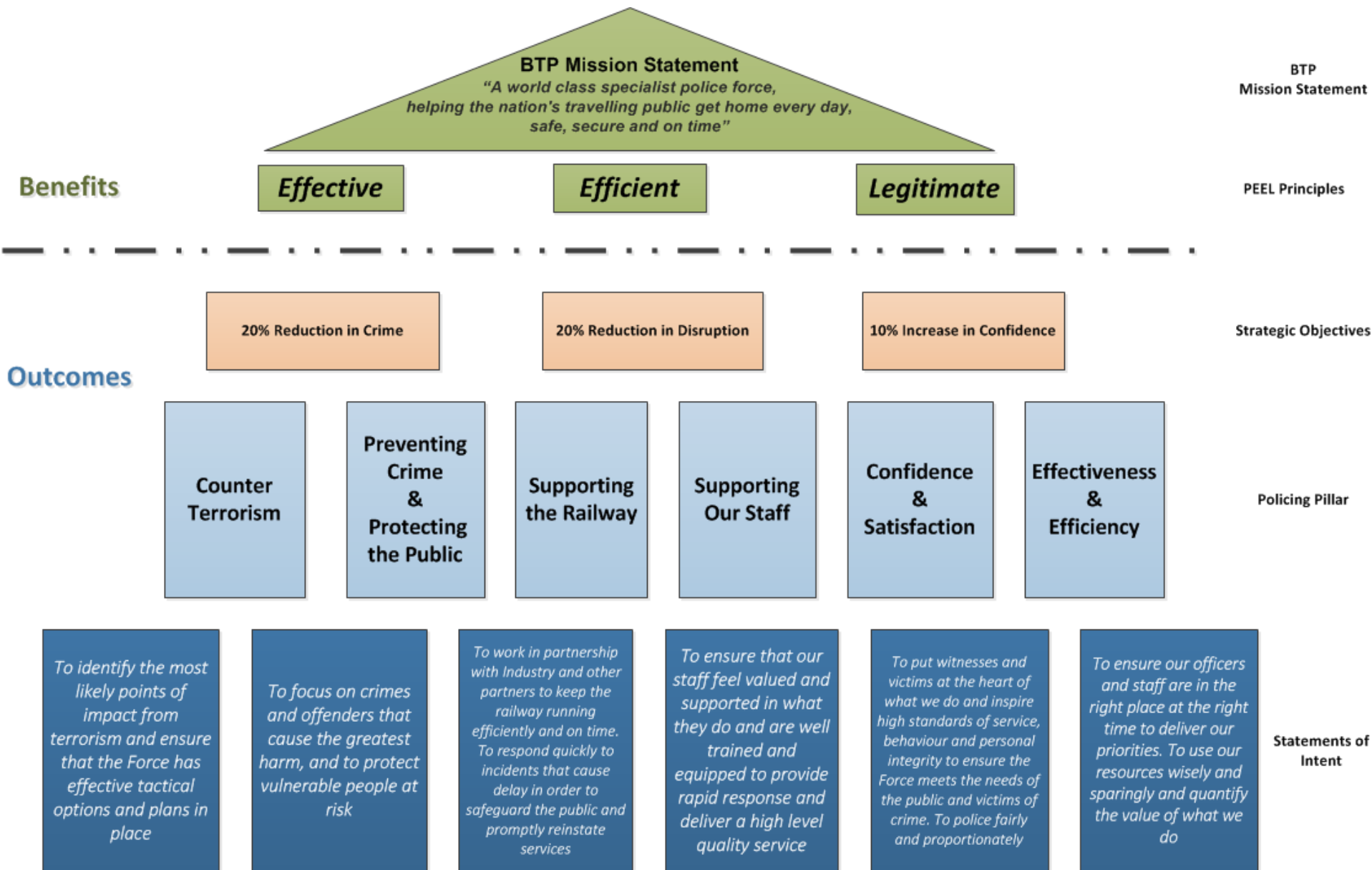
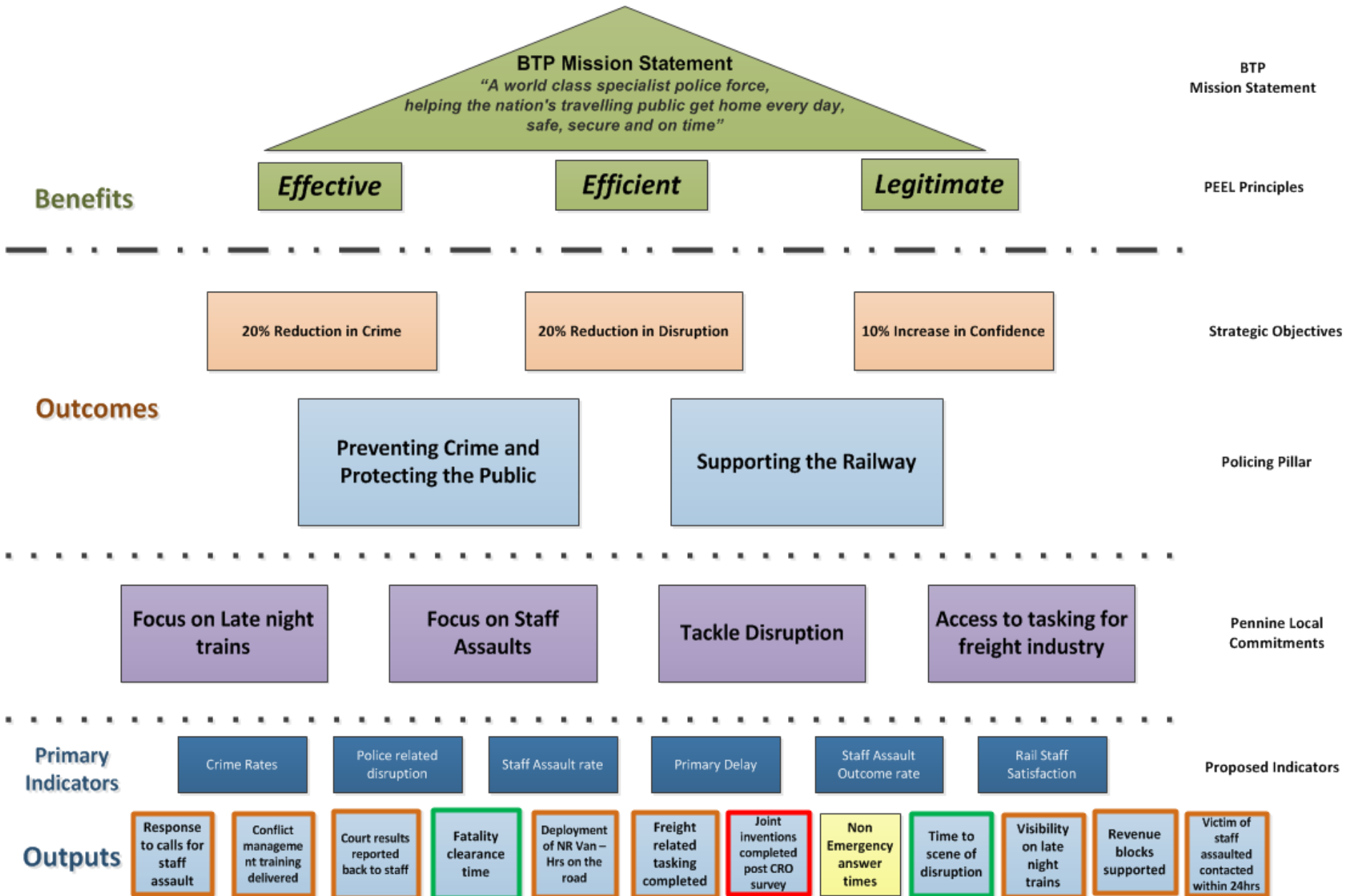


