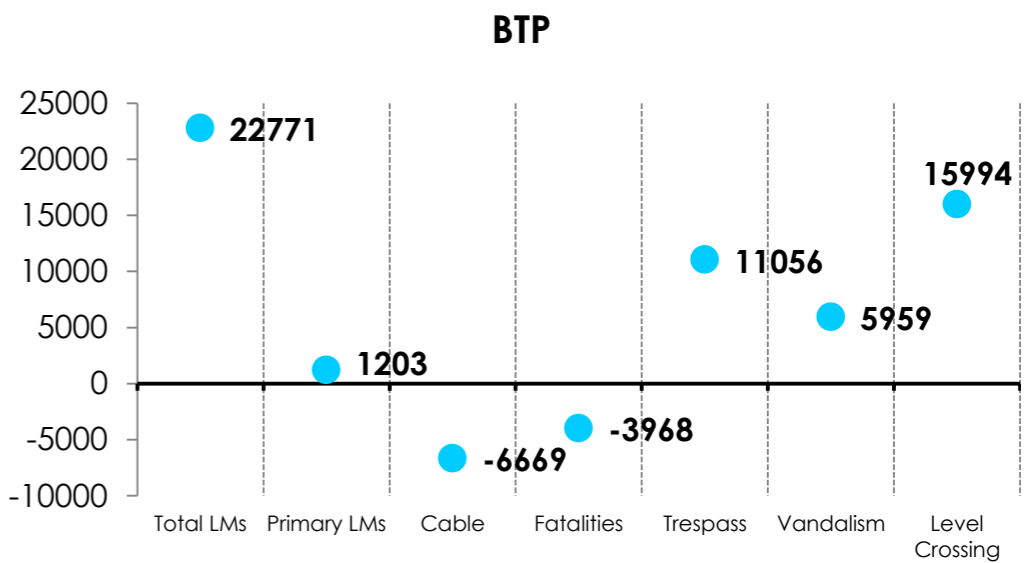
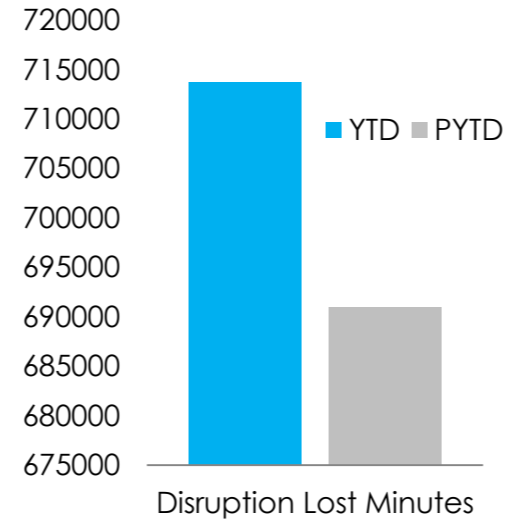
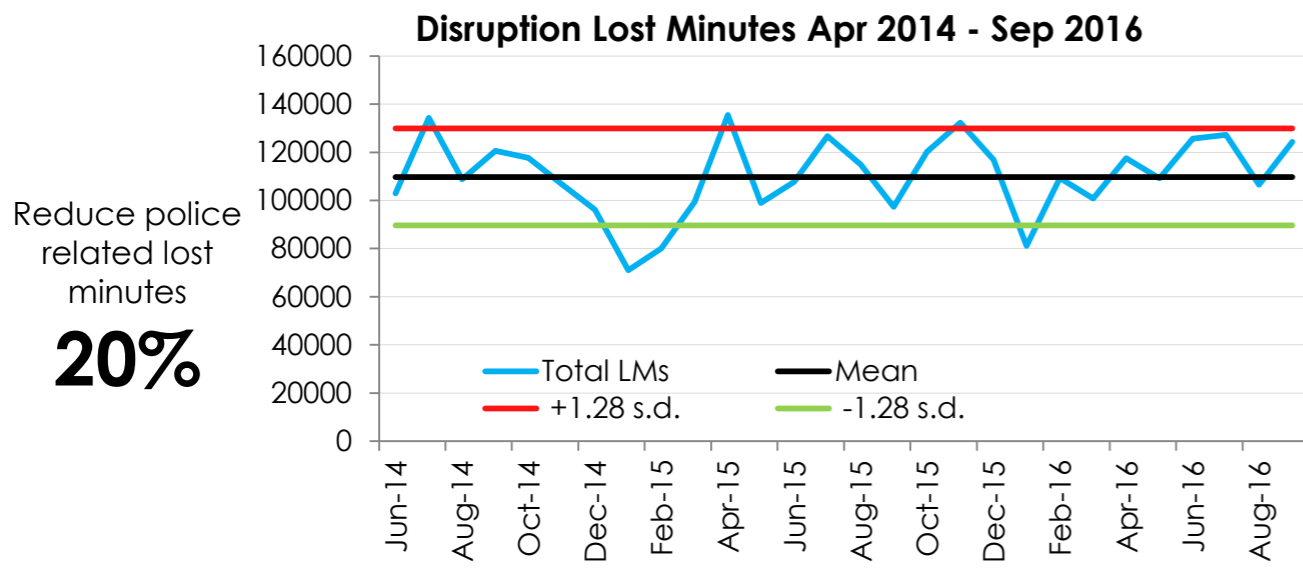
