



**BTPA**  
British Transport Police  
Authority



National  
and Divisional  
Plans 2019/20

# Policing Great Britain's Rail Network





# Contents

Chair's Foreword	3
Chief Constable's Introduction	4
Our Long-Term Policing Plans	5
Our National Policing Priorities	8
National Resources	10
A Division Commitments	13
B Division Introduction	14
B Division Commitments	15
C Division Introduction	20
C Division Commitments	21
D Division Introduction	26
D Division Commitments	27
Divisional Contacts	31



*BTP is focusing upon our four priorities of Protecting and Safeguarding People, Reducing Disruption and Delay, Providing Value for Money and Building a Skilled, Specialist Workforce.*



**D Division**  
Scotland

**C Division**  
Pennine  
Wales  
Midland  
Western

**B Division**  
North  
South

**A Division**  
FHQ and  
Central  
Services

## Chair's Foreword

I am pleased to introduce the British Transport Police (BTP) plans for policing the railway in 2019/20. The last financial year was the first of our new 2018-21 strategy that focused on our four priorities – Protecting and Safeguarding People, Reducing Disruption and Delay, Providing Value for Money and Building a Skilled, Specialist Workforce.



*I want to take this opportunity to thank all of the officers and staff who contributed to these plans and I look forward to overseeing another year of commendable work from the British Transport Police.*

This strategy was developed with input from our industry partners, and we continue to consult through different avenues as we undertake the work set out in the strategy. I am especially grateful to the team at Transport for London, including TfL's Director of Compliance, Policing, Operations and Security Siwan Hayward who has contributed to these policing plans with some words from industry you will see later in this document.

For the second year, we have included specific objectives for A-Division, which covers BTP Headquarters. It is important that as well as adhering to the overarching national objectives, our central teams are held accountable to specific objectives and measures tailored for their remit. We have also been more prescriptive across all divisions by disclosing specific performance indicators that each division will be working towards.

After initial development of these plans, we asked industry colleagues for feedback on our proposed objectives. We received an unprecedented number of responses from train operating companies (TOCs), Network Rail, BTP staff and members of the public. Following this consultation, the Force made a number of changes in response to this feedback. These included further narrative around fatality management included in the disruption section, Operation Sentinel and heightened risk included in the Reduce Violence section and the objective to 'Prevent and detect crime' was reiterated in every division, not just B Division as originally written.

I want to take this opportunity to thank all of the officers and staff who contributed to these plans and I look forward to overseeing another year of commendable work from the British Transport Police.



**Ron Barclay-Smith**  
Chair

**Email**  
Ron.Barclay-Smith@btp.pnn.police.uk

**Follow**  
@BTPAuthority

# Chief Constable's Introduction

The 2019/20 Policing Plan sets out the priorities British Transport Police (BTP) will focus on in the coming year.



“  
*This year we have seen an impressive reduction of incidents at identified disruption hotspots.*

The objectives contained within this Policing Plan have been agreed after extensive consultation with our stakeholders.

They told us that they wanted us to maintain our focus on tackling disruption on the railway, particularly at those locations and lines of route where there have been longstanding challenges.

This year we have seen an impressive reduction of incidents at identified disruption hotspots so we know that targeted activity does work, particularly when in partnership.

This Plan builds on these achievements and further strengthens our approach through the introduction of key performance indicators in relation to how long it takes us hand back the railway after disruptive incidents. This will provide more transparency and accountability in this important area.

Although still very rare, the risk of violent crime on the railway increased last year. Because of this we have introduced Operation Sentinel, our violence reduction strategy, which is focused on protecting the public, rail staff and our staff from violent crime on the railway.

Preventing assaults against rail staff is a particular priority for the force. This Plan contains an objective to reduce the most serious violent crimes against all of those who work and travel on the railway by at least 10%.

Countering the terrorist threat and protecting the railway infrastructure will remain a priority. This year will see the full implementation of our two outer-London counter terrorist hubs, enabling us to respond more quickly to incidents and provide additional reassurance to passengers and rail staff.

We must also continue to demonstrate value for money to our stakeholders. 2019-20 will be the second year of our

BTP2021 transformation portfolio, which will deliver £30m of efficiency savings by 2021, in addition to the significant savings we have already achieved.

We will deliver a number of complex programmes throughout the year including new ways of working for Intelligence, justice and public protection.

The successful implementation of these programmes will enable the force to realise the operational and financial benefits necessary to keep the railway safe and meet the complex and ever-changing challenges of policing Britain's railway network.

**Paul Crowther OBE**  
Chief Constable  
**Email**  
paul.crowther@btp.pnn.police.uk  
**Follow**  
@BTPChief

# Our Long-Term Policing Plans

The Authority's role is to work with British Transport Police (BTP) to ensure an effective and efficient specialised police service for Great Britain's railways. To achieve this the Authority agrees commitments annually with BTP that feed into long term strategic objectives. These objectives are:



## Protecting and Safeguarding People

Work with industry to minimise risk and harm to passengers, staff and visitors to the railway.



## Providing Value for Money

Assess demand to ensure our people are deployed when and where they will have the greatest impact.

## Reducing Delay and Disruption

Services that run safely and on time are critical to the success of the railways.



## Building a Skilled and Specialist Workforce

Our workforce will be trained and equipped with the skills needed to provide specialist policing.







Over  
**250,000**  
followers across  
social media



“ A knife arch has been temporarily positioned at #ThorntonHeath station today. I fully support the action taken by @metpoliceuk @MPSCroydon @BTP anything that helps save a life is well worth it. Lots of disapproving looks by some people but who cares, our young people are worth it ”

*TJ*



“ My 4 year old has had an amazing day today at school with @BTP. He was very excited to come home and tell me how the police dogs help the police. He is currently using the glow in the dark pens and role playing being the police! #roleplaying #RoleModel #police ”

*Kirsty*

“ Engaging with the public and getting them onside is half the battle. Always enjoy seeing @BTP chatting and laughing with passengers, especially big groups who potentially look threatening to others. Great work and much appreciated by all. ”

*TBM*

“ Fantastic joint working with our partners in @BTP and @ukhomeoffice Immigration staff yesterday in trying to locate a vulnerable elderly lady with dementia. Great work and a lovely outcome to discover the lady was fine #CT082 ”

*Gatwick Police*

“ Saw @BTP on patrol at Harpenden train station about 530 today. I stopped them and thanked them for keeping an eye on my bike on the rack and for being there. Great work guys 🙌 thanks. ”

*Bikey*





# Our National Policing Priorities



## Protect the railway environment from the impact of terrorist attacks

We will continue to prevent and prepare for terrorist attacks and to implement an agile response to incidents when they occur, to ensure the railway infrastructure is protected from attacks.