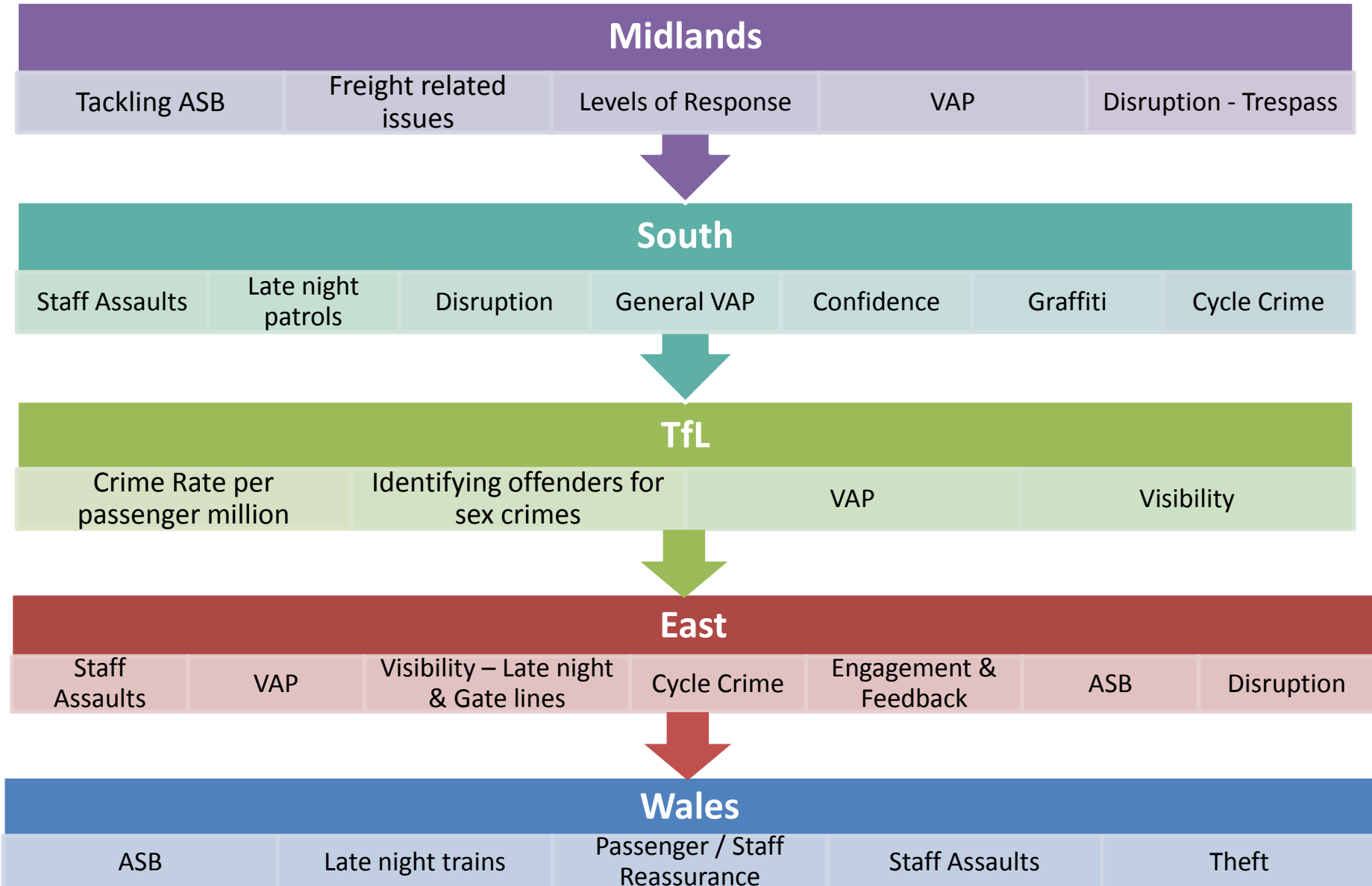
BTP Performance Framework 2017/18



Pennine Local Commitment 2017/18



Areas raised by Stakeholders



2017/18 Policing Plan Development process and communications plan				
Event	Activity	Comms actions/outcomes	Target audience(s)	Status
14 October 2016	Meeting 1 – Shape of Plan: Discuss and agree the way forward for the forthcoming Policing Plan. Plan to be informed by; <ul style="list-style-type: none"> - Strategic plan; - Representations from BTP informed by strategic assessment, threat, risk and harm, strategic policing requirement and other sources; 	Proposals tabled and discussed Approach, intent and process discussed and agreed Key messages, audiences and activities agreed Action and schedule decided	BTPA members and BTP	Complete
Late October	Follow-up meeting between BTP/A and RDG P&S convened to discuss next steps and issues/concerns to be addressed as part of the policing plan	Discuss proposed next steps and any issues/concerns to be addressed as part of the policing plan	RDG P&S representatives	Complete – meeting happened 31.10.16
Early November	BTP and BTPA stakeholder maps updated and compared	Audiences are identified, reviewed and agreed to be comprehensive Pressure points are identified and an appropriate engagement plan is implemented	BTPA and BTP	Partially complete - BTPA map updated and shared with BTP. Meeting to discuss BTP ongoing approach arranged for 2 nd December.
Mid November	Commissioning letter to Chief Constable, which sets out the inputs to the 2017/18 Policing Plan and the timeframes for providing them, to be agreed	Clarity provided on timetable and required inputs/outputs and acceptance criteria; clearly sets out what information and statistics are required from whom at BTP and when and asks the CC to endorse.	Chief Constable, support team and BTPA Executive team	Drafted – letter will be sent following 2 nd December meeting when number and sequencing of meetings and consultation to follow has been agreed.
Mid November	Letter from BTPA Chairman to PSA holders and other stakeholders signalling policing plan approach, intent and process	Stakeholders are sighted on and assured by proposals and understand when and how they can influence the process Key messages are communicated	Key BTP/A stakeholders – in particular PSA holders	As above - drafted – letter will be sent following 2 nd December meeting when number and sequencing of meetings and consultation to follow has been agreed. In the meantime the planned process was signposted at the RDG special event on 21 st November.
7 to 24 November 2016	BTP to lead local sub-divisional plan consultation workshops with sub-division stakeholders. BTPA to be represented at each meeting. Local targets to be developed following sub-division consultation meetings. Feedback by way of minutes and proposed targets to be circulated to stakeholders after each meeting for approval by participants.	Approach, intent and process discussed and agreed and policing plan meeting 1 is communicated externally Key messages are communicated Stakeholders can influence the local process and outputs Themes are identified and targets emerging are tested with attendees The Authority has robust evidence that its planning proposals are relevant to and supported by stakeholders Central record of collated feedback and comments to be kept by BTPA for reference	Key BTP/A stakeholders – in particular PSA holders	Almost complete – final meeting in Scotland (D-Div) takes place 2 nd December. BTPA has attended all but the Midland session and has provided feedback to members on the content and nature of those discussions.

