BTPA British Transport Police Authority

10 years: shaping progress together

Policing Plan 2015-16

BRITISH TRANSPORT POLICE

Policing Plan Targets 2015-16

Strategic Targets

Reduce Crime by 20%

Reduce Disruption by 20%

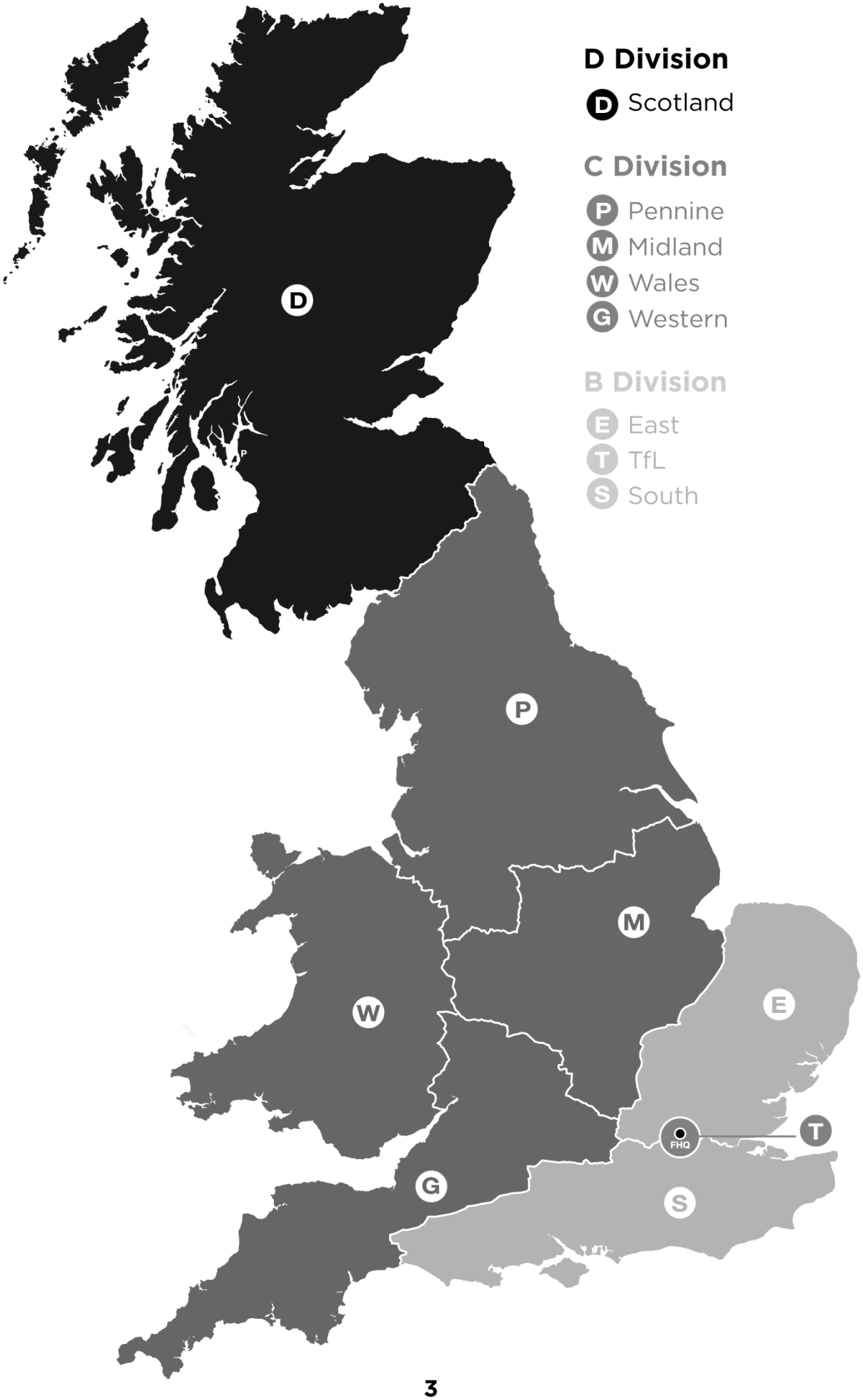
Increase Confidence by 10%

Achieve Value for Money

National Targets

- Reduce notifiable Crime by 3% (excluding Police generated)
- Reduce violence against the person offences by at least 10%
- And with our partners reduce overall police related lost minutes by 7%
- At least a 78.8% confidence rating for passengers measured by the national passenger survey
- At least a 67.7% confidence rating for rail staff measured by the BTP rail staff survey
- Increase in confidence at the 20 stations with the lowest confidence ratings as measured by the National Passenger Survey
- Average days lost per employee to be less than 7.3 days (or 2014-15 end of year performance if lower) and complete work on a resource availability metric

During 2015-16 the Force have also been asked to review and monitor the progress of the significant milestones within the safeguarding and cyber-crime project plans


D Division
D Scotland
C Division
P Pennine
M Midland
W Wales
G Western
B Division
E East
T TfL
S South
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The cost of policing

In 2015 the BTPA set a core policing budget of £259.96millon for policing Great Britain's railways. A total of £203.62m has been allocated to overground rail services and £56.34m for London Underground.