## Reduce disruption and delay on the network

We will continue to work with key stakeholders within industry to deliver our National Disruption Strategy. We will use our enforcement powers and prevention tactics at critical locations and work with our partners to identify long lasting solution at problematic or persistent hotspot locations. We will protect those who are vulnerable or in crisis on the network and respond quickly to incidents, returning possession to the railway as soon as it is practically safe to do so.



## Reduce violent crime on the railway

Our violence reduction strategy, Operation Sentinel will focus on reducing these violent offences against rail staff, the travelling public and our staff. We will in particular focus on reducing knife-enabled crime (robbery and violent assaults) through a relentless focus on key locations, journeys and trends.



## Reduce volume crime – particularly in hotspot locations – through a joint problem-solving approach

We will work with our partners to effectively solve long-standing problems at known high impact locations. Whilst we will focus on those crime types that present the most risk and harm, we must also tackle volume and organised crime and anti-social behaviour that can affect the confidence of those who work or travel on the railway.



## Lead our people through change and deliver efficiencies through the BTP2021 Programme

We will continue to drive efficiencies and improvement benefits through our ambitious BTP2021 Change Programme, which will enhance our ability to meet the changing demand for policing on the railways. We will deliver our cashable and non-cashable efficiency savings and demonstrate that we are using our budget as efficiently as possible and in order to demonstrate value for our stakeholders.

### We will be held to account on:

- To host 120 ACT Awareness industry engagement sessions
- To host 8 ACT Operational industry engagement sessions
- To host 120+ ACT Awareness/Operational industry engagement sessions
- To host 85 CT mobilisation exercises with stakeholders to assess our preparedness
- An increase in our visible presence and Servator patrol activity at Category A stations within London whilst implementing the full roll-out of our outside-London counter-terrorist hubs

### We will be held to account on:

- The delivery of our commitments under the National Disruption Strategy
- Joint problem solving plans at route crime hotspots to prevent trespass and other police related disruption
- A reduction in the impact of trespass at the top ten hotspot locations on the network
- To maintain an average handback time below 90 minutes for non suspicious fatal incidents
- 100% of incidents to utilise partial lines to provide partial running of the lines\*

*\* For qualifying incidents only*

### We will be held to account on:

- Our commitments and key indicators outlined in Operation Sentinel, our overarching strategy to protect the public, rail staff and our staff (including the Workplace Violence Reduction Strategy)
- A 10% reduction in serious violence offences
- A 10% reduction in the number of knife-enabled offences

### We will be held to account on:

- A reduction in rates of anti-social behaviour and volume crime at hotspot locations and those places where passenger and staff confidence is low
- Problem solving plans at each hotspot location that deliver outcomes jointly agreed with industry stakeholders
- Work with industry stakeholders to deliver Secure Station accredited status at 400 locations under the new refreshed scheme

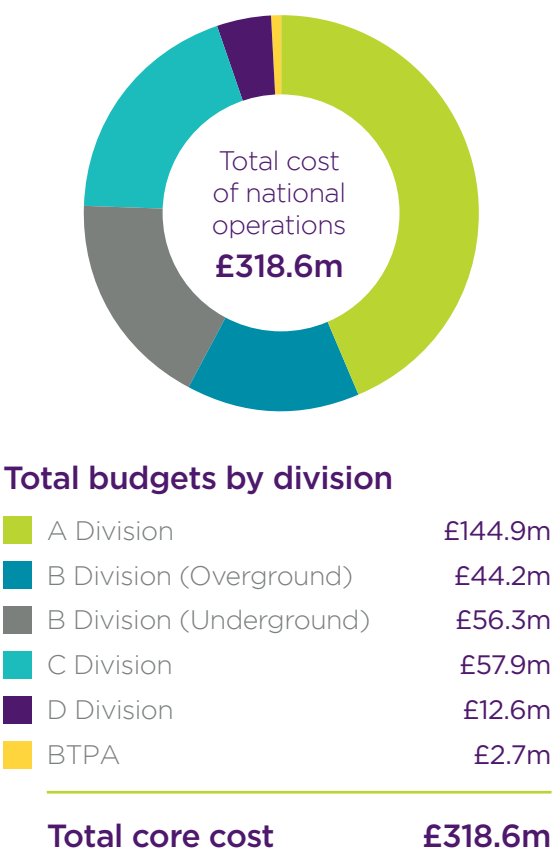
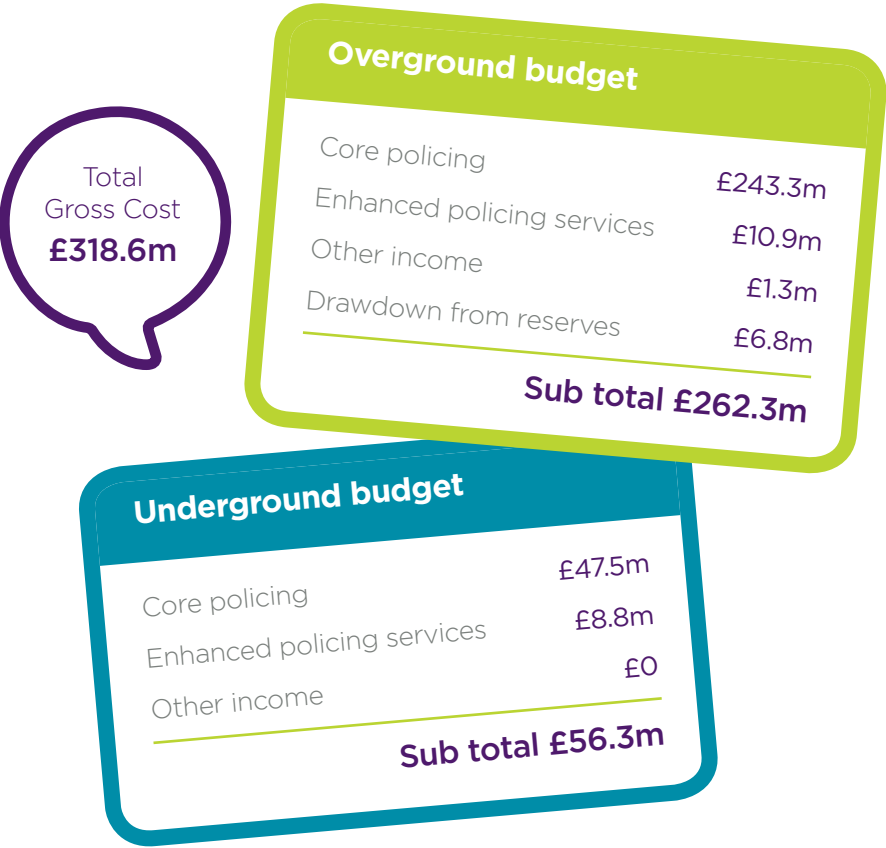
### We will be held to account on delivering:

