



# Policing Great Britain's Rail Network

National  
and Divisional  
Plans 2018/19



# Contents

Chair's Foreword	3
Chief Constable's Introduction	4
Our Long-Term Policing Plans	5
A Year At A Glance	6
You Said - We Did	8
National Commitments	10
National Resources	12
B Division Introduction	14
B Division Commitments	15
C Division Introduction	18
C Division Commitments	19
D Division Introduction	22
D Division Commitments	23
Divisional Contacts	25



*BTP is focusing upon the key strategic objectives of reducing crime, minimising disruption and increasing staff and passenger confidence*



**D Division**  
Scotland

**C Division**  
Pennine  
Wales  
Midland  
Western

**B Division**  
North  
South

**A Division**  
FHQ and  
Central  
Services

## Chair's Foreword

I am pleased to introduce the British Transport Police (BTP) plans for policing the railway in 2018/19. The last financial year was a transitional one as the Force moved away from numerical targets, and towards a strategy that focused on the issues causing most harm to passengers and to the rail network.



*These plans will be referred to throughout the year as **we commit to utmost transparency and collaboration** with stakeholders and industry, and I commend them to you.*

With support from our industry partners, the Authority has developed a broader performance framework and a new style of policing plan. Performance is now assessed and graded against a range of policing pillars and commitments, and the BTP is focusing upon the key strategic objectives of reducing crime, minimising disruption and increasing staff and passenger confidence, whilst using our resources cost-effectively to deliver value for money.

This policing plan specifically sets out our commitments for the year, categorised by division. Whilst our regional divisions share and contribute to national objectives, we have also laid out specific areas of focus tailored to each division, including late-night patrols, cycle crime, cable theft and staff assaults, amongst others. Throughout the year as we tackle these areas, we will continue to engage with partners and use their feedback to inform our future approach.

These commitments were proposed following an assessment of the challenges we face on the rail network in 2018. The crime rate per million passengers remains low, but the Force has also seen an increase in crimes reported. Reducing delay and disruption remain high priorities for us, with a specific focus on trespass which accounts for around 43% of all cases of disruption on the network. Officers and rail staff were also involved in more than 1900 life-saving interventions, so we continue to focus on the protection of vulnerable people and keeping handback times as short as possible.

Following a number of terrorist incidents last year in which the BTP was a key responder, there will also be a focus on counter-terrorism measures. This plan sets out a national commitment to identify the most likely impact of terrorism and ensure that the Force has the most effective tactical options and plans in place to respond.

These plans will be referred to throughout the year as we commit to utmost transparency and collaboration with stakeholders and industry, and I commend them to you.

**Ron Barclay-Smith**

Chair

Email

Ron.Barclay-Smith@btp.pnn.police.uk

Follow

@BTPAuthority





# Chief Constable's Introduction

The 2018/19 Policing Plan sets out the priorities British Transport Police (BTP) will focus on in the coming year.



**“**  
*In 2018/19 we will also focus on **protecting those most vulnerable on the railway network.***

Last year we moved away from numerical targets and focused our activity on crimes and incidents that cause the most harm to the public, rail staff and railway operators. We did this because of changes that were occurring to the profile of crime, our growing focus on vulnerability and sustained threat from terrorist activity.

The tragic events that occurred last year in Manchester and London have shown that countering the threat from terrorism must remain our first priority. Unfortunately, rail systems and transport hubs are targeted by terrorists because they are crowded places and an attack will disrupt the economy.

In 2017, specialist armed officers began patrolling stations and trains outside of London. They receive specialist training on working in confined environments such as trains and stations and take part in regular exercises across the rail network.

This year, we will introduce our first regional counter terrorism unit at Birmingham New Street station. This is part of a major uplift in our counter terrorism capability and a second regional CT hub is planned for the North West later in the year.

In 2018/19 we will also focus on protecting those most vulnerable on the railway network. Last year saw the number of life-saving interventions carried out by BTP officers and partner agencies increase, whilst the number of suspected suicides decreased. We are committed to building on this good work to ensure that we provide the best support and assistance to the vulnerable and those who are in crisis.

Our performance framework is built around seven pillars:

- Counter terrorism
- Preventing crime
- Protecting vulnerable people
- Supporting the railway

- Supporting and valuing the workforce
- Building confidence and satisfaction
- Improving effectiveness and efficiency

This Policing Plan outlines our commitments under each of these pillars to keep people safe and serve the public, which have been agreed through consultation with our partners. We will continue to work with the rail industry to keep the network safe and secure and running on time, protecting the public and keeping them safe from harm.

**Paul Crowther OBE**  
Chief Constable  
**Email**  
paul.crowther@btp.pnn.police.uk  
**Follow**  
@BTPChief

# Our Long-Term Policing Plans

The Authority's role is to work with British Transport Police (BTP) to ensure an effective and efficient specialised police service for Great Britain's railways. To achieve this the Authority agrees commitments annually with BTP that feed into long term strategic objectives. These objectives are:



## Protecting and Safeguarding People

Work with industry to minimise risk and harm to passengers, staff and visitors to the railway.



## Providing Value for Money

Assess demand to ensure our people are deployed when and where they will have the greatest impact.

## Reducing Delay and Disruption

Services that run safely and on time are critical to the success of the railways.

## Building a Skilled and Specialist Workforce

Our workforce will be trained and equipped with the skills needed to provide specialist policing.



