

Policing Plan Proposals 2021/22

Forcewide:

Proposed priorities and a selection of measures

Preparing and protecting the railway from the impact of terrorist attacks	Tackling serious violent crime and robbery on the railway for passengers and rail staff	Partnership working focused at key locations with volume crime	Reducing disruption through problem-solving activity at high impact locations	Adopting problem-solving approach to policing Anti-Social Behaviour (ASB) and violence associated with major events	Protecting, supporting and safeguarding vulnerable people and those at risk of harm on the railway	Supporting the railway through the Covid-19 pandemic and working together to implement relevant controls, protecting the public, essential workers and rail staff as the industry adapts and returns to new levels of service.	Tackling sexual offences and incidents involving unwanted sexual behaviour
<p><i>BTP will track, record and analyse the data and information gathered using the below measures and trends evaluate accordingly. Positive outcomes are defined with specific parameters for each measure.</i></p>							
<ul style="list-style-type: none"> ○ Number of armed patrols at Category A stations conducted for at least 30 mins ○ Number of multi-agency Op Largo (MTA) exercises at Category A Stations ○ Number of ACT Awareness and Operational inputs at Category A stations delivered and number of participants ○ Number of intelligence-led taskings completed to tackle crime and safeguarding issues 	<ul style="list-style-type: none"> ○ Number and % of positive outcomes ○ Number of serious violence and robbery offences ○ Number and % of positive outcomes for weapon-enabled offences ○ Outcomes of operations including: <ul style="list-style-type: none"> • Weapons seized • Stop & Search • Intelligence submissions 	<ul style="list-style-type: none"> ○ Notifiable offences for volume crime at agreed key locations ○ Number and % of positive outcomes at agreed key locations ○ Officer activity and output at agreed key locations such as: <ul style="list-style-type: none"> • Stop & Search • Intelligence submissions • Weapons seized ○ Repeat victims and offenders at key locations 	<ul style="list-style-type: none"> ○ Number of primary disruption minutes at key locations broken down by category compared to long term trends <ul style="list-style-type: none"> • Cable theft • Vandalism/ theft • Trespass • Drunks/disorder/ trespass • Fatality/ injuries involving a train ○ Number of disruption incidents broken down by key locations compared to previous years ○ Average fatality handback times ○ Partial handback times 	<ul style="list-style-type: none"> ○ Number and % of positive outcomes compared to previous years ○ Offences compared to previous years ○ Number of ASB incidents and comparison against previous years ○ Officer activity and output at major events such as Stop & Search and intelligence submissions 	<ul style="list-style-type: none"> ○ Vulnerability concern reports by category; <ul style="list-style-type: none"> • Life-saving interventions • Adults at Risk • Children and Young persons • Crisis interventions • Missing persons ○ Number of repeat presenters and high frequency presenters ○ NHS trust and GP referral data and individuals coming to notice on the rail network ○ County Lines Disruptions <ul style="list-style-type: none"> • Outcomes • Drug/weapons/cash seizures • Safeguarding interventions and referrals ○ Number of hate crimes and positive outcomes 	<ul style="list-style-type: none"> ○ Number of Fixed Penalty notices, directions to leave and interventions ○ Number of COVID-related crimes ○ Number of Record of Contact (ROC) forms completed ○ Transport Focus survey results against public compliance levels and security 	<ul style="list-style-type: none"> ○ Number of sex offences, including incidents involving unwanted sexual behaviour ○ Number of positive outcomes for sex offences ○ % of victim engagement ○ Number of known offenders being actively monitored ○ Number of applications for Sexual Harm Prevention Orders ○ % of compliance with prohibitive orders for managed offenders

Policing Plan

B Division:

