

CORE BUSINESS (Making Best Use of Police Time) IMPROVEMENT PLAN

National Recommendations		SCT Portfolio Owner: Deputy Chief Constable							
Improvement Plan Owner: Chief Superintendent, Command Support									
Ref	Area for Improvement	Strategic Lead	Action Owner	Due Date	Initial Response	Latest Update	Date of Update	Complete Yes/No	RAG Status
pg 45 paragraph 3.8	Not later than 31 March 2015, the police service, through the national policing lead for crime prevention, should establish and implement a national preventive policing strategy and framework.	ACC B Division and Crime	Op Trafalgar Lead	31-Mar-15	8 Jan 2015 - Force Crime Reduction Manager position has been advertised, with interviews being scheduled for completion by 23 January 2015. Taking into account notice periods and vetting requirements, it is anticipated that the new Crime Reduction Manager will be in post by no later than the end of February. National preventative policing strategy has been agreed by Op Trafalgar Steering Group and is being implemented as part of the project. New model is a 4 tier structure, which includes every uniform Police Officer and PCSO receiving enhanced Crime Reduction and Problem Solving training to enable them to provide crime reduction advice and problem solve on patrol. Higher level issues will be escalated to the new forcewide Crime Reduction Department for action.		08-Jan-15		
pg 46 paragraph 3.16	Not later than 31 March 2015, all forces' planning documents should contain clear and specific provisions about the measures forces will take in relation to crime prevention, in accordance with the published national preventive policing strategy and framework and in discharge of chief constables' duties under section 8 of the Police Reform and Social Responsibility Act 2011 to have regard to the police and crime plans of their police and crime commissioners.	ACC B Division and Crime	Op Trafalgar Lead	31-Mar-15	8 Jan 2015 - Crime Reduction Standard Operating Procedure (SOP) is being re-drafted as part of project. This is due for completion by 31 March 2015. The Op Trafalgar team are in consultation with Crime Reduction in order to progress this recommendation.		08-Jan-15		
pg 54 paragraph 3.41	By 31 March 2015, every force that does not have an adequate, force-wide problem-solving database should develop and start making use of one, to record, monitor and manage its neighbourhood problem-solving cases.		Superintendent Territorial Policing	31-Mar-15	21 Nov 2014 - The force problem solving plan database has been in operation since 2012. Progress is tracked and monitored by FHQ Complementary Policing team, as well as by Division Complementary Policing leads.		21-Nov-14		
pg 54 paragraph 3.41	By 31 March 2015, all forces should ensure they are using their databases to track the progress and evaluate the success of actions taken in relation to each neighbourhood problem-solving case recorded on the database.	ACC B Division and Crime	Superintendent Territorial Policing / Op Trafalgar Lead	31-Mar-15	21 Nov 2014 - All problem solving plans are audited on a quarterly basis. The results of these audits are passed to the Superintendent level Complementary Policing leads for each Division. Outstanding problem solving plans are reviewed bi-annually by the FHQ Operations Complementary Policing lead. 8 Jan 2015 - As part of the review of Crime Reduction work is underway to move ownership of Problem Solving Plans (PSP) over to the new restructured Crime Reduction department. A co-ordinator is being recruited who will monitor PSPs via the ePSP system and ensure completion. Where a PSP requires higher levels of intervention, the ePSP will be owned by a Crime Reduction Advisor. ePSP's will also feature within the Level 1 and Level 2 Tasking process to track and measure success.		08-Jan-15		
pg 54 paragraph 3.41	By 31 March 2015, each force should ensure that it is able to disseminate information and share good practice from its database throughout the force, as well as to local authorities and other relevant organisations involved in community-based preventive policing or crime prevention.	ACC B Division and Crime	Superintendent Territorial Policing / Op Trafalgar Lead	31-Mar-15	21 Nov 2014 - All BTP officers have access to the problem solving database and can view detail and progress. At present BTP does not have the functionality to enable external partners to access the database. However all problem solving plans are shared with partners on a paper basis to ensure they are satisfied with policing activity. Plans are in place to enable partners to gain remote access to the problem solving plans system by March 2015. Update 23 Jan 2015 from Territorial Policing - it is unlikely that this will be in place by March 2015 as there are current issues with ePSP which Technology is dealing with. It is possible that ePSP will be moving to the Crime Reduction Team so no major changes will be implemented until Technology have fixed the problem and ownership of EPSP is confirmed. 8 Jan 2015 from Op Trafalgar - As part of the review of Crime Reduction work is underway to move ownership of Problem Solving Plans (PSP) over to the new restructured Crime Reduction department. A co-ordinator is being recruited who will monitor PSPs via the ePSP system and ensure completion. Where a PSP requires higher levels of intervention, the ePSP will be owned by a Crime Reduction Advisor. ePSP's will also feature within the Level 1 and Level 2 Tasking process to track and measure success.		08-Jan-15		