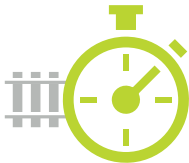
# A Year At A Glance

Last year the Policing Plans set BTP targets to reduce crime and disruption while increasing passenger confidence. A lot has been achieved over the last twelve months, here are some of the headline statistics:



### Reduce crime

There has been a 29% reduction in line of route offences (i.e. malicious obstruction, damage to rolling stock or placing items on the railway)



### Reduce disruption

Total delay from fatalities and injuries is down 6% and vandalism and theft down 8%



### Increase confidence

Highest number of 61016 texts in 2017-18 (57,562 in total): a 99% increase on 2016/17 and 166% increase from 2015/16

Mental Health Powers were used just under **2,000** times across England, Wales and Scotland

**1,904** life-saving interventions were made by BTP and others on the railway

**20 minutes** arrival time to fatalities outside of London;

With inner London times at an average of **7 minutes** per incident

**55%** decrease in disruption from level crossing incidents  
Reducing disruption  
D Division – Scotland

**2%** reduction in cycle offences  
Reducing crime  
C Division – Pennine

**19%** reduction in drug offences  
Reducing crime  
C Division – Wales

**16%** reduction in Police assaults has been recorded  
Reducing Crime  
C Division – Midland

**40%** decrease in disruption from level crossing incidents  
Reducing disruption  
C Division – Midland

**16%** reduction of motor vehicle and cycle offences  
Reducing Crime  
B Division – North

**10%** decrease in theft of passenger property  
Reducing crime  
B Division – South







Understanding the needs of people who use or work on the railways is vital for us to develop better ways of working.

In 2017/18, we have continued to engage through various channels to make sure you have your say on our performance and success.

Passenger confidence in BTP is measured using the National Rail Passenger Survey, carried out biannually by Transport Focus. Findings from the latest NRPS (autumn 2017) reported a passenger **confidence level of 77.5%, which means nearly eight out of 10 passengers** would

describe their personal security while using the railway as positive.

Our latest public consultation, held in late 2017, received a total of **5,562 responses from the public**. The top three priorities identified by the public were Terrorism, Antisocial behaviour and Violent crime.

We carry out an annual survey with members of rail staff to understand how they feel about their personal security while working on the rail network and what BTP can do to help. **The latest survey gathered over 6,000 responses in 2017**, which is the highest number of responses since the survey began in 2014.

In the 2017 Rail Staff Survey, the majority of all respondents **(61.8%) rated their personal**

**security positively**. The majority of them felt that BTP would treat them with respect (84.8%) and that BTP would treat rail staff fairly regardless of who they are (82.1%). Many of them also said that we understood the issues affecting rail staff at station/on route (60.8%).




Rail staff respondents also identified fare evasion, antisocial behaviour and Alcohol-related disorder as the top three serious crime-related issues on the network.

This performance year (2017/18) **77.1% of victims of crime said they were satisfied with our overall service**. Most victims were satisfied with how easy it was to contact BTP (90.5%) and how they were treated by BTP officers and/or staff (91.5%). Many of them were

also satisfied with the actions we took (73%). We also see an **increase in their satisfaction** with the follow-up received throughout the investigation to 72.6%, up from 68.5% in 2016/17.

The results of our surveys are used to recommend improvements that can be made when we have fallen short of the high standards of service we expect. We ask for more information about why the person is dissatisfied and ensure action is taken to address the cause and learn from what went wrong to improve the service we provide. If there are particular issues raised, a service recovery process is offered, where BTP will contact the victim to identify the issues. This will remain a key area of focus for us in 2018/19.

Have something you want to tell us?  
Follow us on social media!

 @britishtransportpolice  
 britishtransportpolice  
 @BTP @BTPAuthority

“ The Team’s from the **BTP** whom were at the Wembley Event, were some of the best and most friendly in London I reckon :). Thanks for everything you guys do ”

*George*



Over  
**20,000**  
followers across  
social media

“ Turned out that another two women had also reported what happened. Big thanks to **@BTP**, who sent officers to meet the train at Marylebone (guy had got off the stop before). Delighted to see this kind of thing is being taken seriously. ”

*Charlotte*

“ Huge thanks to Matt & Faz from **@BTP @BTPLondon** for being incredibly sweet to my son, Spike, when they were visiting Fox Primary School. I hear you listened to his story about the dangers of rails! He is a huge transport fan & you made a big impression! ”

*Anouskha*



“ *Thanks to **@BTP** for the help yesterday when I was feeling at my lowest at West Hampstead Station yesterday. Your officers were very kind and professional with me and even gave me a lift to Liverpool Street so I could get home ”*

*Ashley*





# National Commitments

Our national commitments support our strategic priorities to tackle crime and disruption while increasing confidence among railway users and staff.



## Supporting and valuing our workforce

To ensure that our officers and staff feel valued and supported in what they do and are well trained and equipped to deliver specialist railway policing services.



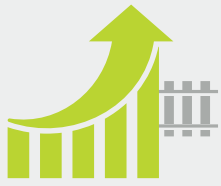
## Building confidence and satisfaction

To put victims and witnesses at the heart of what we do and inspire high standards of service, professionalism and personal integrity.



## Preventing crime

To prevent crime and detect offenders that impact the most on the public's confidence to travel or use the railways.



## Improving effectiveness and efficiency

To ensure our staff and officers are in the right place at the right time to deliver our priorities. To use our resources effectively and deliver good value for our stakeholders.



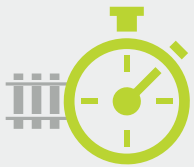
## Counter Terrorism

To identify the most likely impact of terrorism and ensure that the Force has the most effective tactical options and plans in place.



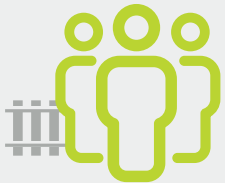
*Last year we moved away from numerical targets and focused our activity on crimes and incidents that cause the most harm to the public, rail staff and railway operators.*

**Paul Crowther OBE**  
Chief Constable



## Supporting the railways

To work in partnership with industry and other partners to keep the railway running efficiently and on time. To respond quickly and take command of incidents that cause delay and promptly reinstate services.



