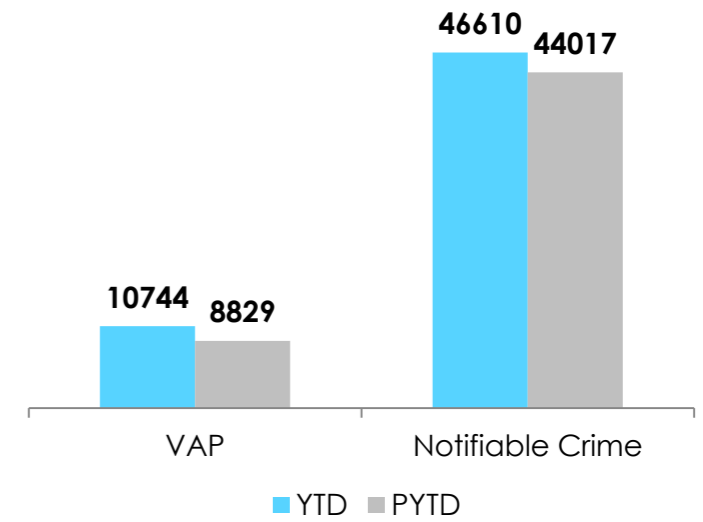
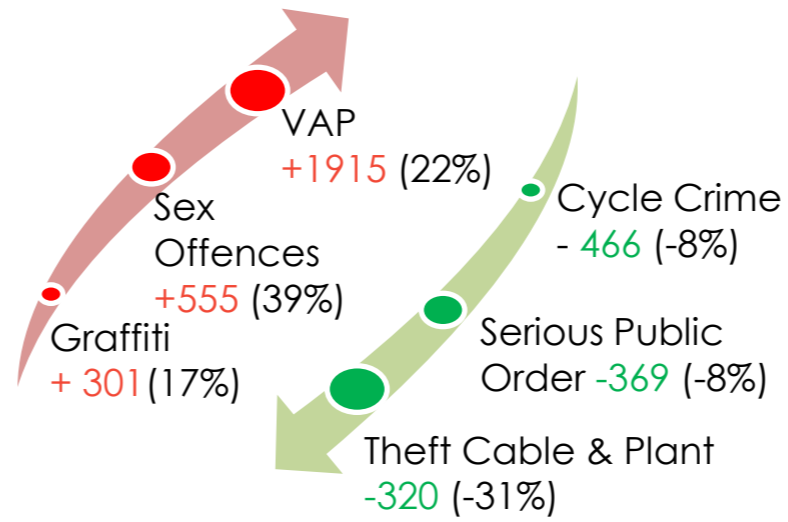
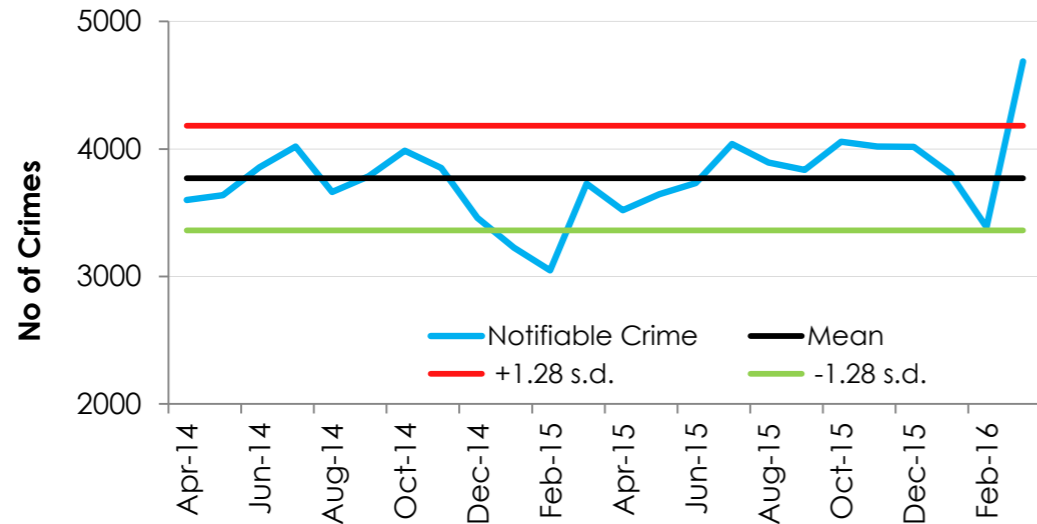