pg 55 paragraph 3.44	By 20 October 2014, the one force which has not already done so should adopt a sound force-level definition of a repeat victim of anti-social behaviour.		Superintendent Operations		21 Nov 2014 - Definitions of repeat and vulnerable victims have been established. These inform the response to victims by both officers on the ground as well as call handlers. Performance on response to call for service involving 'repeat' or 'vulnerable' victims of Anti-Social Behaviour is tracked and monitored. This is subject to scrutiny by the Contact Management Board, which is chaired at ACC level. This will be reviewed by FHQ Operations by March 2015.		21-Nov-14		
pg 55 paragraph 3.44	By 31 March 2015, all forces should ensure that their records clearly establish whether victims of crime and anti-social behaviour fall within the applicable definition of 'repeat victim', and that appropriate steps are taken to ensure that when repeat victims call the police, the force's call-handlers have the means to establish immediately that the caller is a repeat victim.	ACC B Division and Crime	Head of Contact Management / ISP Project	31-Mar-15	21 Nov 2014 from Supt Operations - Both the Command & Control and CRIME systems capture the status of victims as 'repeat' or 'vulnerable'. 26 Nov 2014 - This is currently being undertaken. Moving forward the Command & Control proforma will be mandatory for victim based opening codes. Operations is linking with Susan Yeomans-Jones in relation to the complementary Offender Management workstreams.		26-Nov-14		
pg 59 paragraph 3.60	Not later than 1 September 2015, all forces should provide and periodically refresh basic crime prevention training for officers and staff who come into contact with the public.	ACC B Division and Crime	Op Trafalgar Lead / Learning & Development	01-Sep-15	21 Nov 2014 from Superintendent Operations - All new recruits receive a 3.5 hour input on Crime Prevention training. As part of Op Trafalgar, all officers from PC to Inspector rank will receive a refresher on crime reduction principles. 8 Jan 2015 - As part of Op Trafalgar, all officers from PC to Inspector rank (and including PCSOs) are receiving a refresher on crime reduction principles and Problem Solving. The input lasts a full day and is delivered using Hydra Suite technology to enhance the learning by using scenarios to work through. The Op Trafalgar Team are liaising with the Head of L&D to establish whether periodic refresher training is being considered moving forward and within what timescale.		08-Jan-15		
pg 62 paragraph 3.68	By 31 March 2015, all forces should ensure that crime prevention or disruption activity carried out is systematically recorded and subsequently evaluated to determine the effectiveness of tactics being employed.	ACC B Division and Crime	Op Trafalgar Lead	31-Mar-15	21 Nov 2014 from Supt Operations - Op Trafalgar will closely monitor Crime Prevention activity and measure the effectiveness of deployed tactics. 8 Jan 2015 - All Crime Prevention activity forcewide will be logged in a central databased and managed by a Principal Crime Prevention Design Advisor (CPDA). KPIs will be assigned to the department and individuals from the team will be present at Level 1 and Level 2 Tasking to pick up any new work required. A central database will be created where all ePSPs will be logged and evaluated.		08-Jan-15		
pg 73 paragraph 4.43	Not later than 31 March 2015, those forces using a threat, harm and risk policy, that have not yet done so, should provide call-handlers with specific, sound and comprehensible criteria against which they can assess threat, harm and risk.		Superintendent Operations / Head of Contact Management	31-Mar-15	21 Nov 2014 from Supt Operations - Following the review of practices in light of the Pilkington case, all call handlers and control room operators have been given guidance on assessing whether victims are regarded as 'repeat' or 'vulnerable'. 23 Jan 2015 from Contact Handling Manager - this is achieved using the framework of the National Decision Making Model, together with scripted questions on Command and Control to assess the level of response required.		23-Jan-15		