Overground costs	**Value (£m)**
Core policing	203.62
Enhanced policing services	10.67
Other income	8.37
Subtotal	222.66
Underground costs	**Value (£m)**
Core policing	56.34
Enhanced policing services	19.06
Subtotal	75.40
Total gross cost	**298.06**

Core budgets by division

A Division £88.37m

B Division (overground) £46.41m

B Division (underground) £56.34m

C Division £56.83m

D Division £12m

Total core cost of national operations: £259.96million

All data provided below has been supplied by the Divisional Finance Departments. It is based on establishment figures and therefore has been verified by each Division.

Resources Nationwide

	Officers	**Staff**	**PCSOs**	**Specials**
FORCE HEADQUARTERS				
Capability & Resources	35	309		
Contact Management	27	227		
DCC Group	21	117		1
FHQ Crime	96	55		
FHQ Operations	156	71		9
FHQ Secondments	8	5		
Investigations	8	143		
Total	**351**	**927**	**0**	**10**
BTP DIVISIONS				
FHQ	351	927	0	10
B Division	1475	407	246	300*
C Division	932	180	135	113
D Division	211	46	N/A	23
Total	**2969**	**1560**	**381**	**446**

*The Chief Constable has set a target number of Special Officers for B Division. It is 20% of warranted officers, making 300 Special Constables. As the Specials project is still in progress, B Division cannot break this number down by team at this current point in time.

Keeping our price promise

This year's budget has been increased by 1.5 per cent on last year's total which is well below RPI a promise we made and will continue to fulfil over the coming years.

B Division

Policing Plan Targets 2015-16 by Sub-Division

TfL

The number of *notifiable crimes on London Underground and DLR to be no more than 7.1 crimes per million passenger journeys
Reducing crime remains a key priority for BTP. This target is based on the rate of notifiable crime per million passenger journeys.

Reduce violence and aggression towards staff from 2014/15 end of year figure
Violence and aggression to staff has a significant impact upon those that help to operate the railways.

To carry out a minimum of 150 joint operations with the DLR
Joint operations provide a bespoke joint working approach to resolving crime and disorder on the DLR network.

Increase the number of positive policing outcomes around sexual offences by 20 per cent in line with Project Guardian
Project Guardian has successfully raised awareness of reporting in relation to sexual offences – this target aims to improve the number of successful outcomes.

Trafalgar locations to achieve 80 per cent visibility at identified hotspots as per default patrols
Passengers have told BTP that police visibility is a key concern for them. This target will ensure officers are where they are needed most - when they are needed most. Operation Trafalgar is an evidence based approach to police visibility at hotspot locations. This will assist in reducing and preventing crime.

Reduce incidents that lead to lost customer hours **(LCH) by ten per cent
Trespass, assaults and anti-social behaviour are the main causes of disruption and delay on the TfL network - this target aims to reduce these types of incidents.

*Notifiable offences are crimes which are reportable to the Home Office.
** LCH - total number of minutes lost to delays on the rail network

East

Reduce cycle crime by at least ten per cent
Cycle crime impacts on passengers that use railway stations on a daily basis.
This target continues to build on reductions made in 2014/2015.

To carry out a minimum of 20 problem solving plans (PSPs) to tackle trespass and fatality disruption
Trespass and fatalities are the main causes of disruption on the network. This target is aimed at a joint problem solving approach with industry partners to tackle disruption.

To carry out a minimum of 21 PSPs at the lowest confidence stations identified from analysis of the National Rail Passenger Survey
Passenger safety and security is important to BTP and this target will provide a focus on the lowest confidence stations in B Division East. This will generate joint working with industry partners.

Trafalgar locations to achieve 80 per cent visibility at identified hotspots as per default patrols
Passengers have told BTP that police visibility is a key concern for them. This target will ensure officers are where they are needed most - when they are needed most. Operation Trafalgar is an evidence based approach to police visibility at hotspot locations. This will assist in reducing and preventing crime.

588 on-train patrols every Friday evening
Late night train patrols are vital to ensuring that the public get home safe and on time. This target will ensure that there are two on-train patrols every Friday evening (excluding Bank Holidays) across services between 23:00-03:00 leaving Paddington, Euston, Kings Cross, St Pancras, Liverpool Street and Fenchurch Street.

