

Joint working with industry to prevent Violent Crime and Public Order offences.

Work with industry to prevent assaults on rail staff and increase positive outcomes; ensuring there is effective communication with victims throughout.

Increase staff and passenger confidence at key locations where staff and passengers feel unsafe. Joint working with industry to reduce large-scale graffiti and bring offenders to justice.

- Number of joint BTP and industry operations focused on reducing Violent Crime and Public Order offences and outcomes
- Number and percentage of positive outcomes for Violent Crime and Public Order offences
- Number of notifiable offences for Violent Crime and Public Order offences
- National Rail Passenger Survey trend for personal security

- Number and percentage of positive outcomes for physical and verbal assaults against railway staff
- Outcome types for assaults against railway staff
- Number of notifiable offences for physical and verbal assaults
- Compliance with Victims Code of Practice

- Number of joint operations by BTP officers and industry and the outcomes
- Hotspot locations identified through Railway Tasking meetings, engagement and visibility exercises
- Regular assessment of the impact of problem solving plans, ensuring they are regularly updated and focused to tackling the issues where staff and passengers feel unsafe
- National Rail Passenger Survey trend for personal security

- Number and percentage of positive outcomes for graffiti mural offences
- Number of large-scale graffiti offences
- Number of joint preventative initiatives with the industry to reduce graffiti offending and the relevant outcomes