*Proposed priorities and a selection of measures**

*Some measures will be particular to Central Sub-Division**

<p>Preventing serious violent crime by keeping knives and weapons off the network.</p>	<p>Working with Industry to prevent work-related violence and aggression and deliver successful prosecutions, while also providing a high standard of support for victims.</p>	<p>Increasing rail staff and passenger confidence by tackling the issues, times and locations of most concern.</p>	<p>Improving reliability through faster incident response, fatality handback times and preventative action.</p>	<p>Tackling theft of passenger property (TPP) through a multi-agency problem-solving approach.</p>	<p>Improving awareness and response to sexual offences and incidents involving unwanted sexual behaviour</p>	<p>Tackling hate crime and support those that feel vulnerable to victimisation.</p>
<p><i>BTP will track, record and analyse the data and information gathered using the below measures and trends evaluate accordingly. Positive outcomes are defined with specific parameters for each measure.</i></p>						
<ul style="list-style-type: none"> ○ Number and % of positive outcomes for violence with injury and robbery offences ○ Number of violence with injury and robbery offences ○ Number and % of positive outcomes for weapon-enabled offences ○ Police Generated offensive weapon offences 	<ul style="list-style-type: none"> ○ Number and % of positive outcomes for VAP and public order against rail staff ○ Outcome types for assaults against rail staff ○ Through collaboration improvement in % of outcome type; rail staff willing to support police investigation ○ Number of violence against the person and public order against rail staff ○ Compliance with Victim Code of Practice ○ Ancillary orders for repeat offenders 	<ul style="list-style-type: none"> ○ Number of joint exercises to tackle fare evasion and other issues of concern ○ Number of joint preventative initiatives with industry to tackle issues of concern (i.e. graffiti). ○ Ancillary orders for persistent offenders of ASB/byelaw/public order offences ○ Action against TOC nominated taskings 	<ul style="list-style-type: none"> ○ Incident response times to meet national standards, broken down by category ○ Fatality handback times, under 90 minutes on average 	<ul style="list-style-type: none"> ○ Number and % of positive outcomes for TPP offences ○ Number of TPP offences and associated arrests ○ Development of a multi-agency problem-solving plan to deliver reduction in long term trend of theft offences and better handling of lost property <ul style="list-style-type: none"> • Number of Farrier days / weeks of action 	<ul style="list-style-type: none"> ○ Number of sex offences, including incidents involving unwanted sexual behaviour (by outcome type) ○ Number of positive outcomes for sexual offences (by outcome type) ○ % of victim engagement ○ Number of applications for Sexual Harm Prevention Orders ○ Number of days of action or proactive operations undertaken in conjunction with partners ○ Number of patrols undertaken at hot spot locations directed through local tasking ○ % of increase in reports of sexual offences and incidents involving unwanted sexual behaviour 	<ul style="list-style-type: none"> ○ Number and % of positive outcomes for hate crime offences (including where victim is willing to support investigation/prosecution), by outcome type ○ Number of hate crimes (by offence type and motivating factor). ○ Victim satisfaction as measured by BTP survey