South

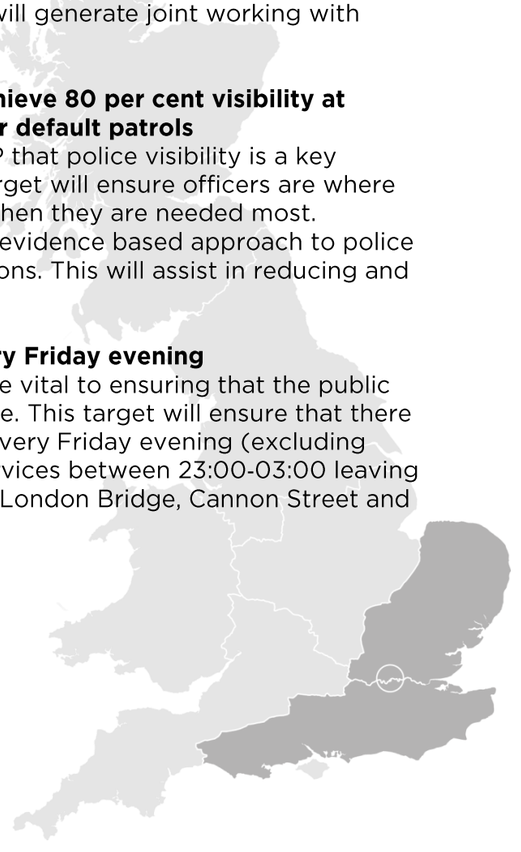
Reduce cycle crime by at least ten per cent
Cycle crime impacts on passengers that use the railway stations on a daily basis.
This target continues to build upon reductions made in 2014/2015.

To carry out a minimum of 15 problem solving plans (PSPs) to tackle trespass and fatality disruption
Trespass and fatalities are the main causes of disruption on the network. This target is aimed at a joint problem solving approach with industry partners to tackle disruption.

To carry out a minimum of 16 PSPs at the lowest confidence stations identified from analysis of the National Rail Passenger Survey
Passenger safety and security is important to BTP and this target will provide a focus on the lowest confidence stations in B Division South. This will generate joint working with industry partners.

Trafalgar locations to achieve 80 per cent visibility at identified hotspots as per default patrols
Passengers have told BTP that police visibility is a key concern for them. This target will ensure officers are where they are needed most - when they are needed most. Operation Trafalgar is an evidence based approach to police visibility at hotspot locations. This will assist in reducing and preventing crime.

490 on-train patrols every Friday evening
Late night train patrols are vital to ensuring that the public get home safe and on time. This target will ensure that there are two on-train patrols every Friday evening (excluding Bank Holidays) across services between 23:00-03:00 leaving Charing Cross, Waterloo, London Bridge, Cannon Street and Victoria.



Resources in B Division (Total)

	Officers	Staff	PCSOs	Specials
Business Support	7	31		
Career Break				
CCTV		21		
Custody	30	50		
Division Command Team	17	17		
Duty Management	1	17		
Emergency Response Unit	14			
ID Suite	1	2		
Media & Marketing		5		
Operational Business Support	50	2		
Operational Planning	11	10		
Operational Support Unit	25	1		
Police Medical Response	7			
Probationers				
Relationships Management Team	1	1		
Secondments to Divisions				
Secondments to Non-BTP	3			
Training Unit		1		
East & Response	527	12	89	
South & Crime	596	194	51	
TfL	185	43	106	
B Division Total	**1475**	**407**	**246**	**300**

Resources in B Division (EAST and Response)

	Officers	Staff	PCSOs	Specials
Cambridge	6	1		
Colchester	17	1		
Ebbsfleet NPT	7	1	6	
Emergency Intervention Unit	10			
Euston Hub	6			
Euston NPT	9	1	7	
Govia Thameslink Railway	8		12	
Kings Cross Hub	5			
Kings Cross NPT	8		7	
Liverpool Street Hub	3			
Liverpool Street NPT	10	1	6	
Luton	7			
Marylebone NPT	2		2	
National Express Essex Thameside	4	1		
Norwich	6	1		
Paddington NPT	12	1	12	
PLR Command	12			
PLR North	156			
PLR South	130			
Southend	18	1		
St Pancras HS1	6	2		
St Pancras NPT	11		12	
Stevenage	25	1		
TFL London Mayors Suburban Teams	27			
TFL London Overground Team	22		25	
East & Response Total	**527**	**12**	**89**	

Resources in B Division (SOUTH and Crime)

