He added that he understood His Majesty's Inspectors of Constabulary, Fire and Rescue Services (HMICFRS) planned to observe the next meeting of the Committee in November 2023, and it was his intention for their attendance involve two-way interaction on the Committee's business.

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#### [Background Pack] Audit and Risk Assurance / 8 September 2023 Agenda Item 12.6

27. RESOLVED, that the draft minutes of the Audit and Risk Assurance Committee meeting held on 8 September 2023 be noted. Members endorsed the decision by the Committee for oversight of recommendations arising from the Manchester Arena Inquiry to be integrated into the Deputy Chief Constable's standing report to that Committee going forward. The Committee Chair highlighted the incongruity of the Force being subject to follow-up inspections on PEEL and counter-corruption when the relevant HMICFRS reports had not been released from their prepublication embargo by HMICFRS/Department for Transport.

#### [Background Pack] Scottish Railways Policing / 14 September 2023 Agenda Item 12.7

28. RESOLVED, that the draft minutes of the Scottish Railways olicing Committee held on 14 September 2023 be noted.

#### Workplan 2023/24

Agenda Item 13

29. RESOLVED, that the Workplan 2023/24 be noted.

#### **Any Other Business**

Agenda Item 14

#### Farewell to Sam Elvy

30. The Chair noted this was the final meeting prior to Sam Elvy's departure as Head of Strategy, Planning a d Engagement. He noted Sam's commitment to the British Transport Police Authority over the course of 18 years had been outstanding, and as he had noted at the recent Scottish Railways Policing Committee, he would personally miss her advice and counsel. On behalf of the Full Authority, he wished her well for the future.

#### **Exclusion of the Public**

Agenda Item 15

31. RESOLVED, that the public be excluded from the meeting for the following items of business in accordance with the BTPA Code of Governance (June 2023) Annex 5 (Procedural Standing Orders) Paragraph 39.

#### **Non-Public Minutes**

Agenda Item 16

32. RESOLVED, that the non-public minutes of the meeting held on 28 June 2023 be approved.

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 Members received an update from the Chief Executive regarding Action 19/2023 (BTPA/BTP Fed Conference)<sup>1</sup>.

Any Other Business in Non-Public Session Agenda Item 16.1

34. Members received a non-public update from an Assistant Chief Constable regarding armed policing<sup>2</sup>.

#### Meeting Evaluation

Agenda Item 17

- 35. The Board Secretary invited those present to provide comments on the administration of the meeting, the blend of items on the agenda and content of the papers, and the dynamics of the meeting. The following points were made.
  - a. Future meeting venues should be selected based o the quality of conference facilities on offer e.g. availability of Microsoft Teams.
  - b. Future meetings could be convened on BTP estate rather than external venues.
  - c. Future meetings that were convened aw y from Force Headquarters could include greater emphasis on M mber engagement with rank-and-file officers and staff.
  - d. It was unfortunat that the length of financial periods during 23/24 combined with he d te o the meeting had meant it was not possible to provide a P6/Q2 financial position paper that day.
  - e. The input from the local Superintendent had been welcome albeit it would have been helpful for much of the context and content he provided at the meeting to have featured in the Members' briefing for the Stakeholder Dinner the previous evening.

The meeting ended at 11.35am.

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<sup>&</sup>lt;sup>1</sup> Please refer to the Non-Public Minutes of the 26 September 2023 meeting for the full minute text of this item.

<sup>&</sup>lt;sup>2</sup> Ditto

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#### FULL AUTHORITY ACTIONS FROM PREVIOUS MEETING(S)

No	Date	Action	Owner	Outcome
6/2023	28 June 2023	A Member encouraged the Force and Executive to develop a time-bound plan on where BTP/A hoped to be in three-six months in terms of external scrutiny – the number of persons engaged, number of meetings etc.	Project Director / Strategic Head of Diversity and Inclusion	In Progress Verbal update to be provided at December 2023 meeting.
19/2023 (Non- Public)	28 June 2023	The Chair directed that an issue regarding backpay discussed at a recent BTPA/BTP Fed Conference be considered by the Chief Constable / Chief Executive outside of the meeting and an update provided to Members when appropriate	Chief Executive Chief Constable	Completed Item on December 2023 Full Authority Agenda
20/2023	26 September 2023	A Member noted that comparative data on solved rate / disproportionality would be welcome in future Policing Plan Reporting to the Full Authority.	BTPA Analy t	Completed Incorporated into Policing Plan Performance item on December 2023 Agenda
21/2023	26 September 2023	An Assistant Chief Constable noted that Members were welcome to attend the Forc 's Stop and Search Governance B ard	Member Engagement Manager	Completed Invitation for Stop and Search Governance Board (15 November 2023) issued to Members
22/2023	26 September 2023	An Assistant Chief Constable xpressed his willingness to provid a b iefing to magistrates on the Force's stop and s a ch oversight.	Assistant Chief Constable – Network Policing	In Progress Chief Superintendent (B Division) on standby to provide briefing. Dates will be offered to interested Member.

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23/2023 Completed 26 September The Chief Executive noted Members were Board Secretary 2023 welcome to attend the forthcoming Policing Board Secretary highlighted Plan 2024/25 consultation meetings and dates with Members on 28 committed to circulating joining details September 2023. outside of the meeting 24/2023 26 September Members noted that the planned report on **Chief Financial Officer** Completed 2023 Transport for London / Train Operating Approved on 14 November Companies' Final Outturn vs Budget 2022/23 2023 as out-of-committee had been withdrawn to enable it to be decision Serial A040. finalised. Instead, it would be circulated outside of the meeting for approval in line with the BTPA Code of Governance

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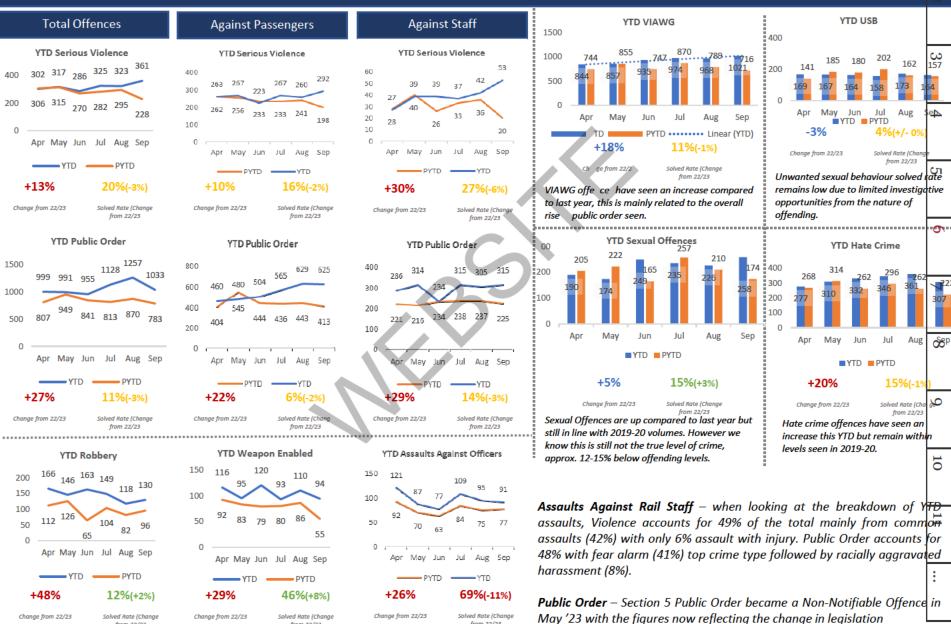
## Policing Plan

from 22/23

Ensure passengers and staff can work and travel free from the threat of violence

from 22/23

Tackle violence against women, and girls, sexual harassment and hate crime



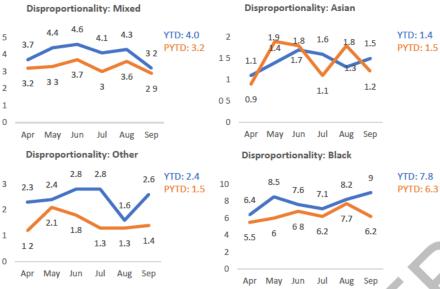
from 22/23

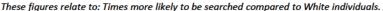
## Policing Plan

insure passengers and staff can work an travel free from the threat of violence

#### Tackle those crimes and incidents that most impact on the confidence of those who work and travel







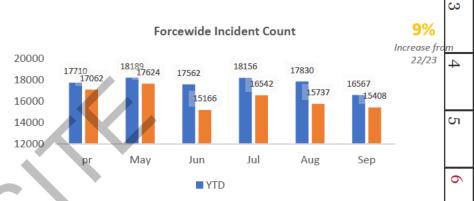
The progress made in reducing self-defined 'not stated' directly affected disproportion lity. though this may result in a growing disproportionality rate for all ethnic minority groups this is b cause ewer se ches are excluded resulting in more accurate figures.



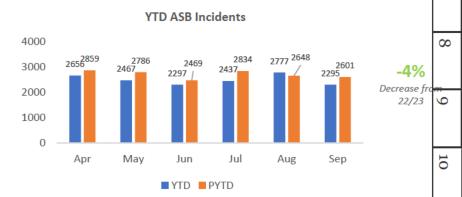


Find Rate 50% 46% 47% 46% 48% 45% 43% 46% 47% 43% 40% 42% 42% 43% 35% 30% Apr May Jun Jul Aug Sep

Forcewide find rate was 43% in September, down from 46% & 45% previous two months. Looking at PYTD we saw a similar trend, so there may be seasonal factors at play in terms of deployments & barriers hindering proactivity. Volume is also a factor, as BTP activity in July/August was driven by summer plans & events such as Leeds and Reading Festival.



Fo wide cidents have seen a gradual increase since Covid – surpassing volumes recorded dur ng the same period in previous years. On average 30% of all incidents are crimed.



#### YTD Breakdown:

B Division saw the highest number of YTD incidents accounting for 55% (8,331 incidents) followed  $b\mu$ C Division (37%; 5,558 incidents) and D Division (8%; 1,211).

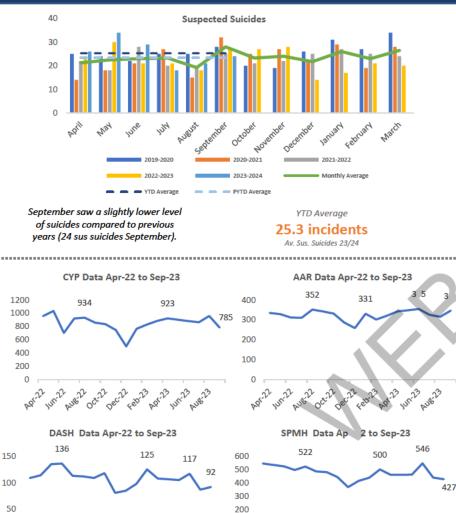
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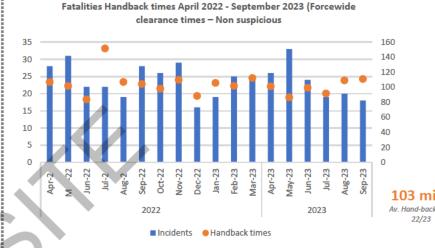
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Policing Plan

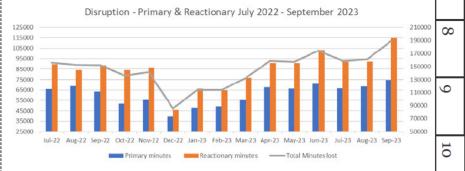
Protect, support and safeguard vulnerable people and those at risk of exploitation and harm

Reduce disruption on the network through collaboration





Ave age handback time YTD is 103 minutes from 138 incidents. For September is 111 minutes was r corded, mirroring the previous month of August where the handback times were 107 minutes.



September reactionary minutes are higher when compared to the same period in 2022 similarly with Primary minutes. Recording a peak this month this is mainly due to delays; Trespass near North Kent Junction on 15th which started at 07:06 in the morning and brought all traffic in and out of London v  $a_{1}^{-1}$ . New Cross to a standstill throughout the day. This generated **10,467** delay minutes (which accounts for 5.5% of total delay minutes for the month).

Children Young Persons (CYPs) continue to have the highest data submissions in comparison to other areas of Vulnerability, having seen a steady increase since December.

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#### **Overall notifiable offences**

At the end of October, BTP had recorded 46,312 offences for the year to date. This was a 20% increase compared to the previous year to date (PYTD). It was a 13% rise compared to the same period in 2019/20 and 20% more than in 2018/19. The largest driver of the increase was theft of passenger property (+3,884 / 45% to 12,530 offences).

Notifiable

+9%

+13%

Disruption

Hate crime:

Solved hate

crime: +4%

Hate crime

percentage

+24%

BTP solved 5,548 crimes between April and October, which was 9% more than the PYTD. The 20% increase in crimes recorded however meant that the the percentage of crimes solved reduced slightly from 13% to 12%.

#### Police related disruption

A 13% increase in overall police related delay minutes for April to October compared to the PYTD was in the context of a 9% increase in police related disruption incidents. Primary delay was up by 7%.

The largest cause of delays continued to be trespass, which accounted for 50% of all police related delay. There was an 8% increase in trespass incidents and a 19% increas associated delay minutes during this time.

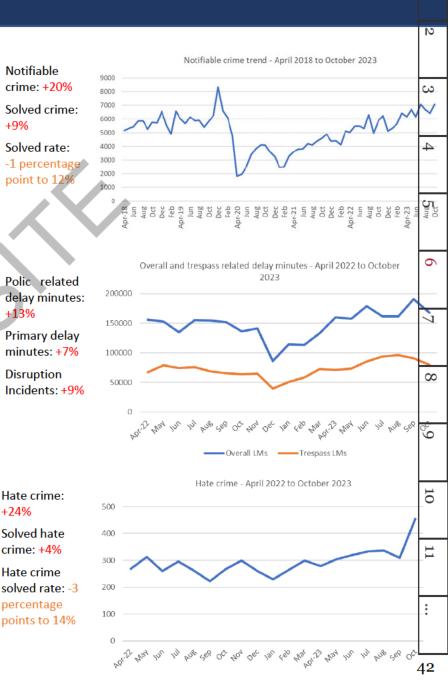
#### Hate crime

At the end of October there was a 24% increase in the number of hate crimes reco de for the year to date when compared to the PYTD, with the month of Octob r seeing a 71% rise compared to the same month last year and 47% more tha Sep ember Most (74% of) hate crimes were public order offences.

#### Next quarter challenge – establishment/resources

The Policing Plan update to the Q2 Performance and Delivery Committee (PDC) meeting reported that future challenges included the impact of the recruitment freeze until potentially January '24 on the vacancy gap the force is experiencing, where there wouldn't be the ability to reduce this, and the level of demand that BTP will be able to attend. Another measure in place is a limit of the overtime offered to officers. The Force is experiencing a higher level of operational demand in the short term and into Q3 with priority high harm operations, event/football policing, additional demand linked to the festive period and current events in Gaza and Israel.

It was also reported that the festive season could see an increase in acquisitive crime. Previously this increased demand could be partially managed with the use of overtime in areas which is not achievable this year. However, this presents a new opportunity for BTP to focus on the joint working approach with industry to help with forecasted increase in demand.





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Report to: Date: Subject:	Full Authority 5 December 2023 BTPA Cover Report / Annual Refresh of Policing Plan 2022-25	25 Camden Road London NW1 9LN T: 07900 394 397 E: general.enquiries @btpa.police.uk www.btpa.police.uk
Sponsor: Author: For:	Chief Executive Kate Carr Discussion	

#### 1. PURPOSE OF PAPER

1.1 To encourage discussion of this year's refresh of the Policing Plan, the proposed amendments to which are set out in BTP s paper of 15 November to the Strategy and Planning Committee, which is now before the Authority.

#### 2. BACKGROUND

- 2.1. Instead of creating a new Plan ever year the approach agreed for the 2022-25 Plan was to move to a thre year rolling Plan, aligned to the Guardians of the Railway Strategy with a commitment to carry out an annual light touch review an refr sh The rationale behind that proposal was to create a line of sight on opics of shared importance for BTP and its partners, to create the conditions to encourage deeper partnership working to tackle those shared priorities
- 2.2. Every September/Oc ober, BTP hosts sub-divisional stakeholder meetings to inform industry colleagues of any proposed changes to the Policing Plan and to check that the identified priorities remain aligned, and the metrics remain relevant.
- 2.3. These meetings are well attended by industry and offer an annual opportunity to talk about their priorities and whether these align with the proposed Policing Plan.

