

C Division Midland, Western and Pennine



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Preventing physical and verbal assaults on rail staff to increase positive outcomes, ensuring that there is effective communication with victims

Reducing violence, serious public order offences and anti-social behaviour.

Reducing disruption related incidents through a joint problem solving approach with industry

BTP will track, record and analyse the data and information gathered using the below measures and evaluate trends accordingly. Positive outcomes are defined with specific parameters for each measure.

- Number and % of positive outcomes for physical and verbal assaults against rail staff
- Outcome types for assaults against rail staff
- Number of notifiable offences for physical and verbal assaults
- Level of crimes where victim code of practice compliance is within 28 days and number over 28 days

- Number and % of positive outcomes for Violent Crime and Public Order offences
- Number of notifiable offences for Violent Crime and Public Order offences and ASB incidents
- Number of BTP and industry operations and outcomes

- Number of disruption incidents broken into the sub categories:
 - Cable Theft
 - Fatalities
 - Trespass
 - Disorder/Drunks
 - Level Crossing
 - Vandalism
- Number of primary lost minutes due to the above sub categories
- The effectiveness of problem solving plans to design out or otherwise mitigate the risk of trespass at high risk or hotspot locations

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Maintaining an average handback time of under 90 minutes for non suspicious incidents.

Improving awareness and response to sexual offences and incidents involving unwanted sexual behaviour

BTP will track, record and analyse the data and information gathered using the below measures and evaluate trends accordingly. Positive outcomes are defined with specific parameters for each measure.

- Overall handback times for non-suspicious fatal incidents
- Partial handback rates
- Metrics and trends for the most important contributory factors to prompt handback including:
 - BTP arrival time
 - MOM arrival time
 - Availability and use of CCTV

- Number of sexual offences, including incidents involving unwanted sexual behaviour
- Number of days of action or proactive operations undertaken in conjunction with partners
- Number of patrols undertaken at hot spot locations directed through local tasking
- % of increase in reports of sexual offences and incidents involving unwanted sexual behaviour