Policing Plan

B Division: TfL

*Proposed priorities and a selection of measures**

Preventing serious violent crime by keeping knives and weapons off the network.	Working with Industry to prevent work-related violence and aggression and deliver successful prosecutions, while also providing a high standard of support for victims.	Increase rail staff and passenger confidence by tackling the issues, times and locations of most concern.	Improving reliability through faster incident response, fatality handback times and preventative action.	Tackling theft of passenger property (TPP) through a multi-agency problem-solving approach.	Improving awareness and response to sexual offences and incidents involving unwanted sexual behaviour	Tackling hate crime and support those that feel vulnerable to victimisation.
<p><i>BTP will track, record and analyse the data and information gathered using the below measures and trends evaluate accordingly. Positive outcomes are defined with specific parameters for each measure.</i></p>						
<ul style="list-style-type: none"> ○ Number and % of positive outcomes for violence with injury and robbery offences ○ Number of violence with injury and robbery offences ○ Number and % of positive outcomes for weapon-enabled offences ○ Police Generated offensive weapon offences 	<ul style="list-style-type: none"> ○ Number and % of positive outcomes for VAP and serious public order against rail staff ○ Outcome types for VAP and serious public order against rail staff. ○ Through collaboration improvement in % of outcome type; rail staff willing to support police investigation ○ Number of violence against the person and public order against rail staff ○ Compliance with Victim Code of Practice ○ Ancillary orders for repeat offenders 	<ul style="list-style-type: none"> ○ Number of joint exercises to tackle fare evasion and other issues of concern ○ Number of joint preventative initiatives with industry to tackle issues of concern (i.e. aggressive begging). ○ Ancillary orders for persistent offenders of ASB/byelaw/public order offences ○ Action against TfL nominated taskings 	<ul style="list-style-type: none"> ○ Incident response times to meet national standards, broken down by category ○ Fatality handback times, under 90 minutes on average ○ Civil Protection Unit locally agreed measures 	<ul style="list-style-type: none"> ○ Number and % of positive outcomes for TPP offences ○ Number of TPP offences and associated arrests ○ Development of a multi-agency problem-solving plan to deliver reduction in long term trend of theft offences and better handling of lost property • Number of Farrier days / weeks of action 	<ul style="list-style-type: none"> ○ Number of sex offences, including incidents involving unwanted sexual behaviour (by outcome type) ○ Number of positive outcomes for sexual offences (by outcome type) ○ % of victim engagement ○ Number of applications for Sexual Harm Prevention Orders ○ Number of days of action or proactive operations undertaken in conjunction with partners ○ Number of patrols undertaken at hot spot locations directed through local tasking ○ % of increase in reports of sexual offences and incidents involving unwanted sexual behaviour 	<ul style="list-style-type: none"> ○ Number and % of positive outcomes for hate crime offences (including where victim is willing to support investigation/prosecution), by outcome type ○ Number of hate crimes (by offence type and motivating factor). ○ Victim satisfaction as measured by BTP survey

Policing Plan

C Division:

Proposed priorities and a selection of measures

<p>Preventing physical and verbal assaults on rail staff to increase positive outcomes, ensuring that there is effective communication with victims</p>	<p>Reducing violence, serious public order offences and anti-social behaviour.</p>	<p>Reducing disruption related incidents through a joint problem solving approach with industry</p>	<p>Maintaining an average handback time of under 90 minutes for non suspicious incidents.</p>	<p>Improving awareness and response to sexual offences and incidents involving unwanted sexual behaviour</p>
<p><i>BTP will track, record and analyse the data and information gathered using the below measures and trends evaluate accordingly. Positive outcomes are defined with specific parameters for each measure.</i></p>				
<ul style="list-style-type: none"> ○ Number and % of positive outcomes for physical and verbal assaults against rail staff ○ Outcome types for assaults against rail staff ○ Number of notifiable offences for physical and verbal assaults ○ Level of crimes where victim code of practice compliance is within 28 days and number over 28 days 	<ul style="list-style-type: none"> ○ Number and % of positive outcomes for Violent Crime and Public Order offences ○ Number of notifiable offences for Violent Crime and Public Order offences and ASB incidents ○ Number of BTP and industry operations and outcomes 	<ul style="list-style-type: none"> ○ Number of disruption incidents broken into the sub categories: <ul style="list-style-type: none"> • Cable Theft • Disorder/Drunks • Fatalities • Level Crossing • Trespass • Vandalism ○ Number of primary lost minutes due to the above sub categories ○ The effectiveness of problem solving plans to design out or otherwise mitigate the risk of trespass at high risk or hotspot locations 	<ul style="list-style-type: none"> ○ Overall handback times for non-suspicious fatal incidents ○ Partial handback rates ○ Metrics and trends for the most important contributory factors to prompt handback including: <ul style="list-style-type: none"> • BTP arrival time • MOM arrival time • Availability and use of CCTV 	<ul style="list-style-type: none"> ○ Number of sexual offences, including incidents involving unwanted sexual behaviour ○ Number of days of action or proactive operations undertaken in conjunction with partners ○ Number of patrols undertaken at hot spot locations directed through local tasking ○ % of increase in reports of sexual offences and incidents involving unwanted sexual behaviour

