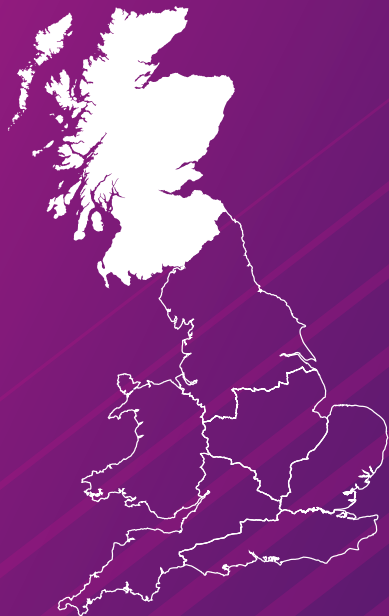# D Division Scotland **Introduction**

Chief Superintendent Gill Murray
Divisional Commander D Division

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D Division officers and staff have continued to demonstrate their commitment over the last year to our communities in Scotland by continuing to play a critical role in supporting public health in its continued fight against the COVID-19 pandemic. They have done so while being continually committed to safeguarding those who need our help most, tackling anti-social behaviour and violent crime in collaboration with our partners in the rail industry and Police Scotland. All at a time when police trust and legitimacy has come under increased public and political scrutiny.

Rebuilding the confidence of our communities means that we must ensure we are the best we can possibly be and by doing so provide an effective and professional service to all who have suffered crime or are in fear of crime or disorder.

This new policing plan will focus on both prevention and being more proactive in our approach. With greater visibility and engagement with passengers and staff on train and at stations where the risk is higher. We aim to be professionally curious in seeking out the most harmful criminality that may otherwise go unnoticed such as modern-day slavery, child exploitation and organised crime through County Lines. We will take a no tolerance approach to discrimination, violence or sexual harassment and violence against women and girls. This will require all our focus and a greater partnership approach.

To regain and maintain the trust and confidence of the public and our rail staff community, we must be open, authentic, and inclusive. Re-engaging with our diverse communities across Scotland, creating new opportunities for independent advice and scrutiny will be essential to assist us in encouraging more diverse recruitment opportunities and a more modern and inclusive place to work.

As we begin our journey out of Covid and into the new normality, the weekend has extended, and the travelling landscape is evolving, more people are working from home, with more emphasis on leisure travel including the return of football. We also recognise that the railway has become a safe space for the vulnerable, where they can seek out help, and as such it is all our duty to support those most vulnerable whilst causing minimal disruption to the rail network.

It is of the utmost importance that we continue to build an environment that prevents crime or disorder and encourages the public back on train whilst supporting the Scottish Government's environmental decarbonisation goals. We will continue working with our fantastic partners who assist us in making the railway network a safe place.

I wish to express my sincere gratitude to the hard-working officers, staff and volunteers who continue to support the division. I have been in post for almost a year and the determination from the officers on division to provide the best possible service is evident through their professionalism and commitment. I look forward to facing the challenges of the next three years together and working towards making the railway network an even safer place to be.

D Division
Scotland

Create a hostile environment for terrorism through the CONTEST strategy

- Maintain specialist operational capabilities that provide mitigation to the plausible attack methodologies identified. Develop capabilities where they do not already exist.
- Develop the awareness and understanding of the terrorist threat amongst BTP officers and staff, including the role they play in mitigating against it.
- Increase rail industry awareness of the terrorist threat and how they are able to mitigate against it
- Maintain command capability that enables effective command and control of the BTP response to a terrorist attack
- Undertake an exercise programme which thoroughly tests response plan, commanders and responders against the highest risk and most plausible threats within the CT Strategic Threat and Risk Assessment
- Develop and train guidance documentation and prepare plans for the highest risks and most plausible threats within the CT Strategic Threat and Risk Assessment

Ensure passengers and staff can work and travel free from the threat of violence

VIOLENCE AND AGGRESSION AGAINST PASSENGERS

- Number and percentage of positive outcomes for:
  - Serious violence
  - Weapon-enabled offences
  - Robbery
  - Public Order
- Officer tasking activity output for serious violence and weapons crimes:
  - Stop and Search
  - Intelligence submissions
  - Weapons seized
  - Victim Code of Practice Compliance

VIOLENCE AND AGGRESSION AGAINST RAIL STAFF

- Number and percentage of positive outcomes for violence against person (VAP) and public order against rail staff
- Outcome types for offences against rail staff
- Through collaboration with operators, improvement in percentage of positive outcome types for rail staff
- Victim Code of Practice Compliance

D Division
Scotland

Tackle those crimes and incidents that most impact on the confidence of those who work and travel

- Number and percentage of positive outcomes for volume crime at agreed key locations
- Officer activity output at agreed key locations (on and off train)
- Number of anti-social behaviour (ASB) incidents
- Satisfaction levels as determined by the Victim Crime Survey
- Incident response times, broken down by category (Priority/Immediate)
- Number and percentage of positive outcomes for football related offences

DIVISIONAL OBJECTIVES:

- **Number of BTP, industry operations and interoperability working with Police Scotland and associated outcomes**
- **Agreed key locations – to be decided with Divisions in new performance year**

Reduce disruption on the network through collaboration

- Number of disruption incidents and primary minutes at key locations broken down by category:
  - Cable theft
  - Vandalism/theft
  - Trespass
  - Drunks/disorder/trespass
  - Fatality/injuries involving a train
- Average fatality handback times
- Number of PSPs created for PiPP hotspots

DIVISIONAL OBJECTIVES:

- **Disruption minutes and incidents related to red route locations**
- **Joint problem-solving initiatives at red route locations with industry**

Protect, support and safeguard vulnerable people and those at risk of exploitation and harm

- Vulnerability concern reports by category
- Number of repeat presenters and high frequency presenters
- County Lines data by outcome category
- Number of life saving interventions

D Division
Scotland

Tackle violence against women and girls, hate crime and sexual harassment

- Number and percentage of positive outcomes for violent crimes against women and girls (including breakdown of victim engagement)

- Number and percentage of positive outcomes for incidents involving sexual harassment (measure for public and rail staff)

- Number and percentage of positive outcomes for sex offences (including breakdown of victim engagement)

- Number of known offenders being actively monitored

- Number of applications for Sexual Harm Prevention Orders, Criminal Behaviour Orders and wider preventative orders.

- Percentage of compliance with prohibitive orders for managed offenders

- Number and percentage of positive outcomes for hate crime (broken down by factor)

- Officer tasking activity output for sexual offences and hate crimes

- Satisfaction levels as determined by the Victim Crime Survey

- Victim support of prosecutions