C Division
Wales

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Create a hostile environment for terrorism through the CONTEST strategy

- Maintain specialist operational capabilities that provide mitigation to the plausible attack methodologies identified. Develop capabilities where they do not already exist.
- Develop the awareness and understanding of the terrorist threat amongst BTP officers and staff, including the role they play in mitigating against it.
- Increase rail industry awareness of the terrorist threat and how they are able to mitigate against it
- Maintain command capability that enables effective command and control of the BTP response to a terrorist attack
- Undertake an exercise programme which thoroughly tests response plan, commanders and responders against the highest risk and most plausible threats within the CT Strategic Threat and Risk Assessment
- Develop and train guidance documentation and prepare plans for the highest risks and most plausible threats within the CT Strategic Threat and Risk Assessment

Ensure passengers and staff can work and travel free from the threat of violence

VIOLENCE AND AGGRESSION AGAINST PASSENGERS

- Number and percentage of positive outcomes for:
  - Serious violence
  - Weapon-enabled offences
  - Robbery
  - Public Order
- Officer tasking activity output for serious violence and weapons crimes:
  - Stop and Search
  - Intelligence submissions
  - Weapons seized
  - Victim Code of Practice Compliance

VIOLENCE AND AGGRESSION AGAINST RAIL STAFF

- Number and percentage of positive outcomes for violence against person (VAP) and public order against rail staff
- Outcome types for offences against rail staff
- Through collaboration with operators, improvement in percentage of positive outcome types for rail staff
- Victim Code of Practice Compliance

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Tackle those crimes and incidents that most impact on the confidence of those who work and travel

- Number and percentage of positive outcomes for volume crime at agreed key locations
- Officer activity output at agreed key locations (on and off train)
- Number of anti-social behaviour (ASB) incidents
- Satisfaction levels as determined by the Victim Crime Survey
- Incident response times, broken down by category (Priority/Immediate)
- Number and percentage of positive outcomes for football related offences

DIVISIONAL OBJECTIVE:

- **Agreed key locations – To be decided with Divisions in new performance year**

Reduce disruption on the network through collaboration

- Number of disruption incidents and primary minutes at key locations broken down by category:
  - Cable theft
  - Vandalism/theft
  - Trespass
  - Drunks/disorder/trespass
  - Fatality/injuries involving a train
- Average fatality handback times
- Number of PSPs created for PiPP hotspots

Protect, support and safeguard vulnerable people and those at risk of exploitation and harm

- Vulnerability concern reports by category
- Number of repeat presenters and high frequency presenters
- County Lines data by outcome category
- Number of life saving interventions

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Tackle violence against women and girls, hate crime and sexual harassment

- Number and percentage of positive outcomes for violent crimes against women and girls (including breakdown of victim engagement)
- Number and percentage of positive outcomes for incidents involving sexual harassment (measure for public and rail staff)
- Number and percentage of positive outcomes for sex offences (including breakdown of victim engagement)
- Number of known offenders being actively monitored
- Number of applications for Sexual Harm Prevention Orders, Criminal Behaviour Orders and wider preventative orders.
- Percentage of compliance with prohibitive orders for managed offenders
- Number and percentage of positive outcomes for hate crime (broken down by factor)
- Officer tasking activity output for sexual offences and hate crimes
- Satisfaction levels as determined by the Victim Crime Survey
- Victim support of prosecutions