2017/18 Policing Plan Development process and communications plan				
Event	Activity	Comms actions/outcomes	Target audience(s)	Status
9 November 2016	Authority to provide update on progress to Urban Transport Group (UGT) formerly the Passenger Transport Executive Group (PTEG). Includes TfL, Centro, Nexus, SPT, Merseytravel etc	<p>Approach, intent and process discussed and agreed and policing plan meeting 1 is communicated externally</p> <p>Key messages are communicated</p> <p>Stakeholders can influence the national process and outputs</p> <p>Any themes are identified and targets emerging are tested with attendees</p> <p>The Authority has robust evidence that its planning proposals are relevant to and supported by stakeholders</p>	Members of the Urban Transport Group	Complete – attended UTG 9 th November with Ch Supt Allan Gregory using relevant materials from sub-divisional planning meetings.
21 November 2016	Special meeting of the Rail Delivery Group Implementation group (RDG IG) update on emerging proposals for 2017/18 plans – opportunity for comments/feedback	<p>Agenda to be agreed with RDG IG to ensure comms needs are met</p> <p>Stakeholders are sighted on and assured by proposals and understand when and how they can influence the process</p>	Heads of security from PSA holders	Delivered – approach and content agreed with RDG IG representative in advance.
2 December 2016	Meeting 2 – Progress on National and Local Plans to be reviewed, including agreed key priorities from each Sub-Division as tested with consultees.	<p>Matters for consultation in New Year written consultation are identified and agreed</p> <p>Any outstanding local planning matters requiring resolution are identified and a plan to address them is agreed</p> <p>Any other messages arising from local consultation/communication activities since meeting 1 are captured and a plan made to address them</p> <p>Action list and schedule updated and confirmed</p>	BTPA members and BTP	
3 – 24 December 2016	Authority Executive (with support from BTP SDD) to draft national targets consultation document for circulation in early January.	<p>Themes are clearly identified and targets emerging are tested with attendees</p> <p>Stakeholders know how they can influence the local process and outputs</p> <p>Key messages are updated/reinforced</p>	Key BTP/A stakeholders – in particular PSA holders	
13 December 2016 (RDG P&S)	Verbal update on progress to be reported to the RDG Police and Security (RDG P&S) membership	<p>Key messages are reinforced</p> <p>Forthcoming consultation on national targets is promoted</p>	Key BTP/A stakeholders – in particular PSA holders	
January 2017 (RDG P&S IG meeting)	Update on progress to RDG IG membership	<p>Key messages are communicated consultation on national targets is promoted</p> <p>Key messages are reinforced</p> <p>Stakeholders feel they can influence the local process and outputs</p>	Key BTP/A stakeholders – in particular PSA holders	
January 2017	Consultation documents distributed to stakeholders – 4 week response time.	<p>Stakeholders are able to influence the local process and outputs</p> <p>Key messages are reinforced</p> <p>The Group has robust evidence that its planning proposals are relevant to and supported by stakeholders</p>	<p>Key BTP/A stakeholders – in particular PSA holders</p> <p>BTPA as recipients of outputs</p>	

2017/18 Policing Plan Development process and communications plan				
Event	Activity	Comms actions/outcomes	Target audience(s)	Status
26 January 2017	Authority Meeting – Report on progress of draft Local and National Policing Plans to full Authority for endorsement of the way the Plans are developing.	<p>Members and COG are sighted on progress and opportunities/risks emerging</p> <p>Members or COG are made aware if their help or support is required delivering items or information.</p> <p>Stakeholders can review published papers to keep updated on progress with emerging plans</p>	<p>BTPA members</p> <p>Members of public/stakeholders reading published information on progress</p>	
3 February 2017	Meeting 3 – Policing Plans to be scrutinised. Approval of Plans by Policing Plan Group following consultation, and prior to submission to full Authority for approval and sign-off.	<p>The Group demonstrates it has robust evidence that its planning proposals are relevant to and supported by stakeholders, are affordable and deliverable within the available resource envelope and they can make a confident recommendation to the full Authority to that effect</p> <p>Any outstanding national planning matters requiring resolution are identified and a plan to address them is agreed</p> <p>Any other messages arising from national consultation/communication activities since meeting 2 are captured and a plan made to address them</p> <p>Action list and schedule updated and confirmed</p>	<p>Policing plan group membership</p> <p>Members of public/stakeholders reading published information on progress</p> <p>Stakeholders requiring additional follow-up engagement are identified</p>	
March 2017 (date TBC)	Authority Meeting – Policing Plan – National and Local Plans to be recommended, by Policing Plan Group, for approval and sign-off by full Police Authority.	The Authority has robust evidence that its planning proposals are relevant to and supported by stakeholders	<p>Authority and COG</p> <p>Members of public/stakeholders reading published information on progress</p>	
5 April 2017	Final published Policing Plan targets and resources information, with supporting commentary, released.	<p>All statutory obligations concerning the publication of the Policing Plan are met.</p> <p>All key stakeholders (Government, TOCs, representative organisations, BTP) receive launch announcement via email from the Chair and have access to Policing Plans online.</p> <p>Comms to be accompanied by a covering letter setting out how the plans were reached.</p> <p>Website and Twitter announce launch.</p> <p>Liaise with BTP internal comms to organise announcement to BTP.</p>	All statutory stakeholders	

TfL Sub Division Stakeholder Consultation

15th November 2016

UNLESS OTHERWISE STATED THE CUT OFF DATE FOR ALL DATA USED TO PREPARE THIS PRESENTATION IS 14th NOVEMBER 2016

TOTAL NUMBER OF CRIMES ARE DERIVED FROM APPROVED DATA UNLESS OTHERWISE STATED

Agenda

Introduction: Divisional Commander Martin Fry

Strategic Overview: Analysis Manager Performance Jonathan Gronow

20:20:10 Update: Analysis Manager Performance Jonathan Gronow

Local Context & Performance Update: Superintendent Christopher Horton

2017/2018 Policing Plan Discussion: Attendees

Summary of Outcomes: Analysis Manager Performance Jonathan Gronow

Close AOB

Introduction

Divisional Commander Martin Fry

Strategic Overview

Analysis Manager Performance Jonathan Gronow

Strategic Overview

Our Aim

“...to be a world class specialist police force helping the nation’s travelling public get home every day, safe, secure and on time.”