#### 3. THEMES

- 3.1. This year, each meeting was opened with an introduction from BTP on the force's financial challenges and the likely impact on resources, vacancies, and performance. The force's paper seeks to make explicit the link between delivery of the Policing Plan and the various potential outcomes of the MTFP discussions.
- 3.2. In this context, the following recurring themes came up across multiple meetings:
  - Staff assaults and corresponding solved rates

- Trespass and collaborative intervention work
- Anti-social behaviour (ASB)
- Cable theft
- Integrated security and policing
- 3.3. Similar themes were prominent in the feedback from BTP's latest available public consultation (2022) and rail staff survey (2022/3) with sexual offences, violence and anti-social behaviour named the top priorities by the public. For rail staff, anti-social behaviour was of top concern, with worryingly low perceptions of personal safety at work.
- 3.4. At stakeholder engagement sessions questions were asked by industry colleagues about the relative priority of each of the Policing Plan priorities. Assurance was sought that trespass is taken sufficiently seriously, given the impact of disruption (reliability) on passenger confidence.
- 3.5. Reducing disruption does feature in the plan as a priority, however there were views expressed that the wording could be more tangible and proactive. Had the associated MTFP scenarios been presented to industry, concerns would likely be expressed that disruption incidents; fatality hand back times and problem solving at disruption hotspots are flagged as areas where performance will degrade, and that delivering progress on rail staff survey confidence plans is removed altogether.
- 3.6. At the Scottish Railway Policing Committee there was significant discussion of ASB as a policing priority, in that where s performance data shows a reduction in ASB incidents, that's not how it eels, and the level of public concern about it seems to be increasing BTP/A have hitherto sought to reflect the importance of tackling ASB in the narrative attached to the Plan, in addition to including a metric unde the objective to '*Tackle those crimes and incident that most impact on the confidence of those who work and travel*' nd the ame is proposed for this year's refresh.

#### 4. CONCLUSION AND NEXT STEPS

- 4.1. Overall, and subject to the challenges around priorities relative to each other, stakeholders were supportive of the existing priorities being carried forward into 2023/24. The priorities as drafted are considered sufficiently wide-reaching and broad to allow local issues to be addressed where necessary.
- 4.2. Visibility, anti-social behaviour, trespass, and violence against rail staff continue to be key themes raised by partners and Members may want to consider whether more can be done to demonstrate these messages are being heard and acted upon.
- 4.3. Subject to any feedback from the Authority work will commence to finalise the drafting and prepare for publication in March 2024.
- 4.4. Introductions from the Chair, Chief Constable and Divisional Leads will be updated for the refreshed plan along with details on local leadership, budgets and resourcing.

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REPORT TO:	Strategy and Planning Committee / Full Authority
DATE:	15 November 2023 / 5 December 2023
SUBJECT:	Policing Plan Annual Review 2024/25
SPONSOR:	Alistair Sutherland, BTP
AUTHOR:	Jennifer Crowther

#### 1. PURPOSE OF PAPER

1.1 This paper provides Members with an update on the annual review of the 2022-25 Policing Plan and proposals for 2024/25.

#### 2. CONTEXT

- 2.1. The Policing Plan is complimentary to and runs concur ently with the Force Strategy and provides the operational arm for delivery.
- 2.2. The three-year Policing Plan was set in 2022 and committed to a 'light touch', annual review to ensure objectives remain relevant to the Force and ocal sub divisions.
- 2.3. This will be the second annual light touc eview before a more detailed assessment in 2024 to compliment the review of the Guar ians of the Railway strategy.
- 2.4. The Policing Plan propos s are subject to the MTFP settlement for 2024/25, which will have an impact on policing act vity nd pe formance.
- 2.5. Annex 1, provides members with a range of scenarios:
  - a) Relating to MTFP Scenarios which Maintain (2.a. and 2.b.) or Improve Performance (3.a. and 3.b.)
  - b) Relating to MTFP Scenarios which Reduce Performance (1.a. and 1.b.)
- 2.6. The proposals have been reviewed and endorsed by BTP Force Executive Board.

#### 3. ENGAGMENT AND CONSULTATION

- 3.1. The existing Policing Plan has been subject to extensive engagement including;
- 3.2. A comprehensive programme of local stakeholder events in September and October 2023 that were well attended by key industry and partners including Transport Focus, Rail Delivery Group, Transport for Wales, Transport for West Midlands and the Scottish Police Authority.

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Every effort has been made to ensure stakeholders had the opportunity to review and confirm that the existing priorities are fit for purpose at a local level.

- 3.3. BTP's Public Consultation 2022, assists in identifying policing priorities that matter most to the travelling public who work or travel on the rail network.
- 3.4. BTP's Rail Staff Survey 2022/23, assists in identifying rail staff concerns and priorities and provides a measure for rail staff confidence.
- 3.5. An internal review with department leads on Priorities, Metrics and availability of reporting information.
- 3.6. The feedback from these activities has received detailed consideration and has shaped the proposals contained in this paper.

#### 4. FINDINGS

- 4.1. The **Public Consultation 2022**<sup>1</sup> received 1,790 re ponses.
  - There is an increase in the number of resp ndents who feel safe from crime whilst travelling on the railways 66% (1,165) of respondents f el safe while using the rail network with 11% of respondents feeling unsafe (195) *This s an in ease compared to last year's findings where* 53% respondents said they fet safe while using the rail network. 26.3% said they felt unsafe whilst travelling on the railway network i 2021, this has dropped significantly in 2022.
  - Confidence in BTP has increa ed as 70% of respondents who had contacts with a police officer in the last 12 month agree hat 'BTP treats everyone according to their needs', *when compared to 2021 when only 55% of re pondents agreed with this statement.*
  - The statement 'BTP deal with the things that matter to passengers' had 69% of respondents agree with this statement compared to 2021 when only 58% agree with this statement.
  - Top policing priorities; Sexual Offences, Violence and anti-social behaviour were regarded as the top 3 priority offences for BTP from respondents.
- 4.2. The **Rail Staff Survey**<sup>2</sup> received 1,650 responses across all Train Operating Companies.
  - 53.1% (849) of all respondents feel unsafe in relation to crime whilst at work, whilst only 23.5% (376) said they feel safe the results of the Public Consultation survey showed that only 11.0%

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<sup>&</sup>lt;sup>1</sup> Public Consultation 2022 Report – Analytics & Insight, BTP

<sup>&</sup>lt;sup>2</sup> Rail Staff Survey Headline Analysis – Analytics & Insight, BTP







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of people feel unsafe on the railways, so rail staff are significantly more fearful than the public. Driving this result were comments that there is a lack of presence and visibility from BTP, as well as certain social events involving alcohol (football games, music festivals) which leads to increased Anti-social behaviour on the railways.

 Anti-social behaviour was the crime type that most rail staff (91.4%, 1,508) find a problem where they work, with fare evasion (85.6%, 1,411) and alcohol-related disorder (83.4%, 1,375) making up the top three. Rail staff believe that the forces top priority in policing should be to have a larger presence at train stations to help deter these types of offences and to improve the response time to incidents.

#### 4.3. Stakeholder Feedback.

- Overwhelming support at all meeting for the existing Pri rities to be continued into 2023/24. Assessment that Priorities are wide reaching and broad enough to allow local issues to be addressed.
- Visibility, anti social behaviour, violence against ra staff and trespass (focus on non-mental health related), continue to be key themes raised by the Train Operators.
- Concerns were raised by stakehold rs regarding a freeze upon recruitment, availability of
  officers within the context of ex sting acancy gaps and the impact upon delivery of the
  Priorities.

#### 4.4. Policing Cont xt

 The wider policing environment<sup>3</sup> was reviewed when the Plan was commissioned and is deemed to still be relevant. There is good alignment on the following themes – partnership working to deliver outcomes, tackling violence, sexual offences and hate crime including violence against women and girls, anti- social behaviour and public order, public protection/protecting vulnerable people, counter terrorism and crimes of theft.

<sup>&</sup>lt;sup>3</sup> <u>Strategic Policing Requirements</u> has included Violence Against Women and Girls in its most recent publication, <u>Scotland Strategic Policing</u> <u>Priorities, National Police Chiefs Council Policing Vision for 2030</u> and Home Office <u>Beating Crime Plan</u> (2021).



#### 5. DRAFT PROPOSALS

- 5.1. Anti-Social Behaviour has been a theme identified throughout both stakeholder and public feedback. In-keeping with the discussion and decision at the Strategy and Planning Committee (March 2022), when initially setting the three-year Plan, we are confident that ASB is covered within the objective to '*Tackle those crimes and incidents that most impact on the confidence of those who work and travel'*, with specific measures already in place. However, it would be appropriate to ensure coverage of this key theme within the accompany Policing Plan narrative.
  - Hate Crime (and its associated metrics) is moved to the Confi ence Priority. This is due to the
    natural alignment of hate crime and confidence and ena les the force priority on Violence
    against women and girls to align with national definitions. T is was raised at each of the
    stakeholder events with no objections raised.
  - Metrics have been reviewed and updated to reflect newly available information such as rail staff survey data, drone activity, Counter Terrorism and the inclusion of offences recorded under less serious public order which is recorded in Scotla d. These were raised at each stakeholder event with no objections noted.
- 5.2. The delivery and performance of the Po cing Plan is naturally linked to the MTFP settlement and affordable workforce numbers. As these two processes are running concurrently through the Strategy and Pl nning Comm ttee, proposals have been endorsed by the Force dependant on the settlement reached a d associated level of proactivity. Within Annex 1:
  - Slides 3-7 provide the metrics relating to MTFP Scenarios which Maintain (2.a. and 2.b.) or Improve Performance (3.a. and 3.b.)
  - Slide 8, demonstrates areas of cessation or where we anticipate a **Performance Reduction** relating to MTFP Scenarios **1.a**. and **1.b**.

Recommendation - Hate crime to move to the confidence priority.

**Recommendation** – The Policing Plan Priorities and Metrics published will be subject to the MTFP agreement.

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#### 6. NEXT STEPS

6.1. We are in the process of running an internal review of our Key Performance Indictors (KPI's) to ensure robust alignment to Guardians of the Railway Strategy. These will be available in the new calendar year for inclusion within the published plan.

#### 7. PUBLICATION

7.1. As in previous years the published plans will include specific sections setting out the objectives and measures for Wales, Scotland and TfL (B-Div Central) reflecting the unique operating environments and relationships in those areas.

Annex 1: Policing Plan 2022-25. 2024/25 Annual Review

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# **BTP Policing Plan 2022 - 25** Annual Review

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Strategy and Planning - November 2023

# Content

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•	Amendments to the Policing Plan subject to MTFP Maintain (2.a. and 2.b.) or Improve Performance (3.a. and 3.b.)	Slides 3 -	4
	Changes and additions are highlighted in Yellow		ы
•	Adjustments to the Policing Plan subject to MTFP Scenarios which <b>Reduce Performance</b> ( <b>1.a</b> . and <b>1.b.</b> ) Removal or degradation in performance is highlighted in Grey.	Slide 8	6
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Create a hostile environment for terrorism through the CONTEST strategy	Ensure passengers and staff from the threat		Tackle those crimes <mark>(inc. Hate</mark> <mark>Crime)</mark> , and incidents that most impact on the confidence of those who work and travel	Reduce disruption on the network through collaboration	Protect, support and safeguard vulnerable people and those at risk of exploitation and harm	Tackle violence against wom and girls, <del>hate erime</del> and sexu harassment							
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### Central Sub Division Policing Plan

We will work with our part	tners to tackle the follo	wing for the railway a	nd TfL (London Underground,	London Overground, Tf	L Rail, Dockland	's Light Railway, Trams ai	nd
			Emirates Airline):				ю
Create a hostile environment for terrorism through the CONTEST strategy	Ensure passengers and st free from the thr		Tackle those crimes <mark>(inc. Hate</mark> <mark>Crime)</mark> , and incidents that most impact on the confidence of those who work and travel	Reduce disruption on the network through collaboration	Protect, support and safeguard vulnerable people and those at risk of exploitation and harm	Tackle violence against wome and girls, <del>hate crime a</del> nd sexu harassment	
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				<ul> <li>TfL provided lost customer hour data compared to long term trends, broken down by</li> </ul>			54

	C Division Policing Plan							
We will work with our partners to tackle the following for the railway and Merseyrail underground network:								
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		D	Division Policin	g Plan			1	
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	Forcewide Pol	icing Plan –	MTFP Scenarios which Re	duce Performanc	e (1.a. and 1.b.).		1	
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Report to:	Full Authority	25 Camden Road London NW1 9LN
Date:	5 December 2023	T: 07900 394 397
Subject:	BTPA Cover Report / Police Race Action Plan	E: general.enquiries @btpa.police.uk
Sponsor:	Chief Executive	www.btpa.police.uk
Author:	Kate Carr	
For:	Discussion	

- 1. Purpose of paper
  - 1.1 To set the context for BTP's update on delivery of the Police Race Action Plan (PRAP.)
  - 1.2 To remind Members that the plan, developed by the NPCC and College of Policing commits policing as a whole to becoming anti-racist and trusted by Black people, a commitment whi h is re erated in the Chair's foreword to the Policing Plan.
- 2. Background
  - 2.1 The activities described are wide ranging given the breadth and depth of the ground covered in the plan. BTPA o ersight of the underpinning work has been primarily through the legit macy focus of the People and Culture Committee (PCC) on workforce representation and the Performance and Delivery Commi ee (PDC) on the use of powers and stop and search.
  - 2.2 BTPA is also repre ented in the relevant steering groups and boards within the Force's inte nal governance.
  - 2.3 Given the centrality of this work to trust and confidence in policing, the Full Authority decided in December 2022 that it would take periodic updates on progress as part of its oversight of inclusion and diversity.
- 3. Issues encountered
  - 3.1 The scale of the plan's ambition is a real challenge, and the report sets out the wealth of activity under each of the four workstreams. To simplify, the key desired outcomes are:
    - Improving representation and experience of Black people in the workplace.
    - Explanation or reform of disproportionality in the use of powers.
    - Effective engagement of Black communities.
    - Better treatment and support for Black victims of crime.
  - 3.2 Some of this is very hard to measure objectively, and where data is held (workforce representation; use of powers) there is, as yet little to see in terms of tangible improvement of the headline data.

Official

- 4. Conclusions
  - 4.1 It would be easy to focus on the apparent lack of impact of all the activity and initiatives described in the report, but that would be to underestimate the scale of the challenge, and to ignore that:
    - The standards of reporting have improved considerably.
    - Gaps in data and knowledge are being proactively filled.
    - The willingness to engage in difficult conversations is improving.
    - The maturity of the debate is developing.
  - 4.2 Turning the collection of activities into sustainable cultural change is the leadership challenge and requires concerted and consistent focus from all angles to mitigate the risk of becoming just another action plan.
- 5. Recommendations
  - 5.1 Members are asked to note the progress u date.
  - 5.2 Members are asked to consider where they m ght bring their expertise and experience to bear in this context.

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SECURITY CLASSIFICATION - OFFICIAL HANDLING INSTRUCTIONS - Not for external distribution DISCLOSABLE (FOI / PUBLICATION SCHEME) - Yes



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## Report

Report to:	ВТРА
Date:	20/11/2023
Subject:	Police Race Action Plan Progress Update
Sponsor:	Karen Wiesenekker
Author:	Robert Olatilu
For:	Discussion

#### 1. PURPOSE OF PAPER

1.1 To update members on the progress of the Police Race Action Plan (PRAP).

#### 2. BACKGROUND

- 2.1 The PRAP was first publish d in May 2022. Broadly it aims to end operational practices and organisational disparities affecting Black people, and to tackle low levels of trust and confidence in policing amongst the Black community.
- 2.2 The PRAP con ists of five commitments and four workstreams, with each workstream containing several actions, which are then broken down into steps to achieve our ambitions.

#### 3. ACTIVITY TO DATE

3.1 We followed the 'Five Steps for Forces Framework', an initial recommendation from College of Policing specific to the PRAP. The first step was to conduct an internal audit to better understand our communities on the topic of race, with a view to assessing what existing networks, groups and associates we have in place and what opportunities those networks could provide to support the PRAP. We engaged with the workforce using focus groups and feedback sessions to raise awareness and held similar sessions with stakeholders and community members to offer reassurance and insight as well as for consultation.