- The £9m savings target outlined in year two of our BTP2021 prospectus
- The successful implementation of our new counter terrorism hubs
- The ongoing improvement of our technology systems and infrastructure through our Digital Policing Programme

# National Resources

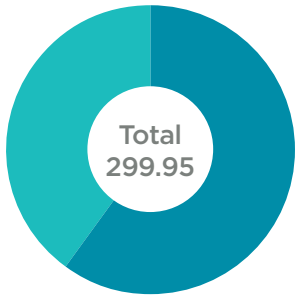
## The Cost Of Policing

For 2019/20 the BTPA set a core policing budget of £306.3 million for policing Great Britain’s railways. A total of £250 million has been allocated to overground rail services and £56.3 million for London Underground.

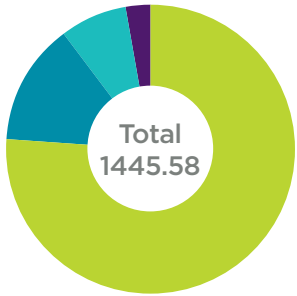


# National Resources

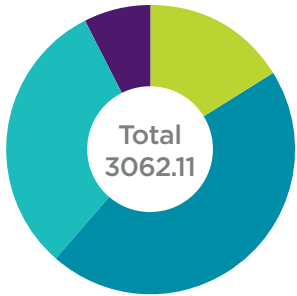
## Staff Numbers



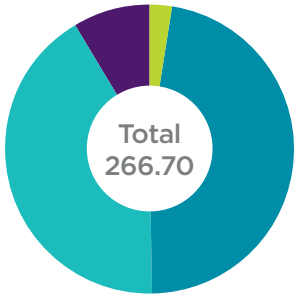
<b>PCSO</b>	
A Division (FHQ)	0.00
B Division	200.15
C Division	99.80
D Division	0.00



<b>Police Staff</b>	
A Division (FHQ)	1108.60
B Division	186.66
C Division	114.06
D Division	36.26



<b>Police Officer</b>	
A Division (FHQ)	545.89
B Division	1371.19
C Division	929.37
D Division	215.66



<b>Special Officer</b>	
A Division (FHQ)	4.00
B Division	109.70
C Division	132.00
D Division	21.00



This is where we expect resources to be based at time of publication, actual deployments may change in year.





# A Division Commitments

## Supporting Objective 1: Terrorism

- The number of armed train patrols carried out by our AFOs
- The number of operations supported by our firearms teams that relate to violence, robbery or knife related crime

## Supporting Objective 2: Disruption

- The number of vulnerability concern reports into the Vulnerability Unit
- The Vulnerability Unit to ensure all locations where escalation is required are identified in accordance with our new policies and procedures
- Site visits to be completed by the Designing Out Crime Unit at all of our top 20 child trespass hotspots

## Supporting Objective 3: Violent crime

- Within our crime standards team, ensure our investigators have the required skills set to carry out the function effectively
- Implement a range of measures to ensure the active progression of serious cases by the crime standards team
- Priority crimes to be recorded within 24 hours of victim confirming details

## Supporting Objective 4: Volume crime

- Timely recording of all notifiable crime by contact team

The departments that form A-Division provide a wide range of support activities that enable us to deliver efficient and effective policing across the rail network.

The following are examples of A-Division activity we will monitor during 2019/20 to ensure the Division is supporting delivery of the national and local commitments set out earlier in this plan. This list is not exhaustive but gives a flavour of how our A-Division resources will contribute to the achievement of our overall plan.

## Central resources (A Division) Staff numbers

BTP Sub-Division	Police Officer	Police Staff	Special Officer	Grand Total
Contact Management	30.50	215.64	0.00	246.14
DCC Group	22.00	90.00	0.00	112.00
Digital Policing	5.00	7.00	0.00	12.00
FHQ Crime	126.00	79.94	0.00	205.94
FHQ Secondments	7.08	6.08	0.00	13.16
Finance & Commercial Services	0.00	81.00	0.00	81.00
Investigations	1.00	130.10	0.00	131.10
Justice Department	4.00	144.32	0.00	148.32
People & Culture	37.80	130.45	0.00	168.25
Specialist Operations	296.51	26.17	0.00	322.68
Strategy & Change	5.00	188.90	0.00	193.90
Territorial Policing	11.00	9.00	4.00	24.00
Grand Total	545.89	1108.60	4.00	1658.49



# B Division Introduction



**Chief Superintendent Martin Fry**  
Divisional Commander B Division  
**Email** martin.fry@btp.pnn.police.uk  
**Follow** @BTPFry

On B Division we continue to improve our responsiveness to those in need of help by placing officers in the locations that have the highest levels of demand. Whether that be busy interchange stations, termini, transport hubs or lines of route where passenger footfall is high, crime or antisocial behaviour is likely and demand is increasing.

We have the best incident response times we have ever had with greater visibility and accessibility. This is due to the intelligent deployment of resources through our police operating model and the re-energising of our neighbourhood policing teams. All of this helps to support the vibrant 24/7 economy of London and the South East of England.

While police presence and operational activity is reassuring to both the travelling public and rail staff, some of the issues we face cannot be solved by policing alone and we are working ever more effectively with our partners in the rail industry to reduce crime using innovative joint problem solving plans.

In spite of the increase in violence and weapon-enabled crime across the country, our transport network remains one of the safest in the world. To maintain this we will continue to be visible, accessible and responsive to the needs of the community we police and together with our partners, remain ever vigilant and determined to maintain the safety and security of all those who use the network.