Performance Dashboard

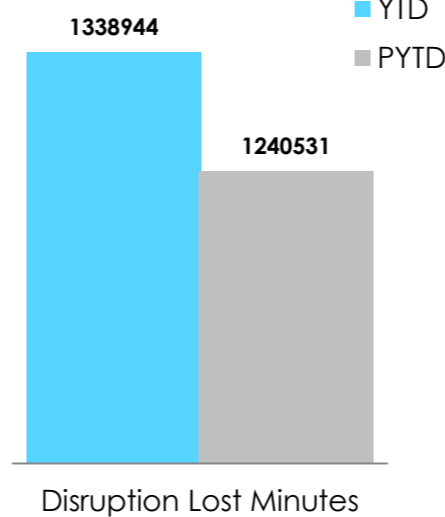
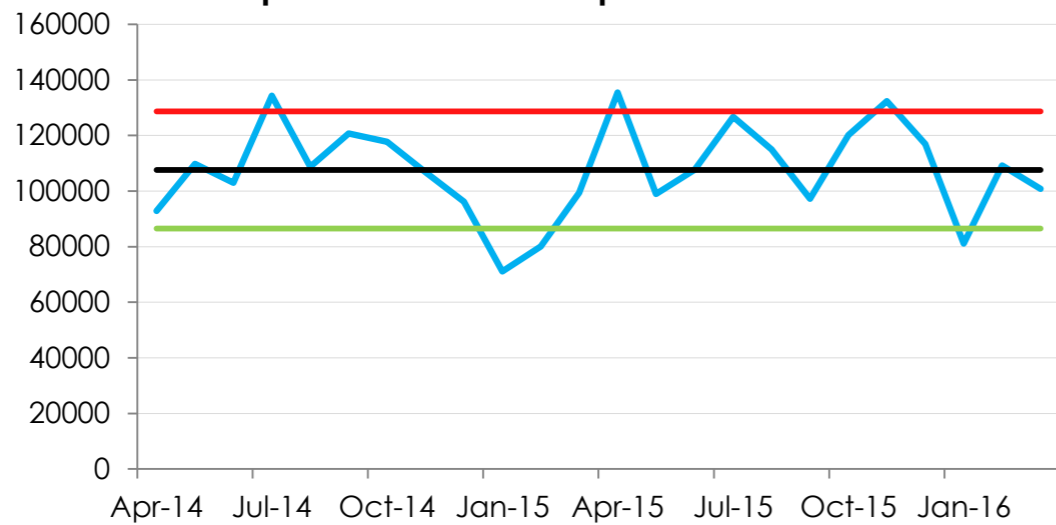
Notifiable Crime Apr 2014 - Mar 2016