- 3.2 We actively supported the National Police Race Action Survey by inviting members of the public, police officers and staff, and representatives from policing and other organisations, to help shape the plan by sharing their thoughts to support and develop the plan.
- 3.3 We created 'Our Police Race Action Plan' strategy, which paves the way for a change in the existing culture, towards one which is actively anti-racist. This will inform all operational policing practice, improving experience and outcomes for Black people. We have also created a Police Race Action Plan Steering Group within Force responsible for delivery against the four workstreams. Meetings are held bi-monthly, chaired by ACC Allan Gregory.
- 3.4 We have been identified as an 'Icebreaker' Force for Use of Powers, and Community Engagement and Scrutiny, allowing us to work more closely with the Police Race Action Plan National Team at the College of Policing.
- We have created a Police Race Action Plan Activity Tracker and are developing a 3.5 performance management product to capture and track baseline evidence, gaps and risks, recommendations and actions, progress updates, and ratings. The Activity Tracker provides senior leaders with ownership and responsibility and identifies:
  - Whether BTP is already meeting the required actions either partly or completely.
  - Whether BTP already has plans to ad ress the actions we do not currently • meet.
  - Where BTP must improve o erational practice, policy or processes to discharge the a tions within the PRAP.
- 3.6 Our Black Workforce Survey: We actively participated in both 2022 and 2023 surveys, inviting eligible colleagues from Black and Black heritage police officers and staff to share their perspectives. The survey focuses on gaining insights into lived experiences, covering topics like discrimination, interactions with management, career progression, and identity. By actively listening to their narratives, we aim to inform and implement targeted actions that enhance working conditions and foster a more inclusive and supportive environment for our colleagues.
- 3.7 Race at Work Awareness Programme: An external provider delivered sessions over a 6-month period to our officers and staff of various ranks and grades. The aim overall is to support participants to gain inner confidence and stability to identify, read, anticipate, and respond appropriately to racial (and wider diversity) dynamics with their colleagues and to lay foundations for good relationships and conversations about the topic of race, racism, and the implications.

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- 3.8 15 Indicators of Institutional Racism: We presented a comprehensive report to the Force Executive Board in October 2023. This report enables our leaders to identify and monitor areas of concern such as workforce representation, attraction and recruitment, progression and retention, and PDR disproportionality. The Board has committed to addressing and enhancing these specific areas, outlining their approach for analysis against action plans. An update on the progress made will be provided in six months, reflecting our dedication to continual evaluation and improvement.
- 3.9 Black History Month: In our 2023 All People Survey, approximately 40% of our colleagues expressed understanding of the Police Race Action Plan. In celebration of Black History Month, our four workstream leads organised informative sessions, each dedicated to a specific aspect of the plan. These sessions delved into targeted actions aimed at enhancing trust and confidence in policing, particularly within the Black community.

#### 4. PROGRESS TO DATE

- 4.1 We have made amendments to the accountability, ow ership and responsibility arrangements within the PRAP Steering Group with a focus on four key strategic leads to coordinate the workstreams, rather than a multiplicity of workstream owners. The four workstreams are:
  - Race Action Plan Workstream 1 'Represented' (Internal Culture & Inclusivity)
  - Race Action Plan Workstream 2 'Respected' (Not Over-Policed)
  - Race Action Plan Works ream 3 'Involved' (Community Engagement & Relations)
  - Race Action P an Work tream 4 'Supported' (Under Protected)
- 4.2 To manage the PRAP differently, namely through four senior leads working on individual workstreams. This allows for smaller groups who will coordinate their own activity before reporting to the strategic PRAP Steering Group. Four senior leaders considered best placed to drive improvements and coordinate activity are:
  - Workstream 1 Claire Conie
  - Workstream 2 Chris Casey
  - Workstream 3 Dave Rams
  - Workstream 4 Paul Furnell

COG members to actively support PRAP's realisation within BTP given the crosscutting nature of themes impacting all portfolios.

4.3 Substantial progress has been achieved in enhancing the Use of Powers, particularly with stop and search. Comprehensive changes have been implemented, including tailored Continuing Professional Development (CPD) sessions aimed at reducing disproportionality. This includes the incorporation of stop and search into the Step Up

to Sergeant Programme, providing sergeants on Higher Grade Duties with essential skills in understanding unconscious bias, addressing disproportionality, and understanding the impact of stop and search on Black communities. Improved data collection methods and a dynamic dashboard have been established to drive accountability within Divisions, fostering a proactive 'explain and reform' model to rectify disparities and achieve improved outcomes.

- 4.4 To fortify community involvement and collaboration, scrutiny mechanisms have been facilitated. External scrutiny during events like the Notting Hill Carnival involves live reviews of stop and search practices, allowing real-time feedback. Z cards, enhanced with QR codes, enable individuals subjected to stop and search to provide feedback, granting communities a platform to voice their experiences and concerns. This feedback loop contributes to policy and procedural improvements, as well as refining training methods. The overarching goal is to establish a more inclusive and community-centric approach, recognising patterns, identifying disparities, and implementing measures for positive change.
- 4.5 In 2022, we conducted a successful trial on B Division, mandating colleagues to digitally record vehicle stops under Section 163 of the Road Traffic Act. As of February 2023, we've extended this practice force-wide, ensuring the fair and proportional use of our powers in recording vehicle stops. This initia ive aligns with our commitment to building trust and confidence within our communities, fostering transparency and accountability in the execution of our d ties.
- 4.6 We have implemented a more of cient system to track our attendance at recruitment events by introducing an online form completion process. This enhancement allows us to gather data sys emat cally, providing insights into the effectiveness of our recruitment initiativ s Additionally, our commitment is further strengthened with the appointment of forty Positive Action Recruitment Ambassadors. They play a crucial role in supporting a d driving recruitment activities, ensuring that our outreach efforts are more targeted and impactful.
- 4.7 We acknowledge the need for better data accessibility to understand and address challenges related to recruitment, retention, and progression of Black individuals within our organisation. Currently, our data lacks depth, hindering our ability to make informed decisions. To bridge this gap, we are developing a robust strategy to enhance engagement with Black communities. This involves mapping community confidence through the newly launched monthly rail passenger survey and rail staff survey, started in October 2023. This proactive approach will enable us to monitor and analyse public perceptions regularly, considering both internal and external factors.
- 4.8 We have undertaken a comprehensive review of our external scrutiny processes. Recognising the importance of accountability and transparency, we have made

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significant enhancements to the effectiveness and efficiency of our previous structure. The implementation of a new framework with refined governance and structures ensures a streamlined system. This facilitates prompt and effective scrutiny, generating valuable learning, evidence, and feedback.

- 4.9 We are launching the Black Talent Programme, set to pilot in January 2024. Currently in the design phase, the project team is diligently creating modules that will contribute to the programme's success when it is rolled out in June 2024. This initiative aims to provide targeted support and development opportunities for individuals from Black backgrounds.
- 4.10 Our Learning and Development team is actively working on programs to enhance awareness and understanding of racism, anti-racism, Black history, and its relevance to policing. A potential mandatory training program is under consideration, emphasising the importance of education in creating an equitable, informed workplace and addressing systemic issues.
- 4.11 We have analysed the four recent promotion processe revealing insights into the representation of Black individuals. From Sergean to Detective Inspector, Sergeant to Police Inspectors, Inspector to Chief Inspector, and Chief Inspector to Superintendent, we assessed 147 applicants, with only five (3%) from a Black and Mixed background, highlighting the need for contineed efforts to address disparities. Our commitment to transparency is further proven through our first annual publication of the ethnicity pay report in March 2023 reinforcing our dedication to equitable practices.
- 4.12 Recognising the impor ance of ongoing support, we have established a Positive Action Support Group offe ing workshops, support, and advice for individuals from underrepresented groups. These sessions include guidance on challenging inappropriate behaviour and being an active bystander. We are actively working towards a more incl. sive recruitment process, involving training for diverse assessors and external observers for promotion processes. By supporting postrecruitment and promotion reviews, we aim to address disproportionality and ensure we become more reflective of the community.
- 4.13 We have reviewed the way in which we publish intelligence, particularly images of suspects, to ensure it does not fuel biases and stereotypes. This involves scrutinising the placement of images and incorporating health warnings to advise officers and PCSOs. Recognising the importance of accurate data, it has been identified that there is a lack of recording of the self-defined ethnicity of victims for our more serious crimes. This gap hinders our ability to understand which crime types have a disproportional impact on Black people. The workstream lead for 'under protected' is

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collaborating with relevant departments to rectify this data gap and provide a more comprehensive understanding of the impact on different communities.

4.14 We are working to ensure a true reflection of hate crime incidents, addressing potential underreporting, including cases involving our police officers and staff who may be victims themselves. A crucial gap in our strategy has been identified, as there is currently no tactical lead to coordinate efforts at a force-wide divisional level, given that hate crime is currently investigated by uniformed officers. Our County Lines Task Force team is diligently working to enhance understanding and support for vulnerable groups being exploited, particularly young Black people.

#### RISKS 5.

- 5.1 Represented: One significant risk identified is the uncertainty surrounding the delivery timeline of the mandatory training program aimed at raising awareness and understanding of racism, anti-racism, Black history, and heir connection to policing. The College of Policing does not offer a specific product but provides digital digests with optional learning content. A contextualizing product, trailed n B Division, received feedback indicating it was not suitable for British Transport Police due to our unique organisational composition. The lack of a cle r schedule for this essential training poses a challenge in ensuring that all our people r ceive the necessary education to address issues of racism. Additionally, in the efforts to enhance the recruitment, retention, and progression of Black ndividuals, the absence of comprehensive data tracking candidate progre s during the ecruitment stage hinders the ability to identify specific areas for improvement. Without this crucial information, implementing effective measures to address disparities in recruitment becomes challenging.
- 5.2 Over-policed: A critical isk identified is the underreporting of officers using the traffic stop power nder section 163 of the road traffic act. This gap in quantitative data obstructs the ability o identify and address any racial disparities in the application of this power. Despite the creation of the Z card feedback option to facilitate communication due to the small number of stop and search complaints, the low uptake raises concerns. The reasons behind the low completion rate by subjects remain unknown, and ongoing efforts are underway to understand and rectify this issue. Without comprehensive data on stop and search encounters and their outcomes, we face challenges in implementing effective measures to address racial disparities in our practices.
- 5.3 Involved: Another area of concern is the reliance on pending results from the new monthly passenger survey to gain a better understanding of community confidence. The delay in obtaining this data impedes the timely formulation of local action plans to support community engagement. Without up-to-date information on community

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sentiment, it becomes difficult to proactively address issues affecting public trust. The lack of a current and comprehensive understanding of community perceptions hinders the development of targeted strategies to foster positive relationships.

5.4 Under-protected: The inadequate capture of Self Defined Ethnicity (SDE) data poses a significant risk. With 59.6% of victims lacking recorded SDE, there is an incomplete understanding of crime types that disproportionately impact Black people. To address the gap in Hate crime, there is a need for a tactical hate crime lead at the Superintendent rank, similar to stop and search. This strategic position aims to improve the approach to hate crimes, enhance portfolio management, and coordinate efforts across Divisional leads. The absence of a dedicated leadership role in addressing hate crimes may impede progress in effectively tackling crimes that disproportionately affect the Black community.

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Report to:	Full Authority	25 Camden Road London NW1 9LN
Date:	5 December 2023	T: 07900 394 397
Subject:	2023 Police Remuneration Review Body Settlement	E: general.enquiries @btpa.police.uk
Sponsor:	Chief Executive	www.btpa.police.uk
Author:	Chief Financial Officer	
For:	Approval	

#### 1. Purpose of paper

- 1.1 The purpose of this paper is to set out the Executive's view on the funding of the part-year impact of the 2023 Police Remuneration Review Body settlement.
- 2. Background
  - 2.1 Following the PRRB's recommendation in July 2023, the BTPA Appointments, Remuneration and Appraisals Committee approved an annual pay uplift of 7% for all Police Offi ers, Police Staff, Chief Officers and BTPA Executive. A 7% increase in London Weighting and Dog Handler's Allowance was also approved.
  - 2.2 The 23/24 budget approved in Decemb r 2022 included a pay increase assumption of 4%.
- 3. Impact
  - 3.1 The total impact of the 7% pay award is shown below:

#### Table 1 - Total impact of 7%

	2023/24 (part year)	2024/25	2025/26	2026/27	2027/28
	£m	£m	£m	£m	£m
PSA	9.277	15.928	17.244	17.915	18.604
TfL	1.515	2.757	3.013	3.152	3.301
EPSA, grants etc	0.862	1.532	1.659	1.717	1.777
Total	11.653	20.217	21.917	22.784	23.682

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The above table can be broken down into two parts. The 4% which was originally budgeted:

budgeted 4%	1				
	2023/24 (part year)	2024/25	2025/26	2026/27	2027/28
	£m	£m	£m	£m	£m
PSA	5.301	9.102	9.854	10.237	10.631
TfL	0.866	1.575	1.722	1.801	1.886
EPSA, grants					
etc	0.493	0.875	0.948	0. <u>9</u> 81	1.015
Total	6.659	11.552	12.524	13.020	13.532

## **Table 2 - Originally**

And the impact of the incremental 3%:

#### Table 3 -Additional 3%

	2023/24 (part year) £m	2024/25 £m	2025/26 £m	2026/27 £m	2027/28 £m
PSA	3.976	6.826	7.390	7.678	7.973
TfL	0.649	1 181	1.291	1.351	1.415
EPSA, grants etc	0 369	0.657	0.711	0.736	0.761
Total	4.994	8.664	9.393	9.765	10.149

#### Fundina 4.

- 4.1 As part of its approval in August 2023, the Appointments, Remuneration and Appraisals Committee noted that it did not have the remit to approve the funding strategy for the incremental costs as outlined in Table 3 above. These costs have therefore been recorded as a pressure for the remainder of the 23/24 financial year.
- 4.2 The Home Office has agreed to meet the cost differential between the Home Office forces' 2.5% pay budget and the 7% award from departmental efficiencies.
- 4.3 DfT have indicated their support for BTPA to charge out the part year incremental costs shown in Table 3. These costs would be charged out to stakeholders and the cash collected in 24/25. It is also expected that DfT will provide the additional budget cover required.
- 4.4 The full cost of the 7% pay award has been included within the MTFP for 24/25 and beyond.

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- 5. Recommendation
  - 5.1 The Executive recommend that Members approve that the incremental part-year impact of the 2023 pay award as outlined in Table 3 is charged out as part of the 24/25 charges.



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Report to:	Full Authority	25 Camden Road London NW1 9LN
Date:	5 December 2023	T: 07900 394 397
Subject:	23/24 Forecast Overspend – Funding	E: general.enquiries @btpa.police.uk
Sponsor:	Chief Executive	www.btpa.police.uk
Author:	Chief Financial Officer	
For:	Approval	_

#### 1. Purpose of paper

- 1.1 The purpose of this paper is to set out the Executive's view on the funding of the 23/24 forecast overspend of £8.5m.
- 2. Background
  - 2.1 As at Q2 23/24, excluding the impact of the PRRB settlement, BTP were forecasting an £8.5m overspend against budget with reasonable degree of certainty.
  - 2.2 The pressures relate to a spend whi h was not included within the original budget settlement for 24 25 and whi h BTP have not been able to manage internally. £6.2m of th £8.5m can be attributed to the following:
    - Fixing the Fundamentals (£2.336m) continued investment in IT capability
    - PSD (£0.896m) continuation of uplift to deal with the increased workload from the PNC/PND programme across the enti e force
    - Overtime (£2.961m) additional spend over and above budgeted overtime, to cover vacancies in the establishment
  - 2.3 During the year to date, the forecast overspend has been as high as £11m and efforts have been made by BTP to reduce this. Some of the more significant measures taken are:
    - A temporary freeze on recruitment between 4th October and the end of the calendar year. This move delayed the recruitment of 47 officers, 13 PCSOs and 59 members of Police staff
    - Redistribution of vacancies across funding streams
    - Reduced spending on vetting, occupational health and fundamental technology improvements
    - Banning first class travel (contractual entitlement for senior officers and staff)
    - Travel and accommodation to be used for essential purposes only
    - Reductions in overtime to ensure only essential overtime is being worked

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Although the Chief Constable has determined that the recruitment freeze cannot be sustained from January 2024 onwards, many of the other measures taken to reduce spend will remain.