pg 75 paragraph 4.49	Not later than 1 September 2015, all forces should work with the College of Policing to establish as mandatory professional standards, service-wide definitions of vulnerable persons and repeat victims.		Head of Contact Management	01-Sep-15	20 Jan 2015 - BTP has been in contact with the College of Policing in relation to all the actions that the College is leading on to request the key contacts and ensure that the force is included and aligned to the work being undertaken. No response has been received to date. 23 Jan 2015 - subject to agreement, BTP will adopt any national definition.		20-Jan-15		

pg 75 paragraph 4.49	Not later than 31 March 2015, all forces should ensure that call-handlers are following the correct procedures to identify callers as vulnerable or repeat victims.		Head of Contact Management	31-Mar-15	26 Nov 2014 - This is currently being undertaken. Moving forward the Command & Control proforma will be mandatory for victim based opening codes. Operations is linking with Susan Yeomans-Jones in relation to the complementary Offender Management workstreams. 23 Jan 2015 from Contact Handling Manager - Contact Handling is working closely with Operations and Criminal Justice in ensuring this process is robustly in place as soon as practicable. BTP has a proforma but compliance is poor 75% (was 55% in April so an improving trend) We do not have the means to establish immediately that the caller id a repeat victim, we have to ask them questions to ascertain this.	23-Jan-15		
pg 79 paragraph 4.65	Not later than 31 March 2015, all forces should have in place adequate systems and processes to enable the accurate recording and monitoring of the deployment and attendance of officers and staff in response to all crime and incidents reported to them.		Head of Contact Management	31-Mar-15	23 Jan 2015 - This is undertaken via Command & Control under the scrutiny of the daily Grip and Pace type meetings.	23-Jan-15		
pg 84 paragraph 4.76	Not later than 31 March 2015, all forces should ensure that they have the ability efficiently and promptly to differentiate in their records their attendance to specific crime types, such as between burglary dwellings and burglary of other buildings.		Force Crime Registrar	31-Mar-15	19 Nov 2014 - Through its CRIME system BTP is able to identify in all crime types, eg. cases the type of property involved.	19-Nov-14		
pg 85 paragraph 4.77	Not later than 31 March 2015, all forces should establish and operate adequate processes for checking whether attendance data are accurate, including dip-sampling records.		Head of Contact Management	31-Mar-15	23 Jan 2015 - This is undertaken prior to the daily Force and Local scrutiny meetings.	23-Jan-15		
pg 85 paragraph 4.78	By 1 September 2015, all forces should work with the College of Policing to carry out research to understand the relationship between the proportion of crimes attended and the corresponding detection rates and levels of victim satisfaction.		Head of Analysis & Performance	01-Sep-15	25 Nov 2014 - From January 2015, Analysis and Performance will be working with the College of Policing in relation to this. 20 Jan 2015 - BTP has been in contact with the College of Policing in relation to all the actions that the College is leading on to request the key contacts and ensure that the force is included and aligned to the work being undertaken. No response has been received to date.	20-Jan-15		
pg 87 paragraph 4.87	By 31 December 2014, all forces should ensure that PCSOs are not being used to respond to incidents and crimes beyond their role profiles, in respect of which they have no powers, or for which they have not received appropriate levels of training.		Ch Superintendent Operations	31-Dec-14	18 Nov 2014 - An email has been sent to all Divisional SPOCS who sit on the Complimentary policing board with regards to re-iterating the rules of engagement for PCSOs. This has been extended to the Force Control rooms as they will have a clear role to play in deploying PCSO assets	18-Nov-14		
pg 88 paragraph 4.89	By 31 December 2014, all forces should produce clear guidance for officers and staff on what kinds of crimes and incidents need to be dealt with immediately and are not appropriate for resolution by way of appointment.		Head of Contact Management	31-Dec-14	26 Nov 2014 - Adherence to this statement forms a cornerstone of all Contact Management staff training and is continually audited by both Police Office and Staff Supervisors. Refresher information will be sent to all staff prior to 31 December 2014. 23 Jan 2015 - Refresher training has been briefed to all Contact Management. This information is included in the departmental manual.	23-Jan-15		