	Officers	Staff	PCSOs	Specials
Brighton	22	4		
Bromley NPT	7			
Case Progression	51	7		
CID	69	1		
Clapham Junction NPT	5			
Crime Management Unit	1	23		
Crime Tasking	14			
Croydon	33	5	2	
Cycle Theft	21	3		
Fatality Investigation	5	4		
Gatwick	14			
Graffiti & Cable	13	1		
Integrated Offender Management	17	1		
Intelligence Bureau	12	40		
Justice Unit	2	74		
Lewisham NPT	10			
London Bridge NPT	5		16	
Motorcycles	3			
Norwood Junction NPT	15			
NPT Command	2	2		
Organised & Financial Crime Unit	7			
Pickpocket	61	4		
Richmond NPT	5			
Robbery Squad				
Series & Organised Crime	23	2		
Sexual Offences	17			
South East Sector	43	11		
South West Quadrant	49	6		
Victoria Hub	13		17	
Victoria Loop NPT	16			
Waterloo Hub	11		16	
Wimbledon NPT	7			
Workplace Violence Unit	23	6		
South & Crime Total	**596**	**194**	**51**	

Resources in B Division (TfL)

	Officers	Staff	PCSOs	Specials
Bakerloo NPT	6		8	
Central NPT	15		12	
Circle NPT	8	1	8	
Community Safety & Engagement Unit	1	10		
District NPT	14	1	12	
DLR NPT	10	1	12	
Finsbury Park Hub	5		3	
Governance	1	8		
Jubilee NPT	10	1	8	
Metropolitan NPT	6	1	8	
Northern NPT	14	1	8	
Piccadilly NPT	15	6	12	
Projects	1	4		
Specialist Patrol Team	40			
Stratford Hub	7		7	
Suicide Prevention & Mental Health	5	8		
Tasking BCVJNP	10			
Tasking SSR & DLR	10			
Victoria NPT	7	1	8	
TFL Total	**185**	**43**	**106**	

C Division

Policing Plan Targets 2015-16 by Sub-Division

Midlands

Reduce the number of staff aggression offences by at least three per cent
Violence and aggression towards staff has a significant impact on those who help to operate the railways.

Increase the rate of positive outcomes for assaults on staff to at least 58 per cent
Rail staff can be confident that staff assaults will be reduced, but also that the proportion of offences detected will increase at a greater rate than offences are recorded.

Reduce theft of personal property by at least five per cent
Theft of passenger property is a major contributor to overall crime on the rail network and impacts on passengers. The police authority knows you want to see it reduced - this target will help.

Reduce theft of bicycle offences by at least two per cent
Cycle crime impacts on passengers who use railway stations on a daily basis. This target continues to build on reductions made in 2014/2015.

Pennine

Reduce the number of staff aggression offences by at least three per cent
Violence and aggression towards staff has a significant impact on those who help to operate the railways.

Increase the rate of positive outcomes for assaults on staff to at least 58 per cent
Rail staff can be confident that staff assaults will be reduced, but also that the proportion of offences detected will increase at a greater rate than offences recorded.

Reduce theft of personal property by at least five per cent
Theft of passenger property is a major contributor to overall crime on the rail network and impacts on the travelling public. The police authority knows you want to see it reduced - this target will help.

Reduce theft of bicycle offences by at least two per cent
Cycle crime impacts up passengers who use railway stations on a daily basis. This target continues to build upon reductions made in 2014/2015.

Wales

Reduce the number of staff aggression offences by at least four per cent
Violence and aggression towards staff has a significant impact on those who help to operate the railways.

Increase the rate of positive outcomes for assaults on staff to at least 55 per cent
Rail staff can be confident that staff assaults will be reduced, but also that the proportion of offences detected will increase at a greater rate than offences recorded.

Reduce theft of personal property by at least five per cent
Theft of passenger property is a major contributor to overall crime on the rail network and impacts on the travelling public. The police authority knows you want to see it reduced - this target will help.

Reduce theft of bicycle offences by at least five per cent
Cycle crime impacts on passengers who use railway stations on a daily basis. This target continues to build upon reductions made in 2014/2015.