Reduce Notifiable Offences by **20%**

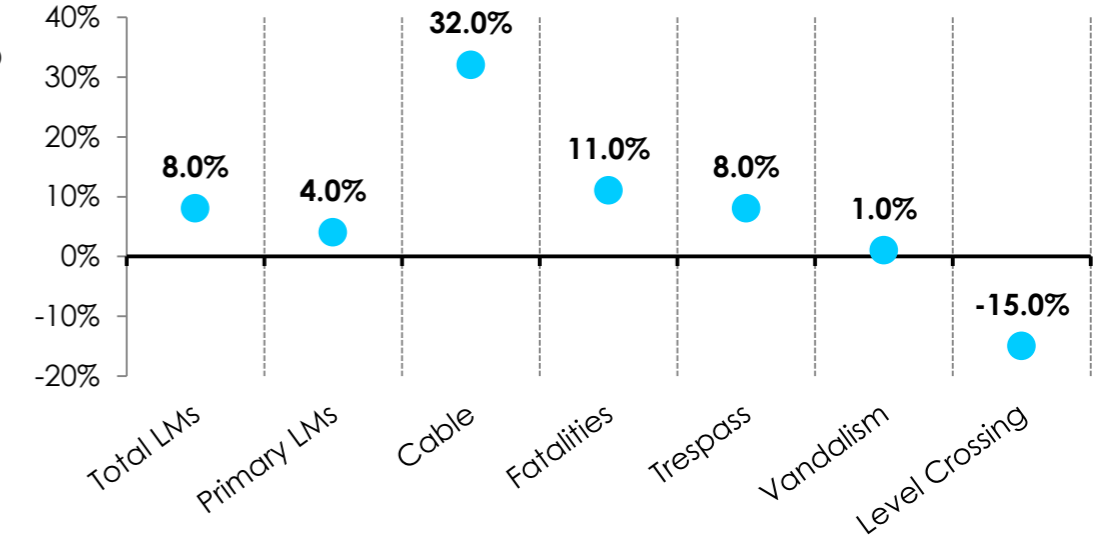


Disruption Lost Minutes Apr 2014 - Mar 2016

Reduce police related lost minutes **20%**



BTP Lost Minutes % change



Passenger Confidence

Spring 2015 - **Awaiting Data**



Rail Staff Confidence

Spring 2015 - **Awaiting Data**

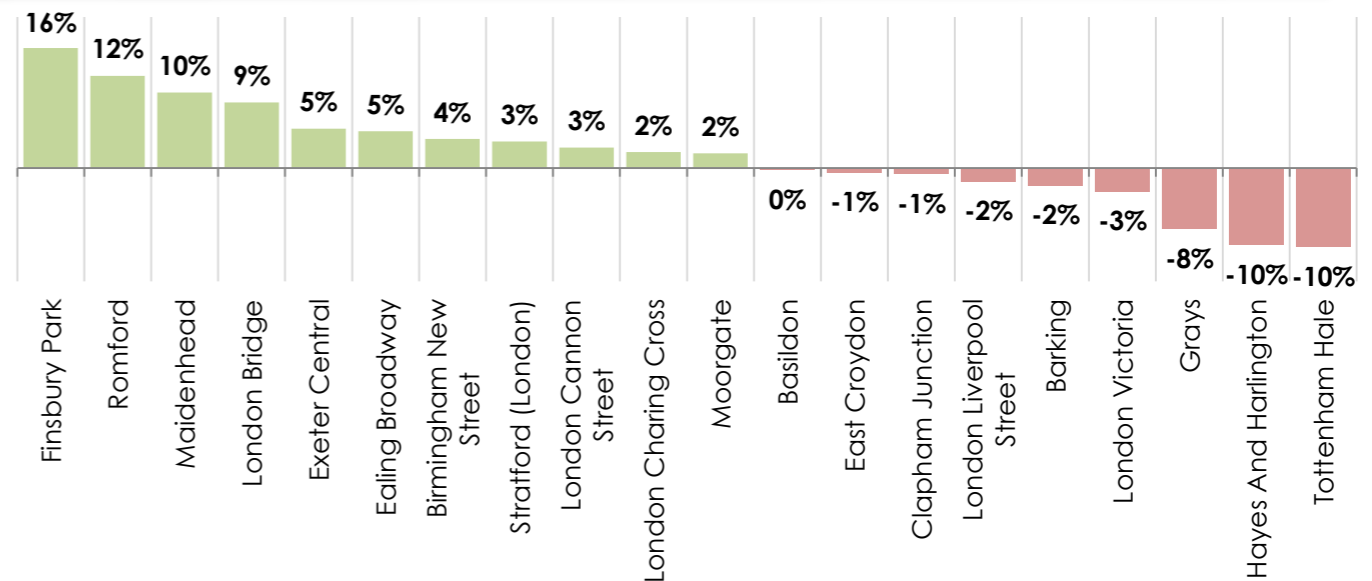


Confidence at the Lowest Ranked Stations:

