

C Division Introduction



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Divisional Commander C Division

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Throughout the past year, the legitimacy of the policing landscape in England, Scotland and Wales was challenged like never before. The voice of the public spoke loudly about the need for change, not only in societal issues such as unwanted sexual behaviour and violence against women and girls, but also about the need for improved confidence and trust in the Police Service, after several high-profile cases where serving Police Officers failed the public they were meant to serve and protect. As the Divisional Commander for C-Division, I accept that challenge and this Policing Plan aims to put trust and legitimacy at the heart of our operational activity by increasing our visibility both on trains and on stations.

This plan focuses on making C-Division's front line officers more visible and proactive. We aim to uncover harm that in many cases remains hidden and under reported, maybe even tolerated by members of the public. Incidents of unwanted sexual behaviour and violence against women and girls will be a high priority alongside exploitation of young people caught up in County Lines drugs activities. We will actively encourage victims and witnesses to report behaviours that cause them concerns, while making it easier for them to do so. We will analyse that information and intelligence to tackle hotspot locations and bring offenders to justice.

The railway industry is undertaking a period of significant change on a scale not seen since privatisation. The COVID-19 pandemic has accelerated that need for change with a railway that was once dominated by commuting customers is now refocusing on leisure passengers due to working from home becoming the norm for many.

For these reasons, the priorities in this three-year policing plan are purposefully broad to allow us to develop and flex our policing activities in line with a developing railway network. It is our desire to deliver a service which tackles the crimes and behaviours that damage public confidence in railway as a safe and reliable form of public transport. That is why we will commit to tackling

violence and anti-social behaviour linked to travelling football supporters and alcohol and drug related offences caused by those who overindulge in the great night economies centres across England and Wales.

Railway employees are key to ensuring the safety of passengers and we are committed to making sure their working environment is a safe place for them to operate. We will be proactive in prosecuting those who chose to physically and verbally railway employees whilst they perform their duties.

In this plan we again commit to working collaboratively with our industry partners to keep the railway free from disruption. We want to help in ensuring that everybody can arrive home safe and on time. We will continue to work our partners to protect the network by remaining vigilant and alert to the threat of terrorism and using our expertise to make the make the railway an hostile environment for terrorist to operate.

Finally, we will continue to care for those vulnerable people who seek help on the railway in times of crisis either through the stresses of everyday life or due to mental health related problems. We will care from them, take them to a place of safety and help them to seek appropriate help, support and care.

C Division Midland, Western and Pennine

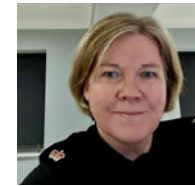
We will work with our partners to tackle the following for the railway and Merseyrail underground network:

Create a hostile environment for terrorism through the CONTEST strategy

- Maintain specialist operational capabilities that provide mitigation to the plausible attack methodologies identified. Develop capabilities where they do not already exist.
- Develop the awareness and understanding of the terrorist threat amongst BTP officers and staff, including the role they play in mitigating against it.
- Increase rail industry awareness of the terrorist threat and how they are able to mitigate against it
- Maintain command capability that enables effective command and control of the BTP response to a terrorist attack
- Undertake an exercise programme which thoroughly tests response plan, commanders and responders against the highest risk and most plausible threats within the CT Strategic Threat and Risk Assessment
- Develop and train guidance documentation and prepare plans for the highest risks and most plausible threats within the CT Strategic Threat and Risk Assessment



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Ensure passengers and staff can work and travel free from the threat of violence

VIOLENCE AND AGGRESSION AGAINST PASSENGERS

- Number and percentage of positive outcomes for:
 - Serious violence
 - Weapon-enabled offences
 - Robbery
 - Public Order
- Officer tasking activity output for serious violence and weapons crimes:
 - Stop and Search
 - Intelligence submissions
 - Weapons seized
 - Victim Code of Practice Compliance

VIOLENCE AND AGGRESSION AGAINST RAIL STAFF

- Number and percentage of positive outcomes for violence against person (VAP) and public order against rail staff
- Outcome types for offences against rail staff
- Through collaboration with operators, improvement in percentage of positive outcome types for rail staff
- Victim Code of Practice Compliance

C Division

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Tackle those crimes and incidents that most impact on the confidence of those who work and travel

- Number and percentage of positive outcomes for volume crime at agreed key locations
- Officer activity output at agreed key locations (on and off train)
- Number of anti-social behaviour (ASB) incidents
- Satisfaction levels as determined by the Victim Crime Survey
- Incident response times, broken down by category (Priority/Immediate)
- Number and percentage of positive outcomes for football related offences

DIVISIONAL OBJECTIVE:

- **Agreed key locations – To be decided with Divisions in new performance year**

Reduce disruption on the network through collaboration

- Number of disruption incidents and primary minutes at key locations broken down by category:
 - Cable theft
 - Vandalism/theft
 - Trespass
 - Drunks/disorder/trespass
 - Fatality/injuries involving a train
- Average fatality handback times
- Number of PSPs created for PiPP hotspots

Protect, support and safeguard vulnerable people and those at risk of exploitation and harm

- Vulnerability concern reports by category
- Number of repeat presenters and high frequency presenters
- County Lines data by outcome category
- Number of life saving interventions

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Tackle violence against women and girls, hate crime and sexual harassment

- Number and percentage of positive outcomes for violent crimes against women and girls (including breakdown of victim engagement)
- Number and percentage of positive outcomes for incidents involving sexual harassment (measure for public and rail staff)
- Number and percentage of positive outcomes for sex offences (including breakdown of victim engagement)
- Number of known offenders being actively monitored
- Number of applications for Sexual Harm Prevention Orders, Criminal Behaviour Orders and wider preventative orders.
- Percentage of compliance with prohibitive orders for managed offenders
- Number and percentage of positive outcomes for hate crime (broken down by factor)
- Officer tasking activity output for sexual offences and hate crimes
- Satisfaction levels as determined by the Victim Crime Survey
- Victim support of prosecutions