pg 88 paragraph 4.89	By 31 December 2014, all forces should ensure that where crimes or incidents are being dealt with by appointment, these are, to the greatest extent reasonably practicable, made for the convenience of the victim(s); and that appointments are never used in cases requiring immediate attendance.		Head of Contact Management	31-Dec-14	26 Nov 2014 - Adherence to this statement forms a cornerstone of all Contact Management staff training and is continually audited by both Police Office and Staff Supervisors. Refresher information will be sent to all staff prior to 31 December 2014. 23 Jan 2015 - Refresher training has been briefed to all Contact Management. This information is included in the departmental manual.	23-Jan-15		
pg 90 paragraph 4.97	Not later than 30 September 2015, all forces should ensure their officers and staff involved in investigation of crime over the telephone in call-handling centres, crime management units and telephone investigation units have received appropriate investigative training.		Head of Crime	30-Sep-15	6 Jan 2015 - A project will be commenced to address crime recording, investigation, management process, training, audit policy and strategy.	06-Jan-15		
pg 91 paragraph 4.104	Not later than 31 March 2015, all forces should ensure that all crime reports have investigation plans that are being properly updated and supervised, whether these are for crimes that have been attended or those being resolved by desk-based investigation.		Head of Crime	31-Mar-15	6 Jan 2015 - BTP follows a Minimum Standards of Investigation. Crime reporting, recording and investigation is currently under review.	06-Jan-15		
pg 91 paragraph 4.104	By 31 March 2015, all forces should have in place and be operating adequate systems which ensure that all crime reports are appropriately investigated before being filed.		Head of Crime	31-Mar-15	6 Jan 2015 - BTP follows a Minimum Standards of Investigation. A project will be commenced to address crime recording, investigation, management process, training, audit policy and strategy.	06-Jan-15		
pg 95 paragraph 4.118	By 31 December 2014, those forces with ineffective Integrated Offender Management arrangements should conduct reviews of their shortcomings to establish the improvements which should be made. In each case, not later than 1 April 2015 the force should have drawn up an adequate improvement plan and made substantial progress in its implementation.	ACC B Division and Crime	Head of Offender Management	01-Apr-15	20 Jan 2015 - In July 2014 BTP undertook a feasibility study into Integrated Offender Management (IOM). Fieldwork for the study took place between July and September 2014 and the purpose was to identify how IOM could be incorporated into the BTP policing environment successfully. The study identified both effective practice and specific areas for development. During the feasibility study a Project Control Plan was written and a business case is currently being prepared for submission to ACC B Division and Crime. A successful IOM pilot is currently running on B Division, which will form the basis for a forcewide rollout of IOM. BTP's vision is to create teams of agile IOMs working digitally across the force. In response to the April 2015 improvement plan deadline, BTP has a project plan for the rollout of IOM and it is anticipated that IOM will be business as usual for BTP from June 2015.	20-Jan-15		
pg 96 paragraph 4.121	By 31 October 2014, all forces should ensure that they have adequate systems in place to record (a) the number of open unsolved crimes being investigated in relation to which there is a named suspect; (b) the number of people within their areas who have failed to answer police bail; and (c) the numbers of suspects about whom details have been circulated on the PNC.	ACC B Division and Crime	Head of Offender Management		20 Jan 2015 - a) BTP is currently developing the reporting process for monitoring crimes, for which there is a named suspect that has not been arrested. Any crime for which an individual has been arrested and reported for summons is circulated on a weekly basis to senior managers. The information is managed at both a monthly performance tactical meeting and the force strategic performance meeting. The delivery date for those individuals that have not been arrested is expected February 2015. b) BTP has a weekly forcewide report that names each individual that has failed to answer police bail. This is circulated to senior managers within the force to enable interventions to take place and the information is managed at both the monthly performance tactical meeting and the force strategic performance meeting. c) BTP is currently developing the reporting processes for suspects wanted for questioning and who have been circulated on PNC but not previously arrested for that offence. Delivery date is expected end February 2015.	20-Jan-15		
