

## Our Strategic Delivery:

Our Strategic Objectives	Our Priorities	What we will deliver	Major Project
<p>Crime prevention and safeguarding to <b>reduce the likelihood of people coming to harm on the railways</b></p>	<ul style="list-style-type: none"> <li>• Crime prevention by design, target hardening the railway environment to deter volume crime and anti-social behaviour</li> <li>• An evidence-based approach to tackle each priority crime type, taking learning about what works into how we police the railway</li> <li>• Developing effective control strategies to tackle harm and threat</li> <li>• Partnership with wellbeing agencies to protect those most vulnerable to harm or exploitation</li> <li>• Maximise opportunities throughout the criminal justice system to increase positive judicial outcomes and deter offenders from using the rail network</li> <li>• Visible policing targeting crime hotspots to provide reassurance to the public and rail staff</li> </ul>	<ul style="list-style-type: none"> <li>• Fewer victims of crime and anti-social behaviour, per million passenger journeys</li> <li>• Fewer suspected suicides on the rail network</li> <li>• An improved positive outcome rate for victims of crime</li> </ul>	<ul style="list-style-type: none"> <li>• Integrated Security and Policing project.</li> <li>• NICHE Intelligence Module</li> <li>• Agile CCTV</li> <li>• Develop Analytics CCTV</li> <li>• Connect to Industry CCTV</li> <li>• Mobile Platform Interface CCTV</li> <li>• Identification Procedure Remodel</li> <li>• National Law Enforcement Data Project (NLEDP)</li> <li>• Transforming Forensics</li> <li>• Modernising Briefing Project</li> <li>• Resolution Centre</li> <li>• Enhanced Biometrics (HOBS)</li> </ul>
<p>Target our efforts to ensure <b>fewer victims of the most serious crime</b></p>	<ul style="list-style-type: none"> <li>• Deliver a Counter Terrorism capability to play our part in keeping the underground and rail network safe</li> <li>• Target crime most harmful to the public, rail staff and our communities, including serious and organised crime and exploitation</li> <li>• Address the under reporting of sexual offending by making it easier for people to make reports and giving them confidence that we will take those reports seriously</li> </ul>	<ul style="list-style-type: none"> <li>• A proportionate counter terrorist capability, integrated with partner resources, and equipped, trained and tested to protect and prepare</li> <li>• Fewer victims of major, serious and organised crime and exploitation</li> <li>• A true baseline of unwanted sexual behaviour through an improved victim confidence to report crime and satisfaction in victim care</li> <li>• From the true baseline, fewer victims of unwanted sexual behaviour</li> </ul>	<ul style="list-style-type: none"> <li>• CT Review</li> <li>• Violence Against Woman and Girls Programme</li> <li>• Force Capability Review</li> <li>• OSU Capability Review</li> </ul>

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<p>Innovate and collaborate with our stakeholders to <b>reduce disruption</b></p>	<ul style="list-style-type: none"> <li>• Identifying and tackling together, the causes of police-related disruption</li> <li>• Return the railways to operators as soon as we can balancing disruption, public safety and legal responsibilities</li> <li>• Work with statutory agencies and the voluntary sector to reduce disruptive incidents</li> <li>• Collaborate by exploiting new technology, proactively sharing data to ensure our collective approach is targeted, effective and efficient</li> </ul>	<ul style="list-style-type: none"> <li>• Improved engagement and joint planning with stakeholders</li> <li>• Reduced police related primary delay minutes per incident</li> <li>• Reduced societal and economic impact from police related disruption on the rail network per incident</li> </ul>	<ul style="list-style-type: none"> <li>• Strategic Drone Safety Programme</li> <li>• Data Sharing Project</li> </ul>
<p>Earn the <b>trust and confidence</b> of passengers and rail staff to defeat criminality together</p>	<ul style="list-style-type: none"> <li>• Improve our standards of professional behaviour</li> <li>• Continue to build public trust through a better understanding of public sentiment</li> <li>• Enhance external scrutiny of our operational activities, including our use of policing powers</li> <li>• Listening and adapting to passenger and rail staff voices to shape the services we provide</li> <li>• Encourage our communities to share perspectives, ideas, information and report crime and incidents to us at the earliest opportunity</li> <li>• Understanding how we use our powers across all of our communities and tackling disproportionality</li> </ul>	<ul style="list-style-type: none"> <li>• Improved public accountability of our policing services</li> <li>• Increased satisfaction with an empathetic and proactive complaints handling process</li> <li>• Strengthened internal assurance of our professionalism standards supported by a culture that calls out wrongdoing</li> <li>• Improved external advice, oversight and scrutiny of our policing standards</li> <li>• Improved public attitude survey results for confidence in policing and sense of public safety</li> </ul>	<ul style="list-style-type: none"> <li>• Command and Control Ambient Recording</li> <li>• Warrant and ID cards</li> <li>• ISO Accreditation Programme</li> <li>• Client Relationship Management (CRM) System</li> <li>• Public Sentiment Solutions</li> </ul>