## Protecting the public

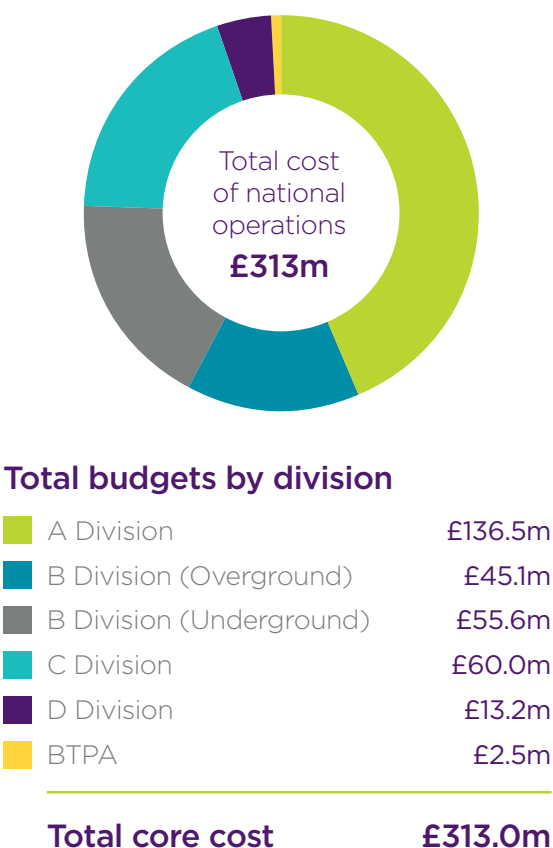
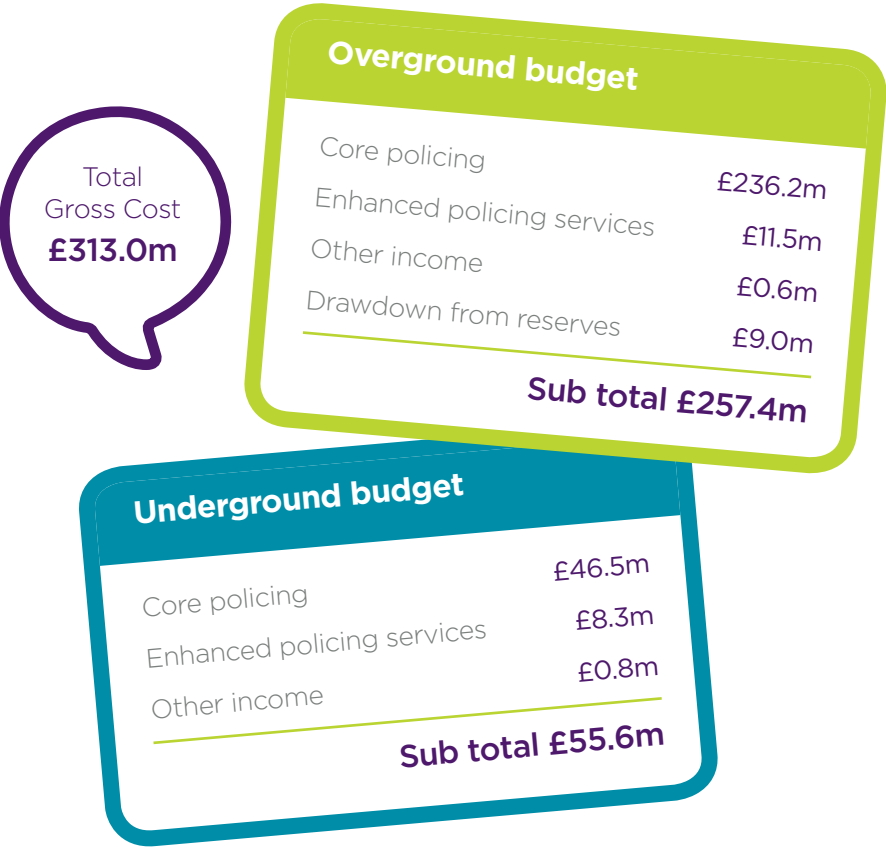
To protect, support and safeguard vulnerable people at risk and in crisis.



# National Resources

## The Cost Of Policing

For 2018/19 the BTPA set a core policing budget of £297.9 million for policing Great Britain’s railways. A total of £241.3 million has been allocated to overground rail services and £56.5 million for London Underground.