Reduce Crime

Reduce Disruption

Improve Confidence

20:20:10 Update

Analysis Manager Performance Jonathan Gronow

Strategic Plan Summary

Achievements since 20:20:10

Overall crime on the railway has fallen by 10%

Robbery down by 37%

Cycle crime down by 32%

Theft down by 16%

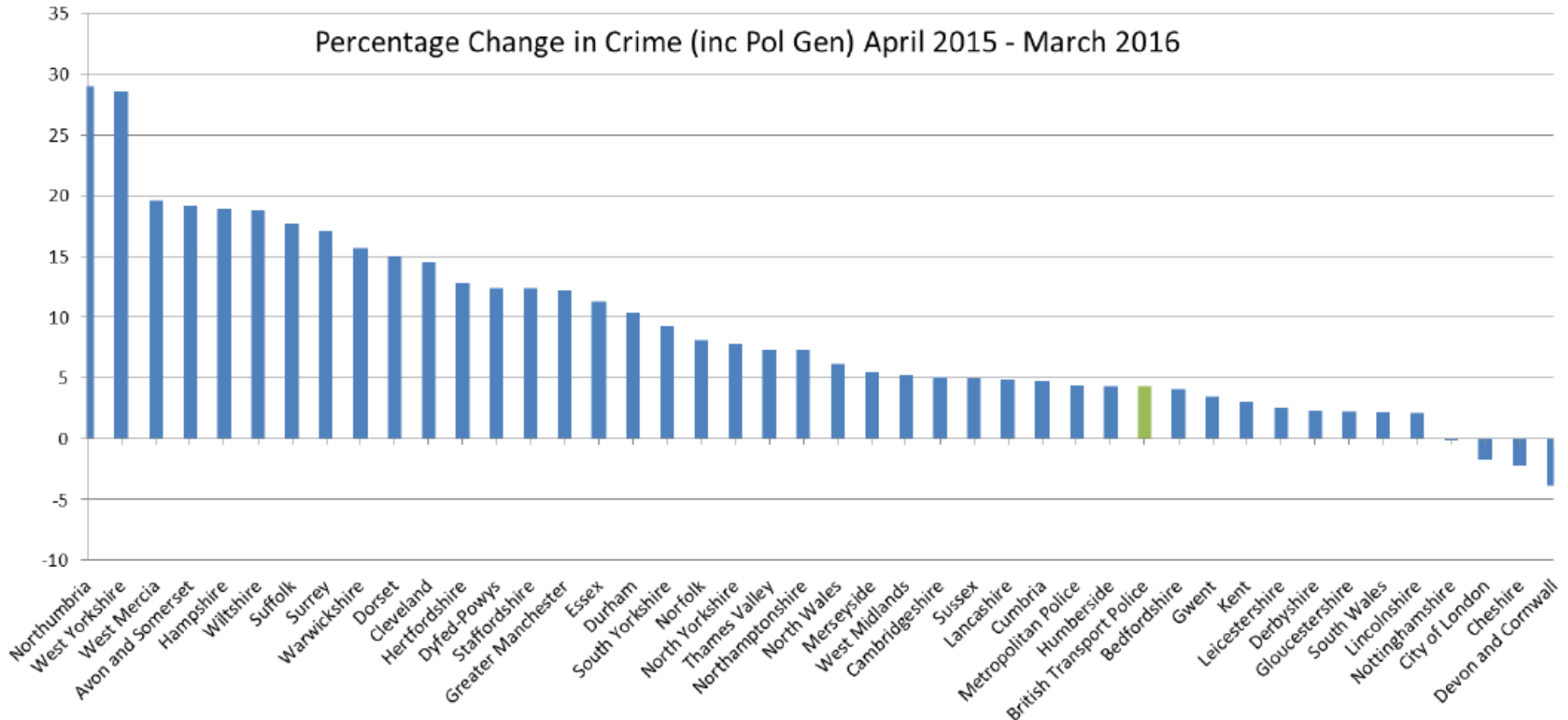
Cable Theft down by 88%

Delay attributed to cable down by 69%

14 crimes per million passenger journeys