#### 3. DfT

- 3.1 The forecast overspend has been flagged consistently with DfT for a number of periods, and they have noted this internally as having a high probability of crystallising. A request has been made to DfT for the additional budget cover, and serious consideration is being given to this request as part of the supplementary estimates process over the coming weeks. It is likely that an agreement to provide the requested additional budget cover will come with certain conditions from DfT around financial management going forward.
- 4. Funding and Reserves
  - 4.1 The main item to be discussed at this December Authority meeting is the 24/25 budget. The MTFP paper outlines all of the pressures which could potentially have an impact on next year's ch rges As a result, focus has turned to reserves to fund part or all of the £8.5m pressure.
  - 4.2 As at the start of the 23/24 financial year, the cash balance was £49.6m. Significant unexpected pressure has alre dy been placed on the cash reserves throughout this financia year due to the higher than expected PRRB settlement with an impact of £4.7m, and the unbudgeted pressures to which this paper speaks. In order to fully assess the impact of fully funding up to £8.5m of ressures from reserves, BTP have carried out some sensitivity analys s of the 5 year cashflow projection. A copy of the cashflows can be seen in Appendix A.
  - 4.3 Both scenarios mod 1 ed inc ude the same set of assumptions with the exception of London E tates, where a worst-case scenario is modelled for the second cashflow (up to a cost of £18m). The modelling tells us that should the costs for London Estates stay within £15m, £2.8m of the £8.5m could be funded through reserves before the prudent reporting threshold is hit. If the entire £8.5m is absorbed, the cash balance would fall below the threshold in 27/28. If London Estates costs rose to £18m, none of the £8.5m could be absorbed through reserves without hitting the threshold.
  - 4.4 The modelling does therefore suggest that with careful management, oversight and forecasting of the London Estates costs, and continuous monitoring and forecasting of the cashflow, up to a £8.5m overspend could be funded through reserves. Accurate forecasting will allow the Authority to react and plan ahead should costs escalate or unforeseen pressures are placed on reserves.

- 5. Recommendation
  - 5.1 The Executive recommend that Members approve that up to £8.5m is permanently drawdown from cash reserves in order to fund the 23/24 unbudgeted pressure.
  - 5.2 Members should note the risk of placing significant pressure on cash reserves and working capital management. Any spend above the current estimate for London Estates will likely see us dip below the prudent reporting threshold. Additionally, the cashflow will not have capacity to absorb unexpected events such as Operation Overhand. As a reminder, the prudent reporting threshold is in place primarily so that we can always pay the workforce.

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# London Estates- cashflow scenarios

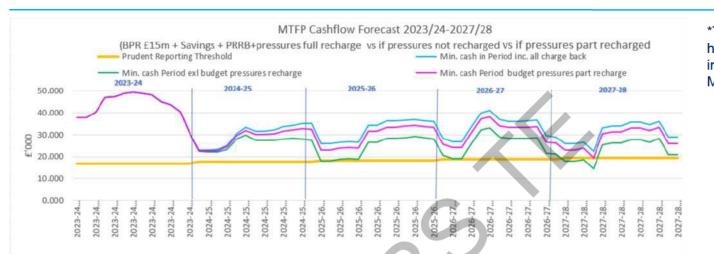
Finance Department, BTP

Date:20/11/2023

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## Scenario 1- London Estates £15m



#### Green line assumes:

- London Estates expenditure of £15m
- 23/24 pressures of £7.876m funded through reserves
- £1.400m of London Estates savings retained t 27/28
- 23/24 PRRB impact is funded through a recharge in 24/25 charges (direct TfL funding also assumed to be received 24/25)
- £0.900m no longer taken from reserves o fund capital programme from 24/25 onwards.
- £1.028m collected from PSA holders for 22/23 overspend
- Impact of Op Overhand is not included in 23/24 figures.

#### Blue line assumes:

- Same assumptions as above except
  - The 23/24 pressures are funded in full through charges in 24/25

#### Pink line assumes:

- Same assumptions as green except
  - £2.8m of the 23/24 pressures is funded from reserves and the remainder is charged through charges in 24/25

### **Recommendation:**

Were £2.8m of the 23/24 pressures funded from reserves and the remaining £5.076m included in the 24/25 charges it is likely that cash funds would remain above the threshold.

However – any future scenarios like Op Overhand where significant cost is incurred before funding is received will cause the balance to fall below the threshold.

\*Threshold figures have been updated in line with current MTFP figures

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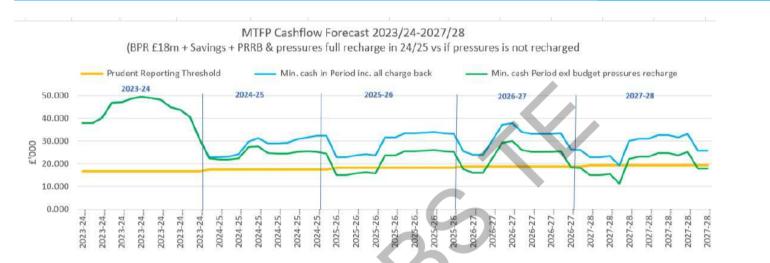
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## Scenario 2- London Estates £18m



#### Green line assumes:

- London Estates expenditure of £18m
- 23/24 pressures of £7.876m funded through eserves
- £1.400m of London Estates savings retained to 27/28
- 23/24 PRRB impact is funded through a recharge in 24/25 charges (direct TfL funding also assumed to be received 24/25)
- £0.900m no longer taken from reserves to fund capital programme from 24/25 onwards.
- £1.028m collected from PSA holders for 22/23 overspend

#### Blue line assumes:

- Same assumptions as above apart from
  - The 23/24 pressures is funded through charges in 24/25

## **Recommendation:**

If the London Estates expenditure reaches £18m, the budget pressures would need to be charged out in full.

Even in this scenario, there is one period in 27/28 where cash may go below the threshold. In addition, any significant cost incurred in advance of receipt of funding would cause the balance to go below the threshold.

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## **Appendix / Current reserves policy**

## **Basis for threshold**

- Value for one period of payroll costs
- Value for one period of non-pay and capital costs
- Less secure income\*

\*Secure income is calculated as the periodic PSA income charge less the largest PSA charge.

The cash threshold is set to ensure the Force is able to settle a period's worth of costs without receipt of PSA income in full or any other income.

The threshold value increases every year as costs are assumed to increase with inflation, pay uplift etc.

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Report to: **Full Authority** 

Date: 5 December 2023

25 Camden Road London NW1 9LN

T: 07900 394 397 Funding of backpay of London Allowance during Maternity Leave E: general.enquiries @btpa.police.uk

**Chief Executive** Sponsor:

**Chief Financial Officer** Author: Approval

www.btpa.police.uk

- 1. Purpose of paper
  - The purpose of this paper is to set out the Executive's view on the funding of 1.1 backpay of London Allowance during Maternity Leave.
- 2. Background

Subject:

For:

- 2.1 For a number of years, BTPA (in common with othe Lond n police forces) did not pay London Allowance to women while they were n maternity leave. In 2021, a Court judgement found in favour of the ondon Allowance being paid to women on maternity leave.
- 2.2 While the Court decision requires backpay to 2021, the BTPA has provided approval to backpay the London Allowance to women during their period of maternity leave to 2015 which is the statut of limitation period.

#### 3. Affordability and Approvals

- 3.1 As at September 2023, BTP had impl mented a back payment to 2021 at a cost of £50,009. To backpay until 20 5 would cost an estimated additional £240,204 including on-co ts.
- 3.2 BTP are already fo eca ting a total overspend of £13.2m for 23/24, and so these payme ts will add fu ther pressure onto this overspend. If any payment is not made by yea end, the expense will be accrued/provided for so that the cost falls into 23/24 to align with the decision and approval to make the payments. Separate papers have been provided to Members to outline how the current pressure of £13.2m could be funded.
- 3.3 As per Managing Public Money, any payment which is novel, contentious or repercussive requires HM Treasury approval. The Chief Constable of BTP (as an Additional Accounting officer) has concerns that the back payment may be considered novel or contentious. The Executive also recognise the additional payment above the legal advice received would come under the definition of a Special Payment. A submission to HM Treasury is being prepared to request approval to backpay to 2015.
- 4. Recommendation
  - 4.1 Assuming approval is received from HMT, the Executive recommends that Members approve that the backpay of London Allowance during Maternity Leave is charged out as part of the 24/25 charges, alongside the 2023 partyear effect of the PRRB settlement. £240,204 represents a charge increase of 0.09%. The income for both the PRRB settlement and the backpay of London Allowance during maternity leave will be accrued in 23/24.



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Report to:	Full Authority	25 Camden Road London NW1 9LN
Date:	5 December 2023	T: 07900 394 397
Subject:	BTPA Cover: BTP Budget and Medium-Term Financial	E: general.enquiries
	Plan	@btpa.police.uk
Sponsor:	Chief Executive	www.btpa.police.uk
Author:	Chief Financial Officer	
For:	Approval	

#### 1. Purpose of paper

1.1 The purpose of this paper is to set out the Executive's view on the affordability of the 24/25 PSA charges as part of the MTFP.

#### 2. Background

- 2.1 In August 2023, BTPA commissioned BTP to d velop t e 24/25-28/29 MTFP incorporating certain key principles and assumpt ons. This commission aimed to reflect the ongoing challenging economic climate and DfT's continued expectations that the BTPA should respond at a similar level to the rest of the rail industry and in line with the rest of central government.
- 2.2 The scenarios concentrated on PSA ch rges with EPSA, TfL and other charges continuing on a full co t recovery basis. Any efficiencies found in non-pay would naturally feed thr ugh nto these contracts too.
- 2.3 The central scenario as umpt n for the increase to charges for 24/25 was a maximum of 6.5% up ift in PSA cha ges.
- 2.4 The Force has addres d this entral scenario in its paper under Options 1a and 1b. BTP describes that both of these options will result in worse performance han today as well as station closures across C and D Divisions. Option 1b does however assume a remodeled workforce and preserves some elements of stra egy delivery through a higher level of proactive policing (22%) than Option 1a w uld allow (15%).

BTP provides two further scenarios (2a and 2b), both of which would maintain the service currently provided today. Option 2a would keep the same operating model whilst maintaining the same level of proactive policing (28%), but at 'tomorrow's prices' this would require an uplift in funding of 12.2%. Option 2b would also maintain performance and proactive policing time but through remodeling and rebalancing the workforce, therefore requiring an uplift in funding of 8.7%.

Finally, two options (3a and 3b) have been provided to demonstrate the measures to be taken and the funding required in order to provide an improved service with increasing proactive policing time. Both would require the remodeling and rebalancing but would avoid station closures. Option 3a would result in a proactive policing level of 34% with a 12.2% funding uplift whilst Option 3b explores the funding uplift required (21.2%) to maximise the proactive policing time available (40%) which is what BTP considers is necessary to fully deliver the strategic plan.

2.5 BTP has ultimately proposed Option 2b to the Authority which requires a PSA funding uplift of 9.8%. The funding above an 8.7% increase recognises the investment (both in time and cost) needed throughout 24/25 to move to a new delivery model. It also overlays a total uplift of 1% to take account of the additional £2m capital BTP is requesting, and a corresponding increase in project revenue:

	£m	% PSA	FTE
Opening scenario	22.400	8.70	4,935
Starting establishment (P7 forecast)			4,810
Pay variance	-3.125	-1.21	-125
To allow for:			
Extra OT (annual leave entitlement changes)	0.400	0.15	
Extra project revenue (uplift like capital)	0.664	0.26	
Investment in recruitment	0.400	0.15	
Project team (land new frontline model)	1.000	0.39	13
Non-recurring non-pay (land change to frontline)	1.500	0.58	
Total change	0.839	0.32	-50
Revised "ask"	23.239	9.02	4,885
Capital £2m	2.000	0.77	
Total	25.239	9.80	4,885

2.6 The capital budget has remained at £12.1m for a number of years (with the exception of the last oup e where an uplift of £900k, funded through reserves, has been applied) This is always accompanied by a projects' revenue budget, which is £6.8m for 23/24 (£5m actual spend in 22/23). Last year the capital budget supported the delivery of 27 vehicles, a number of estates refurbishments, a significant investment in BWV (including the deployment of 4200 units) and the delivery of laptops and mobile devices through the Future Technology Programme.

The cash savings made to date through AFOTM portfolio roadmap total £3.5m per annum and are expected to increase to £3.8m from 24/25 onwards. These savings are planned for reinvestment (revenue spend) in a total of 98 projects over the 5-year period to 26/27. It is fair to say that AFOTM is now considered synonymous with the rest of the capital and projects' revenue budget which altogether funds the cyclical and transformational investment in the Force.

2.7 As part of its MTFP submission, BTP proposes to work towards a mediumterm trajectory of increasing establishments, reaching 5,505 by 2027. It is suggested that this would deliver 40% proactivity, requiring funding of £422m.

#### Political context

3.1 With a general election on the horizon, this is a critical time for the Department for Transport. They are investing heavily in infrastructure and public transport to improve journeys, boost connections, level up the country and support

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economic growth. Central to their mission is delivering transport that works for everyone in our society. The Secretary of State for Transport has displayed a significant amount of interest of late in BTP's operational policing and is a supporter of the policing they deliver on the railway.

#### 4. Additional charges impacting 24/25

4.1 As highlighted in the cover paper provided for members of Strategy & Planning Committee in November, there are a number of factors which have the potential to add to the increases in our charges on top of the MTFP settlement next year:

Factor	% PSA increase 23/24 - 24/25
BTP	9.8%
22/23 Overspend (£1.028m)	0.4%
23/24 Pay Award deficit (£5m)	1.5%
23/24 Unfunded overspend (£8.5m)	3.3%
Consolidation of Network Rail EPSAs (£8m)	3.1%
<u>Total</u>	18.1%

- 4.2 Members have approved the 22/23 Overspend charge of £1.028m, and consistent with recent years this will be added to the budget for 24/25 and allocated out to operators. DfT have als ind cated their support to charge out the part-year impact of the pay ward settlement and so for the purposes of this paper it is assumed that this will be harged to operators in 24/25. Together these two items add 1 9% to the charges levied this year. A paper is also presented to this Authority meet ng asking for approval to charge out the cost of back pay of London Allow nce during maternity leave. For the purposes of this pape it is assumed that £240,204 will be included within the 24/25 charges, which adds 0 09% to the overall 24/25 charge.
- 4.3 BTPA and BTP both hare the strategic ambition that Network Rail EPSAs (c £8m in to al) should be consolidated into core policing service delivery and thus the core budget. Recent conversation with Network Rail strategic leadership suggests they may share that view too. However, it is recognised that the pressures already being placed on next year's budget and charges mean it may not be the right time to add on to the PSA charge the impact of this change. Additionally, although the start of CP7 seems the most logical time to do this, discussions between BTPA and senior officials at Network Rail are in their infancy and so there is a fair amount of ground to cover before any formal change is made. As a result, the impact of an additional £8m on the PSA charges for next year as a result of the Network Rail EPSAs should be discounted.
- 4.4 BTP continue to forecast an £8.5m overspend for 23/24 with a degree of certainty. As the costs have been incurred, the funds have been temporarily taken from cash reserves in year, but a decision will need to be made as to how this overspend will be permanently funded. Members will have already seen a number of cashflow scenarios which consider the impact of this overspend on reserves alongside the impact of funding the London Estates Project from reserves. Appendix A provides two further scenarios where a 'stress test' was performed on the cash reserves to understand how much of

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the overspend could be absorbed from reserves before we hit the prudent reporting threshold. The first scenario modelled a £15m cost for London Estates; the second an £18m cost. In both situations the prudent reporting threshold is hit, although this is only expected to happen in 27/28 if the costs for London Estates fall within the £15m current estimate. Should this rise to £18m, cash will fall below the prudent reporting threshold as early as 25/26.

All this being said, with a starting point of a 1.9% increase on the prior year charges, and with an ask from BTP to fund 9.8%, serious consideration needs to be given to funding part or all of this overspend from Reserves in order to minimise any additional pressure on charges for next year. The forecast overspend and the need for additional budget **cover** for this spend has been flagged with DfT consistently in recent months and it is understood that they are giving serious consideration to this as part of the supplementary estimates process over the next few weeks.

