

Report to: Police Authority
Agenda item: 7
Date: 28 March 2017
Subject: 20:20:10 closedown
Sponsor: Chief Executive

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1. Purpose of paper

- 1.1 To invite Members to review and comment on a set of draft communication products on the rationale for the closedown of the 20:20:10 measures of success for the current Strategic Plan and a move to a new Strategic Plan from 2018 via a transitional year in 2017/18.

2. Background

- 2.1 As part of the recent consultation on development of a new performance framework for BTP, and the associated Policing Plans for the railways for 2017/18, the Authority has begun to test with stakeholders that it is right in its assessment that a continued focus on 20:20:10 as the principal measure of BTP's success may no longer be driving activity in the right areas.
- 2.2 The overarching narrative tested and refined through the Policing Plan development process has now been used to draft '20:20:10' closedown messages at three key levels of detail
 - A brief outline or 'elevator pitch' on the rationale for change
 - A set of high level paragraphs
 - A set of paragraphs with developed detail
- 2.3 These messages (attached at Appendix A) will eventually be used to populate a range of formal and informal communications including;
 - The Policing Plans for 2017/18
 - An end of year letter from the Chairman to stakeholders
 - Several sections with the 2016/17 annual report and accounts

3. Recommendations

- 3.1 That the Authority reviews and provides feedback on the draft communications pieces attached to this report at Appendix A.