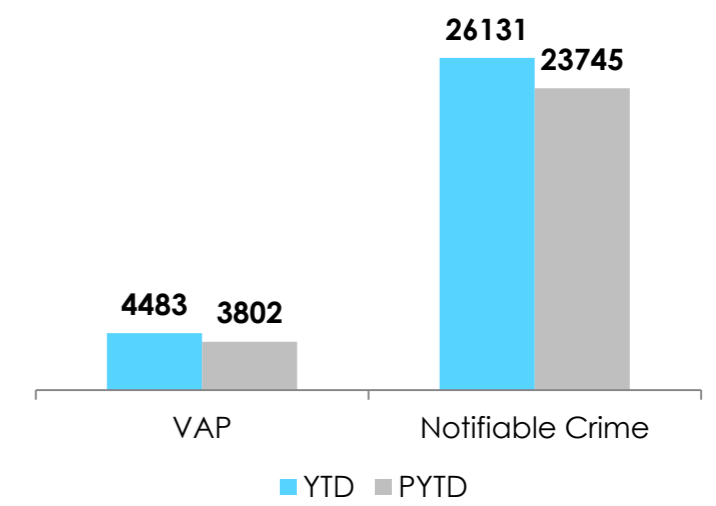
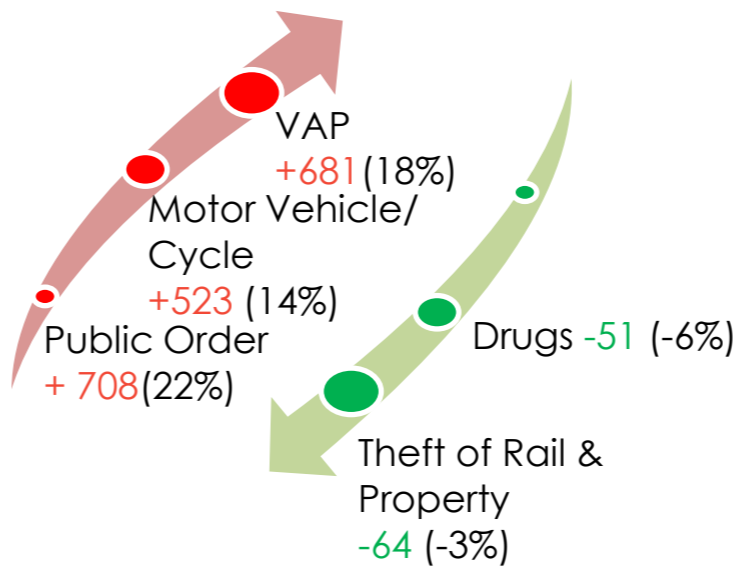
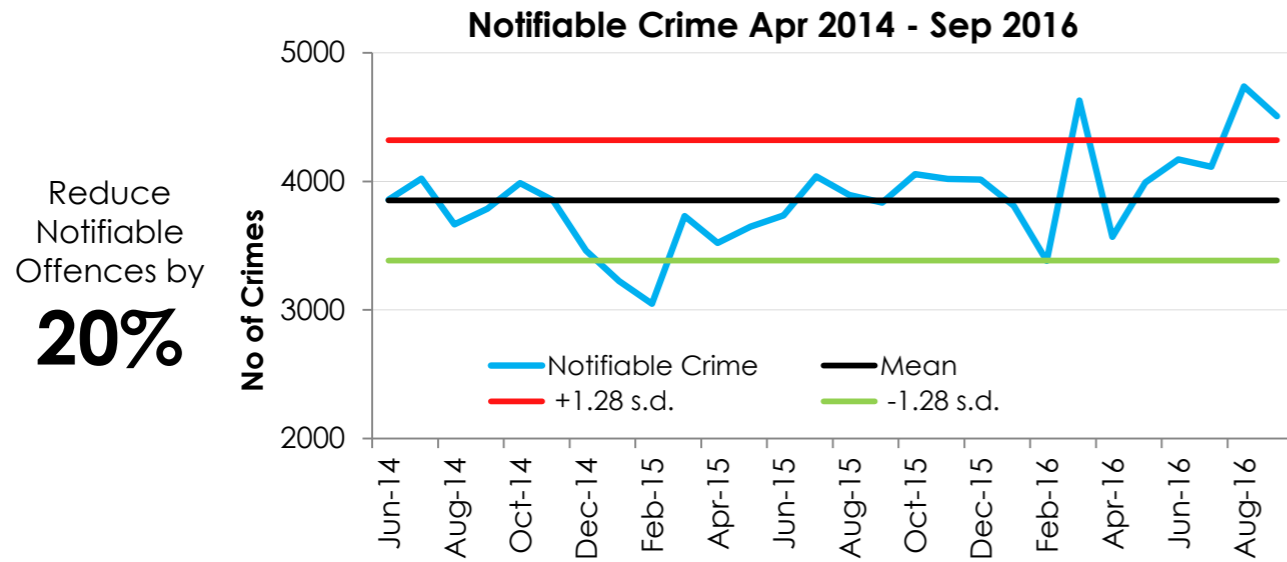