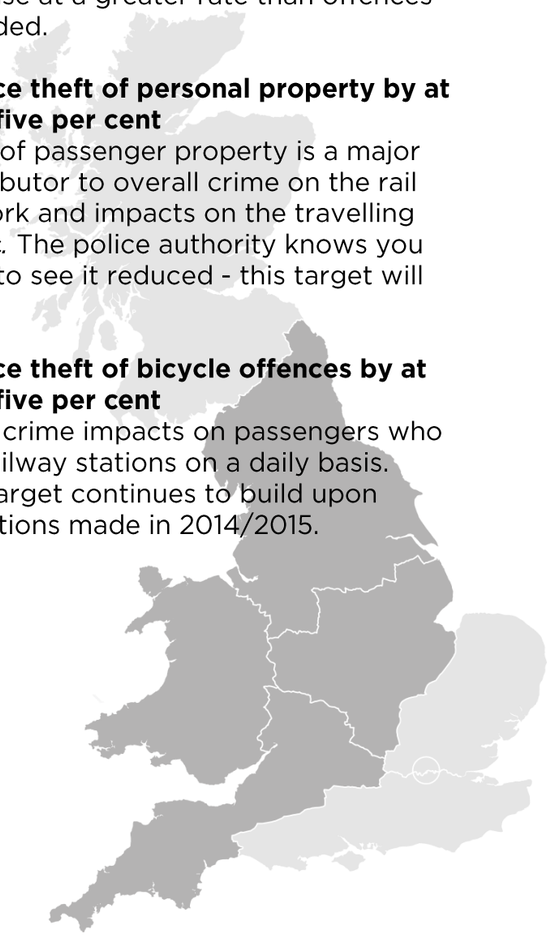
Western

Reduce staff aggression offences by at least three per cent
Violence and aggression towards staff has a significant impact on those who help to operate the railways.

Increase the rate of positive outcomes for assaults on staff to at least 64 per cent
Rail staff can be confident that staff assaults will be reduced, but also that the proportion of offences detected will increase at a greater rate than offences recorded.

Reduce theft of personal property by at least five per cent
Theft of passenger property is a major contributor to overall crime on the rail network and impacts on the travelling public. The police authority knows you want to see it reduced - this target will help.

Reduce theft of bicycle offences by at least five per cent
Cycle crime impacts on passengers who use railway stations on a daily basis. This target continues to build upon reductions made in 2014/2015.



Policing Plan Targets 2015-16 by Sub-Division (Cont.)

Midlands

Successfully complete at least five Problem Solving Plans (PSPs) to reduce police related disruption at identified hotspots
Police related disruption, caused by incidents which may require a police response, delays passengers and the rail industry. This target encourages a joint problem solving approach by working with industry partners to tackle disruption.

Successfully complete at least five PSPs addressing trespass, fatalities, cable and vandalism related disruption
Trespass and fatalities are the main causes of disruption on the network. This target encourages a joint problem solving approach with industry partners to tackle disruption.

Successfully complete at least ten PSPs addressing anti-social behaviour
Anti-social behaviour has been highlighted as a concern for passengers and stakeholders. PSPs generate a joint approach to tackling anti-social behaviour.

Successfully complete at least five PSPs across the division addressing freight related issues
Freight companies are key stakeholders for BTP. This target will ensure an enhanced focus on specific issues that affect freight.

Pennine

Successfully complete six Problem Solving Plans (PSPs) to reduce police related disruption at identified hotspots
Police related disruption, caused by incidents which may require a police response, delays passengers and the rail industry. This target encourages a joint problem solving approach by working with industry partners to tackle disruption.

Successfully complete at least five PSPs addressing trespass, fatalities, cable and vandalism related disruption
Trespass and fatalities are the main causes of disruption on the network. This target encourages a joint problem solving approach with industry partners to tackle disruption.

Successfully complete at least 15 PSPs addressing anti-social behaviour
Anti-social behaviour has been highlighted as a concern for passengers and stakeholders. PSPs generate a joint approach to tackling anti-social behaviour.

Successfully complete at least five PSPs across the division addressing freight related issues
Freight companies are key stakeholders for BTP. This target will ensure an enhanced focus on specific issues that affect freight.

Wales

Successfully complete four Problem Solving Plans (PSPs) to reduce police related disruption at identified hotspots
Police related disruption, caused by incidents which may require a police response, delays passengers and the rail industry. This target encourages a joint problem solving approach by working with industry partners to tackle disruption.

Successfully complete at least four PSPs addressing trespass, cable, fatalities and vandalism related disruption
Trespass and fatalities are the main causes of disruption on the network. This target encourages a joint problem solving approach with industry partners to tackle disruption.

Successfully complete at least six PSPs addressing anti-social behaviour
Anti-social behaviour has been highlighted as a concern for passengers and stakeholders. PSPs generate a joint approach to tackling anti-social behaviour.

Successfully complete at least five PSPs across the division addressing freight related issues
Freight companies are key stakeholders for BTP. This target will ensure an enhanced focus on specific issues that affect freight.