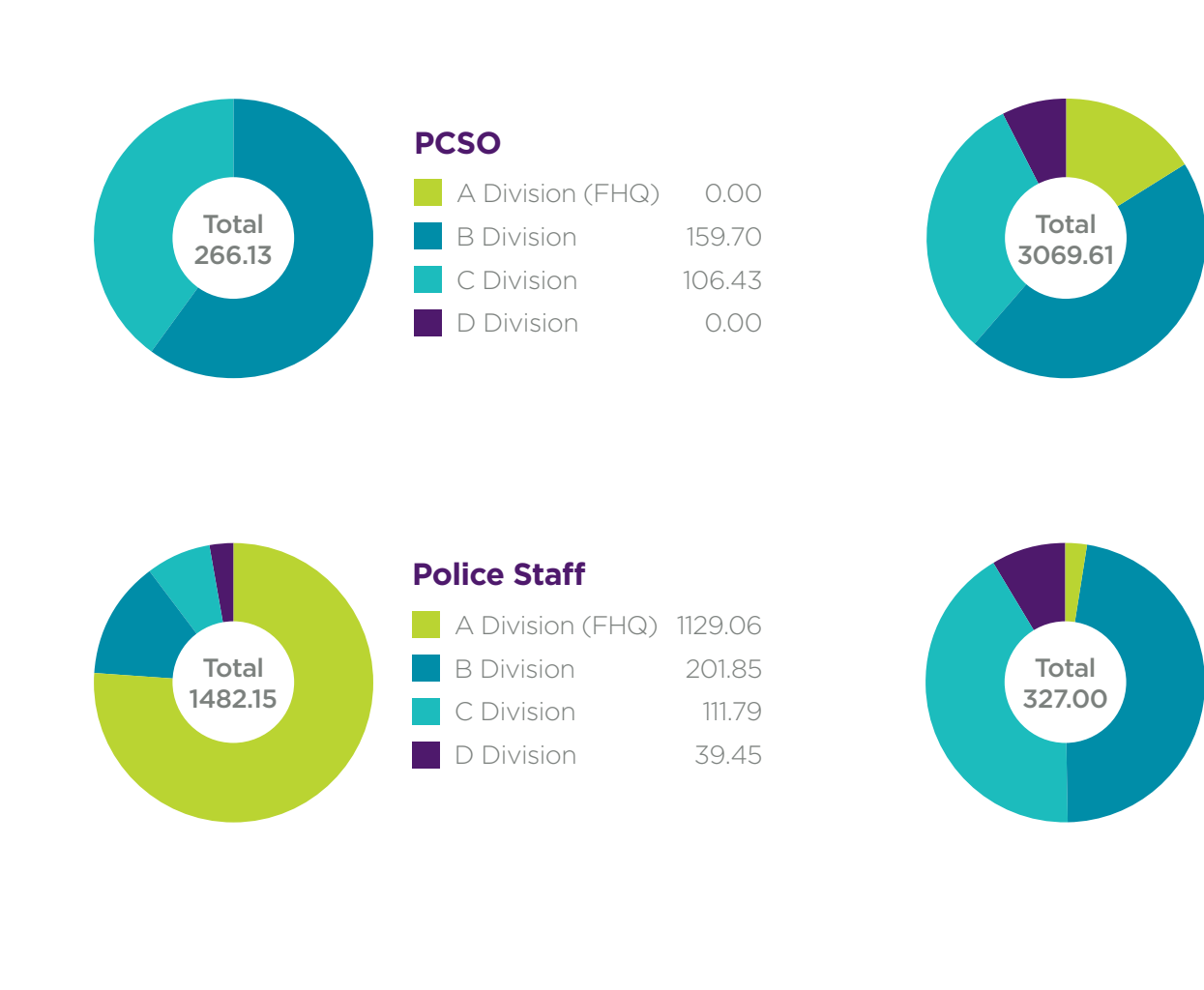


**Keeping our price promise**

We have kept our promise to ensure increases in core charges remain within RPI

# National Resources

## Staff Numbers



This is where we expect resources to be based at time of publication, actual deployments may change in year.





# A Division Commitments



**Superintendent Chris Horton**  
Superintendent – specialist operations  
Email [christopher.horton@btp.pnn.police.uk](mailto:christopher.horton@btp.pnn.police.uk)

1. **Contribute to the overall performance of the force and support operational policing**
2. **Adhere to our statutory and legislative requirements or other expected service standards and ensure high level of compliance**
3. **To provide a high level quality of service to both our internal and external customers**



## Central resources (A Division) Staff numbers

Force Headquarters (FHQ)	Police Officer	Police Staff	Special Officer
Capability and Resources	40.80	391.74	0.0
Contact Management	33.50	234.64	0.0
DCC Group	22.00	97.21	0.0
FHQ Crime	128.60	88.03	0.0
FHQ Secondments	12.00	3.00	0.0
Investigations	1.00	125.88	0.0
Justice Department	5.00	161.61	0.0
Specialist Operations	248.25	23.95	2.00
Territorial Policing Support	7.00	3.00	7.00
Total	498.15	1129.06	9.00



# B Division Introduction



**Chief Superintendent Martin Fry**  
Divisional Commander B Division  
**Email** martin.fry@btp.pnn.police.uk  
**Follow** @BTPFry

In B Division, the last 12 months have seen the implementation of new rosters and a new operating model. These have improved our response times by ensuring we have the resources, in the right place, at times when our demand for police service requires it.

We have reviewed the new model and have seen a more effective service provided to the rail industry and members of the public. In addition we have seen major incidents like Grenfell Tower, as well as terrorist incidents, Westminster, Parsons Green and London Bridge, in which we have responded in an exemplary manner, while maintaining effective policing coverage for the rest of the division.

Next year we will focus on working with partner agencies to reduce the harm of

vulnerable people, and tackling serious and organised criminals seeking to exploit those people. This includes working with industry and other police forces to prevent county lines criminality.

We will seek to strengthen our relationship with stakeholders, and work together to reduce rising levels of violence towards members of rail staff and the public. While doing so, we aim to be more effective with our operating model to improve visibility, communications and provide greater engagement with our stakeholders and the public. This will be achieved with a review of our neighbourhood policing model to fit the new demands and needs of our communities.



*We will seek to strengthen our relationship with stakeholders, and work together to reduce rising levels of violence towards members of rail staff and the public.*



# B Division Commitments



**Superintendent Ricky Twyford**  
Subdivisional Commander Crime  
ricky.twyford@btp.pnn.police.uk



**Superintendent William Jordan**  
Subdivisional Commander South  
william.jordan@btp.pnn.police.uk



**Superintendent Matt Allingham**  
Subdivisional Commander North  
matthew.allingham@btp.pnn.police.uk

**“ We will share data with partners more effectively to help us target our activities.”**



## 1. Tackle graffiti and disruption in partnership

We will work with our industry partners to address two key issues of graffiti and disruption to services. By working in partnership we will share information to understand these problems in more detail and plan how we will deploy our resources together to tackle them.

## 2. Maximise late night patrols and visibility

We know it is important to passengers and staff that they can be confident our officers are there when they need them; we will ensure that officers are deployed throughout the night to provide visible reassurance and respond to calls for service.

## 3. Protect vulnerable people

Recognising when people are at risk of harm on the network is an important task for the Force and its partners. BTP will ensure that when vulnerable people are identified they receive the care and support they need from the appropriate agencies as quickly as possible.