- 5. Transport for London
  - 5.1 An increase of 8.7% on the prior year PSA charge would translate into a 9.22% increase for TfL. This would mean a charge f r 24 25 of £86.9m against a 23/24 charge of £80.9m. Even though a level f ongo ng vacancies in London will likely reduce this potential charge to a degree this would still be a very difficult increase to land. TfL have communicated a flat cash expectation for 24/25. We lack the mechanism for *requiring* payment at the levels BTPA determines from TFL as we enjoy with all other key funders. We will need to work through this budget figure with TfL which may only be resolved through reducing the service from BTP. To chieve t is is not straightforward as the costings for TFL and the rest f BTP's servi es are very closely linked.
- 6. Efficiencies
  - 6.1 BTP has included det il of its planned efficiencies which have been baked into the MTFP. The majority f th cashable savings relate to those delivered through the Layers and Spans Review and the CT Review as part of AFOTM. These savings amoun to £14.8m over the 4 years to 26/27. All of these savings are to be reinvested in other AFOTM projects, none of which currently are planned to de iver further cashable savings. Stakeholders are likely to ask what these savings are being used for and where they will see the benefit. Some may go further and ask whether these savings could instead be used to offset some of the charges.
  - 6.2 There are further savings (£1.4m pa) planned to be delivered as a result of the London Estates move. BTP has currently proposed to retain the savings through till 27/28 in order to ease the pressure on the cash reserves caused by the project costs of this move.
  - 6.3 BTP has outlined monetisable non-cash releasing savings due to be delivered over 23/24 and 24/25. This includes a £9.2m efficiency as a result of the new model. Given it will take much of 24/25 to implement this, it is perhaps more likely that this will be delivered in 26/27. There is a further saving of £6.1m highlighted as due to BAU drones schedule 8 disruption costs avoided YTD. Though not currently recognised, Members may query whether these could be recurring savings in 24/25. Currently no further non-cash releasing savings are identified beyond next year.

6.4 BTP doesn't yet have a strong and cohesive narrative over its efficiencies which will be key to discussions with both DfT and operators over the charge increase for next year.

#### 7. Recommendation

- 7.1 The Executive believes Members should support an 8.9% increase in PSA charges with respect to the 24/25 budget. This would support the model proposed at Option 2b with small further uplift (0.2%) towards the identified costs of moving to that model during 2024/25. As part of this, the Executive support a £2m increase to the capital budget taking it to a total of £14.1m and thus have agreed to signal this as a pressure with DfT from P1 next year. However, it is ultimately up to BTP to determine how it wishes to allocate its spend within the boundaries of the 8.9% total uplift. As it stands, taking into account the impact on 2024/25 charges of the 22/23 wash up charge, the 2023 pay settlement and the backpay of London Allowance during maternity leave, this represents a total increase to PSA charges of 10.9% next year. We would then work with the Force to understand the increase in TfL, EPSAs, County Lines and other income/grants and ensure we rema n in line with Managing Public Money in terms of not cross subsidising across s\_rvices
- 7.2 That Members support the direction of travel ha BTP is 1 king to embark on through the introduction of a new operating model but note that at this stage the Authority is not in a position to approve an MTFP beyond the first year. With a general election expected in the near future as well as 24/25 being the last year of the current spending re iew th re is currently too much uncertainty to enable the Authority to make a ong-term commitment to funding.
- 7.3 The proposed 10.9% charge in rease is significant, and Members should consider the following risks when onsidering this proposal:
  - Our Stake olde s a proposed increase of 10.9% will be unexpected and will be a challenge to explain and justify to our Stakeholders.
  - Cash Reserves agreeing an increase of 10.9% puts significant pressure on cash reserves and working capital management since it implies that the bulk of the 2023/24 overspend will come from reserves. Any spend above the current estimate for London Estates will likely see us dip below the prudent reporting threshold.
     Additionally, the cashflow will not have capacity to absorb unexpected events e.g just recently significant cost has been incurred on Operation Overhand. Although it is likely that this will be funded by the department, the money has been spent before the income is received. As a reminder, the prudent reporting threshold is in place primarily so that we can always pay the workforce.
  - Budget Delegations BTPA is required to live within the budget delegations set by DfT. Although a request has been made for an increase in budget cover for the current year such that BTPA can access reserves to fund the overspend, the timing of DfT's supplementary estimates process means that this has not yet been guaranteed. If the additional budget cover is not agreed, BTPA will have breached the 23/24 delegation which is a significant

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transgression. This will lead to a loss of trust in BTPA as well as increased scrutiny by DfT and HMT.

- Reputation Passenger Rail Services are under huge budgetary pressures for next year with operators being asked to find efficiencies and continuing discussions around the possibilities of service cuts. With BTP having a significant overspend in 23/24, as well as a double-digit increase in charges for 24/25, BTP will stand out and questions are likely to be asked about BTPA's role and responsibility in overseeing the spend and setting budgets.
- Efficiencies As mentioned in Section 6 above, BTP does not yet have a strong narrative around efficiencies.

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# London Estates- cashflow scenarios

Finance Department, BTP

Date:20/11/2023

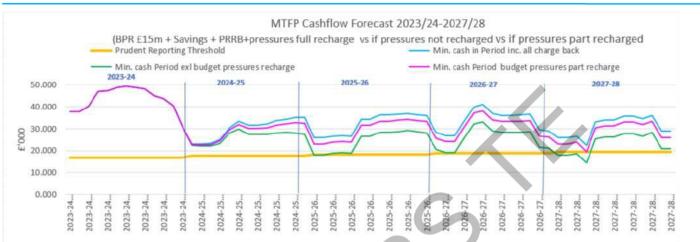
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## Scenario 1- London Estates £15m



#### Green line assumes:

- London Estates expenditure of £15m
- 23/24 pressures of £7.876m funded through reserves
- £1.400m of London Estates savings retained t 27/28
- 23/24 PRRB impact is funded through a recharge in 24/25 charges (direct TfL funding also assumed to be received 24/25)
- £0.900m no longer taken from reserves o fund capital programme from 24/25 onwards.
- £1.028m collected from PSA holders for 22/23 overspend
- Impact of Op Overhand is not included in 23/24 figures.

#### Blue line assumes:

- Same assumptions as above except
  - The 23/24 pressures are funded in full through charges in 24/25

#### Pink line assumes:

- Same assumptions as green except
  - £2.8m of the 23/24 pressures is funded from reserves and the remainder is charged through charges in 24/25

### **Recommendation:**

Were £2.8m of the 23/24 pressures funded from reserves and the remaining £5.076m included in the 24/25 charges it is likely that cash funds would remain above the threshold.

However – any future scenarios like Op Overhand where significant cost is incurred before funding is received will cause the balance to fall below the threshold.

\*Threshold figures have been updated in line with current MTFP figures

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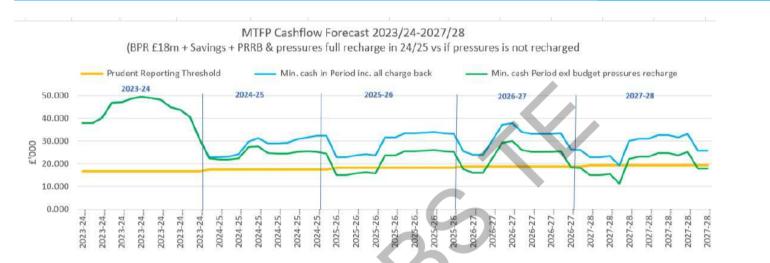
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## Scenario 2- London Estates £18m



#### Green line assumes:

- London Estates expenditure of £18m
- 23/24 pressures of £7.876m funded through eserves
- £1.400m of London Estates savings retained to 27/28
- 23/24 PRRB impact is funded through a recharge in 24/25 charges (direct TfL funding also assumed to be received 24/25)
- £0.900m no longer taken from reserves to fund capital programme from 24/25 onwards.
- £1.028m collected from PSA holders for 22/23 overspend

#### Blue line assumes:

- Same assumptions as above apart from
  - The 23/24 pressures is funded through charges in 24/25

### **Recommendation:**

If the London Estates expenditure reaches £18m, the budget pressures would need to be charged out in full.

Even in this scenario, there is one period in 27/28 where cash may go below the threshold. In addition, any significant cost incurred in advance of receipt of funding would cause the balance to go below the threshold.

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## **Appendix / Current reserves policy**

## **Basis for threshold**

- Value for one period of payroll costs
- Value for one period of non-pay and capital costs
- Less secure income\*

\*Secure income is calculated as the periodic PSA income charge less the largest PSA charge.

The cash threshold is set to ensure the Force is able to settle a period's worth of costs without receipt of PSA income in full or any other income.

The threshold value increases every year as costs are assumed to increase with inflation, pay uplift etc.



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Report to:	Strategy & Planning Committee	25 Camden Road London NW1 9LN
Date:	15 November 2023	T: 07900 394 397
Subject:	BTPA 24/25 Budget and 5-year MTFP	E: general.enquiries @btpa.police.uk
Sponsor:	Chief Financial Officer	www.btpa.police.uk
Author:	Risk & Assurance Manager	

#### 1. Purpose of paper

1.1 The purpose of this paper is to request endorsement of the BTPA 2024/25 budget and 2024-29 Medium Term Financial Plan. To note, some of the totals may not add up due to rounding.

### 2. Background – Current BTPA 2023/24 Budget and Q2 Full Year Forecast

Q2 Forecast Budget Variance £'000 £'000 £'000 9	r
£'000 £'000 £'000 5	9
	%
Executive 2,141 2 362 221 -9	9%
Members 342 316 26 8	%
2,483 2,678 195 7	%

- 2.1 **Executive** The 23/24 forecast is below budget largely due to an underspend in staff pay (£1,025k revised outturn at Q2 vs £1,354k budgeted).
- 2.2 **Members** The 23/24 forecast is above budget largely due to an unbudgeted training cost (i-Cubed, diversity solution).

### 3. Proposed BTPA 2024/25 Budget

	2023/24 Budget £'000	2023/24 Q2 Forecast £'000	2024/25 Budget £'000
Executive	2,362	2,141	2,470
Members	316	342	353
_	2,678	2,483	2,823
Variance to 23/24 budget	145	340	
% Variance to 23/24 budget	5%	12%	

3.1 The proposed 24/25 budget of £2,823k is 5% higher than the 23/24 budget and 12% higher than the 23/24 forecast outturn. The Executive's budget allocation is 87% of the total Authority's budget for 24 25 (87% in the 23/24 budget).

### 4. BTPA 2024/25 - Executive Budget key assumptions

	2 24/25	2023/24	2023/24
	Budget	Budget	Q2 Forecast
	£'000	£'000	£'000
Staff Pay	1, 53	1,354	1,025
Temporary Sta f	50	0	73
Supplies & Servic s	783	841	876
Communicat ons	30	29	34
Insurance L gal & Claims	70	71	70
Tr ining	30	50	49
Travel	16	17	15
	2,432	2,362	2,141
	£ Variance to 23/24 budget	70	291
% V	ariance to 23/24 budget	3%	14%

- 4.1 The 2024/25 budget is higher than the current year budget, and the current year forecast due to the following factors:
  - Staff Pay and Temporary Staff:

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- Staff Pay makes up 59% of the Executive's total budget in 24/25 (41% in Q2 Forecast 23/24 and 57% in 23/24 budget). Including temp staff, at Q2 23/24 this is 51%. The reason for the slight reduction in Q2 is due to vacancies (Risk & Assurance Manager until Oct 2023; Head of Stakeholder Engagement; gap in filling the new Head of Governance & People).
- The Executive is expected to be at full capacity in the next financial year. Recruitment is planned for a Stakeholder Engagement role therefore this is budgeted from April.
- The Authority approved a 7% staff pay award in 2023 though only
   4% was budgeted. 4% has been estimated for 2024.
- £50k of temporary staff costs has been budgeted, being some contingency for the current Finance Business Partner – Charging which has one month in 2024/25 and an allowance in case of other turnover requiring temporary staff.
- Supplies and Services:
  - Costs under Supplies and Services ave bee estimated based on anticipated usage. For long-standing uppliers such as GIAA and Sherry Design estimates have been sought.
  - Consultancy has a £50k allowance in case of consultancy work in addition to known work such as pensions.
- Communications:
  - Communications costs ncluding the software license for Board Intellig nce (£24.5k) and the provision of maintenance and secur ty of the website (£5k), have been increased in line with supplier quoe.
- Insurance, Legal & Claims:
  - Legal costs have been set at a level stable with the 23/24 budget and Q2 forecast. The Authority is not currently expecting there to be additional activity in these areas.
- Training:
  - Staff training and development costs included i-Cubed diversity training in 23/24 which is not expected to recur and so the budget for 24/25 has been reduced to £30k. This is in line with 22/23 actuals.
- Travel:
  - All Travel related costs have been averaged between 23/24 budget, forecast and also the 22/23 actuals. Rail travel costs have been increased by 9% which aligns with the increase in ticket prices anticipated to be announced for March 2024. It is assumed the

same number of national Authority meetings and stakeholder events (4) will take place in 24/25.

### 5. BTPA 2024/25 - Members' Budget key assumptions

5.1 The 2024/25 budget is above the current year budget and the current year forecast due to the following factors.

	2024/25 Budget £'000	2023/24 Budget £'000	2023/24 Q2 Forecast £'000
Staff Pay	317	254	258
Supplies & Services	2	15	27
Training	17	17	37
Travel	17	30	20
	353	316	342
	23/24 budget 23/24 budget	37 12%	11 3%

#### Member Pay:

- Member Pay makes up 89% of the Members' total budget in 24/25 (75% in Q2 orec st 23/24 and 80% in 23/24 budget). Recruitment of six ew memb r in Q3 and Q4 23/24 moves the total member hip from 10 members to 16; this is the main driver for this cost increase
- One member is due to leave in January so we expect 15 members for most of 2024/25.

#### Supplies and Services:

- Consultancy costs have been decreased to £0 since no spend in previous years.
- £2k added for event costs such as venue costs, guest speakers and catering.

#### Training:

 Given the number of new members, and the importance of continuous training, a budget of c. £17k has been made. This is an uplift from the 2022/23 actuals of £11k, and lower than Q2 forecast in 2023/24 which included one-off costs for i-cubed.

Travel:

• The assumption for Travel related costs aligns with the assumption for the Executive.

#### 6. BTPA 2024-29 MTFP

- 6.1 The table below details the BTPA proposed MTFP position for 2024/25 to 2028/29. The proposed 24/25 budget has been rolled forward as an estimate of current costs using assumptions in line with the overall BTP/A MTFP.
- 6.2 Staff costs are expected to increase as per the pay award assumptions. The BTPA Executive and Member team sizes are expected to remain consistent from 2024/25 onwards.
- 6.3 Total non-pay costs are assumed to broadly increase in line with inflation.

	<b>2023/24</b> Budget £'000	<b>2024/25</b> Budget £'000	2025/26 Budget £'000	2026/27 Budget £'000	<b>2027/28</b> Budget £'000	2028/29 Budget £'000	7 8
Executive	2,314	2,470	2,495	2,551	2,610	2,670	T.
Members	364	353	362	370	378	386	
	2,678	2,823	2,858	2 921	2,988	3,057	6
Year-o	n-year change	145	35	63	67	69	
	% change	5.41%	1.23%	2.20%	2.30%	2.30%	10

#### 7. Recommendations

7.1 Members are asked to approve he 24/25 budget and the 2024/29 BTPA MTFP in principle.

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Report to:	Strategy & Planning Committee / Full Authority	25 Camden Road London NW1 9LN
Date:	15 November 2023 / 5 December 2023	T: 07900 394 397
Subject:	BTPA 24/25 Budget and 5-year MTFP	E: general.enquiries @btpa.police.uk
Sponsor:	Chief Financial Officer	www.btpa.police.uk
Author:	Risk & Assurance Manager	

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  - Consultancy has a £50k allowance in case of consultancy work in addition to known work such as pensions.
- Communications:
  - Communications costs ncluding the software license for Board Intellig nce (£24.5k) and the provision of maintenance and secur ty of the website (£5k), have been increased in line with supplier quoe.
- Insurance, Legal & Claims:
  - Legal costs have been set at a level stable with the 23/24 budget and Q2 forecast. The Authority is not currently expecting there to be additional activity in these areas.
- Training:
  - Staff training and development costs included i-Cubed diversity training in 23/24 which is not expected to recur and so the budget for 24/25 has been reduced to £30k. This is in line with 22/23 actuals.
- Travel:
  - All Travel related costs have been averaged between 23/24 budget, forecast and also the 22/23 actuals. Rail travel costs have been increased by 9% which aligns with the increase in ticket prices anticipated to be announced for March 2024. It is assumed the

same number of national Authority meetings and stakeholder events (4) will take place in 24/25.

