

# B Division TfL



**T/Superintendent Lisa Garrett**  
Subdivisional Commander Central  
lisa.garrett@btp.police.uk **Follow** @BTPLGarrett

*We will work with our partners to tackle the following for the railway and TfL (London Underground, London Overground, TfL Rail, Docklands Light Railway, Trams and Emirates Airline):*

## Create a hostile environment for terrorism through the CONTEST strategy

- Maintain specialist operational capabilities that provide mitigation to the plausible attack methodologies identified. Develop capabilities where they do not already exist.
- Develop the awareness and understanding of the terrorist threat amongst BTP officers and staff, including the role they play in mitigating against it.
- Increase rail industry awareness of the terrorist threat and how they are able to mitigate against it
- Maintain command capability that enables effective command and control of the BTP response to a terrorist attack
- Undertake an exercise programme which thoroughly tests response plan, commanders and responders against the highest risk and most plausible threats within the CT Strategic Threat and Risk Assessment
- Develop and train guidance documentation and prepare plans for the highest risks and most plausible threats within the CT Strategic Threat and Risk Assessment

## Ensure passengers and staff can work and travel free from the threat of violence

### VIOLENCE AND AGGRESSION AGAINST PASSENGERS

- Number and percentage of positive outcomes for:
  - Serious violence
  - Weapon-enabled offences
  - Robbery
  - Public Order
- Officer tasking activity output for serious violence and weapons crimes:
  - Stop and Search
  - Intelligence submissions
  - Weapons seized
  - Victim Code of Practice Compliance

### VIOLENCE AND AGGRESSION AGAINST RAIL STAFF

- Number and percentage of positive outcomes for violence against person (VAP) and public order against rail staff
- Outcome types for offences against rail staff
- Through collaboration with operators, improvement in percentage of positive outcome types for rail staff
- Victim Code of Practice Compliance

### DIVISIONAL OBJECTIVES:

- **Ancillary orders for repeat offenders**
- **Precursor ancillary order activity such as notices and withdrawal of permissions**
- **Plans to manage prolific ancillary order offenders**
- **Number of joint exercises to tackle fare evasion**

# B Division

## TfL

### Tackle those crimes and incidents that most impact on the confidence of those who work and travel

- Number and percentage of positive outcomes for volume crime at agreed key locations
- Officer activity output at agreed key locations (on and off train)
- Number of anti-social behaviour (ASB) incidents
- Satisfaction levels as determined by the Victim Crime Survey
- Incident response times, broken down by category (Priority/Immediate)
- Number and percentage of positive outcomes for football related offences

#### TFL-SPECIFIC OBJECTIVES:

- Ancillary orders for persistent offenders of anti-social behaviour/byelaw/public order offences
- Agreed key locations – to be decided with Divisions in new performance year
- Number of joint preventative initiatives with industry to tackle issues of concern (i.e. aggressive begging).

### Reduce disruption on the network through collaboration

- Number of disruption incidents and primary minutes at key locations broken down by category:
  - Cable theft
  - Vandalism/theft
  - Trespass
  - Drunks/disorder/trespass
  - Fatality/injuries involving a train
- Average fatality handback times
- Number of PSPs created for PiPP hotspots

#### TFL-SPECIFIC OBJECTIVES:

- TfL provided lost customer hour data compared to long term trends, broken down by category (approx categories);
- Anti-social behaviour, drunks/vagrants
- Trespass, person on tracks
- Criminal behaviour, vandalism
- Criminal Behaviour, Assault / Fight / Altercation between Customers
- Suicide or Illness/Accident, Suicide risk
- Incident count of where a National Incident Response Team resource responded

### Protect, support and safeguard vulnerable people and those at risk of exploitation and harm

- Vulnerability concern reports by category
- Number of repeat presenters and high frequency presenters
- County Lines data by outcome category
- Number of life saving interventions

# B Division TfL

## Tackle violence against women and girls, hate crime and sexual harassment

- Number and percentage of positive outcomes for violent crimes against women and girls (including breakdown of victim engagement)
- Number and percentage of positive outcomes for incidents involving sexual harassment (measure for public and rail staff)
- Number and percentage of positive outcomes for sex offences (including breakdown of victim engagement)
- Number of known offenders being actively monitored
- Number of applications for Sexual Harm Prevention Orders, Criminal Behaviour Orders and wider preventative orders.
- Percentage of compliance with prohibitive orders for managed offenders
- Number and percentage of positive outcomes for hate crime (broken down by factor)
- Officer tasking activity output for sexual offences and hate crimes
- Satisfaction levels as determined by the Victim Crime Survey
- Victim support of prosecutions