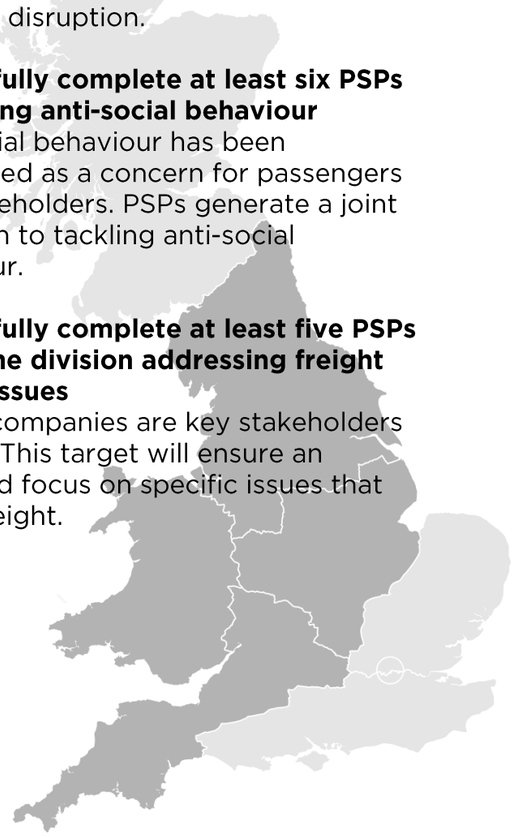
Western

Successfully complete four Problem Solving Plans (PSPs) to reduce police related disruption at identified hotspots
Police related disruption, caused by incidents which may require a police response, delays passengers and the rail industry. This target encourages a joint problem solving approach by working with industry partners to tackle disruption.

Successfully complete at least four PSPs addressing trespass, fatalities, cable and vandalism related disruption
Trespass and fatalities are the main causes of disruption on the network. This target encourages a joint problem solving approach with industry partners to tackle disruption.

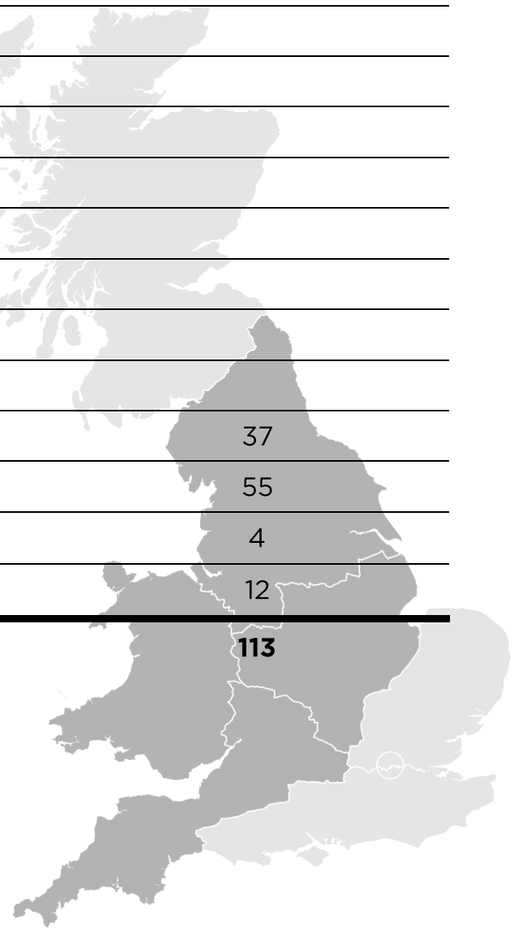
Successfully complete at least six PSPs addressing anti-social behaviour
Anti-social behaviour has been highlighted as a concern for passengers and stakeholders. PSPs generate a joint approach to tackling anti-social behaviour.

Successfully complete at least five PSPs across the division addressing freight related issues
Freight companies are key stakeholders for BTP. This target will ensure an enhanced focus on specific issues that affect freight.



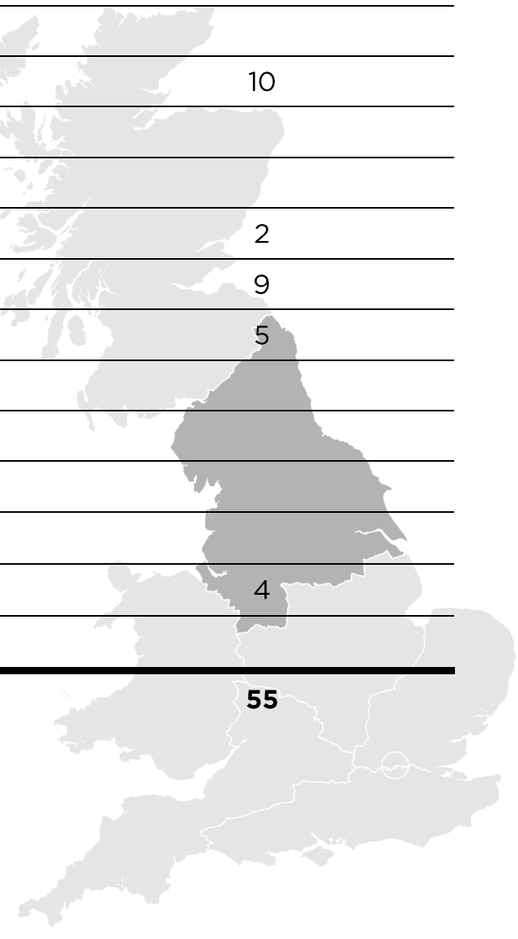
Resources in C Division (Total)