Performance Dashboard



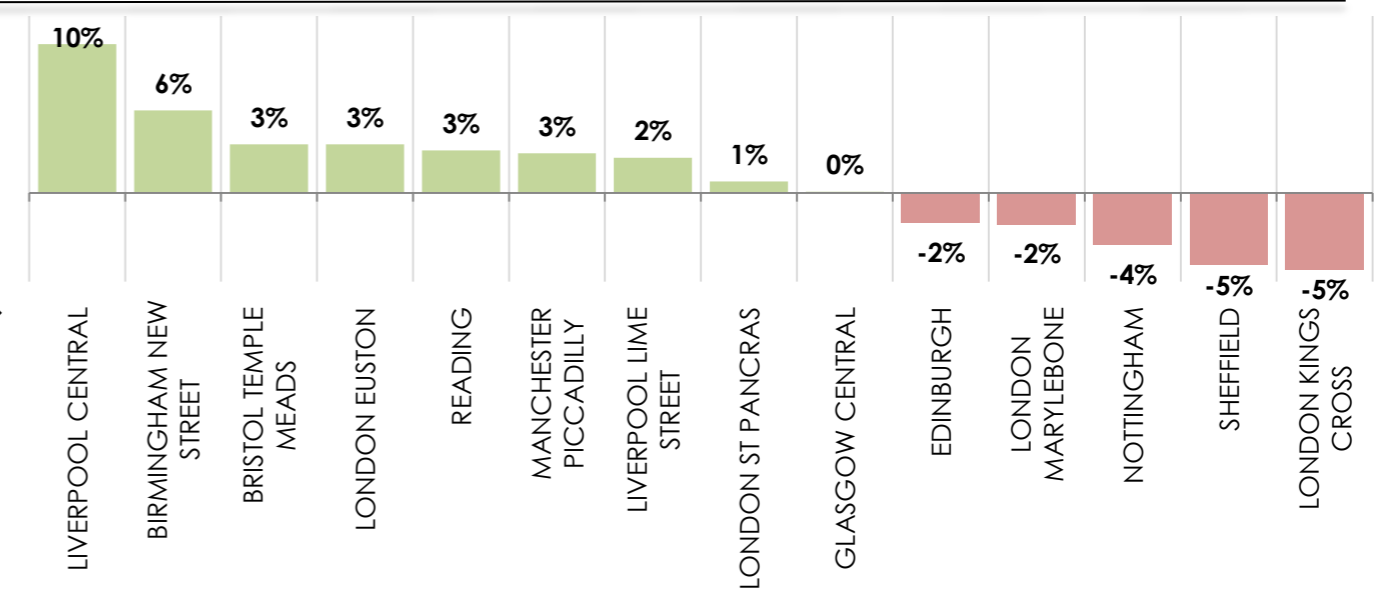
Passenger Confidence
Spring 2016 - **76.55%**

Rail Staff Confidence
Spring 2016 - **64.9%**

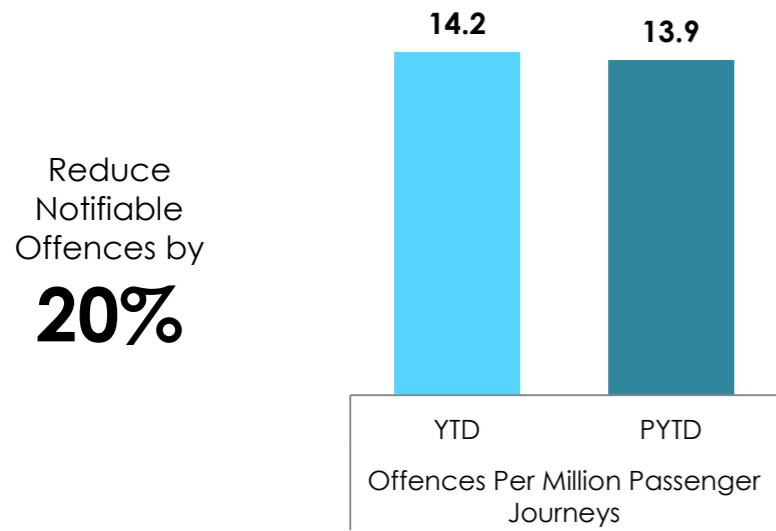
Confidence at the Lowest Ranked Stations:
Autumn 2015 - **72.34%**

Increase confidence by 10%

14 Lowest Confidence Stations
Spring 2015 vs Spring 2016 % Change



Service Delivery Dashboard



Notifiable Crime Positive Outcome Rates

VAP	28%
Sex Offences	14%
Criminal Damage	9%
Serious Line Route	14%
ToPP	4%
Vehicle/Cycle crime	6%
Robbery	21%
Burglary/theft	32%
Serious Public Disorder	25%
Serious Fraud	31%
Serious Other	22%
Total	18%

Undetected	82%
Detected	18%