# 5. BTPA 2024/25 - Members' Budget key assumptions

5.1 The 2024/25 budget is above the current year budget and the current year forecast due to the following factors.

	2024/25 Budget £'000	2023/24 Budget £'000	2023/24 Q2 Forecast £'000
Staff Pay	317	254	258
Supplies & Services	2	15	27
Training	17	17	37
Travel	17	30	20
	353	316	342
	23/24 budget 23/24 budget	37 12%	11 3%

#### Member Pay:

- Member Pay makes up 89% of the Members' total budget in 24/25 (75% in Q2 orec st 23/24 and 80% in 23/24 budget). Recruitment of six ew memb r in Q3 and Q4 23/24 moves the total member hip from 10 members to 16; this is the main driver for this cost increase
- One member is due to leave in January so we expect 15 members for most of 2024/25.

#### Supplies and Services:

- Consultancy costs have been decreased to £0 since no spend in previous years.
- £2k added for event costs such as venue costs, guest speakers and catering.

#### Training:

 Given the number of new members, and the importance of continuous training, a budget of c. £17k has been made. This is an uplift from the 2022/23 actuals of £11k, and lower than Q2 forecast in 2023/24 which included one-off costs for i-cubed.

Travel:

• The assumption for Travel related costs aligns with the assumption for the Executive.

# 6. BTPA 2024-29 MTFP

- 6.1 The table below details the BTPA proposed MTFP position for 2024/25 to 2028/29. The proposed 24/25 budget has been rolled forward as an estimate of current costs using assumptions in line with the overall BTP/A MTFP.
- 6.2 Staff costs are expected to increase as per the pay award assumptions. The BTPA Executive and Member team sizes are expected to remain consistent from 2024/25 onwards.
- 6.3 Total non-pay costs are assumed to broadly increase in line with inflation.

	<b>2023/24</b> Budget £'000	<b>2024/25</b> Budget £'000	2025/26 Budget £'000	2026/27 Budget £'000	<b>2027/28</b> Budget £'000	2028/29 Budget £'000	7 8
Executive	2,314	2,470	2,495	2,551	2,610	2,670	T.
Members	364	353	362	370	378	386	
	2,678	2,823	2,858	2 921	2,988	3,057	6
	_						
Year-o	n-year change	145	35	63	67	69	
	% change	5.41%	1.23%	2.20%	2.30%	2.30%	10

#### 7. Recommendations

7.1 Members are asked to approve he 24/25 budget and the 2024/29 BTPA MTFP in principle.

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Report to:	Strategy & Planning Committee / Full Authority	British Transport Police
Date:	15 November 2023 / 5 December 2023	Force Headquarters 25 Camden Road London NW1 9LN
Subject:	Update – Proposal for new charging methodology	T: 07900 394 397
Sponsor:	Sarah Church - CFO	E: general.enquiries @btpa.police.uk
Author:	Vicky Tanner – Contracts and Compliance Manager	www.btpa.police.uk
For:	Noting	

#### 1. Purpose of paper

- 1.1 To provide members with an update on the proposal to introduce a new charging methodology.
- 2. Background
  - 2.1 On 22 May 2023 BTPA Exec provided an update to Membe s concerning the proposal to introduce a new PSA charging method logy and the suggested next steps.
  - 2.2 Over the last year BTPA have been developing a new charging methodology which could replace the current cost allocation model. The new methodology would align to the design principal sugreed by the Authority in June 2022.

#### 3. Update

- 3.1 On 4 August 2023, the BTPA Exec presented the preferred option to the DfT SOAP board requesting their endorsement of the methodology and requesting approval to consult with PSA holders. DfT endorsed the proposed methodology and gave approval to start the consultation process. But BTPA were given four actions to progress alongside the consultation process. These were:-
  - Seek formal legal advice on whether the proposed model is compliant with Section 33 (4) of Railway & Transport Safety Act 2003. A meeting has been scheduled with the BTPA PSA solicitor for week commencing 13 November 2023.
  - Data availability, specifically the timeliness of data sources was to be considered. Initial review highlights opportunities which require further evaluation with regards the transparency aspect of the consultations design principles.
  - Passengers vs Distance as a potentially negatively impacting factor for specific operators was raised and given due consideration. Per the definition of Passenger Kilometres, it is felt that appropriate regard and weighting is applied within the proposed methodology through its use.

- Open Access operators and the associated relationship between charges and distance was explored with further works being undertaken to assess the impact crime has had on charges over the course of the assessment window.
- 3.2 BTPA started the consultation with stakeholders on 26 September 2023 and it ended on 7 November 2023. During this time BTPA have held two Town Halls where stakeholders have been able to ask questions concerning the proposed new methodology. Attendance at the first Town Hall was low, but improved for the second Town Hall that was held on 1 November 2023.
- 3.3 As of 8 November, BTPA have received 16 formal replies, with 2 not completing the formal feedback sheet. Of the 14 completed replies received, 6 of them stated that they were not supportive of the proposed option. Nearly all respondents have asked for additional information including an illustration on what their charges are under the current methodology vs what they would be under the proposed methodology. This is also echoed by those stakeholders who have not made a formal submission. Wook is currently underway to further assure the calculations performed to produce the comparative charges for previous years using the proposed new model before a decision is made as to what is shared with stakeholders post consultation.
- 3.4 There has been a separate session with TfL, who also requested to see how the change in methodology would impact their concession holders, especially given that their concessions are up for enewal over the next 3 years. TfL did raise the issue of affordability for their concession holders. It must be remembered that the PSA harge is an operator's contribution to the cost of core policing, and it is a charg that they are required to pay in accordance with their licencing bligations.
- 4. Next Steps
  - 4.1 The consultat on closed on the 7 November. The Exec are currently reviewing the responses received to date, and what if any additional information needs to be shared with the stakeholders.
  - 4.2 The final recommendation will take into account the legal advice being sought, and how the change might be implemented if agreed.
- 5. Recommendations
  - 5.1 For the Members to note the contents of the paper and the continued work in this area, and that further decisions (with some potentially at short notice) will need to be made in the near future.

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Report to:		, and any
Date:	5 December 2023	25 Camden Road London NW1 9LN
Subject:	BTP/A Board Effectiveness Review Cycle 2024/2026 & Board Effectiveness Review 2024	T: 07900 394 397 E: general.enquiries @btpa.police.uk
Sponsor:	Head of Governance and People	www.btpa.police.uk
Author:	Board Secretary	
For:	Decision	

1. Purpose of paper

Full Authority

- To seek Member endorsement of a refreshed Board Effectiveness Review 1.1 cycle based on Cabinet Office Guidance to Arms-Length Bodies (April 2022).
- Background

. . . . . . . .

- 2.1 At its meeting on 28 June 2023, the Full Authority approved a proposal for a joint BTPA/BTP ('BTP/A') board effectioness evaluation framework to be developed and adopted.
- 2.2 This framework would follow o from the B ard Effectiveness Evaluation 2022 and the associated Corpora e Fin n ial Governance and Policy Review delivered by Deloitte that same year
- 2.3 The recommended f amework is ased on Cabinet Office guidance, and its effective delivery will depend n close collaboration between the Authority and the Force thus meet ng Action 13/2023 arising from your June 2023 meeting.1
- 3. Cabinet Office Guidance / Arms-Length Body Board Effectiveness Reviews
  - 3.1 Cabinet Office guidance for board effectiveness reviews notes they should be delivered annually, with an externally facilitated review delivered every three years.
  - 3.2 There are 15 areas of focus recommended for board effectiveness reviews. One area *must* be considered annually – how the Full Authority and its Committees supporting the Accounting Officer in meeting the requirements set out in Managing Public Money.
  - 3.3 The remaining 14 areas may be considered as part of each annual review. The 15 areas of focus are set out at Appendix 1, alongside a recommended annual focus for the period 2024/2026. NB the proposed areas of focus towards the end of the cycle are those measures which, in the view of the Board Secretary,

<sup>&</sup>lt;sup>1</sup> Action 13/2023: '...a joint board effectiveness evaluation framework be drafted collaboratively between BTPA and BTP and reported back to the Full Authority'.

are best delivered through external facilitation e.g., how the Full Authority's practices, relationships and cultural norms compare with other ALBs / best practices.

4. Refreshed BTP/A Board Effectiveness Review Cycle 2024/2026 & Board Effectiveness Review 2024

- 4.1 In light of the recommended three-year cycle of annual reviews interspersed with externally facilitated reviews, we recommend that each annual review consist of Area 1 (Supporting the Accounting Officer) plus a focus on <u>up to five</u> other Areas with areas not subject to the annual review considered later in the three-year cycle. The intention is that the three-year cycle will (including the externally facilitated review in Year 3) cover all 15 recommended areas.
- 4.2 As noted above a proposed three-year cycle for the BTPA is set out at Appendix 1 with the suggested focus of each year. Members are invited to comment on it and suggest any amendments.
- 4.3 Subject to any comments on the recommended focule ach year, also provided for comment at Appendix 2 is a headline summary of the how the BTP/A Board Effectiveness Review 2024 would be delive ed. Once Member feedback has been provided, BTPA Executive will work with the Chair to finesse the detail of the 2024 Review and move to ards its delivery.
- 4.4 The Board Effectiveness Review Ac ion Plan or each year in the cycle would refer, where relevant, to board ffectivenes actions from the most recent <u>BTPA Board Effectiveness Action Pl n 2022</u> to ensure continuity in BTPAs approach to board effectiven s.
- 4.5 Members will recall hat a numbe of areas were graded green (delivered) through the 2022 Plan, ncluding,
  - More oppo tunities for informal and/or strategic engagement between BTPA/BTP
  - Adoption and monitoring of BTPA Goals
  - Revised Scheme of Financial Delegations
  - BTPA Oversight Mapping
  - Increased BTPA involvement in and oversight of People and Culture issues
  - Increased focus on Legitimacy
  - Regular tempo of Chief Executive written reporting to Members, and circulation of BTPA Key Messages
  - Tailored delivery of hybrid meetings
- 4.6 Nevertheless, some areas were graded amber (in progress) in the 2022 Plan and these will be factored into future Board Effectiveness Review activity. These include,

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- Comprehensive implementation of Deloitte Report into BTP/A Ways of Working
- Improved BTPA Senior Leadership Team / BTP Chief Officer Group liaison
- Member Engagement outside of the formal meeting structure
- Delineation of strategic issues BTPA wishes to focus on when scrutinising the Force
- Supporting BTP cultural change through adopting relevant recommendations from Home Office Dismissals Review
- Commissioning of material for BTPA meeting cycle
- Identify opportunities for greater cohesion between BTPA and BTP in delivery of strategic planning cycle
- Increasing public accessibility to BTPA meetings.
- 5. Recent Board Effectiveness Activty
  - 5.1 Finally, to provide some assurance to the Ful Authority that board effectiveness activity continues to underpin the wo k of the BTPA Executive, some examples of recent board effectiveness activity and outcomes are provided below.
  - 5.2 BTPA Audit and Risk Assurance Committee ffectiveness Exercise and Action Plan. Your Audit Committee adop ed a Committee Effectiveness Programme for 2023/24 at is September 2023 meeting. The effectiveness programme is designed to address a eas of improvement for that Committee, and its delivery is subject to quarterly monitoring.
  - 5.3 **BTPA Full Authority Onboarding.** The impending appointment of a number of new Members to the Full Authority has prompted, at the direction of the Chair, the deve opment of a Full Authority onboarding programme which will commence with a two-day induction event in early 2024. This is the subject of a paper elsewhere on today's agenda. Alongside this we have fully refreshed the Member handbook and hope this will prove a useful and informative document to all Members.
  - 5.4 **BTPA Committee Onboarding.** BTPA Member for Scotland, Iain Whyte, took the chair of Scottish Railways Committee on 22 November 2023, having shadowed BTPA Chair & Interim SRPC Chair Ron Barclay-Smith. Iain has been provided an SRPC-specific induction plan, the delivery of which is tailored to his feedback. Committee-specific induction plans will be provided to all Members on joining Committees for the first time and the Chair will be leading a review of all Committee membership in early 2024.
  - 5.5 **BTP/A Livestreaming**. In collaboration with the Force's Digital Workplace Team, BTPA aims to livestream a Full Authority meeting in the near future (potentially, at the time of writing, today's meeting), to bring the Authority into line with peers in terms of public accessibility and transparency.

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#### 6. Next Steps

- 6.1 The annual cycle of board effectiveness reviews under this refreshed approach will be,
  - **December**. Confirm board effectiveness review focus for the following year / (from 2024) receive update on delivery of board effectiveness review action plan approved in June.
  - **December May**. Board Effectiveness Review fieldwork and completion of action plan approved the previous June.
  - June Full Authority approves board effectiveness review report and Action Plan / Report submitted to Sponsor Department.
  - June December. Delivery of action plan.
- 7. Recommendations
  - 7.1 Members approve in principle the adoption of the Cabinet Office Arm's Length Body Board Effectiveness Review Principles.
  - 7.2 Members comment on the proposed annual focus each ea under the proposed three-year board effectiveness review c cle (Appendix 1).
  - 7.3 Subject to the above, Members approve the draft BTPA Board Effectiveness Review Action Plan 2024 (Appendix 2).

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# Appendix 1: BTPA Board Effectiveness Review Cycle 2024-2026

ALB BER Guidance	Serial	Area	2024	2025	2026
Must be considered annually	1	How the board and its committees support the Accounting Officer in meeting the requirements set out within <u>Managing Public Money</u> .	Included	Included	Included
May be considered	2	The overarching culture and tone set by the board. Clarity of, and eadership given to, the purpose, direction and values of the ALB.			Included
annually	3	How the board has appropriately considered whether the ALB's policies an actions support Ministers' strategic aims.	Included		
	4	The quality of relationships between all board members and its elationships with the ALB's stakeholders. In particular, relationships between the executive and non-executive members, the board and its sponsoring department and Ministers.			Included
	5	How the board communicates with, listens an responds to, its organization and other stakeholders.		Included	
	6	The composition of the board and its commi tees; including the balance of skills, experience, knowledge, and diversity ( cluding versity in its broadest sense, i.e., diversity of place).	Included		
	7	Processes for identifying, revi wing nd managing risks.		Included	
	8	Succession and development pla .	Included		
	9	Progress on the implementat on of r commendations made in the last annual review.		Included	
	10	Quality of the general information provided on the ALB and its performance, in particular KPIs used.		Included	
	11	Evidence that the board is sing high quality performance data to assess whether outcomes and KPIs are being achieved, and how the board is challenging whether the data it is provided represents best practice.			Included
	12	Quality and timing of papers and presentations to the board.	Included		
	13	Quality of discussions around individual proposals and time allowed. The process the chair uses to ensure sufficient debate for major decisions or contentious issues – including how constructive challenge is encouraged.		Included	

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14	Effectiveness of board committees, including their Terms of Reference, and how they are	Included	
	connected with the main board.		
15	How the board's practices, relationships and cultural norms compare with other ALBs /		Included
	best practices.		

#### Draft BTPA Board Effectiveness Review 2024 Action Plan

ALB BER	Serial	Area	Headline Board Effectiveness Review Activty
Guidance			
Must be	1	How the board and its committees support the Accounting Officer	To be determined in consultation with Accounting Officer.
considered		in meeting the requirements set out within Managing Public	
annually		Money.	
Annual Focus	3	How the board has appropriately considered whether the ALB's	Mapping exercise of BTP/A Activity in support of Secretary
2024		policies and actions support Ministers' strategic aims.	of State letter to Chair regarding DfT Priorities 23/24 [15
			August 2023] [Board Intelligence Serial E019].
	6	The composition of the board and its committee ; including the	BTP/A Skills Audit of new and existing Members and
		balance of skills, experience, knowledge, and dive ty (incl ding	refresh of Committee membership.
		diversity in its broadest sense, i.e. diversit of place)	
	8	Succession and development plans.	Assessment of senior succession planning by
			Appointments Committee.
	12	Quality and timing of papers and presen ation o the board.	Assessment of number of late papers throughout 23/24.
			Questionnaire to Members on quality and timing of
			papers.
			Case study of significant outline/full business case
			considered by Full Authority 23/24.
	14	Effectiveness of board committees, including their Terms of	Committee Effectiveness Exercises based on Audit
		Reference, and how they are connected with the main board	Committee pilot (July 2023).
			Annual Refresh of Terms of References.
		<u> </u>	Annual Nellesh of Terms of Nelefences.

