

Report to: Scottish Railways Policing Committee
Agenda #: 8
Date: 25 May 2021
Subject: Future of Performance Reporting – draft for discussion
Sponsor: Chair
Author: BTPA Head of Strategy, Planning and Engagement
For: Review & endorsement

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1. Purpose of paper

- 1.1 To present a first draft of a proposed performance reporting dashboard to be used at future Scottish Railways Policing Committee meetings. This draft is offered for review and discussion and the membership of the Committee is invited to also consider the style and content of supporting information to be provided alongside this dashboard.

2. Background

- 2.1 The British Transport Police Authority (BTPA) has been working alongside the Force in recent months to develop a suite of performance reporting templates to be used across various internal and external meetings. The intent behind this approach is to;
 - Ensure an oversight focus on the Force's main performance priorities as set out in the annual Policing Plans
 - Develop a consistent performance reporting product which will allow for easy comparison of progress within and between meetings by focusing on the same areas of business and key performance indicators each time the information is presented
 - Use a template which makes it easy to identify emerging successes and challenges in order that the supporting performance narrative is focused on those key areas of interest
 - Through using a consistent template, ensure that the dashboard becomes familiar to a range of internal and external audiences as a BTP performance report

3. Reporting dashboard proposal

- 3.1 The draft dashboard attached at Annex A is the proposed product for the Scottish Railways Policing Committee. Consistent with our emerging approach for other meetings, we recommend that this dashboard is supported by a

short but focused supporting report. This could be limited to five further pages of analysis and a description of actions to be taken focused on the key exceptions highlighted in the dashboard. The Committee is asked to consider and specify what supplementary information should be provided in that supporting report; for example, this could include trend analysis and benchmarking of BTP's performance against that of Police Scotland, where it is meaningful to do so.

4. Recommendations

- 4.1 That the Committee review and discuss the draft dashboard at Annex A, making alternative recommendations for discussion.
- 4.2 The Committee also provides a steer on what information would be most useful to include in the supporting narrative report.