Passenger confidence up to 76.55%

Police Force Crime Levels

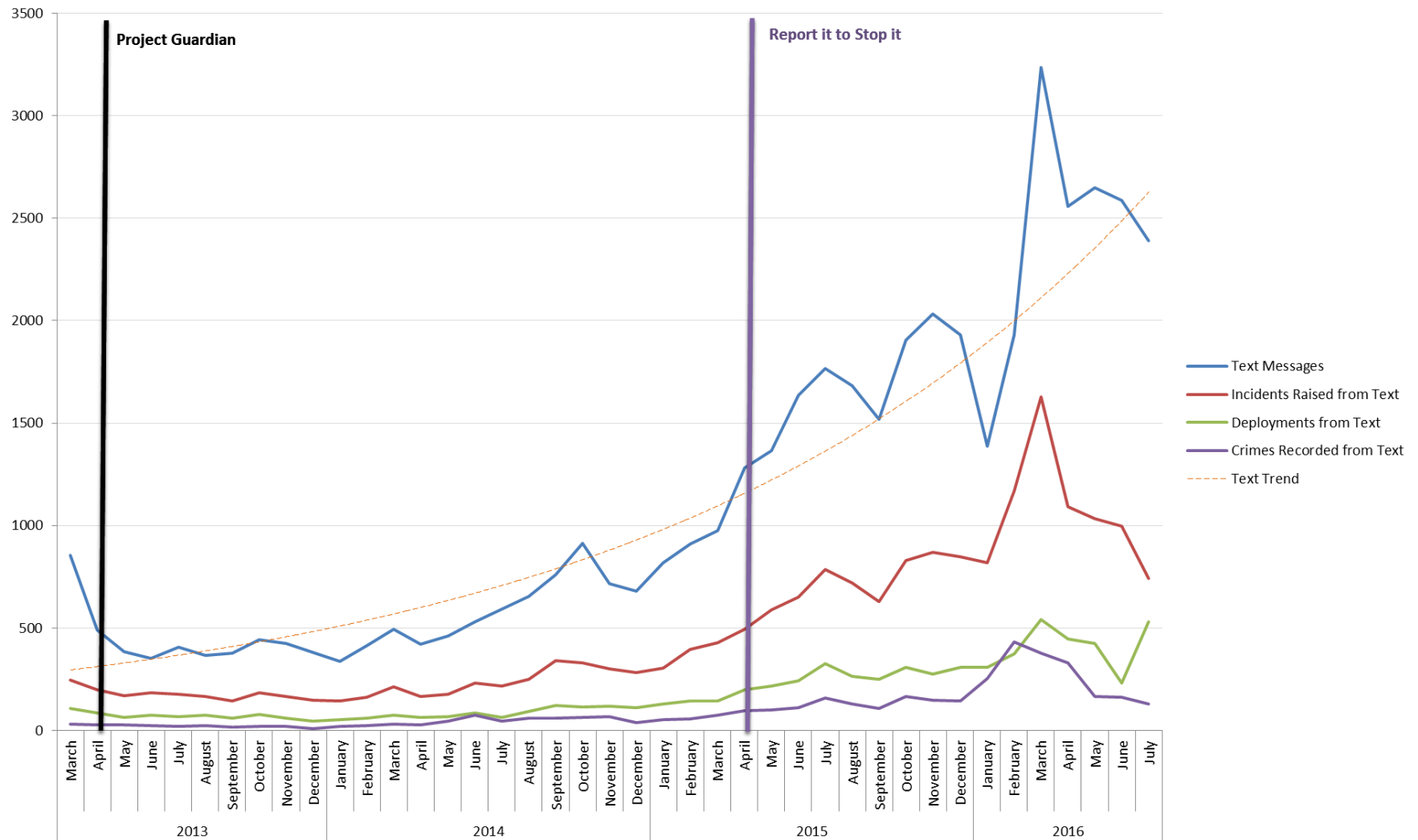


Nationally total crime has increased by 9%

BTP has increased by 4%

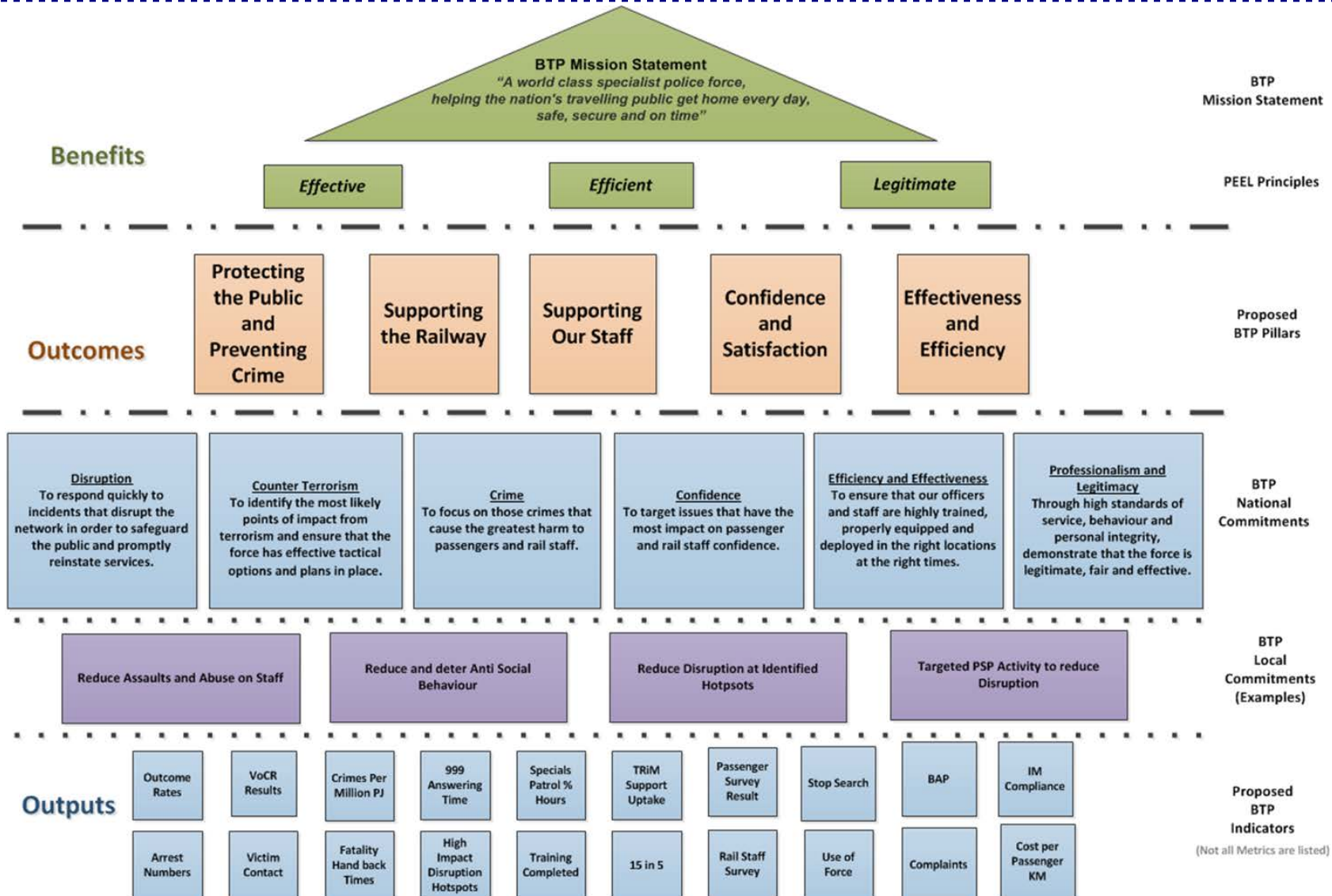
Text Message Reporting 61016

BTP Forcewide Texts, Incidents, Deployments & Recorded Crimes

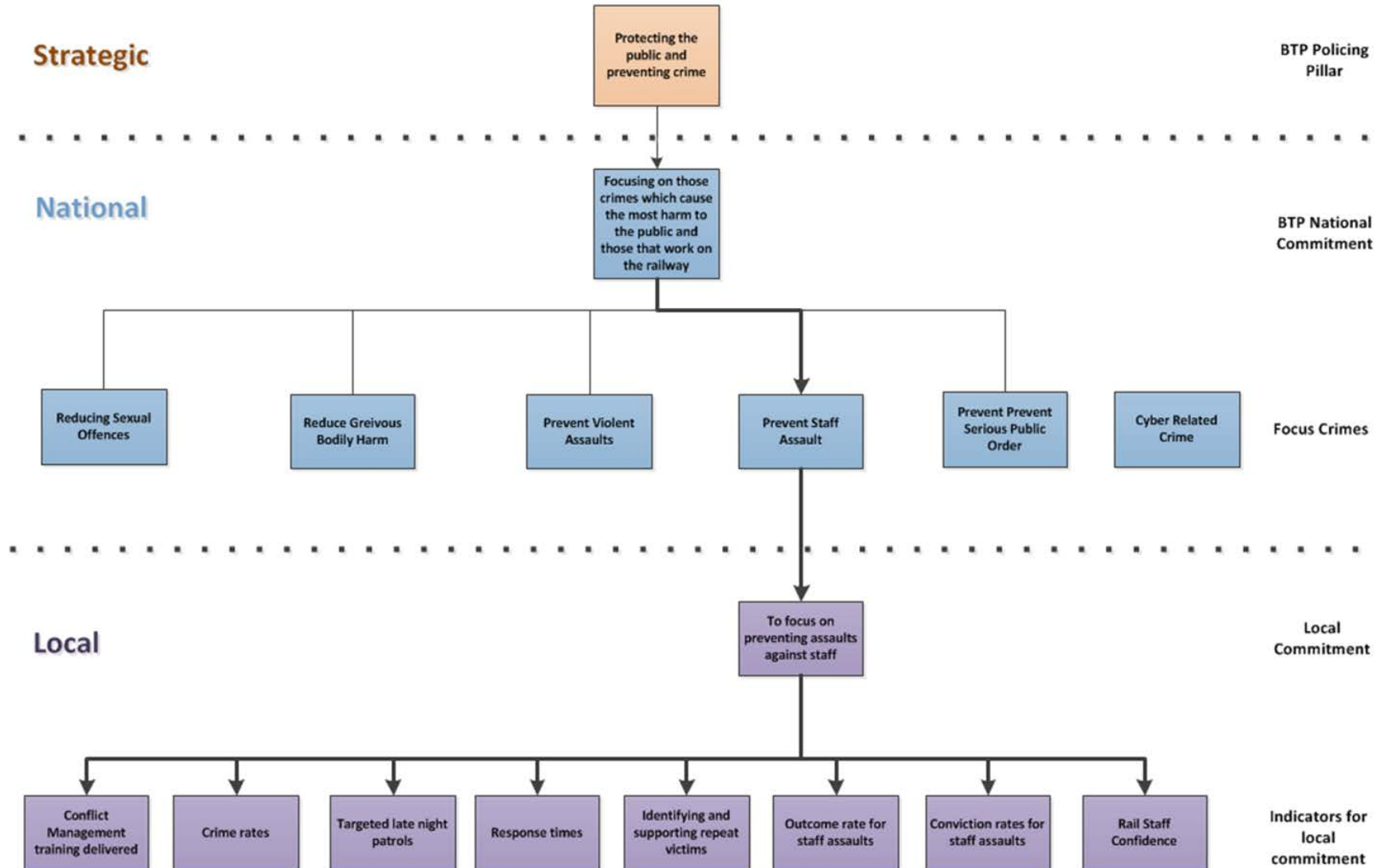




Performance Framework



Performance Framework



Performance Framework

Why Make the Change?