pg 98 paragraph 4.132	By 31 October 2014, all forces should ensure that effective monitoring procedures and systems are in place to enable police managers to track the progress being made with named suspects and ensure they are being pursued as quickly as possible.	ACC B Division and Crime	Head of Offender Management		20 Jan 2015 - BTP is currently refining their processes to enable regular reports to be produced that set out the schedule of enquiries undertaken to locate and proceed against suspects wanted for offences and identify the quality of those enquiries. This information will be managed at both the monthly performance tactical meeting and the force strategic performance meeting. Delivery date is expected end February 2015.	20-Jan-15		
pg 107 paragraph 4.159	All forces should work with the College of Policing to support its work to establish a full and sound understanding of the demand which the police service faces. Forces should understand what proportion of demand is generated internally and externally, and the amounts of time taken in the performance of different tasks. All forces should be in a position to respond to this work by 31 December 2015.		Head of SDD / Head of Analysis and Performance	31-Dec-15	20 Jan 2015 - BTP has been in contact with the College of Policing in relation to all the actions that the College is leading on to request the key contacts and ensure that the force is included and aligned to the work being undertaken. No response has been received to date.	20-Jan-15		
pg 107 paragraph 4.159	All forces should progress work to gain a better understanding of the demands they face locally, and be prepared to provide this to the College of Policing to establish good practice in this respect. All forces should inform HMIC of their progress on this matter through their annual force management statements.	ACC B Division and Crime	Op Trafalgar Lead		20 Jan 2015 - BTP has been in contact with the College of Policing in relation to all the actions that the College is leading on to request the key contacts and ensure that the force is included and aligned to the work being undertaken. No response has been received to date.	20-Jan-15		

pg 110 paragraph 4.170	By 31 March 2015, all forces should ensure they have the means to assess and better understand the workloads of their staff, and that officers and staff understand what is expected of them and how they will be assessed.		Head of People and Development	31-Mar-15	23 Jan 2015 - This is being addressed as part of the People Strategy and is aligned to the New Ways of Working. It will be managed through the Performance Management Project which will deliver a new performance management process and e-system with a 'go live' date of 1 April 2015. The system will allow objectives to be set at an individual and organisational level. Four blocks of objectives will be set organisationally which will ensure individual objectives are linked to BTP outcomes and priorities.		23-Jan-15		
pg 112 paragraph 4.179	All forces should work with the College of Policing to continue with its work to establish a full and sound understanding of the nature and extent of the workload and activities of the police service. All forces should be in a position to respond to this work by 31 December 2015.		Head of Transformation	31-Dec-15	20 Jan 2015 - BTP has been in contact with the College of Policing in relation to all the actions that the College is leading on to request the key contacts and ensure that the force is included and aligned to the work being undertaken. No response has been received to date.		20-Jan-15		
pg 115 paragraph 5.6	By 31 March 2015, those forces that have not already done so should conduct a review of the tasks currently being carried out by their police officers to establish which activities do not require warranted police powers and could be carried out by police staff.		Head of Transformation	31-Mar-15	20 Jan 2015 - BTP has been in contact with the College of Policing in relation to all the actions that the College is leading on to request the key contacts and ensure that the force is included and aligned to the work being undertaken. No response has been received to date.		20-Jan-15		
pg 118 paragraph 5.15	By 31 March 2015, those forces without a mental health triage programme should carry out analysis to assess whether adopting such a programme would be cost-effective and beneficial in their particular areas. Where the analysis indicates this would be positive, all forces should work with their local mental health trusts to introduce such a programme by 1 September 2015.		Head of Suicide Prevention and Mental Health	31-Mar-15	9 Jan 2015 - BTP has two street Triage schemes - one funded by the Department of Health (DoH) as part of the Government initiative servicing C Division and one funded separately by LUL and NHS England to cover B Division. An analysis of the Street Triage funded service in Birmingham has been completed and is for discussion at the next project board meeting on 30 January 2015. There is ongoing dialogue with the service host CCG and the rail industry regarding future funding opportunities, however the geography of coverage will make it difficult for just one CCG to look towards continued funding. BTP's analysis document identifies the CCG areas across England and Wales that are responsible for the most demand; this should help with establishing financial contribution. The B Division unit is subject to business as usual funding bids to LUL and NHSE.		09-Jan-15		