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Report to:	Full Authority	25 Camden Road London NW1 9LN
Date:	5 December 2023	T: 07900 394 397
Subject:	New Member Induction	E: general.enquiries @btpa.police.uk
Sponsor:	Hugh Ind, CEO	www.btpa.police.uk
Author:	Susan Kohler, Head of Governance and People	

#### 1. Purpose of paper

1.1 The paper provides an update on the appointment of new Members to the Authority and plans for their induction.

#### 2. Background

- 2.1 The appointment of Iain Whyte in early November, as the Member for Scotland, made the Authority quorate whilst HMG considered the appointment of other Members following a recruitment exercise earlier this year.
- 2.2 On 22 November the Department fo Transport (DfT) confirmed the Prime Minister had approved the a pointment of four new Members and a Deputy Chair. The Deputy Chair and the our ew Members have accepted the posts, subject to successful vetting cl aran e.
- 2.3 Those who have accepted are now going through the vetting process before DfT can formally o fer t em positions. If successful we expect them to be offered posts for a four-year term, and join in January/February 2024.

#### 3. Consideration

- 3.1 Through discussion with the Chair, we have devised a two-day induction programme for new Members to participate in (attached an Annex A). The programme is illustrative of the content we plan but the timings, including the end time of day two, and sequencing may change depending on availability.
- 3.2 We expect the two-day induction to take place in mid-late January / early February 2024 and will be inviting current Members to join the induction as a refresher and the evening of the first day.
- 3.3 We welcome the support and input from the Force, current Members and the Executive team in making the two-day induction a success.
- 3.4 We also plan to deliver training on pensions, Health and Safety, risk management and whistleblowing to all Members. We are determining if this will form part of the two-day induction or take place as separate events and further information will follow.

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- 3.5 Separately, Committee-specific induction plans will be provided to all Members ahead of joining Committees for the first time.
- 3.6 We have fully refreshed and shared the Member handbook and hope this will provide a useful and informative document for all Members.
- 3.7 We welcome comments and feedback from current Members based on their own induction experiences.
- 4. Recommendations
  - 4.1 Members and Full Authority attendees are invited to note the two-day induction plan and support this along with other training and committee-specific induction plans as these are developed.

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#### Annex A – Member Induction Event Programme



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25 Camden Road London NW1 9LN

T: 07900 394 397 E: general.enquiries @btpa.police.uk

www.btpa.police.uk

# Day 1 (BTPA / Industry)

Time	Session	Lead	Venue
9.00am-10:00 am	Introduction	Chair	FHQ G1/2
	Welcomes, brief outline		
	of induction		
	programme.		
10.00am-10:45am	Chief Executive Officer	Hugh Ind	FHQ G1/2
	Briefing		
	Key issues facing BTPA		
10.45am-11.00am	Comfort Break		FHQ
11.00am-11.45am	Chief Financial Officer	Sara Church	FHQ G1/2
	Briefing		
	Key financial issues		
	facing BTPA		
	Description of		
	portfolio cluster, and		
	key issues.		
11.45am-12.30am	Head of Governance	Susan Kohler	FHQ G1/2
	and P ople		
	Descrip ion of portfolio		
40.00 4.45	and its k y issues		5110 04 /0
12.30pm – 1.15pm	Lunch		FHQ G1/2
1.15pm – 2.00pm	Strategy, Planning and	SLT Member TBC	FHQ G1/2
	Engagement		
	Description of portfolio		
2.00pm-2.45pm	and key issues BTPA Project Director	Kate Carr	FHQ G1/2
2.00pm-2.43pm	Description of portfolio		1110 01/2
	and key issues		
2.45pm – 3.00pm	Comfort Break		FHQ
3.00pm – 3.45pm	Industry Briefing	Industry Attendee	FHQ G1/2
	View from industry on	ТВС	-
	its headline issues, and		
	expectations of BTP,		
	policing and security.		
3.45pm – 4.45pm	Introduction & Day 2	Lucy D'Orsi	CC's office
	Lookahead		

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	Introduction from Chief		
	Constable and		
	lookahead for Day 2		
4.45pm – 5.00pm	Comfort Break		FHQ
5.00pm – 6.00pm	Practical Interest Stand	BTP	FHQ
	Breakout session		
	involving practical look		
	& feel e.g. drones, VR,		
	dogs, PowerBl, taser		
	etc.		
6.00pm – close	Informal Drinks and	Raquel Cortes	Pub TBC
	Snacks		
	Move to local venue for		
	snacks, refreshments		
	and social		
Day 2 (BTP / Sponsor)			
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# Day 2 (BTP / Sponsor)

Time	Session	Lead	Venue
9.00am-12.00pm	BTP Site Visit(s)	Individual BTPA	Stratford, TfL etc
	New Members (in	Exec Team	ТВС
	groups of 2/3 if	Member	
	necessary) to underta e		
	site visit / observe BTP		
	patrol. Each g oup to b		
	accompanied by xec		
	colleague.		
12.00pm-12.30pm	Lun h		FHQ
12.30pm – 1.15pm	Chief Const ble	Lucy D'Orsi	FHQ G1/2
	Key issues facing the		
	Force		
1.15pm – 2.00pm	Deputy Chief Constable	Alistair	FHQ G1/2
	Description of portfolio	Sutherland	
	and its key issues		
2.00pm-2.45pm	Assistant Chief	Sean	FHQ G1/2
	Constables	O'Callaghan,	
	Description of individual	Charlie Doyle	
	portfolios and current	and Allan	
	issues	Gregory	
2.45pm-3.00pm	Comfort Break		FHQ G1/2
3.00pm – 3.45pm	Director of People and	Rachael Etebar	FHQ G1/2
	Culture		
	Description of portfolio		
	and its key issues		
3.45pm – 4.30pm	Director of Corporate	Steff Sharp	FHQ G1/2
	Development		

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	Description of portfolio and its key issues		
4.30pm – 5.15pm	DfT Sponsor View from Sponsor and expectations of BTPA	Oliver Mulvey	FHQ G1/2
5.15pm – 6.00pm	Debrief and Lookahead to broader induction activity Debrief and signposting to further induction activity	Ron Barclay- Smith, Hugh Ind and Lucy D'Orsi	FHQ G1/2
6.00pm – close	Depart		N/A

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SECURITY CLASSIFICATION - OFFICIAL

HANDLING INSTRUCTIONS - No restriction on circulation

DISCLOSABLE (FOI / PUBLICATION SCHEME) - Yes



#### 1. PURPOSE OF PAPER

1.1 This report brings to the attention of Members of the Po ice Authority items that I consider they will wish to note.

#### 2. DEATH OF RON BROWNE

2.1 Sadly, I must inform you that ne of our colleagues, Ron Browne, has passed away. Ron worked at BTP for a total of 19 yea at the The Axis and then at Baskerville House in Birmingham, where he was Building Services Manager.

2.2 Ron returned to work afte feeling unwell but was re-admitted to hospital on 7th November. Unfortunately, we were old on the 10th November that he had passed away. He was an incredibly kind and popular member of the team, for whom nothing was too much trouble. Ron loved his job and working for BTP. Steff has visited his family in the UK to give our condolences. He will be sorely missed by anyone who knew and worked with him.

#### 3. FINANCIAL UPDATE

3.3 BTP received a funding settlement in 2023/24 that was significantly below our agreed activities. A settlement of 4.5% plus £5m access to reserves, coupled with significant inflation and pressures, has resulted in an overspend in-year. External pressure such as the PRRB settlement and, more recently, Operation Overhand have resulted in further significant budget pressures.

3.4 This year, we have submitted a demand-led and data driven plan for the MTFP. Never before has BTP (or, we believe, any other force) had the science do demonstrate how investment will lead to improved outcomes. Members will recall the capacity planning tool breakfast briefing that helped to frame our MTFP conversations. As Guardians of the Railway, we aim to be data-led in all that we do. This work has spanned several years, and many talented people have come together to link demand to policing performance, cost and outcomes – which was highlighted in the recently published Policing Productivity Review https://www.gov.uk/government/publications/policing-productivity-review It enables us to fully understand what we need and where we need it, through an evidence-based approach. Ю

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3.4 For a long time, it has been accepted that BTP cannot articulate the value of our investment choices. Now we can. The MTFP proposal demonstrates, the power of a well-equipped, well cared for, well trained, well led and appropriately funded BTP to ensure that we are an effective and efficient Police Force.

# 4. A FORCE ON THE MOVE (AFOTM)

4.1 The Transformation portfolio remains focused on delivering our ambitious programme of change. It has sought to reinvest the £14.67m cash releasing savings through the CT Review and Layers & Spans in a range of cyclical and change initiatives that will optimise the delivery of our objectives. The reinvestment also underpins the maintenance of a centralised change capability to ensure that transformation 'sticks'. which was a key theme in our all-people survey.

4.2 In line with the emerging Government Efficiencies Framework, we remain committed to the identification of Cash releasing. Future efficiency plans are developing, with the London Estates savings currently the primary cashable contributor as well as business as usual savings through our Every Penny Counts initiative, where £60k has been recorded so far this year, on top of the £730k rolled over as recurring savings from the baseline of 2022/23 when the enterprise started.

4.3 Whilst it is important to prioritise and reality test the benefits f all new investments, within the current capital allocation, there is limited space to do anything that makes us better than we are today. Irrespective of accounting tr atment, the current annual capital allocation is not keeping pace with essential demands. An increase of £2m per year has been recommended, from 2024/25 onwards, o bring b ck into play a limited proportion of the improvement and upgrade initiatives. It is unlikely to provide sufficient cover for 2026/27 but may enable other works to be brought forward to 2025/26 to maintain some momentum. The additional £2.0m in 2024/25 would result in a 0.8% additional funding uplift for the PSA.

4.4 A personal disappointment to me habeen the decision to pause work on data as we simply cannot afford the investment.

# 5. PERFORMANCE

5.1 Crime and inciden demand has continued to grow throughout this performance year. 47,432 crimes have been recorded across the force; an increase of 19.9% compared to same period last year. Although our officers have solved 11% more crimes than last year, due to the higher number of recorded crimes our overall solved rate is 12.2% compared to 13.1% in 2022-23.

5.2 Recently introduced in-year spend restrictions have inevitably impacted on other areas of performance and planned activity. We have had to scale back resourcing football and events policing and cancelled operations to prevent graffiti during Christmas. Intelligence submissions, Victims Code of Practice compliance and crime recording timeliness have also been detrimentally impacted.

5.3 As you would expect, the Chief Officer team and I are determined to improve performance and we have in place a rigorous performance management structure led by Alistair. At the last Force Delivery Board, chaired by Alistair, a number of actions were agreed to improve performance, particularly against high harm crime groups. This included improved crime management housekeeping, a greater focus on offender management opportunities, a focus on industry crime prevention opportunities, a better alignment of officer

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on Temporary Restricted Duties with our policing objectives and a more targeted use of the Special Constabulary.

# 6. OPERATION OVERHAND

6.1 Operation Overhand is the BTP operation for our response to the situation in Israel and Gaza. You will have seen that railway stations have become a focus for pre-planned protests; Remembrance Weekend and the following weekend were particularly busy for BTP. Decisions to cancel Rest Days are never easy but we had to do this for both of those weekends, which has had a significant impact on our people and their families and incurred unbudgeted cost. I am conscious that our people are tired so Rachael has worked with Kayad Dualeh (Deputy Director People and Culture) to ensure our wellbeing services are there for those who require them. [You will recall that Occupational Health services return in house from the 1st of December as a result of feedback from the All People Survey at an investment of approx. £766,000]. To further support our operational plan, we made Mutual Aid requests for public order trained officers to work under our command as we had exceeded our capability and capacity to deliver an effective policing operation. This was the first time Mutual Aid has been requested by BTP since the 2012 Olympics, which shows the gravity of the situation. To support the operation Sean and the team made use of our new powers under Section 14A Public Order, which prohibits trespassory assemblies. I am grateful for the work of many people who have worked tremendouly hard to understand the legislation and work with the Department for Transport (D T) to se ure the consent of the Secretary of State for Transport for use of the legislati n.

6.2 I continue to be in contact with our stakeholders including the Secretary of State for Transport – who was particularly complimentary of our p licing and media response. Through the command structure there was regular ontact with our railway stakeholders and with community representatives from our advisory group network. This is critical to ensure awareness of our operation.

6.3 A significant challenge has been esour ing our communications team. Being on the front foot with social media has been critical particularly to counter 'fake news'. You will be aware that we have lost a number f people from the department as we progress the review. I am enormously grateful to those staff who volunteered to support the command team and work unsociable hours o mon tor and update social media. Suspect appeals were circulated quickly resulting in a number of arrests and subsequent charges.

6.4 I am very proud of how BTP has come together to police the significant number of protests across the three countries and particularly in London. All of our operational portfolios and police staff departments have gone above and beyond, and this has been noted at the highest level in Government and by all of our stakeholders.

6.5 Through Operation Overhand we have also been continually working to provide reassurance to all affected faith communities to make sure that they feel safe when using the network. We will continue to support those of all faiths who are impacted by the ongoing situation and ensure that they can travel free from any form of abuse.

6.6 Following concern at our operational capacity the Secretary of State has requested that the DfT and BTP discuss the structure of BTP going forward to ensure that we have a sustainable model to ensure an efficient and effective force. Conrad Bailey and I will be meeting soon and I have suggested to Hugh that the BTPA attends.

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# 7. CENTRAL LINE CCTV

7.1 Transport for London have agreed, after extensive lobbying from BTP over many years, to install CCTV on trains on the Central Line of the London Underground. The first train in this roll out went into service on 24th November at 10:30 am, with more to follow.

7.2 This development was achieved through close partnership working by the head of our Crime Command, Detective Chief Superintendent Paul Furnell, and Transport for London senior management. DCS Furnell consistently highlighted that the lack of CCTV on Central line trains made them an attractive prospect for offenders, particularly those engaged in sexual offences.

7.3 This upgrade is a welcome step forward in the force's work to reduce violence and intimidation against women and girls. Providing both a deterrent to offenders and enhanced evidence gathering capability for the force's investigators.

7.4 In the long-term, this will mean less victims of the most serious crime, and a safer London underground for all passengers, especially women and girls.

#### 8. US AT OUR BEST AWARDS

8.1 This year's Us at Our Best awards ceremony, held at City H II London, celebrated the amazing professionalism and dedication of our people who g abov and beyond so we can all deliver our Vision of a world-leading police force th t provides a safe and reliable railway for all. Our shortlisted nominees joined us at the event where we also announced the winners. For some, it was the first time they heard why – and by whom – they'd been nominated.

8.2 This year we received an incredible 340 omina ions for over 700 colleagues from all corners of our Force. Our nominees show Us at our best' through their exceptional bravery, hard work, commitment to our Force nd the leadership of our people. Nominations were supported from stakeholders, victims an colleagues, all wanting to recognise the stellar work of BTP and our people.

8.3 Our Digital team worked hard to nable us to live stream the ceremony for the first time; the feedback on this has been very well received. The planning for an event like this takes the best part of a yea and it is always appreciated by our people.

# 9. INCLUSION AND DIVERSITY

9.1 The Inclusion and Diversity (I&D) Board has been refreshed to meet the needs of the I&D Strategy. I am keen that it takes a forward look to ensure we are becoming a modern and inclusive force and that we understand the impact of policing on the communities where we police. It is also critical that it highlights areas of risk where we may not meet our vision.

9.2 The refreshed External Scrutiny Framework is now in place and managed by the I&D Team under the Trust and Legitimacy portfolio. There will be a recruitment campaign for new and diverse membership with independent Chairs being from the membership.