Transition towards 2019

Move away from binary comparisons which can be counter productive

Theresa May, whilst Home Secretary in 2010, announced the immediate abolition of performance targets in police forces, in England & Wales

Qualitative assessments of a wider range of relevant indicators, which when combined will help substantiate effective performance at a deeper level

Local Performance & Context

Superintendent Christopher Horton

Local Performance Update

Mayor's Transport Strategy

Safety

Sustainability

Access

Affordability

Local Performance Update

(Data snapshot as per 14/11/2016)

Objective	Y/E Target	YTD Comparison					
		Previous YTD	Current YTD	YTD Difference		Daily Rate	Weekly Rate
N1 - Reduce Notifiable crime (exc pol gen) by at least 5%	9,947	5,833	6,528	695	11.9%	29	201
T1 - Reduce Notifiable crime per million passengers journeys	6.8	6.5	7.1	0.6	9.2%	0	0
T2 - Reduce physical violence per million passenger journeys	1.2	1.1	1.4	0.3	27.3%	0	0
T3 - Increase Sexual Arrests by 10%	206	119	143	24	20.2%	0.6	4.4
T4 - Complete 150 DLR Partnership Patrols	150	-	110	-	-	0	3

TfL Sub Division shares one National objective and 4 Local objectives

2x objectives are currently on target to achieve

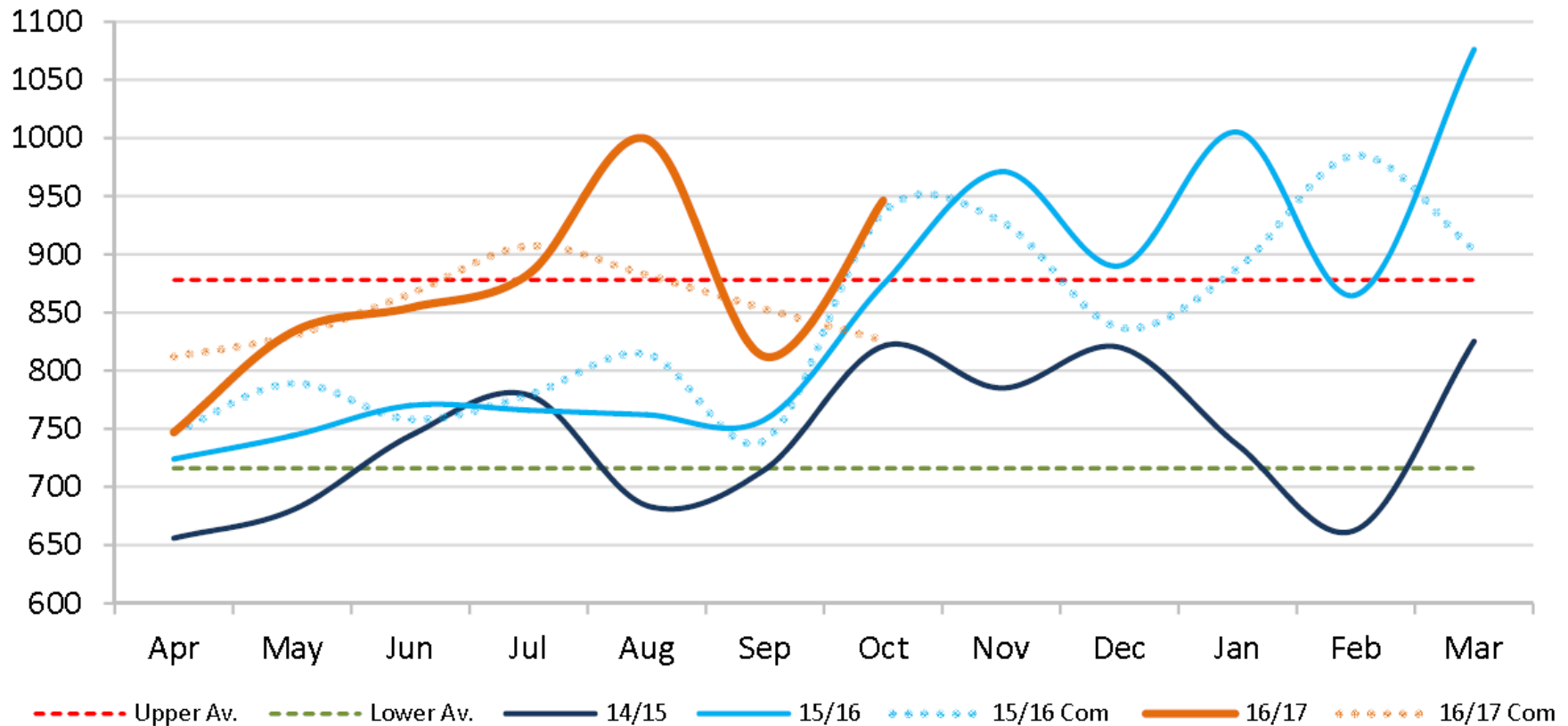
3x objectives are not currently achieved

Challenges relate to the increase in reported crime, more often during peak passenger times due to conflicts between passengers.

Success is related to the increased arrests as per sexual offences and the activity relating to partnership patrols with DLR.

Local Performance Update

Notifiable excPG - 3 Year Av.



Crime has increased year to date when compared to the previous performance year.

Local Performance Update



Physical Violence

20.3% of crime

Common assaults

Passenger conflict during peaks



Theft

34.7% of crime

Low compared to previous years



Sexual

9.7% of crime

Central Line main route



Graffiti

5.7% of crime

Trains in service along with
some specific depots



Public Order

17.3% of crime

Hate crime and verbal
altercations



Staff Violence & Aggression

6.1% of crime

Ticket barrier revenue
challenges

Local Context – Night Tube



Key Stats

73 committed crimes (Average 6 per weekend)

55 are Notifiable (Average 5 per weekend)

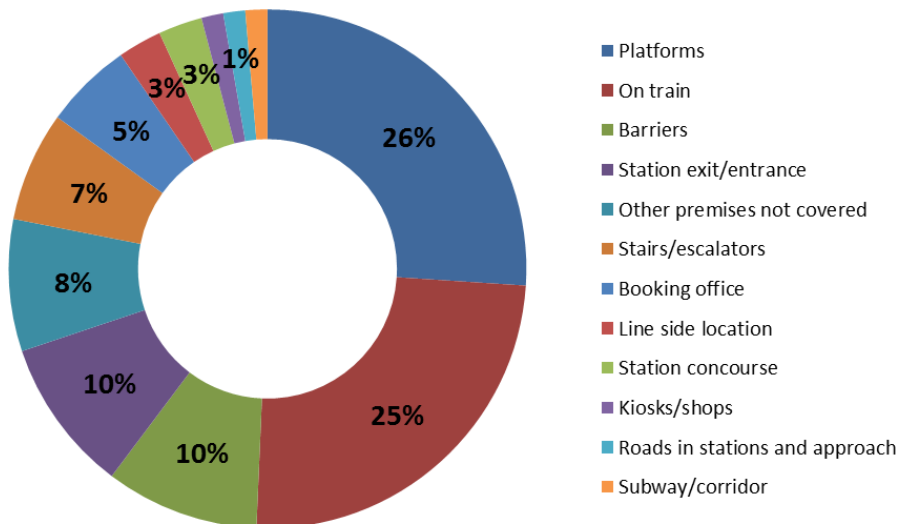
18 are Non-Notifiable (Average 1 per weekend)

