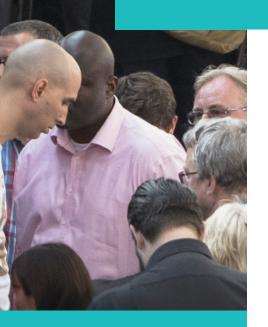# C Division

Wales targets
2016/17

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Serious public order offences at major events is down

13%

Thanks to the work with rail partners and local police forces.

Reduce violence against staff and passengers

In 2015/16, 220 physical violence crimes were recorded on Wales subdivision. We aim to **reduce the number of physical violence crimes** on the network to make it a safer place for everyone.

To improve the positive outcome rate for staff assault and aggression offences to at least 51 per cent

Rail staff can be **confident that staff assaults will be reduced**, but also that the proportion of crimes with a positive outcome will increase at a greater rate than the number of offences recorded. The positive outcome rate in 2015/16 was 48 per cent.

Passenger priority

Achieve a satisfaction rate of at least 75 per cent for antisocial behaviour problem solving plans

Passengers and rail staff tell us that one of their top policing priorities is to tackle antisocial behaviour. We aim to work more closely with our industry partners to **reduce antisocial behaviour and the impact it has on rail staff, passengers and local communities.**

Achieve a satisfaction rate of at least 75 per cent for disruption problem solving plans

We aim to work more closely with our industry partners to **reduce police related disruption and focus action and resources** on locations where disruption events have the most impact on the network.

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BTPA
British Transport Police Authority

BRITISH TRANSPORT POLICE

C Division: Wales

establishment breakdown expressed as full time equivalent

Location (or Organisation)	PCSO	Police Officer	Police Staff	Special Officer
Bangor and Rhyl	8.0	10.0	0.9	1.0
Cardiff (inc Newport)	11.7	34.7	1.9	5.0
Shrewsbury (inc Machynlleth)	3.0	7.0	0.6	0.0
Pontypridd	12.0	3.0	0.0	0.0
Swansea (inc Carmarthen)	4.0	11.0	1.0	1.0
Total	**38.7**	**65.7**	**4.3**	**7.0**

This is where we expect resources to be based at time of publication, actual deployments may change in year.
Figures correct to one decimal point and are subject to rounding.