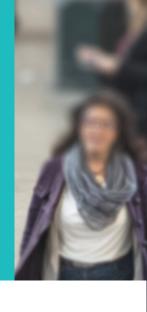# C Division

Western targets
2016/17

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Theft of passenger property down by

6%

(compared to 2014/15)

Reduce violence against staff and passengers

In 2015/16, 282 physical violence crimes were recorded on Western subdivision. We aim to **reduce the number of physical violence crimes** on the network to make it a safer place for everyone.

To achieve a quality of service victim satisfaction rate of at least 80 per cent for assaults and aggression against rail staff

We aim to **provide the highest quality of service** to rail staff who are victims of assault and aggression at work.

Passenger priority

Achieve a satisfaction rate of at least 75 per cent for antisocial behaviour problem solving plans

Passengers and rail staff tell us that one of their top policing priorities is to tackle antisocial behaviour. We aim to work more closely with our industry partners to **reduce antisocial behaviour and the impact it has on rail staff, passengers and local communities.**

Achieve a satisfaction rate of at least 75 per cent for disruption problem solving plans

We aim to work more closely with our industry partners to **reduce police related disruption and focus action and resources** on locations where disruption events have the most impact on the network.

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BTPA
British Transport Police Authority

BRITISH TRANSPORT POLICE

C Division: Western

establishment breakdown expressed as full time equivalent

Location (or Organisation)	PCSO	Police Officer	Police Staff	Special Officer
Bristol	0.0	30.6	1.0	2.0
Exeter	0.0	9.0	0.6	1.0
Gloucester and Worcester	1.0	7.0	0.0	3.0
Plymouth	0.0	6.8	0.7	1.0
Reading	6.0	23.0	2.0	3.0
Truro	0.0	2.0	0.0	1.0
Swindon	0.0	10.0	1.0	1.0
Bath	6.0	2.0	0.0	0.0
Oxford	2.0	3.0	0.0	1.0
Total	**15.0**	**93.4**	**5.3**	**13.0**

This is where we expect resources to be based at time of publication, actual deployments may change in year.
Figures correct to one decimal point and are subject to rounding.