*We will use our resources and resourcefulness to protect life and property, prevent and detect crime, minimise harm, help the vulnerable and assist stakeholders to maintain a safe, pleasant and efficient transport network.*



# B Division Commitments

**“ We have the best incident response times we have ever had ”**



**Superintendent Ricky Twyford**  
Subdivisional Commander Central  
ricky.twyford@btp.pnn.police.uk



**Superintendent William Jordan**  
Subdivisional Commander South  
william.jordan@btp.pnn.police.uk



**Superintendent Matt Allingham**  
Subdivisional Commander North  
matthew.allingham@btp.pnn.police.uk



## Our Draft Local Plan 2019/20

- Prevent and detect crime
- Provide a high standard of support to victims of crime in line with the Victim Code
- Prevent assaults against rail staff and deliver successful prosecutions
- Reduce trespass through joint problem solving with the industry at agreed high impact locations
- Investigate and prevent graffiti offences
- Maintain an average handback time of under 90 minutes for non suspicious incidents

## B Division: Key Themes from Stakeholders

- Focus on Staff Assaults – prevent, detect and support
- Joint working to tackle trespass
- Joint working to tackle Graffiti
- Improve communications of outcomes to Industry
- Joint tasking framework with Industry
- Tackle violence and Anti Social Behaviour
- Focus on Disruption
- Improve Visibility





How our local plan helps us to achieve the Force Strategic aims		Strategic Objectives			
		Prevent and detect crime and protect people on the railways so they are safe to and feel confident to work and travel	Collaborate with the railway industry to reduce delay and disruption to passenger and freight services	Deliver specialist policing that is efficient and effective, demonstrating value for money for our stakeholders	Lead and develop our people, equipping them with the skills and tools to provide a first class service for all our communities*
B Local Objectives 2019/2020	Prevent and detect crime	✓			
	Provide a high standard of support to victims of crime	✓			
	Prevent assaults against rail staff and deliver successful prosecutions	✓		✓	
	Reduce trespass through joint problem solving with the Industry		✓	✓	
	Investigate and prevent graffiti offences	✓		✓	
	Maintain an average handback time of under 90 minutes for non suspicious incidents		✓	✓	

\* Key Performance Indicators to lead and develop our people are captured in the national policing plan or A Division Key Performance Indicators



Our Plan of Action

- Intelligence led, proactive operations that focus on crimes that are persistent and cause harm or distress (including sexual offences and pickpocketing)
- Implement and embed Neighbourhood Plus at hub locations to provide maximum reassurance to rail staff and passengers
- Rigorous oversight of investigations to ensure a high standard of victim care and to deliver successful prosecutions
- Effective trespass and disruption problem solving plans at high impact locations
- Effective intelligence led investigations and prevention plans to deter graffiti crime



We will measure our success by:

- A reduction in notifiable crime rates
- An increase in solved crimes
- High quality Problem Solving Plans with timely updates and effective results
- Timely and informative updates to victims of crime in line with the Victim's Code
- A reduction in the number of trespass incidents at high impact locations
- An average handback time of 90 mins or under for non suspicious fatalities
- An increase in Rail Staff Satisfaction

Sub Divisional Problem Solving Themes

North	Staff Assaults
	Trespass & disruption including Graffiti
	Working towards a joint tasking framework with Industry
	Improving our service to victims

TfL	Staff Assaults
	Violence, Sex and Public Order
	Disruption
	Visibility
	Fraud / Revenue

South	Staff Assaults
	Improving our service to victims
	Trespass & disruption including Graffiti
	Working towards a joint tasking framework with Industry

BTP and TfL have worked together to develop a range of measures and indicators that will enable progress to be assessed during the year ahead. These measures relate to the wide range of activities to be undertaken individually and jointly in order to achieve the outcomes described here.

Each Superintendent on B Division will be responsible for localised problem solving plans throughout the year

These themes are directly linked to local issues that have been raised by stakeholders at the consultation meetings

Each plan will be subject to review and progress will be communicated through Railway Tasking and Coordination Group meetings



**Siwan Hayward**  
Director of Compliance, Policing, Operations and Security for Transport for London.

We value our partnership with the BTP which provides dedicated, specialist transport policing services to improve the safety, security and reliability of our Tube and rail networks.

This Policing Plan reaffirms the BTP's commitment to partnership working, problem-solving and prevention and supporting our transport staff which is welcome. We are confident, that together, we will be able to make significant inroads on tackling the issues that matter most to our staff and customers over 2019/20.



# B Division

Crime					
Department/Subdivision total Organisation	PCSO	Police Officer	Police Staff	Special Officer	Grand Total
CID East Inner	0.00	32.75	0.00	0.00	32.75
CID East Outer 1	0.00	5.75	0.00	0.00	5.75
CID East Outer 2	0.00	5.00	0.00	0.00	5.00
CID Proactive	0.00	32.20	0.00	0.00	32.20
CID South Inner	0.00	30.18	0.00	0.00	30.18
CID South Outer 1	0.00	9.80	0.00	0.00	9.80
CID South Outer 2	0.00	12.80	0.00	0.00	12.80
Community Safety & Engagement Unit	0.00	0.00	7.45	0.00	7.45
Crime Admin	0.00	0.00	5.87	0.00	5.87
Crime Command	0.00	7.00	0.00	0.00	7.00
Crime Management Unit	0.00	1.00	0.00	0.00	1.00
Fatality Investigations	0.00	2.00	6.00	0.00	8.00
Integrated Offender Management	0.00	7.80	1.00	0.00	8.80
Intelligence Bureau	0.00	16.00	32.43	0.00	48.43
Sexual Offences Unit	0.00	29.75	0.00	0.00	29.75
Suicide Prevention & Mental Health	0.00	3.00	5.00	0.00	8.00
Volume Crime Cycles	0.00	13.00	0.00	0.00	13.00
Volume Crime TPP	0.00	24.00	0.00	0.00	24.00
Graffiti Tasking Team	0.00	7.96	0.00	0.00	7.96
Information Management Unit	0.00	6.00	0.00	0.00	6.00
B Crime Total	0.00	245.99	57.75	0.00	303.74

Headquarters					
Department/Subdivision total Organisation	PCSO	Police Officer	Police Staff	Special Officer	Grand Total
Business Support	0.00	0.00	19.14	0.00	19.14
Career Break	0.00	0.00	0.00	0.00	0.00
Corporate Communications	0.00	0.00	1.00	0.00	1.00
Division Command Team	0.00	38.00	3.65	0.00	41.65
Probationers	0.00	49.00	0.00	0.00	49.00
Secondments to Divisions	1.00	4.00	1.08	0.00	6.08
Secondments to Non-BTP	0.00	1.00	0.00	0.00	1.00
Training Unit	0.00	0.00	1.00	0.00	1.00
Relationships Management Team	0.00	1.00	0.00	0.00	1.00
B Headquarters Total	1.00	93.00	25.87	0.00	119.87

Operations					
Department/Subdivision total Organisation	PCSO	Police Officer	Police Staff	Special Officer	Grand Total
Custody	0.00	14.00	28.03	0.00	42.03
Duty Management	2.00	1.00	17.80	0.00	20.80
Emergency Response Unit	0.00	12.84	0.00	0.00	12.84
Governance	0.00	0.00	6.43	0.00	6.43
Operational Planning	0.00	10.00	9.00	0.00	19.00
Operational Support Unit	0.00	68.00	1.00	0.00	69.00
Police Medical Response	0.00	14.00	0.00	0.00	15.00
B Operations Total	2.00	119.84	62.26	0.00	185.10