## 4. Tackle staff assaults

We are committed to working with partners to find ways to reduce assaults against rail staff, we will encourage victims to report crimes when they do happen and keep them updated during investigations.

## 5. Prevent cycle crime

Cycle crime is a persistent challenge in some locations, BTP and the industry will work together to reduce the risk of cycle crime by providing crime prevention advice to cycle owners and finding ways to deter crime by identifying ways to make cycle storage more secure.

## 6. Problem solving

Problem solving plans, jointly owned by with the rail industry, have been very effective in addressing a wide range of crime and disruption issues. We will share data with partners more effectively to help us target our activities.

## B-Div TfL

In addition to the commitments to the left, and in order to reflect the specialist interests of TfL's operations, we have included some commitments focused on their staff and customers. With respect to TfL we will;

## 7. Safeguard and protect vulnerable people and staff

## 8. Prevent and investigate crime and antisocial behaviour

## 9. Improve reliability of services

## 10. Ensure a high level of visibility and engagement to help increase public and staff confidence

## 11. Demonstrate value for money

## 12. Improve personal security and confidence of public and staff using and working on Night Services



# B Division

Crime					
Department/Subdivision total Organisation	PCSO	Police Officer	Police Staff	Special Officer	Grand Total
CID East Inner		31.75			31.75
CID East Outer 1		4.75			4.75
CID East Outer 2		4.00			4.00
CID Proactive		35.74			35.74
CID South Inner		31.75			31.75
CID South Outer 1		9.80			9.80
CID South Outer 2		13.90			13.90
Community Safety & Engagement Unit		1.00	7.45		8.45
Crime Admin			5.87		5.87
Crime Command		6.00			6.00
Crime Management Unit		1.00			1.00
Fatality Investigations		2.00	6.00		8.00
Integrated Offender Management		11.00	1.00		12.00
Intelligence Bureau		17.00	35.81		52.81
Sexual Offences Unit		24.75			24.75
Suicide Prevention & Mental Health		5.00	6.00		11.00
Volume Crime Cycles	2.00	14.00			16.00
Volume Crime TPP		21.70			21.70
B Crime Total	2.00	235.14	62.13		299.26

Headquarters					
Department/Subdivision total Organisation	PCSO	Police Officer	Police Staff	Special Officer	Grand Total
Business Support			22.14		22.14
Career Break		0.00	0.00	2.00	2.00
Corporate Communications			2.00		2.00
Division Command Team		27.42	3.00	5.00	35.42
Probationers		63.00			63.00
Projects		4.00			4.00
Secondments to Divisions		2.00			2.00
Secondments to Non-BTP		2.00			2.00
Training Unit			1.00		1.00
B Headquarters Total		98.42	28.14	7.00	133.56

Operations					
Department/Subdivision total Organisation	PCSO	Police Officer	Police Staff	Special Officer	Grand Total
Custody		18.00	35.13		53.13
Duty Management		1.00	17.81		18.81
Emergency Response Unit		13.84			13.84
Governance		1.00	7.43		8.43
Operational Planning		11.00	9.00		20.00
Operational Support Unit		66.00	1.00		67.00
Police Medical Response		12.00			12.00
B Operations Total		122.84	70.38		193.22

# B Division

North					
Department/Subdivision total Organisation	PCSO	Police Officer	Police Staff	Special Officer	Grand Total
Benfleet		4.00	1.00		5.00
Cambridge	0.75	10.00	0.81	5.00	16.56
Camden Road	6.00	30.00	1.00	2.00	39.00
CLPS	21.00	43.50	1.00	11.00	76.50
CLPS NPT		21.00			21.00
Colchester		21.00	1.00	8.00	30.00
Duty Officer North		6.00			6.00
Emergency Intervention Unit		25.60		1.00	26.60
Euston	9.00	24.50	1.00	6.00	40.50
Finsbury Park	7.00	45.00	0.86	7.00	59.86
Finsbury Park NPT		10.00			10.00
Hammersmith	4.00	29.70		5.00	38.70
Hammersmith NPT		11.00			11.00
Ilford	6.80	29.75		2.00	38.55
Kings Cross & St Pancras	15.25	36.93	1.00	5.00	58.18
Liverpool Street	9.00	24.50	1.00	5.00	39.50
Luton		15.00			15.00
MSV Operators		1.00	3.00		4.00
Norwich		11.00	1.00	1.00	13.00
Paddington	10.50	19.00	1.00	4.00	34.50
Southend		16.75	1.00	3.00	20.75
Stevenage		12.00	1.00	3.00	16.00
Stratford	8.40	21.00	0.88	6.00	36.28
Stratford NPT		22.50			22.50
Wembley Park	4.00	36.74	1.00	6.00	47.74
West Ham	8.00	33.00	1.00	4.00	46.00
B North Total	109.70	560.46	18.55	84.00	772.71

South					
Department/Subdivision total Organisation	PCSO	Police Officer	Police Staff	Special Officer	Grand Total
Ashford		26.98	4.00	4.00	34.98
Blackheath	2.00	13.75	1.00	2.00	18.75
Bournemouth		6.00		1.00	7.00
Brighton		23.75	3.81	8.00	35.56
Bromley		18.20			18.20
Clapham Junction	3.00	9.00			12.00
Croydon	2.00	40.10	3.03	7.00	52.13
Duty Officer South		5.00			5.00
Ebbsfleet	3.00	10.00	1.00		14.00
Gatwick		9.00		1.00	10.00
Guildford		17.00	2.00	4.00	23.00
London Bridge	13.00	19.00	1.00	4.00	37.00
London Bridge NPT		20.00			20.00
Maidstone		23.50	1.00	3.00	27.50
Richmond	2.00	10.00		2.00	14.00
Southampton		25.00	3.81	1.00	29.81
Stockwell	2.00	28.00	1.00	5.00	36.00
Victoria	12.00	26.00		12.00	50.00
Waterloo	8.00	24.50	1.00	8.00	41.50
Wimbledon	1.00	15.00		1.00	17.00
B South Total	48.00	369.77	22.65	63.00	503.42
GRAND TOTAL	159.70	1386.63	201.85	154.00	1902.18



# C Division Introduction



...we will always prioritise our relationships with our key stakeholders and will continue to focus on supporting their requirements of their specialist policing service.