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<p><b>Generate value for money</b> through the exploitation of technology, adapting to meet the future</p>	<ul style="list-style-type: none"> <li>• Targeting our people, assets and activities to the things that generate the most value for the rail community</li> <li>• Challenging inefficiency, ensuring ‘every penny counts’ towards our strategic goals</li> <li>• Transforming our operating model in a sustainable way, to reset where our core capabilities will be most effective</li> <li>• Meet the key milestones in our plan to become a net-zero carbon police force by 2035</li> <li>• Designing and delivering a digital, data and technology strategy to enable value driven policing outcomes</li> <li>• Working closely with our partners to drive better value throughout the rail industry</li> </ul>	<ul style="list-style-type: none"> <li>• Evidenced steps over the life of the strategy to achieve our sustainability plan</li> <li>• Strong performance amongst policing in delivering services efficiently against independent audit reports</li> <li>• The production of evidenced and quantifiable efficiency savings to reinvest where they will have the most impact on our strategy</li> <li>• A firm belief from our partners that BTP represents good value for money and helps them drive improved value in their own businesses</li> <li>• Progress against major transformation milestones, evidencing the benefits we deliver</li> </ul>	<ul style="list-style-type: none"> <li>• Fleet Electrification</li> <li>• Net Zero Carbon</li> <li>• EV Charging Infrastructure</li> <li>• FHQ Data Centre Relocation</li> <li>• Emergency Service Network (ESN)</li> <li>• Origin Mobile</li> <li>• Mobile – Geolocation</li> <li>• Mobile – Control Works</li> <li>• Body Worn Video Replacement</li> <li>• PROSCOT Replacement</li> <li>• Digital Case File (DCF)</li> <li>• Integrated Systems</li> <li>• Data Architecture Project</li> <li>• Core Data Integration Project</li> <li>• Data Quality Project</li> </ul>
<p><b>Build a modern and inclusive Force</b> where our people are well-equipped, well-led, well-cared for and reflect the best of our communities</p>	<ul style="list-style-type: none"> <li>• Better representing the diverse backgrounds and experiences of the communities we serve</li> <li>• Developing leadership capabilities and ratios to ensure empowerment, empathy and effective support</li> <li>• Strengthening how we care for our people through a new wellbeing programme</li> <li>• Modernising our technology, equipment, learning and estates services</li> <li>• Understand and learn from history, opportunity for reflection and learning and evolution</li> </ul>	<ul style="list-style-type: none"> <li>• Improved people engagement (survey benchmark increase)</li> <li>• Improved representation, particularly of gender and ethnicity</li> <li>• An inclusive workplace where everyone can bring their whole selves to work, evidenced through sentiment analysis</li> <li>• A more efficient and effective leadership model and upskilling of our leaders to lead</li> <li>• A workforce with the capabilities and experiences necessary to deliver our strategic plan</li> <li>• The most comprehensive wellbeing package in UK policing, reflective of our unique demands; including a peer support network, role specific support, an enhanced psychological support offer and a hub to provide advice and guidance</li> <li>• Stable, secure, and available technology that supports our digital and data ambitions</li> <li>• An estate that meets our operational, sustainability and business needs</li> </ul>	<ul style="list-style-type: none"> <li>• Safety Management System</li> <li>• Occupational Health Futures</li> <li>• Unified Communications</li> <li>• Police Staff Pay Review</li> <li>• Senior Leadership Development</li> <li>• Developing a Psychological Framework</li> <li>• Layer and Spans Review</li> <li>• London Estates Strategy</li> <li>• Estates Fitness for Purpose</li> <li>• Estates Major Projects</li> <li>• EUC Phase 2</li> <li>• NNS-2</li> <li>• Intranet Replacement Project</li> <li>• Digital Technology Services</li> <li>• Justice and Public Contact Transformation P1</li> <li>• Service Transformation</li> </ul>