# B Division

North					
Department/Subdivision total Organisation	PCSO	Police Officer	Police Staff	Special Officer	Grand Total
Benfleet	0.00	4.00	1.00	0.00	5.00
Cambridge	1.00	11.25	0.81	2.00	15.06
Camden Road	4.00	23.00	1.00	3.00	31.00
CLPS	31.00	55.50	2.00	10.10	98.60
CLPS NPT	0.00	19.00	0.00	0.00	19.00
Colchester	0.00	20.00	1.00	1.00	22.00
Duty Officer North	0.00	7.00	0.00	0.00	7.00
Euston	9.00	24.25	1.00	2.00	36.25
Finsbury Park	13.00	37.00	0.86	6.10	56.96
Finsbury Park NPT	0.00	7.00	0.00	0.00	7.00
Hammersmith	7.00	31.70	1.00	4.00	43.70
Hammersmith NPT	0.00	6.00	0.00	0.00	6.00
Ilford	7.80	27.75	0.00	2.00	37.55
Kings Cross & St Pancras	20.25	35.18	0.00	5.00	60.43
Liverpool Street	10.00	19.50	1.00	1.10	31.60
Luton	0.00	12.00	0.00	0.00	12.00
MSV Operators	0.00	1.00	1.00	0.00	2.00
Norwich	0.00	10.00	1.00	1.00	12.00
Paddington	12.75	14.00	1.00	3.00	30.75
Southend	0.00	16.75	1.00	0.00	17.75
Stevenage	0.00	9.00	1.00	2.00	12.00
Stratford	9.60	22.89	0.88	2.00	35.37
Stratford NPT	0.00	16.74	0.00	0.00	16.74
Wembley Park Wembley Park	5.00	35.00	1.00	7.10	48.10
West Ham	7.00	33.68	1.00	2.10	43.78
ARL Tasking Team	0.00	7.00	0.00	0.00	7.00
Disruption	0.00	33.00	0.00	1.10	34.10
HS1 Tasking Team	2.00	4.00	0.00	0.00	6.00
B North Total	139.40	543.19	17.55	54.60	754.74

South					
Department/Subdivision total Organisation	PCSO	Police Officer	Police Staff	Special Officer	Grand Total
Ashford	0.00	27.32	3.00	4.10	34.42
Blackheath	3.00	19.82	0.00	3.00	25.82
Bournemouth	0.00	8.00	0.00	0.00	8.00
Brighton	0.00	19.75	4.81	6.00	30.56
Bromley	0.00	15.16	0.00	0.00	15.16
Clapham Junction	4.00	7.00	0.00	1.00	12.00
Croydon	4.00	43.85	2.61	5.00	55.46
Duty Officer South	0.00	6.00	0.00	0.00	6.00
Ebbsfleet	1.00	7.00	3.00	0.00	11.00
Gatwick	0.00	13.00	0.00	2.00	15.00
Guildford	0.00	18.00	1.00	2.00	21.00
London Bridge	13.75	16.00	1.00	3.00	33.75
London Bridge NPT	0.00	13.97	0.00	0.00	13.97
Maidstone	0.00	25.25	1.00	4.00	30.25
Richmond	3.00	9.00	0.00	3.00	15.00
Southampton	0.00	21.75	3.81	4.00	29.56
Stockwell	7.00	28.50	1.00	6.00	42.50
Victoria	11.00	30.80	1.00	7.00	49.80
Waterloo	10.00	27.00	1.00	4.00	42.00
Wimbledon	1.00	12.00	0.00	0.00	13.00
B South Total	57.75	369.17	23.23	54.10	504.25
GRAND TOTAL	200.15	1371.19	186.66	109.70	1867.70



# C Division Introduction



*In 2019/20 we will continue to focus on supporting our stakeholders...we will be working to tackle Staff Assaults, Violence against the Person, Public Order & Anti-social Behaviour, Trespass and People in Precarious Positions.*



**Chief Superintendent Allan Gregory**

Divisional Commander C Division

**Email** allan.gregory@btp.pnn.police.uk

**Follow** @BTPGregory

The operational year 2018-19 has been another busy and eventful year for C Division. We have dealt with some significant public order and public safety events on top of the usual football calendar, including the Giants Festival at Liverpool and the Conservative Party Conference in Birmingham.

We have also worked hard at our crime reduction and detection performance in context of increased crime across the whole UK Police Service. Our Operation Nimrod tactical approach has really consolidated efforts to develop themed crime-fighting plans since July and we have significantly calmed the rise of crime and improved our detection rate as a result. In July 2018, overall crime was up 19% across the Division. At the end of March 2019 it is just 8% up. And in July 2018, Violence offences were up 27%. At the end of March 2019, they are up just 12%. Thirty-five percent of all violence offences are solved currently, with more detections to follow in the pipeline.

The courageous work of the Division's officers was once again thrust into the spotlight on New Year's Eve at Manchester Victoria Railway Station. Patrolling officers on duty that night showed tremendous bravery in the face of a ferocious knife attack on members of the public. I have little doubt that many more people could have been harmed if those officers had not run into danger and brought the individual under control so quickly and effectively.

Elsewhere across the Division we are now supported by an enhanced Counter Terrorism capability, with new hubs now operating out of Birmingham and Manchester. These offer visible

deterrence, reassurance and an ability to respond. There have also been some great examples of these officers supporting frontline colleagues from across the Division in tackling violent and weapon-enabled crime, and undertaking County Lines operations.

Football continues to provide the BTP and industry colleagues with unique challenges. This year has seen a much more collaborative planning approach with industry. We have received excellent support from Train Operating Companies in creating additional match day capacity, and we have supported creative new approaches to dealing with low-level disorder among football fans. We will continue to work closely with HM Government, with football's governing bodies, and with the Football Supporters' Federation to continue to reduce the issues.

In 2019/20 we will continue to focus on supporting our stakeholders. We listened to their concerns at the local Policing Plan consultation and my officers, staff, PCSOs and Specials will be working to tackle Staff Assaults, Violence against the Person, Public Order & Anti-Social Behaviour, Trespass and People in Precarious Positions, in addition to their daily commitments to safeguarding and managing mental health-related incidents and concerns.

We have some great on-going effective partnerships with industry colleagues and I look forward to again seeing how these can deliver for the collective benefit of passengers and staff. We have a confident and capable workforce and we have stronger resourcing than ever before to deliver the effect. I look forward to working with you.