**Chief Superintendent Allan Gregory**  
Divisional Commander C Division  
**Email** allan.gregory@btp.pnn.police.uk  
**Follow** @BTPGregory

2017/2018 was a year of truly unique challenge for C Division. The Manchester Arena terrorist attack in May 2017 brought global scrutiny to our work and the efforts of our responders.

Working with colleagues from Greater Manchester Police, Arriva Northern and many others that night, our operational colleagues – and those who responded in subsequent days – had to deal with the most extreme and traumatic situation. I am incredibly proud of the resilience and professionalism the team showed, and of the support we had from every other Division of British Transport Police in reacting to events. I am also proud of the way we were able to work so closely with the transport sector in the region to help get Manchester back on its feet so quickly after the tragedy. In the days immediately after, C Division stepped up to the challenges of 'Go Critical' as resources were maximised across the network. This was an extraordinary time in every sense. Some of us have since given evidence to Lord Kerslake's Review of events at the Manchester Arena, and the publication reflected very positively on the BTP's response work that night.

Elsewhere the Division was heavily involved in other operational challenges such as the fire at Nottingham Railway Station, two high-profile deaths at Plymouth and Birmingham, plus an attempted murder at Taunton.

Throughout the year our approach to vulnerability has continued to develop, and there have been

a number of examples in which the professional curiosity of our teams has elicited positive results, and protected vulnerable people from exploitation. Many of these incidents involved officers refusing to accept the truth based on face value, but instead persisting with enquiries to discover that somebody needed our help and action was taken. C Division also contributed to the HMIC's Effectiveness Inspection which commented so positively on our forcewide approach in this area.

Looking ahead to priorities for 2018/2019, it is clear that the challenge of increasing violence and public disorder continues. We understand the corrosive effect this can have on confidence and patronage, and we are actively taking examples of best practice from across our Division and applying that learning more widely. Right now we are focussed on a zonal approach to reducing Violence and Public Order offending, with concentrated patrolling at key times and locations. We will capitalise on our increased resource levels amongst our officers and we expect a crime reduction dividend to also flow from the increasing presence of Authorised Firearms Officers on the Division. Other focus work for C Division in 2018/2019 will be around reducing trespass and the incidents and disruption that arises from them. Finally, we will always prioritise our relationships with our key stakeholders and will continue to focus on supporting their requirements of their specialist policing service.

# C Division Commitments



**Superintendent Sandra England**  
Subdivisional Commander Midland  
sandra.england@btp.pnn.police.uk



**Superintendent Eddie Wylie**  
Subdivisional Commander Pennine  
eddie.wylie@btp.pnn.police.uk  
**Follow** @BTPWylie



**Superintendent Andy Morgan**  
Subdivisional Commander Wales  
andrew.morgan2@btp.pnn.police.uk  
**Follow** @BTPWales



**Superintendent Mark Cleland**  
Subdivisional Commander Western  
mark.cleland@btp.pnn.police.uk  
**Follow** @BTPCleland

## 1. Staff Assaults

To reduce assaults and abuse against staff.

## 2. Anti Social Behaviour

Focus on reducing and deterring incidents of Anti-Social Behaviour.

## 3. Late Night Patrols

Focus on late night and early evening reassurance patrols and visibility to address confidence and deter criminality.

## 4. Trespass

Work in partnership to identify and mitigate high-risk, high-frequency trespass locations through a multi-agency problem solving approach.

## 5. Cable Crime

Partnership working to prevent, disrupt and detect cable related disruption.

“ we are focussed on a zonal approach to reducing Violence and Public Order offending ”





# C Division

Crime					
Department/Subdivision total Organisation	PCSO	Police Officer	Police Staff	Special Officer	Grand Total
CID Birmingham	-	11.00	-	-	11.00
CID Doncaster	-	5.00	-	-	5.00
CID East Midlands	-	7.00	-	-	7.00
CID Leeds	-	10.00	-	-	10.00
CID Liverpool and North Wales	-	10.00	-	-	10.00
CID Manchester	-	13.00	-	-	13.00
CID Newcastle	-	5.00	-	-	5.00
CID Proactive Darlington	-	4.80	-	-	4.80
CID Proactive Leeds	-	5.00	-	-	5.00
CID Proactive Midlands	-	6.00	-	-	6.00
CID Proactive North West	-	5.00	-	-	5.00
CID Proactive South Wales	-	4.00	-	-	4.00
CID South Wales	-	6.00	-	-	6.00
CID Western	-	9.90	-	-	9.90
Crime Command	-	7.00	-	-	7.00
Fatality East Midlands	-	-	1.00	-	1.00
Fatality North East	-	-	1.00	-	1.00
Fatality North West	-	-	1.00	-	1.00
Fatality Wales and Western	-	-	1.00	-	1.00
Fatality West Midlands	-	-	1.00	-	1.00
C Crime Total	-	108.70	5.00	-	113.70