Autumn 2015 - **72.34%**

20 Lowest Confidence Stations

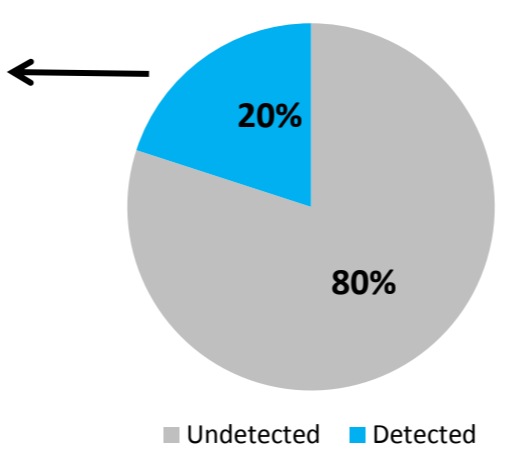
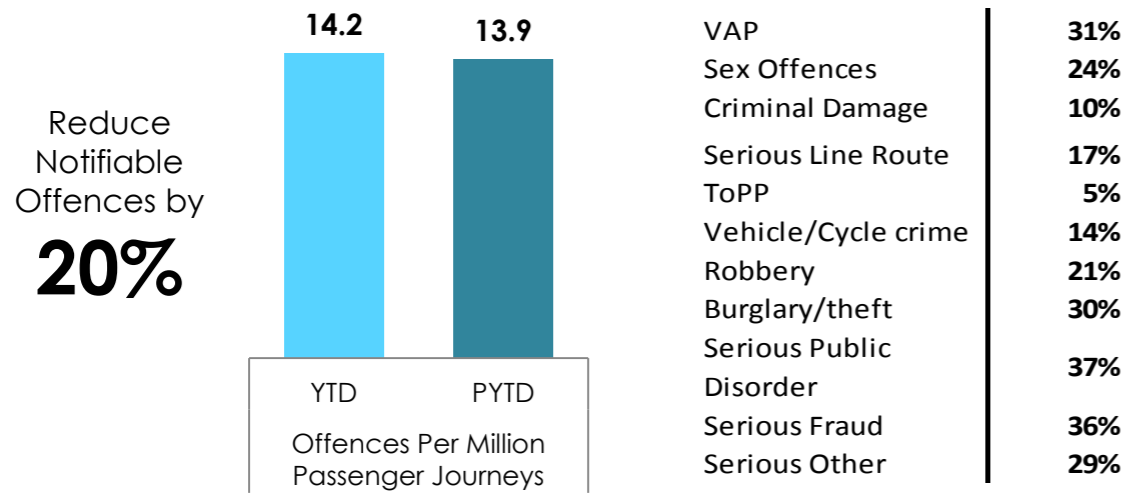
Autumn 2014 vs Autumn 2015 %



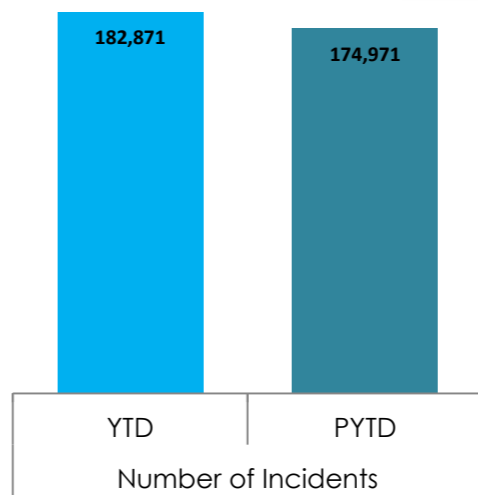
Increase confidence by **10%**

Service Delivery Dashboard

Notifiable Crime Positive Outcome Rates



% Charged and Summonsed
YTD - 42% PYTD - 51%



% Attrition Rate

Crown Court
BTP - 23% National - 21%

Magistrates Court
BTP - 12% National - 16%