31 arrests (42.5% of the crime)

Oxford Circus/Tottenham Court Road repeat locations

7 Staff Victims (4 common assault others public order/byelaw)

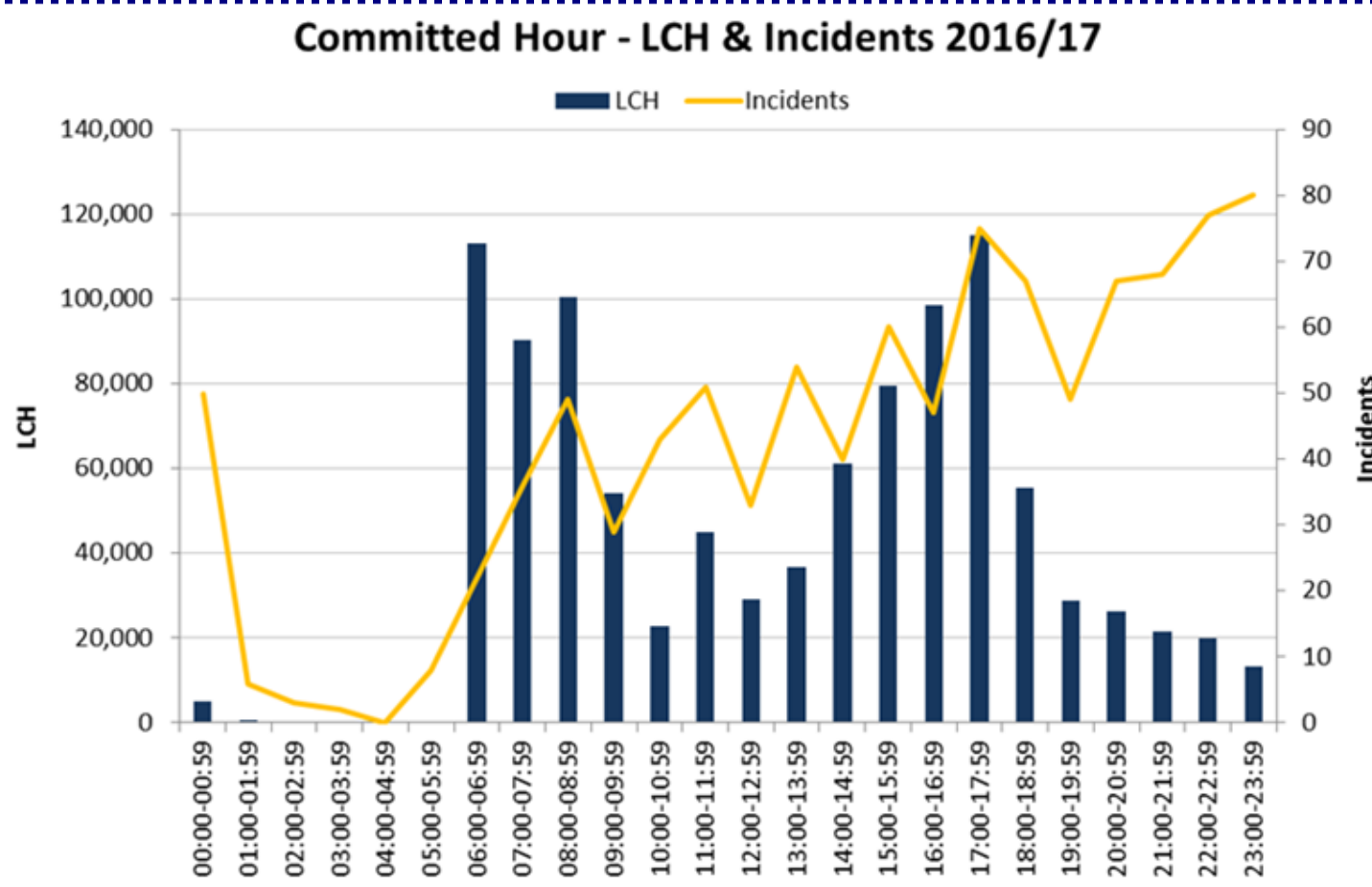
Premises



Crime Type	No of Crimes	
Theft - From Person	12	16%
Common Assault	10	14%
Drunk & Disorderly	8	11%
ABH	6	8%
Cannabis Possession	6	8%
Railway - Byelaws - Public Order Related (public)	3	4%
Theft - Personal Property	3	4%
Assault Police	2	3%
Intentional Harass Alarm Distress	2	3%
Police - Resist Or Obstruct Police	2	3%
Racial/Religious Agg Fear or Provocation Violence	2	3%
Railway Trespass	2	3%
Sexual Assault On A Female Aged 13 And Over No Penetration	2	3%
Affray	1	1%
Byelaws - Public Order Related Rail Staff Only	1	1%
Cannabis Possession With Intent To Supply	1	1%
Cocaine Possession	1	1%
Drunk & Incapable	1	1%
Fear Or Provocation Of Violence	1	1%
GBH with intent	1	1%
Having An Article With Blade Or Point In Public Place	1	1%
Malicious Wounding	1	1%
Other Notifiable Crimes Not Listed	1	1%
Railway - Byelaws - Protection Equipment	1	1%
Robbery	1	1%
Sexual Offences - Committing An Act Outraging Public Decency	1	1%
Total	73	



Local Context - Disruption

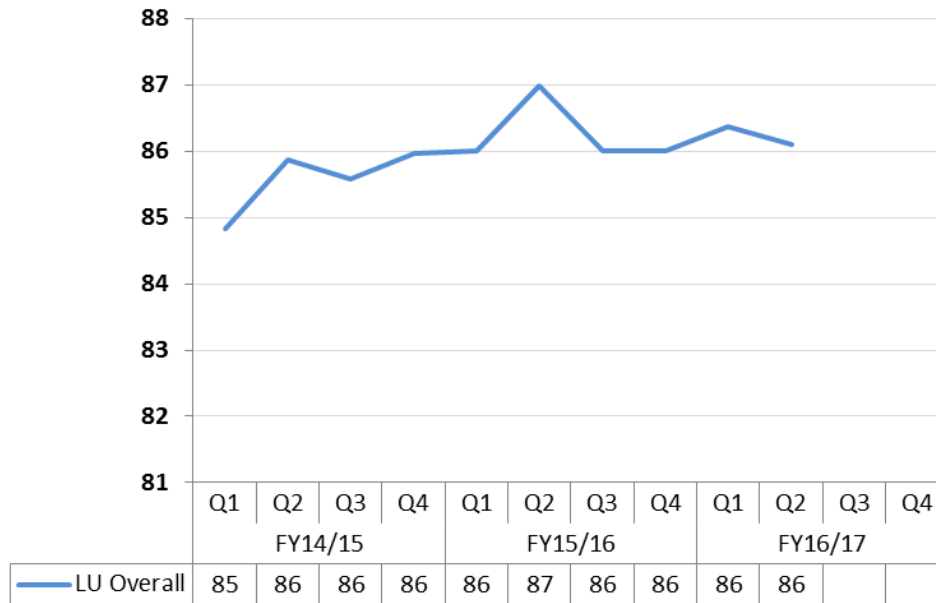


Disruption in the form of LCH across TfL Sub Division is not measured as per 20:20:10 objectives, however local objectives share the same goal of reducing disruption.