Headquarters					
Department/Subdivision total Organisation	PCSO	Police Officer	Police Staff	Special Officer	Grand Total
Business Support	-		12.74	-	12.74
Career Break	-	0.00	0.00	5.00	5.00
Division Command Team	-	16.00	5.50	4.00	25.50
Governance	-	3.00	1.00	-	4.00
Secondments to non-BTP	-	3.00	-	-	3.00
C Headquarters Total		22.00	19.24	9.00	50.24
Operations					
Department/Subdivision total Organisation	PCSO	Police Officer	Police Staff	Special Officer	Grand Total
CID Proactive	-	2.00	4.00	-	6.00
Dog Section	-	9.00		-	9.00
Intelligence Bureau	-	3.00	20.33	-	23.33
Operational Planning	-	6.00	23.24	-	29.24
Operations	-	1.00	2.00	-	3.00
OSU	-	60.00	4.00	-	64.00
PI Operations	-	4.00	-	-	4.00
Suicide Prevention & Mental Health	-	1.00	4.86	-	5.86
C Operations Total	-	86.00	58.43	-	144.43
Wales					
Department/Subdivision total Organisation	PCSO	Police Officer	Police Staff	Special Officer	Grand Total
Bangor	7.00	5.00	0.86	-	12.86
Cardiff Central	8.99	29.00	0.86	5.00	43.86
Duty Inspectors (Wales)	-	2.00	-	-	2.00
Machynlleth	-	1.00	-	-	1.00
Newport	4.00	2.00	-	-	6.00
Pontypridd	11.00	2.00	-	-	13.00
Probationers (Wales)	-	3.00	-	-	3.00
Rhyl	1.00	4.00	-	-	5.00
Shrewsbury	3.00	7.00	0.82	2.00	12.82
Swansea	4.00	11.00	1.00	2.00	18.00
Wales Total	38.99	66.00	3.55	9.00	117.54

Midland					
Department/Subdivision total Organisation	PCSO	Police Officer	Police Staff	Special Officer	Grand Total
Birmingham New Street	8.00	48.00	2.73	13.00	71.73
Coventry	1.00	11.00	0.81	3.00	15.81
Derby	-	4.75	-	2.00	6.75
Duty Inspectors (Midland)	-	6.00	-	-	6.00
EIU	-	1.00	-	-	1.00
ERG (BNS)	-	2.00	-	-	2.00
Leicester	-	14.75	0.54	1.00	16.29
Lincoln	-	6.00	0.43		6.43
Milton Keynes	-	16.00	1.00	3.00	20.00
Nottingham	-	23.75	1.00	4.00	28.75
Peterborough	-	20.15	0.61	-	20.76
Probationers (Midland)	-	13.00	-	-	13.00
Rugby	-	6.00	-	1.00	7.00
Safer Travel	6.00	6.00	1.00	5.00	18.00
Wolverhampton	-	13.68	1.00	2.00	16.68
Midland Total	15.00	192.08	9.12	34.00	250.20
Western					
Department/Subdivision total Organisation	PCSO	Police Officer	Police Staff	Special Officer	Grand Total
Bath	5.75	1.00	-	-	6.75
Bristol Temple Meads	-	24.00	1.00	6.00	31.00
Duty Inspectors (Western)	-	2.00	-	-	2.00
Exeter	-	10.00	0.59	2.00	12.59
Gloucester	0.73	7.00	-	3.00	10.73
Oxford	1.00	1.00	-	2.00	4.00
Plymouth	-	6.00	0.68	2.00	8.68
Probationers (Western)	-	6.00	-	-	6.00
Reading	2.00	26.00	1.00	6.00	35.00
Swindon	-	4.00	1.00	-	5.00
Taunton	-	3.00	-	-	3.00
Truro	-	3.00	-	-	3.00
Worcester	-	3.00	-	-	3.00
Western Total	9.48	96.00	4.27	21.00	130.75

Pennine					
Department/Subdivision total Organisation	PCSO	Police Officer	Police Staff	Special Officer	Grand Total
Birkenhead & Wirral	2.00	2.00	-	-	4.00
Carlisle	-	8.75	0.54	1.00	10.29
Chester	1.00	7.00	-	-	8.00
Crewe	2.50	10.00	1.00	3.00	16.50
Darlington	-	7.00	-	3.00	10.00
Doncaster	-	17.00	1.00	2.00	20.00
Duty Inspectors (Pennine)	-	6.75	-	-	6.75
Engagement	-	1.00	-	-	1.00
Grimsby	-	1.88	-	-	1.88
Hull	1.00	7.85	0.38	1.00	10.23
Lancaster	1.00	4.75		1.00	6.75
Leeds	4.46	54.00	1.46	11.00	70.92
Liverpool	-	-	-	1.00	1.00
Liverpool Central	8.00	1.00	-	-	9.00
Liverpool Lime Street	-	52.00	0.81	8.00	60.81
Manchester	11.00	78.68	2.00	11.00	102.68
Middlesbrough	-	3.00	0.46	1.00	4.46
Newcastle	-	24.40	1.00	3.00	28.40
Preston	2.00	20.78	1.00	8.00	31.78
Probationers (Pennine)	-	29.00	-	-	29.00
Sheffield	2.00	14.00	0.50	3.00	19.50
Southport	2.00	5.00	-	1.00	8.00
Stoke	-	2.00	-	-	2.00
Sunderland	1.00	6.00	0.81	-	7.81
Wigan	-	10.00	0.68	1.00	11.68
York	5.00	15.75	0.54	4.00	25.29
Pennine Total	42.96	389.57	12.18	63.00	507.70
Grand Total	106.43	960.35	111.79	136.00	1314.56



# D Division Introduction



**Chief Superintendent John McBride**  
Divisional Commander D Division  
**Email** john.mcbride@btp.pnn.police.uk  
**Follow** @BTPMcBride

The 2017/2018 policing year has been a real challenge for the officers and staff in D division – set, as it was, in the context of considerable uncertainty and change with the proposal to merge with Police Scotland.

Despite this officers and staff showed great professionalism, resilience and drive, while delivering so much for rail users in Scotland and elsewhere. Highlights include: the successful planning and execution of operations delivering public safety at a variety of large scale events including the Scotland v England world cup qualifier match at Hampden Park, Glasgow Pride, a number of rugby test matches in Edinburgh and high profile local football matches across the country.