# C Division Commitments



**Superintendent Sandra England**

Subdivisional Commander Midland

sandra.england@btp.pnn.police.uk



**Superintendent Andy Morgan**

Subdivisional Commander Wales

andrew.morgan2@btp.pnn.police.uk

**Follow** @BTPWales



**Superintendent Mark Cleland**

Subdivisional Commander Western

mark.cleland@btp.pnn.police.uk

**Follow** @BTPCleland



**Superintendent Glen Alderson**

Subdivisional Commander Pennine

glen.alderson@btp.pnn.police.uk



## Our Draft Local Plan 2019/20

- Prevent and detect crime
- Prevent assaults against rail staff and deliver successful prosecutions
- Reducing violence and serious public order offences
- Safeguard the public and reduce delay on the railway by reducing trespass incidents
- Maintain an average handback time of under 90 minutes for non suspicious incidents

## C Division: Key Themes from Stakeholders

- Staff Assaults
- Violence against the person
- Public order / Anti Social Behaviour
- Trespass
- People in Precarious positions

**“ we have significantly calmed the rise of crime and improved our detection rate ”**







How our local plan helps us to achieve the Force Strategic aims		Strategic Objectives			
		Prevent & detect crime and protect people on the railways so they are safe to and feel confident to work and travel	Collaborate with the railway industry to reduce delay and disruption to passenger and freight services	Deliver specialist policing that is efficient and effective, demonstrating value for money for our stakeholders	Lead and develop our people, equipping them with the skills and tools to provide a first class service for all our communities*
C Local Objectives 2019/2020	Prevent assaults against rail staff and deliver successful prosecutions	✓			
	Protect the public by reducing Violence and Serious Public Order	✓			
	Safeguard the public and improve delay on the railway by reducing Trespass incidents		✓	✓	
	Maintain an average handback time of under 90 minutes for non suspicious incidents		✓	✓	

\* Key Performance Indicators to lead and develop our people are captured in the national policing plan or A Division Key Performance Indicators



Our Plan of Action

- Continued, focussed and demonstrable operational activity across the Division under Operation Nimrod, our proactive approach to reducing persistent, harm-rich offending
- Implement and embed Neighbourhood Plus at hub locations to provide maximum reassurance to rail staff and passengers
- Work closely with the rail industry across C Division, through our network of embedded police officers, to reduce the incidence and negative impact of disruptive incidents
- Rigorous oversight of investigations to ensure a high standard of victim care and to deliver successful prosecutions



We will measure our success by:

- A reduction in notifiable crime rates
- An increase in arrests with positive outcomes for staff assaults, violence and serious public order
- High quality Problem Solving Plans with timely updates and results analysis
- Timely and informative updates to victims of crime
- A reduction in the number of trespass incidents at high impact locations
- An average handback time of 90 mins or under for non suspicious fatalities
- An increase in rail staff satisfaction



“ rigorous oversight of investigations to ensure a high standard of victim care and deliver successful prosecutions ”



# C Division

Crime					
Department/Subdivision total Organisation	PCSO	Police Officer	Police Staff	Special Officer	Grand Total
CID Birmingham	0.00	10.00	0.00	0.00	10.00
CID Doncaster	0.00	7.00	0.00	0.00	7.00
CID East Midlands	0.00	12.00	0.00	0.00	12.00
CID Leeds	0.00	11.00	0.00	0.00	11.00
CID Liverpool and North Wales	0.00	9.00	0.00	0.00	9.00
CID Manchester	0.00	10.68	0.00	0.00	10.68
CID Newcastle	0.00	4.00	0.00	0.00	4.00
CID Proactive Darlington	0.00	5.80	0.00	0.00	5.80
CID Proactive Leeds	0.00	5.75	0.00	0.00	5.75
CID Proactive Midlands	0.00	5.00	0.00	0.00	5.00
CID Proactive North West	0.00	7.00	0.00	0.00	7.00
CID Proactive South Wales	0.00	6.00	0.00	0.00	6.00
CID South Wales	0.00	5.00	0.00	0.00	5.00
CID Western	0.00	11.90	0.00	0.00	11.90
Crime Command	0.00	7.00	0.00	0.00	7.00
Fatality East Midlands	0.00	0.00	1.00	0.00	1.00
Fatality North East	0.00	0.00	2.00	0.00	2.00
Fatality North West	0.00	0.00	1.00	0.00	1.00
Fatality Wales and Western	0.00	0.00	1.00	0.00	1.00
Fatality West Midlands	0.00	0.00	1.00	0.00	1.00
C Crime Total	0.00	117.13	6.00	0.00	123.13

Headquarters					
Department/Subdivision total Organisation	PCSO	Police Officer	Police Staff	Special Officer	Grand Total
Business Support	0.00	0.00	10.74	0.00	10.74
Career Break	0.00	0.00	0.00	0.00	0.00
Division Command Team	0.00	15.00	6.50	6.00	27.50
Governance	0.00	3.00	1.00	0.00	4.00
Secondments to non-BTP	0.00	7.00	0.00	0.00	7.00
C Headquarters Total	0.00	25.00	18.24	6.00	49.24
Operations					
Department/Subdivision total Organisation	PCSO	Police Officer	Police Staff	Special Officer	Grand Total
CID Proactive	0.00	1.00	3.00	0.00	4.00
Intelligence Bureau	0.00	4.00	22.50	0.00	26.50
Operational Planning	0.00	6.00	24.54	0.00	30.54
Operations	0.00	1.00	3.00	0.00	4.00
OSU	0.00	54.83	4.00	0.00	58.83
PI Operations	0.00	4.00	0.00	0.00	4.00
Suicide Prevention & Mental Health	0.00	2.00	3.86	0.00	5.86
24/7 Duty Inspectors	0.00	18.75	0.00	0.00	18.75
Virgin EPSA Team	0.00	8.00	0.00	0.00	8.00
C Operations Total	0.00	99.58	60.90	0.00	160.48
Wales					
Department/Subdivision total Organisation	PCSO	Police Officer	Police Staff	Special Officer	Grand Total
Bangor	8.00	6.00	0.86	0.00	14.86
Cardiff Central	8.00	30.00	0.86	7.00	45.86
Machynlleth	0.00	1.00	0.00	0.00	1.00
Newport	4.00	2.00	0.00	0.00	6.00
Pontypridd	10.00	2.00	0.00	0.00	12.00
Probationers (Wales)	0.00	2.00	0.00	0.00	2.00
Rhyl	2.00	3.00	0.00	0.00	5.00
Shrewsbury	2.00	7.00	0.61	0.00	9.61
Swansea	4.00	10.00	1.00	1.00	16.00
Wales Total	38.00	63.00	3.33	8.00	112.33