	Officers	Staff	PCSOs	Specials
24/7 Duty Inspectors	20			
ACT	20			
Business Support		18		
Career Break	3		1	1
CID Proactive	28	2		
CID Reactive	53	15		
Crime Management Centre		13		
Division Command Team	18	6		4
Dog Section	8			
Intelligence Bureau	5	26		
Justice Unit		35		
Metal Theft	7			
Operational Planning	4	23		
OSU	64	3		
PI Operations	4			
Secondments to non-BTP	3			
Suicide Prevention & Mental Health	1	3		
Midlands Total	182	9	18	37
Pennine Total	363	19	59	55
Wales Total	60	4	39	4
Western Total	89	4	18	12
C Division Total	**932**	**180**	**135**	**113**



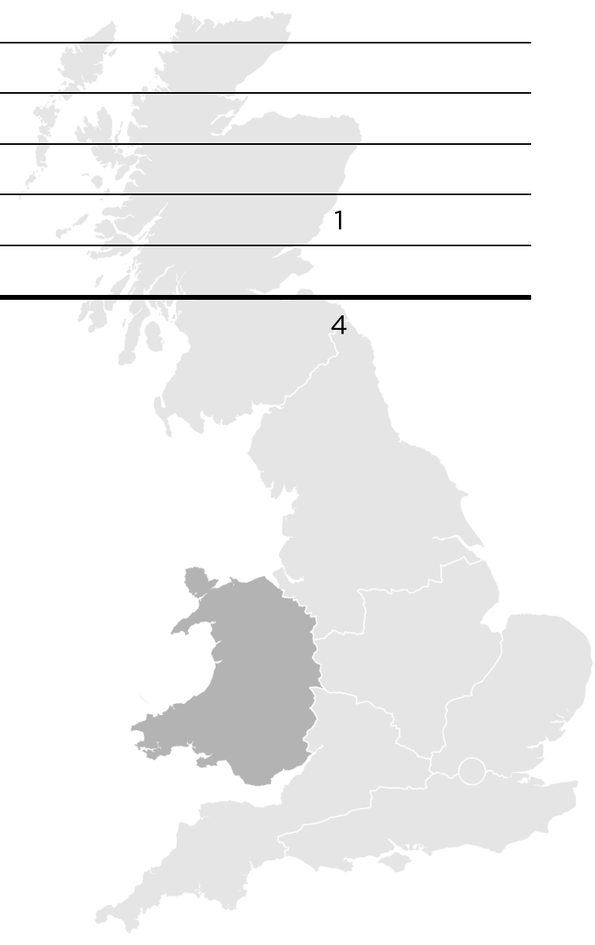
Resources in C Division (PENNINE)

	Officers	Staff	PCSOs	Specials
Carlisle	9	2		
Chester	4		2	
Crewe	18	1	2	1
Darlington / Middlesbrough	8	1		1
Doncaster	27	1		2
Hull	9	1		1
Lancaster	2		1	
Leeds	51	2		8
Liverpool	43	3		12
Liverpool NPT	4		5	
Manchester	44	2		10
Manchester NPT	34		15	
NPT	6		8	
Newcastle	28	1		2
Preston	24	2	3	9
Sheffield	12		2	5
Southport NPT	4		6	
Sunderland Metro Unit	7	1	1	
Wigan	9	1		
Wirral NPT	4		7	
York	13			4
York NPT	3	1	7	
Pennine Total	**363**	**19**	**59**	**55**



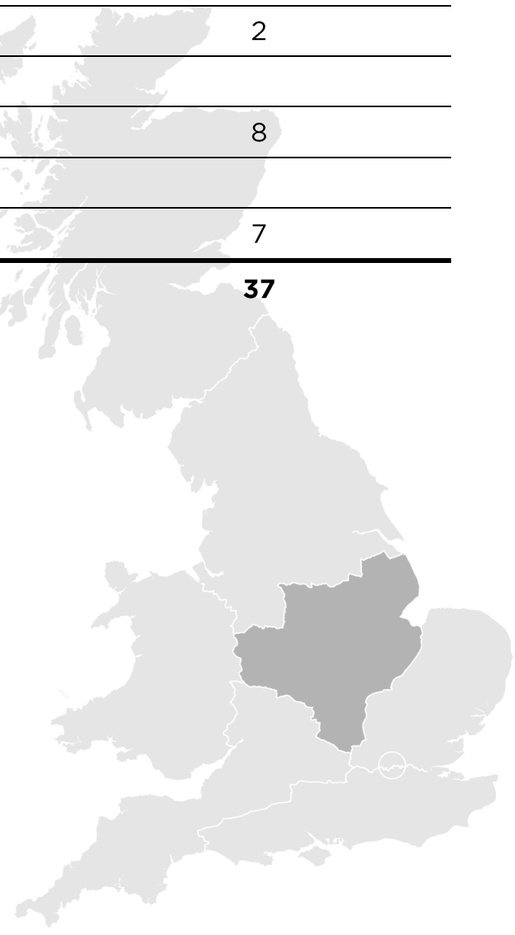
Resources in C Division (WALES)