We also deployed officers to assist with the tragic events in Manchester, London Bridge and Grenfell Tower, and as the terror alert was raised to critical level, BTP officers across Scotland changed and extended their shifts to provide much needed reassurance to the travelling public.

We also embarked on a journey supporting network enhancements in Stirling, Dunblane, Alloa and Shotts and on the Aberdeen – Inverness upgrade work. From crime prevention advice, proactive patrolling, contractor liaison and community awareness events, our industry knowledge and policing know-how shines through and adds real value to these major capital investment projects. reducing the risk from criminality that might otherwise affect their successful delivery.

So with the current year we look forward to:

- Protecting vulnerable people through effective intervention, referrals and partnership
- Continue to work with industry partners to address verbal and physical assaults on staff
- Continue to focus on trespass, in particular ‘higher harm’ incidents involving vulnerable people and children whilst maintaining strong relationships with industry partners and engaging with the local community



*BTP officers across Scotland changed and extended their shifts to provide much needed reassurance to the travelling public*



# D Division Commitments



**Chief Superintendent John McBride**  
Divisional Commander  
john.mcbride@btp.pnn.police.uk  
**Follow** @BTPMcBride

## 1. Football and Events Policing

Working collaboratively with the industry and others to deliver safe and effective management of events within the scope of our responsibilities.

## 2. Trespass

Reduce instances of trespass, particularly higher harm trespass involving vulnerable people and children. Continue the strong collaborative work with industry partners including targeted educational inputs and joint problem solving.

“ Our industry knowledge and policing know-how shines through and adds real value ”



## 3. Staff Assaults

Continue to work with industry partners to reduce verbal and physical assaults on staff.

## 4. Commitment to Protecting Vulnerable People

Continued focus on this through effective intervention, referrals and partnerships working.



# D Division

Department/Subdivision total Organisation	Police Officer	Police Staff	Special Officer	Grand Total
Aberdeen	7.00	0.38	2.00	9.38
Business Support		5.00		5.00
Central Operations	18.00	0.50		18.50
CID Edinburgh	4.00			4.00
CID Glasgow	9.00			9.00
CID Perth	2.00			2.00
CID Proactive	3.00			3.00
Crime and Justice Unit		2.62		2.62
Crime Command	1.00			1.00
Dalmuir	4.00			4.00
Division Command Team	6.00	1.00		7.00
Dog Section	2.00			2.00
Dundee	6.00		1.00	7.00
Edinburgh	41.88	1.00	5.00	47.88
Glasgow	60.61	1.51	13.00	75.12
HQ Duty Inspectors	8.00			8.00
Intelligence Bureau	9.00	14.89		23.89
Inverness	6.00			6.00
Kilwinning	7.00		2.00	9.00
Kirkcaldy	5.00			5.00
Motherwell	7.00		3.00	10.00
Operational Planning		5.00		5.00
Operational Support		7.54		7.54
Paisley	6.00		1.00	7.00
Perth	5.00			5.00
Secondments to non BTP	3.00			3.00
Stirling	4.00		1.00	5.00
Grand Total	224.48	39.45	28.00	291.93

This is where we expect resources to be based at time of publication, actual deployments may change in year.

# Divisional Contacts



## A Division



**Superintendent Chris Horton**  
Superintendent – specialist operations  
christopher.horton@btp.pnn.police.uk

## B Division



**Chief Superintendent Martin Fry**  
Divisional Commander B Division  
Email martin.fry@btp.pnn.police.uk  
Follow @BTPFry



**Superintendent Ricky Twyford**  
Subdivisional Commander Crime  
Email ricky.twyford@btp.pnn.police.uk



**Superintendent William Jordan**  
Subdivisional Commander South  
Email william.jordan@btp.pnn.police.uk



**Superintendent Matt Allingham**  
Subdivisional Commander North  
Email matthew.allingham@btp.pnn.police.uk

## C Division



**Chief Superintendent Allan Gregory**  
Divisional Commander C Division  
Email allan.gregory@btp.pnn.police.uk  
Follow @BTPGregory



**Superintendent Sandra England**  
Subdivisional Commander Midland  
Email sandra.england@btp.pnn.police.uk



**Superintendent Eddie Wylie**  
Subdivisional Commander Pennine  
Email eddie.wylie@btp.pnn.police.uk  
Follow @BTPWylie



**Superintendent Andy Morgan**  
Subdivisional Commander Wales  
Email andrew.morgan2@btp.pnn.police.uk  
Follow @BTPWales



**Superintendent Mark Cleland**  
Subdivisional Commander Western  
Email mark.cleland@btp.pnn.police.uk  
Follow @BTPCleland

## D Division



**Chief Superintendent John McBride**  
Divisional Commander D Division  
Email john.mcbride@btp.pnn.police.uk  
Follow @BTPMcBride



Use this map to find the contact for your area.





**For more  
information,  
contact:**

#### **BTPA**

**Ron Barclay-Smith**

Chair

British Transport Police Authority

**Phone** 020 7383 0259

**Email** [general.enquiries@btpa.police.uk](mailto:general.enquiries@btpa.police.uk)

**Web** [BTPA.police.uk](http://BTPA.police.uk)

The Forum, 5<sup>th</sup> Floor North  
74-80 Camden Street, London, NW1 0EG

 **@BTPAAuthority**

#### **BTP**

**Michael Furness**

Head of Strategic Development

British Transport Police

**Phone** 020 7830 8829

**Email** [michael.furness@btp.pnn.police.uk](mailto:michael.furness@btp.pnn.police.uk)

**Web** [BTP.police.uk](http://BTP.police.uk)

Headquarters, 25 Camden Road,  
London, NW1 9LN

 **@BTP**

[www.btpa.police.uk/policingplans](http://www.btpa.police.uk/policingplans)