9.3 Following a presentation on the 15 Indicators of Institutional Racism at a recent Force Executive Board (FEB). The areas of concern were shown to be workforce representation, attraction and recruitment, progression, retention and PDR disproportionality. FEB members have agreed a series of actions to improve our delivery against these indicators. The I&D team will analyse the progress made and provide an update in six months' time. Ю

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# 10. PROMOTION PROCESSES

10.1 This year in a new coordinated approach we ran Inspector, Chief Inspector and Superintendent promotion processes simultaneously, with adverts launching at the end of August and promotion boards taking place throughout September. Posting panels were scheduled to take place in rank order – giving maximum opportunity for our people to apply for vacancies. We decided to take this approach as part of our continuing work to make our promotion processes more streamlined, transparent and fair for all who want to take the next step in their career and I wish to stabilise the ranks by having substantive people in posts to provide continuity of leadership

10.2 In November we held our second superintendents' posting panel this year, chaired by Alistair. The panel met to post those recently promoted and to also consider potential moves for other superintendents. The Superintendents' Association observed the process.

10. 3 Our Chief Inspector and Inspectors boards have now been completed with 37 candidates for Chief Inspector boards and 76 candidates for Inspector Boards. Final assessments were completed by 24th November.

10.4 We are collecting feedback from Assessors, Force Executive Board members to review what went well and how we can continue to develop the promotion processes. The assessing support from across all areas of BTP has been trem nd us with colleagues stepping forward at the last minute when operational eme gencie have taken assessors away from the boards and colleagues organising, developing and minaging the process.

# **11. ESTATES UPDATE**

11.1 We are moving forward with our work o imp o e BTP's Estates function. 2024 will see the start of "Building the Foundations" a five-stage improvement process which will define problem areas, using data to prioritis and implement continuous improvements. We are continually developing the interfac with Div sions and have a newly devised priority project list – bringing a collective prioritisation for upcoming projects.

11.2 The London Estates Pr gramme will be a significant moment in BTP's history. Whilst the space will feel fresh it will also be smaller, so it is important for us to embrace new ways of working. Barriers to uccess remain, and the Programme Board will continue to oversee progress around critically dependent areas. Of note, the spend associated with the PSD move and Fallback C intro Room has yet to be approved. These are critical areas, intrinsically linked to our ab ity to move out of FHQ, and therefore require swift resolution. The approach to change will foster positive relationships across the Force and encourage feedback, ensuring that our people are well equipped to do their jobs.

# 12. INFORMATION TECHNOLOGY UPDATE

12.1 A highly competitive selection process for the Chief Technology Officer vacancy took place throughout October and early November. I joined Caroline for the final stage interview, and I am pleased to inform you that James Morley, currently BTP's Head of Network Services, has been appointed and will commence the role in December. We continue to diversify the skills of our Technology Senior Leadership Team with Jack Bourne taking up the post of Head of IT Operations, and John Brown replacing Jack as Head of IT Portfolio Delivery.

12.2 The Skills Framework for the Information Age (SFIA) review is progressing well. All 68 Technology job descriptions have now been refreshed to reflect the true scope of each role, with the inclusion of up-to-date technologies, skills, and competencies. These refreshed job descriptions are now being submitted to our Reward colleagues for review.

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12.3 The Data Centre Relocation project continues to gather pace and will increase technical resilience, whilst being a critical enabler of the safe relocation from FHQ. End of life technology is being replaced and the migration plan is underway. This will provide stronger business continuity and improved disaster recovery with the reduction of any down time.

12.4 The phased delivery of the Unified Communications project is underway and will be complete by December 2023. This will provide us with a truly modern MS Teams communication capability, allowing for new ways of working within our contact centres and service desks, removing handsets and enabling staff to work at any location.

#### RECOMMENDATIONS

13.1 That the content of this report is noted by Members.

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- Report to: Police Authority
- Date: 5 December 2023
- Subject: Chief Executive's Report
- Author: Hugh Ind, CEO
- For: Information

#### **BTPA Goals**

- 1. We want to be a well-run Arm's Length Body, trusted by all our stakeholders.
- 2. We want to promote & enable a modernised ind inclusive culture in the BTP.
- 3. We want to provide effective, supportive and challenging police oversight for today and tomorr w across the full range of BTP activity.
- 4. We want to develop ur v sion for security and lead the conversation with indust y and DfT to improve outcomes for industry and passengers
- 5. We want to drive transformation and ensure BTP is respected fo thei specialism by the rail industry and for their innovation across policing.
- 6. We want continuously to deliver efficiencies and keep improving productivity.

#### Purpose of paper

To update and inform Members of current issues and activity relevant to the British Transport Police Authority.

To complement the associated report of the Chief Constable provided at the Full Authority's 5 December 2023 meeting.

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# 1. 'We want to be a well-run Arm's Length Body, trusted by all our stakeholders'

### 1.1 2023/24 In-Year Financial Pressures

BTPA assumed a 4% pay award in 2023 when agreeing a budget for 2023/24. The eventual award, decided by HMG, was 7%. Sarah Church's separate paper to this meeting recommends that Members agree to charge out the £4m pressure this created in 2024/25. DfT have agreed to this approach.

Operation Overhand (policing of protests and community tensions since 7 October) costs have mounted steeply. They are currently at around  $\pounds 2m$  but are likely to increase. It seems likely that DfT will provide cash to cover these unavoidable extra costs.

After the above is taken into account, there r mains a forecast circa  $\pounds 8.5m$  overspend for BTP this year. DfT had previously agreed to provide budget cover for  $\pounds 2.1m$  of this. It seems likely they will now provide cover for the full amount. In a separate paper, Sarah Church suggests that funds to cover this are taken from our Reserves. This puts pressure on our reserves for future years but educes the pressure on our charges in 2024/25. The conditions for prov ding this further cover are yet to be clear but are likely to include incr a ed direct DfT oversight of BTP spend next year.

#### 1.2 Cost Allocation Model

Our consultation has oncluded on the introduction of a simpler and more transparent mechanism for allocating out the costs of BTP. Most respondents would not commit to a view until they had a better view of the likely impa t of the changes in their costs. This is a reasonable ask, but meaningful omparisons are difficult to derive. The Executive Team is working on doing so in December. DfT may be willing to help mitigate the effects of swings down to the introduction of the new model. That means introduction of a new model for 2024/25 charges remains possible.

# 1.3 Members

lain Whyte has joined BTPA as the Member for Scotland and is very welcome. At the time of writing a Deputy Chair and three further new Members are in the vetting process. One final new Member has yet to confirm their ability to accept the role. We hope some of these new colleagues will be free to observe this meeting of the Full Authority – in person or otherwise. Susan Kohler's separate paper invites comment on a proposed induction programme in January/February.

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Bev Shears finishes her 7 years at BTPA in January and so this will be her last meeting of the Full Authority. All of the Executive Team wish her well and thank her for her work in getting our People and Culture Committee off the ground over the last couple of years.

#### 1.4 Executive Team

Lynsey Luthra (Risk & Assurance) and Dean Salvador (Cost Allocation Model) have both rejoined the Executive Team since the last Full Authority meeting. It's good to have them both back. Dean's appointment runs until the end of the financial year. The future of that role is dependent on where we get to on Cost Allocation Model Reform.



Katie Stanton has been helping out BTP External Affairs team in recent weeks. This integration of BTP and BTPA communications effort has provided benefit to both sides. I am hopeful that, pending a restructure of BTP Communications functions we will be able to bake in this integration with BTPA's communications needs.

#### 1.5 Live Streaming

As Susan K hler's pape on BTPA Board Effectiveness notes, at the time of writing our hope s that we will be Live Streaming this meeting on 5 December. A mall but significant step in modernising the way we work and improving our transparency.

# 2. 'We want to promote & enable a modernised and inclusive culture in the BTP'

#### 2.1 Assistant Chief Constable

We have advertised for a new Assistant Chief Constable for BTP. This appointment is made by BTPA, and approved by the Secretary of State, in full collaboration with the Chief Constable. Closing date is 18 December. We hope to be able to make an appointment in February to allow for any notice period and a new ACC to start with BTP around the time of Allan Gregory's retirement in the middle of 2024.

### 2.2 Dismissals Review

BTPA and BTP have established a Working Group to work through the implications of the Home Office Review into dismissals published this autumn. We hope to be able to share an agreed response, and a plan to get there, by the time of the next Full Authority meeting in March.

### 2.3 New Staff Pension Scheme

The new Staff Defined Contribution Pension Scheme opened on 1 October for all new police staff and any existing employees who wish to join. The Pension Working Group was informed on 24 November that 45 employees had enrolled to date. Sarah Church has set up and chaired the first meeting of the Governance Group for this new Scheme which will be able to hold Royal London to account in due course for the performance of the Scheme.

#### 3. 'We want to provide effective, supportive and challenging police oversight for today and tomorrow across the full range of BTP activity.'

#### 3.1 Operational Performance

An overall summary of operational performance to the end of September has been tabled for this meeting. As with recent meetings of the Full Authority, we have tabled this emit give the Full Authority a chance to assess operational performance in addition to the more detailed scrutiny of the Performanc and Delivery Committee. The summary shows performance challeng s pretty much across the board. Demand has grown back from its suppressed Covid levels now to exceed the years immediately preceding the pandemic.

#### 3.2 Policing Plan

This meeting is asked to approve a refreshed policing plan for 2024/25. We have provided a short cover paper. The Executive notes that routine Home Office policing assessments of priority struggle to attribute priority to anti-social behaviour on the one hand and to minimising disruption on the other hand. We have a growing concern that this hampers BTP's ability to convince rail industry partners that both are given sufficient priority both in plans and in practice.

#### 3.3 HMICFRS

Our latest understanding is that the HMICFRS PEEL report (including vetting) conducted in 2022 will not be published before next year.

- 4. 'We want to develop our vision for security and lead the conversation with industry and DfT to improve outcomes for industry and passengers.'
  - 4.1 I observe that for a period of time now it has been hard to point to tangible progress we are making in respect of this Goal.
- 5. 'We want to drive transformation and ensure BTP is respected for their specialism by the rail industry and for their innovation across policing.'
  - 5.1 Similarly, much of the work BTPA is doing in respect of driving transformation can currently be reduced to approval of the elements of the MTFP and then oversight of its delivery.

# 6. 'We want continuously to deliver efficiencies and keep improving productivity'

# 6.1 Medium Term Financial Plan

Agreement to the MTFP is a key agenda item for this meeting and the subject of separate papers I would underline for Members that a 4% Pay Award is assumed for 2024. It is harder than it has been in recent years to predict this Award over a half a year ahead and the margin for error is greater given movements in inflation. Given the direction of travel of inflation and the like proximity to a General Election, a 4% assumption seems reasonable at this point in time.

Our separate paper points out that agreement with TfL on funding and service levels for 2024/25 may be harder than usual to achieve. It also points out the imperative for a developed and monitorable efficiency narrative for BTP to put us in the best place for anticipated difficult budget decisions after the election.

#### 7. Decisions between Scheduled Meetings

a. Serial A040: 2022/23 Outturn vs Budget [14 November 2023]. Members approved the final allocation of 2022/23 charges between Transport for London and all other Train Operating Companies (TOCs) based on the final outturn versus budget.

- b. Serial A041: Full Business Case / 200 Buckingham Palace Road [20 November 2023]. Members approved the Full Business Case for 200 Buckingham Palace Road, including required funding.
- c. Serial A042: [Appointments, Remuneration and Appraisal Committee] Assistant Chief Constable / Candidate Brief [20 November 2023]. Appointments Committee Members approved the Candidate Brief for the Appointment of an Assistant Chief Constable (this is related to paragraph 2.1 above).



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#### British Transport Police Authority – Full Authority Workplan (December 2023)

Items in italics have been added since the September 2023 meeting

Struck through items have been moved - see footnotes.

29 March 2023	28 June 2023	26 September 2023	5 Decem
	Sta	inding Items	
Minutes	Minutes	Minutes	Minutes
Committee Minutes	Committee Minutes	Committee Minutes	Commit
Actions	Actions	Actions	Actions
Risk Profile	Strategic Risk Register Q4 22/23	Strategic Risk Regis er Q1 23/24 uding summary of Committee scrutiny	Strategie
Policing Plan Performance	Policing Plan Performance Q4 22/23	Policing Pla Performanc Q1 23/24	Policing
Inclusion and Diversity	Inclusion and Diversity – External Scrutiny Update	Inclusion and D versity <sup>1</sup>	Inclusion Progress
Chief Constable's Report	Chief Constable's Report – <i>BTP Annual Report</i> 22/23	C ief Con le's Report	Chief Co
Chief Executive's Report	Chief Executive's Report	Chief Executive's Report	Chief Ex
Workplan	Workplan	Workplan	Workpla
	P a	anned tems	
BTPA Priorities	Draft Annual Report and Accounts 2 22/23	TfL OCs Final Outturn vs Budget <sup>2</sup>	BTP and Plan(s)
Management Assurance Return 2022/23	Code of Governance Refresh 20 3	Policing the Railways in Wales	Policing
Police Officer Pension Valuation 2021	Board Effectiveness Evaluati n	Q2 Financial Position / Medium-Term Financial Plan Update	Board Ef Board Ef
Business Planning – BTP Budget and MTFP 24/28	The BTP (Conduct) (Ame dmen Regula ons 2023	London Regional Hub Update	Operatio
Professionalism	Scheme of Finan ial Dele ations – Amended Thresholds		2023 Po Settleme
Contract Award – National Network Services	New Charging Methodology Progress Update		2023/24
Terms of Reference Approval – Pension Working Group	Merging of Electricity Contracts		Funding Materni
	Contract Award: Student Officer Accommodation		British T Inductio



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# ember 2023 es nittee Minutes gic Risk Register Q2 23/24 ng Plan Performance Q2 23/24 ion and Diversity – Police Race Action Plan ess Constable's Report Executive's Report blan nd BTPA Budget and Medium-Term Financial ng Plan Annual Review 2024/25 Effectiveness Review Cycle 2024/26 and Effectiveness Review 2024<sup>3</sup> tion OVERHAND Update Police Remuneration Review Body nent 24 Forecast Overspend - Funding ng of backpay of London Allowance during nity Leave Transport Police Authority Member tion

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<sup>&</sup>lt;sup>1</sup> Removed from September 2023 agenda given the Full Authority will have conducted an inclusion and diversity away day on 25 September 2023.

<sup>&</sup>lt;sup>2</sup> Approved out-of-committee as Serial A040 on 14 November 2023

<sup>&</sup>lt;sup>3</sup> NB Full Authority Action 13/2023: a joint board effectiveness evaluation framework be drafted collaboratively between BTPA and BTP and reported back to the Full Authority.

March 2024	June 2024	26 September 2024	5 Decem
	S	tanding Items	
Minutes	Minutes	Minutes	Minutes
Committee Minutes	Committee Minutes	Committee Minutes	Committ
Actions	Actions	Actions	Actions
Risk Profile	Strategic Risk Register Q4 23/24	Strategic Risk Register Q1 24/25	Strategic
Policing Plan Performance	Policing Plan Performance Q4 23/24	Policing Plan Performance Q1 24/25	Policing
Inclusion and Diversity	Inclusion and Diversity	Inclusion and Diversity	Inclusion
Chief Constable's Report	Chief Constable's Report – BTP Annual Report 23/24	Chief Constable's Report	Chief Co
Chief Executive's Report	Chief Executive's Report	Chief Executive's Report	Chief Exe
Workplan	Workplan	Workplan	Workpla
	P	Planned Items	·
Management Assurance Return 2023/24	Draft Annual Report and Accounts 2023/24	TfL/TOCs Final Outturn Budge	Budget a
	Code of Governance Refresh 2024 <sup>4</sup>	Q2 Financial Positio / Me um-Term Fi ancial Plan Update	Policing
	Board Effectiveness Evaluation		
	Capital Projects Thresholds Review <sup>5</sup>		
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Constable's Report

#### Executive's Report blan

and Medium-Term Financial Plan ng Plan Annual Review

<sup>&</sup>lt;sup>4</sup> Full Authority Action 15/2023: A Member acknowledged that recruitment was tightly controlled within the Force under the aegis of the Strategic Workforce Plan, but nevertheless encouraged the Force and Executive to review whether, in any further revision, that there should be reference to recruitment within the Code. <sup>5</sup> Full Authorirt Action 17/2023