Policing Plan

D Division:

Proposed priorities and a selection of measures

Preventing physical and verbal assaults on rail staff members to increase positive outcomes, ensuring effective communication with victims

Reducing disruption-related incidents through a joint problem solving approach with industry at key red route locations

Increasing passenger and rail staff confidence by joint problem solving with Police Scotland to tackle Anti-Social Behaviour (ASB)

Maintaining an average handback time of under 90 minutes for non-suspicious incidents

Improving awareness and response to sexual offences and incidents involving unwanted sexual behaviour

BTP will track, record and analyse the data and information gathered using the below measures and trends evaluate accordingly. Positive outcomes are defined with specific parameters for each measure.

- Number and % of positive outcomes for physical and verbal assaults against rail staff
- Outcome types for assaults against rail staff
- Number of notifiable offences for physical and verbal assaults
- Level of crimes where victim code of practice compliance is within 28 days and number over 28 days

- Number of disruption incidents at red route locations broken into categories:
 - Cable Theft
 - Disorder/drunks
 - Fatalities
 - Level crossing
 - Trespass
 - Vandalism
- Number of primary lost minutes
- Effectiveness of problem solving plans to design out or otherwise mitigate the risk of trespass at high risk or hotspot locations
- Provide information regarding red route locations and joint problem solving initiatives with industry through liaison with embedded Disruption Analyst

- Number of ASB offences
- Number and % of positive outcomes for ASB
- Monitor football related offences (crimes and positive outcomes)
- Number of BTP and industry operations as well as details of interoperability working with Police Scotland and associated outcomes

- Overall handback times for non-suspicious fatal incidents
- Partial handback rates
- Metrics and trends for the most important contributory factors to prompt handback including:
 - BTP arrival time
 - MOM arrival time
 - Availability and use of CCTV

- Number of sexual offences, including incidents involving unwanted sexual behaviour
- Number of days of action or proactive operations undertaken in conjunction with partners
- % of increase in reports of sexual offences and incidents involving unwanted sexual behaviour

A-Division - BTP supporting functions

Protecting and Safeguarding People	Reducing Delays and Disruption
<ul style="list-style-type: none">• Number of Abandon calls vs. total calls answered (emergency) <5%• Achieve contact centre satisfaction rates in excess of 75%• 95% of victims to be contacted within 28 days as per the requirements of the Victim Care Policy• 95% of vulnerability concern reports submitted within the required 24 hours• Cyber Crime Unit to engage with 100% of train operating companies, promoting cyber security awareness and encouraging incident reporting• Establish a management unit to improve triaging calls for service	<ul style="list-style-type: none">• Use data sources to focus on key risk locations for vulnerability (Children, Young Persons and Mental Ill Health related disruption)• Run events to educate on the dangers of the railway and help to reduce trespass and level crossing deliberate misuse
Providing Value for Money	Building a Specialist and Skilled Workforce
<ul style="list-style-type: none">• Deliver the in-year cashable efficiency requirement of £3.38m as set out in the medium term financial plan• Work with partners to develop reports to show how BTP delivers value for money• Deliver in-year plans for digital transformation including an upgrade of devices to enable;<ul style="list-style-type: none">○ 90% of officer generated reports to be self recorded on mobile○ Use of technology to prevent and detect crimes• Complete roll out of Single Online Home• Complete the move to new First Contact Centre in Birmingham	<ul style="list-style-type: none">• Through the 'Moving the Needle' action plan;<ul style="list-style-type: none">• Improve the diversity of BTP's workforce through recruitment, retention and progression• Reduce the levels of BAME disproportionality in relation to use of powers through a Governance structure and accountability framework• Enable an efficient and effective recruitment process by completing new vetting applications within 28 days• Reduce absence rates to below 2019/20 levels (excluding Covid related absences)