Midland					
Department/Subdivision total Organisation	PCSO	Police Officer	Police Staff	Special Officer	Grand Total
Birmingham New Street	0.00	45.00	2.73	7.00	54.73
Coventry	1.00	10.00	0.81	1.00	12.81
Derby	0.00	6.75	0.00	2.00	8.75
EIU	0.00	1.00	0.00	0.00	1.00
Leicester	0.00	12.75	1.54	4.00	18.29
Lincoln	0.00	6.00	0.43	0.00	6.43
Milton Keynes	0.00	21.00	1.00	3.00	25.00
Nottingham	0.00	22.75	1.00	7.00	30.75
Peterborough	0.00	20.20	0.61	0.00	20.81
Probationers (Midland)	0.00	13.00	0.00	0.00	13.00
Rugby	0.00	6.00	0.00	0.00	6.00
Safer Travel	5.00	5.00	1.00	6.00	17.00
Wolverhampton	0.00	12.68	1.00	5.00	18.68
Birmingham-NPT	7.00	3.00	0.00	0.00	10.00
Midland Total	13.00	185.13	10.12	35.00	243.25
Western					
Department/Subdivision total Organisation	PCSO	Police Officer	Police Staff	Special Officer	Grand Total
Bath	4.75	0.00	0.00	0.00	4.75
Bristol Temple Meads	0.00	24.00	1.00	5.00	30.00
Exeter	0.00	11.00	0.59	1.00	12.59
Gloucester	0.00	7.00	0.00	4.00	11.00
Oxford	1.00	2.00	0.00	2.00	5.00
Plymouth	0.00	7.00	0.68	2.00	9.68
Reading	2.00	27.00	1.00	3.00	33.00
Swindon	0.00	4.00	1.00	0.00	5.00
Taunton	0.00	2.85	0.00	0.00	2.85
Truro	0.00	3.00	0.00	0.00	3.00
Worcester	0.00	2.00	0.00	0.00	2.00
Western Total	7.75	89.85	4.27	17.00	118.87

Pennine					
Department/Subdivision total Organisation	PCSO	Police Officer	Police Staff	Special Officer	Grand Total
Birkenhead & Wirral	2.00	3.00	0.00	0.00	5.00
Carlisle	0.00	10.75	0.54	1.00	12.29
Chester	1.00	5.00	0.00	1.00	7.00
Crewe	2.50	13.00	1.00	3.00	19.50
Darlington	0.00	6.00	0.00	4.00	10.00
Doncaster	0.00	18.75	1.00	2.00	21.75
Engagement	0.00	2.00	0.00	0.00	2.00
Grimsby	0.00	3.88	0.00	0.00	3.88
Hull	2.00	6.74	0.38	1.00	10.12
Lancaster	0.00	4.00	0.00	0.00	4.00
Leeds	4.55	48.48	0.45	4.00	57.48
Liverpool	0.00	0.00	0.00	0.00	0.00
Liverpool Central	5.00	1.00	0.00	0.00	6.00
Liverpool Lime Street	0.00	50.00	0.81	10.00	60.81
Manchester	10.00	72.75	2.00	15.00	99.75
Middlesbrough	0.00	4.00	0.46	1.00	5.46
Newcastle	0.00	22.55	1.00	4.00	27.55
Preston	3.00	19.78	1.00	11.00	34.78
Probationers (Pennine)	0.00	7.00	0.00	0.00	7.00
Sheffield	2.00	14.00	0.50	4.00	20.50
Southport	3.00	5.00	0.00	0.00	8.00
Stoke	0.00	4.00	0.00	0.00	4.00
Sunderland	1.00	6.00	0.81	0.00	7.81
Wigan	0.00	9.00	0.68	0.00	9.68
York	5.00	13.00	0.57	5.00	23.57
Pennine Total	41.05	349.68	11.20	66.00	467.93
Grand Total	99.80	929.37	114.06	132.00	1275.23



# D Division Introduction



**Chief Superintendent Eddie Wylie**

Divisional Commander D Division

**Email** eddie.wylie@btp.pnn.police.uk

**Follow** @BTPWylie

Welcome to the 2019/20 Policing Plan for the British Transport Police (BTP) in Scotland, in which I will set out how we intend to police Scotland's rail network this year.

Delivering the plan locally directly supports our national policing plan with the specific aim to contribute to a thriving rail network during a period of expansion and growth. The continuing safety and security on Scotland's railway is key to its success, whether that be for those who work in the industry, use it to travel to and from work or to enjoy leisure time. Although crime levels are amongst the lowest in Britain we will not become complacent and will continue to fight crime at every level.

It gives me great pleasure to introduce this year's plan, my first as divisional commander for Scotland with some extremely encouraging news around devolution of railway policing in Scotland.

The Cabinet Secretary for Justice has announced that a committee will be formed between British Transport Police Authority and the Scottish Police Authority. This committee will enhance accountability and give greater governance within Scotland rather than implement full integration of British Transport Police into the Police Service for Scotland. The announcement gives welcomed certainty to officers and police staff within Scotland and allows us to firmly focus on improving upon what has been an outstanding performance year. Scotland's railways have never been safer and crime has fallen across our rail network.

I would like to formally take the opportunity to pass my gratitude to the officers and police staff across the division for providing outstanding service delivery to the public we serve. As the network in Scotland continues to be modernised it is vitally important to work in partnership with our key stakeholders to collectively deliver a safe and secure rail network whilst adding real value in everything we do.

It will remain our key priority to help enhance the passenger experience for all on the network. Having listened to partners and stakeholders we will focus our activities on what matters most.

The chances of someone becoming the victim of a crime in Scotland is extremely low with only one crime of violence resulting in injury for every 6.5 million passenger journeys made in Scotland. For those who do engage in criminality we will continue to make every conceivable effort to bring those to justice. This success is quite remarkable considering the growth in passenger numbers and expansion of the network.

I am very much looking forward to leading the division in delivering this policing plan and to building on existing key relationships and working closely with partners to provide a first class service to the people in Scotland who work or use Scotland's Railways.