	Officers	Staff	PCSOs	Specials
Bangor	5	1		
Bangor NPT	1		7	
Cardiff	1			
Cardiff Central (24/7)	25	1		3
Cardiff NPT	3		13	
Carmarthen	2			
Machynlleth	1			
Newport	1			
Pontypridd NPT	2		12	
Rhyl	4			
Shrewsbury	6	1		
Shrewsbury NPT			3	
Swansea	9	1		1
Swansea NPT			4	
Wales Total	60	4	39	4



Resources in C Division (MIDLANDS)

	Officers	Staff	PCSOs	Specials
Birmingham	2			
Birmingham New Street (24/7)	40	3		13
Birmingham NPT	6		8	
Coventry	11	1	2	2
East Midlands NPT	7			
Leicester	7	1		2
Lincoln	7	1		
Milton Keynes	19			2
Nottingham	27	1		1
Peterborough	19	1		2
Rugby	6			
Safer Travel	7		7	8
West Coast Mainline Response Unit	11			
Wolverhampton	13	1	1	7
Midlands Total	**182**	**9**	**18**	**37**



Resources in C Division (WESTERN)

	Officers	Staff	PCSOs	Specials
Bath NPT	2		7	
Bristol	2			
Bristol Temple Meads (24/7)	27	1		5
Exeter	9	1		1
Gloucester	6		1	2
Oxford	3		4	1
Plymouth	8	1		1
Reading	25	1	6	2
Swindon	4			
Truro	3			
Western Total	**89**	**4**	**18**	**12**

D Division

Policing Plan Targets 2015-16

Scotland

Reduce theft of passenger property by at least five per cent
Theft of passenger property is a major contributor to overall crime on the rail network and impacts on passenger confidence.

Reduce the number of violent offences at Edinburgh Waverley, Glasgow Central and Glasgow Queen Street stations
The reduction in violent offences is a key focus for BTP in order to keep passengers and staff safe. This target excludes on-train offences.

Develop Trespass/ Customer Satisfaction Problem Solving Plans (PSPs) to achieve a total satisfaction rate of at least 75 per cent
Work with partners at the top ten trespass spots to prevent and reduce levels of trespass and ensure total satisfaction via passenger surveys.

Develop key Disruption location/ Customer Satisfaction PSPs to achieve a total satisfaction rate of at least 75 per cent
Hotspot locations for disruption will be targeted in order to reduce delays and incidents that affect the running of the railway. This will generate joint working with industry partners and other stakeholders.

Develop Train Services/ Customer Satisfaction PSPs - to achieve a total satisfaction rate of at least 75 per cent
On train patrols during late trains is a key focus for passengers and railway staff. This target will encourage joint working with the industry to ensure that key train services receive bespoke problem solving plans.

To achieve a total satisfaction rate of at least 75 per cent for:

- **a PSP tackling disorder related to 'sub-crawls' and other organised events**
- **a PSP tackling disorder related to Rangers FC home fixtures at Ibrox Stadium**

Anti-social behaviour and disorder remain top concerns for the traveling public. This target will focus on key events that generate crimes and measure satisfaction in the plans to respond to incidents.

Work actively with the Association of Community Rail Partnerships (ACoRP) at a minimum of six locations where action plans are developing to improve confidence
Passenger safety and security is important to BTP and this target will provide a focus on the lowest confidence stations in Scotland. This will generate joint working with industry partners and other stakeholders.

To achieve a victim of crime satisfaction rate of at least 92 per cent
Victim care is a priority for Scotland and through the monthly Victims of Crime satisfaction survey the division will ensure that victims of crime receive a high level of service from BTP.

Resources in D Division (SCOTLAND)

	Officers	Staff	Specials
Aberdeen	4		
Business Support		5	
Central Operations	19		
CID	18		
Crime and Justice Unit		12	
Crime Dept. (Offender Management, DSU, CID Metal Team)	8		
Dalmuir	3		
Division Command Team	5	2	
Dog Section	2		
Dundee	3		**1**
Edinburgh	22		
Glasgow	26		
Glasgow Area NPTs	28	1	**10**
HQ Duty Inspectors	6		
Intelligence Bureau	1	13	
Inverness	5		
Kilwinning	10		**2**
Kirkcaldy	4		
Motherwell	7		**2**
Operational Planning		5	
Operational Support		7	
Paisley	3		
Perth	6		1
Probationers	6		
Secondments to non BTP	4		
Stirling	5		
Waverley NPT	16	1	7
D Division Total	**211**	**46**	**23**