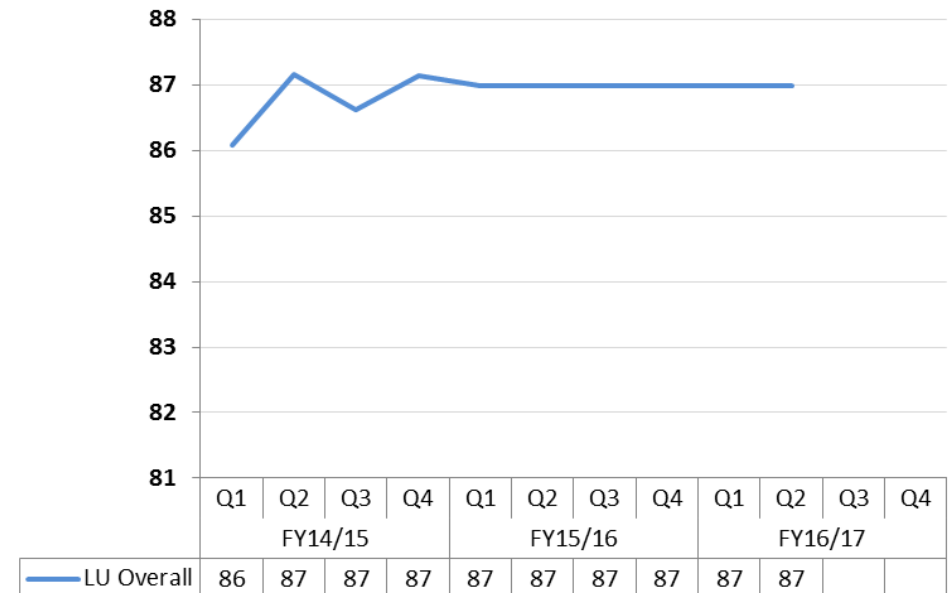
With the exception of persons hit by train, the highest police related attributed causations are trespass and passenger behaviour.

Local Context – Confidence

CSS - Personal Safety At Station



CSS - Personal Safety On Train



Other Public Safety Perceptions Indicate

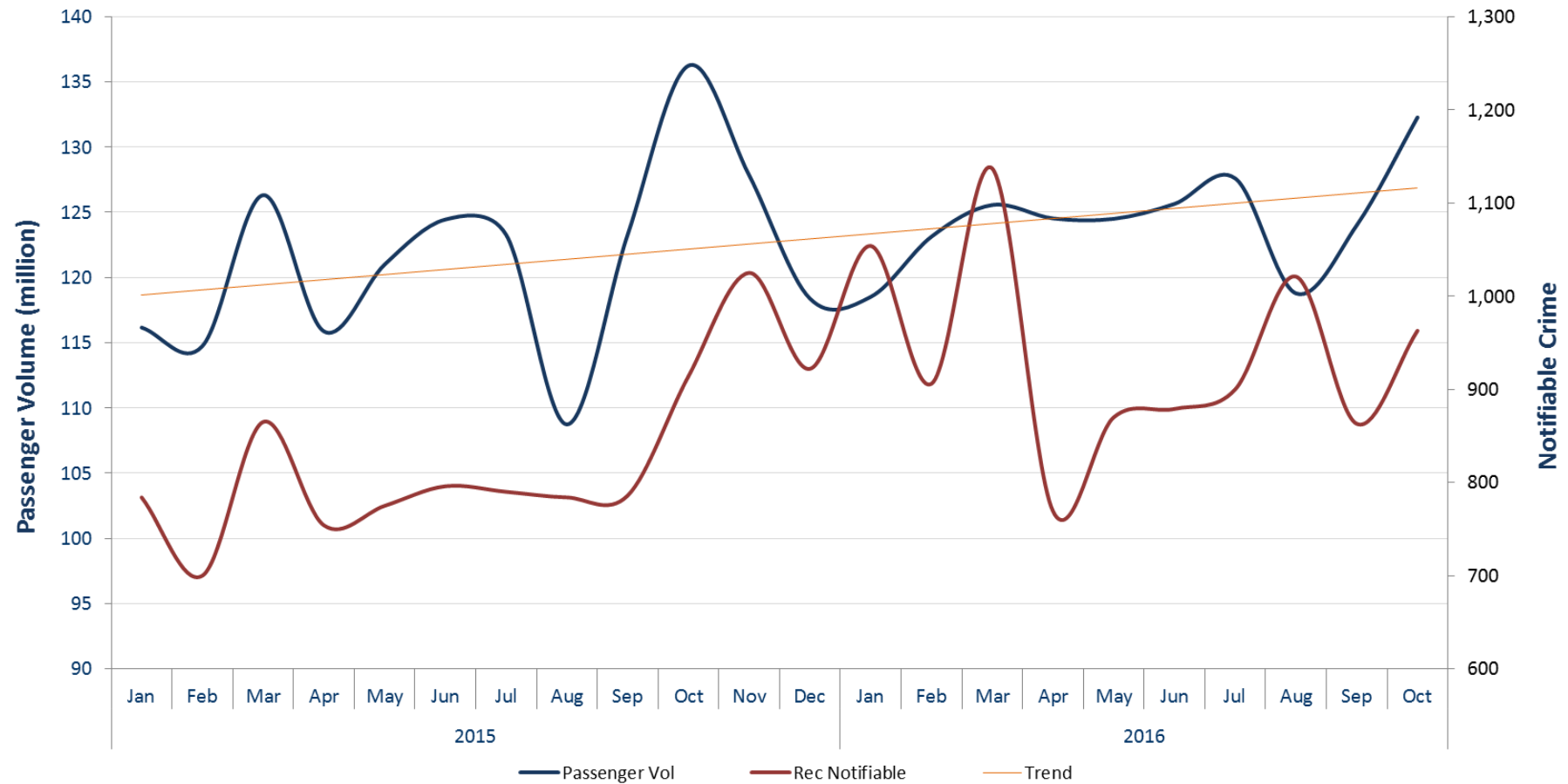
96% feel very safe or quite safe on the Tube.

6 in 10 agree that police and TfL are dealing with crime and antisocial behaviour.

Increase in overcrowding being a deterrent to travel.

Local Context – Passenger Volume

TfL Passenger Volume (LUL/DLR)



Passenger volume has increased by 3.1% compared to the previous performance year.
This is an additional 26.8 million more passenger journeys year to date.

2017/2018 Local Policing Plan Discussion

Attendees

Summary of Outcomes

Analysis Manager Performance Jonathan Gronow

Any Other Business?

Thank for you attending and helping us make the difference

For Further Information About This Meeting Please Contact:

Jonathan Gronow: jonathan.gronow@btp.pnn.police.uk