# D Division Commitments



**Chief Superintendent Eddie Wylie**

Divisional Commander D Division

**Email** eddie.wylie@btp.pnn.police.uk

**Follow** @BTPWylie

**“ The continuing safety and security on Scotland's railway is key to its success ”**



## Our Draft Local Plan 2019/20

- Prevent and detect crime
- Reduce incidents involving vulnerable people through effective problem solving plans delivering agreed joint objectives
- Prevent assaults against rail staff and deliver successful prosecutions
- Reduce trespass through joint problem solving with the industry at agreed high impact locations
- Increase passenger and rail staff confidence through the reduction of football and event-related crime and anti-social behaviour
- Maintain an average handback time of under 90 minutes for non suspicious incidents

### D Division: Key Themes from Stakeholders

- Protecting Vulnerable People
- Staff assaults
- Trespass
- Football and events policing
- Officer Visibility
- Fatality Management
  - reducing disruption
- General Anti-social behaviour
- Staff and customer confidence



*It will remain our key priority to help enhance the passenger experience for all on the network.*







How our local plan helps us to achieve the Force Strategic aims		Strategic Objectives			
		Prevent & detect crime and protect people on the railways so they are safe to and feel confident to work and travel	Collaborate with the railway industry to reduce delay and disruption to passenger and freight services	Deliver specialist policing that is efficient and effective, demonstrating value for money for our stakeholders	Lead and develop our people, equipping them with the skills and tools to provide a first class service for all our communities*
D Local Objectives 2019/2020	Prevent incidents involving vulnerable people through effective problem solving	✓	✓		
	Prevent assaults against rail staff and deliver successful prosecutions	✓		✓	
	Reduce Trespass at the locations that cause most harm		✓	✓	
	Reduce football and event-related crime and anti-social behaviour	✓		✓	
	To maintain handback times for non suspicious fatality incidents under 90 mins		✓	✓	

\* Key Performance Indicators to lead and develop our people are captured in the national policing plan or A Division Key Performance Indicators



Our Plan of Action

- Reduce the risk to vulnerable people at high harm locations
- Deliver successful prosecutions and high levels of victim care
- Reduce trespass through effective problem solving plans delivering jointly agreed actions
- Increase passenger and rail staff confidence though the delivery of an effective and visible policing presence at football and other sporting events, maximising the use of all security and policing resources
- Review each major disruption incident to identify learning and speedily implement improvements or change



We will measure our success by:

- A reduction of football related crime including incidents of a sectarian nature
- Effective problem solving plans and successful delivery of agreed outcomes
- An increase in the number of solved crimes for staff assaults
- Timely and informative updates to victims of crime
- A reduction in the number of trespass incidents at high impact locations
- An average handback time of 90 mins or under for non suspicious fatalities



“ reduce the risk to vulnerable people at high harm locations ”



# D Division

Department/Subdivision total Organisation	Police Officer	Police Staff	Special Officer	Grand Total
Aberdeen	5.00	0.38	1.00	6.38
Business Support	0.00	4.00	0.00	4.00
Central Operations	17.00	0.50	0.00	17.50
CID Edinburgh	5.00	0.00	0.00	5.00
CID Glasgow	9.00	0.00	0.00	9.00
CID Perth	2.00	0.00	0.00	2.00
CID Proactive	3.00	0.00	0.00	3.00
Crime and Justice Unit	0.00	2.62	0.00	2.62
Crime Command	2.00	0.00	0.00	2.00
Dalmuir	4.00	0.00	0.00	4.00
Division Command Team	7.00	1.00	0.00	8.00
Dog Section	2.00	0.00	0.00	2.00
Dundee	6.00	0.00	1.00	7.00
Edinburgh	38.93	1.00	6.00	45.93
Glasgow	57.73	0.76	9.00	67.49
HQ Duty Inspectors	5.00	0.00	0.00	5.00
Intelligence Bureau	10.00	12.57	0.00	22.57
Inverness	5.00	0.00	0.00	5.00
Kilwinning	6.00	0.00	1.00	7.00
Kirkcaldy	5.00	0.00	0.00	5.00
Motherwell	6.00	0.00	2.00	8.00
Operational Planning	0.00	5.00	0.00	5.00
Operational Support	0.00	7.54	0.00	7.54
Paisley	7.00	0.00	1.00	8.00
Perth	6.00	0.00	0.00	6.00
Secondments to non BTP	4.00	0.89	0.00	4.89
Stirling	3.00	0.00	0.00	3.00
Grand Total	215.66	36.26	21.00	272.92

This is where we expect resources to be based at time of publication, actual deployments may change in year.

# Divisional Contacts



## B Division



**Chief Superintendent Martin Fry**  
Divisional Commander B Division  
**Email** martin.fry@btp.pnn.police.uk  
**Follow** @BTPFry



**Superintendent Ricky Twyford**  
Subdivisional Commander Crime  
**Email** ricky.twyford@btp.pnn.police.uk



**Superintendent William Jordan**  
Subdivisional Commander South  
**Email** william.jordan@btp.pnn.police.uk



**Superintendent Matt Allingham**  
Subdivisional Commander North  
**Email** matthew.allingham@btp.pnn.police.uk

## C Division



**Chief Superintendent Allan Gregory**  
Divisional Commander C Division  
**Email** allan.gregory@btp.pnn.police.uk  
**Follow** @BTPGregory



**Superintendent Sandra England**  
Subdivisional Commander Midland  
**Email** sandra.england@btp.pnn.police.uk



**Superintendent Andy Morgan**  
Subdivisional Commander Wales  
**Email** andrew.morgan2@btp.pnn.police.uk  
**Follow** @BTPWales



**Superintendent Mark Cleland**  
Subdivisional Commander Western  
**Email** mark.cleland@btp.pnn.police.uk  
**Follow** @BTPCleland



**Superintendent Glen Alderson**  
Subdivisional Commander Pennine  
glen.alderson@btp.pnn.police.uk

## D Division



**Chief Superintendent Eddie Wylie**  
Divisional Commander D Division  
**Email** eddie.wylie@btp.pnn.police.uk  
**Follow** @BTPWylie



Use this map to find the contact for your area.





**For more  
information,  
contact:**

#### **BTPA**

**Ron Barclay-Smith**

Chair

British Transport Police Authority

**Phone** 020 7383 0259

**Email** [general.enquiries@btpa.police.uk](mailto:general.enquiries@btpa.police.uk)

**Web** [BTPA.police.uk](http://BTPA.police.uk)

The Forum, 5<sup>th</sup> Floor North  
74-80 Camden Street, London, NW1 0EG

 **@BTPAAuthority**

#### **BTP**

**Michael Furness**

Head of Strategic Development

British Transport Police

**Phone** 020 7830 8829

**Email** [michael.furness@btp.pnn.police.uk](mailto:michael.furness@btp.pnn.police.uk)

**Web** [BTP.police.uk](http://BTP.police.uk)

Headquarters, 25 Camden Road,  
London, NW1 9LN

 **@BTP**

<https://btpa.police.uk/publications/policing-plans/>