pg 119 paragraph 5.20	All forces should work with the College of Policing to progress its work into how mental health cases and ambulance provision can be better managed. All forces should be in a position to respond to this work by 31 December 2015.		Head of Suicide Prevention and Mental Health	31-Dec-15	9 Jan 2015 - BTP is fully connected with the College of Policing around this issue and is in the progress of signing all local Crisis Care Concordat declarations as an opportunity to take forward this work across our national jurisdiction.		09-Jan-15		
pg 125 paragraph 5.33	All forces should work with the College of Policing to progress the work it has taken over from the Reducing Bureaucracy Programme Board to establish opportunities where savings can be made. All forces should be in a position to respond to this work by 31 December 2015.		Head of Transformation	31-Dec-15	20 Jan 2015 - BTP has been in contact with the College of Policing in relation to all the actions that the College is leading on to request the key contacts and ensure that the force is included and aligned to the work being undertaken. No response has been received to date. 23 Jan 2015 - The ongoing Benefits review process will put the force in a position to respond to the College of Policing by the given deadline.		20-Jan-15		
pg 125 paragraph 5.33	By 31 March 2015, every force should introduce a local bureaucracy reduction programme with a plan for quantifiable efficiency savings.		Head of Transformation	31-Mar-15	23 Jan 2015 - the Benefits Review Challenge Panel has ownership and responsibility to ensure the Transformation projects deliver the promised reduction in bureaucracy.		23-Jan-15		
pg 125 paragraph 5.33	By 31 March 2015, all forces should begin monitoring how much officer and staff time has been freed up by the policies they have put in place to reduce bureaucracy, and establish how the force has used the extra time.		Head of Transformation	31-Mar-15	23 Jan 2015 - the Benefits Review Challenge Panel has ownership and responsibility to ensure the Transformation projects deliver the promised reduction in bureaucracy.		23-Jan-15		
pg 140 paragraph 5.87	By 1 September 2015, all forces should conduct a review into their use of video and telephone conferencing and ensure that it is being used wherever appropriate.		Infrastructure Manager, Technology	01-Sep-15	26 Nov 2014 - a review has been conducted by Corporate Services into the use of video and telephone conferencing. The Infrastructure Manager will review this and make recommendations. 20 Jan 2015 - the Infrastructure Manager is in receipt of the Corporate Services report which will be currently being reviewed and will be completed by end February 2015.		20-Jan-15		
pg 140 paragraph 5.87	By 1 September 2015, all forces should have in place, and thereafter implement to the greatest extent reasonably practicable, a sufficient and costed plan to progress the development of mobile technology which prioritises the requirements of frontline officers and staff, and to achieve the objectives of the National Policing Vision 2016.		Head of Transformation	01-Sep-15	23 Jan 2015 - the Head of Transformation is undertaking DAVE feasibility study, Mobile Solutions project, Chief Constable's commitment and BWV. All these are co-ordinated through the Information Portfolio Board to align to the New Ways of Working.		23-Jan-15		
pg 140 paragraph 5.87	By 31 March 2015, the police service should establish sound arrangements for its co-operation with the Association of Police and Crime Commissioners, the College of Policing and (to the extent necessary) the Home Office to establish a national police information strategy which facilitates the most efficient and economical steps to ensure the greatest practicable accessibility of information (including its transmission and receipt) by police officers and others in or concerned with the criminal justice system.		Head of Transformation / Head of Technology	31-Mar-15	20 Jan 2015 - BTP has been in contact with the College of Policing in relation to all the actions that the College is leading on to request the key contacts and ensure that the force is included and aligned to the work being undertaken. No response has been received to date.		20-Jan-15		
pg 140 paragraph 5.87	With immediate effect, all forces should ensure that all ICT systems which they acquire or upgrade should comply with the highest practicable standards of interoperability.		Head of Transformation / Head of Technology		27 Jan 2015 - At requirements definition stage for all new large scale IT systems under the MoSCoW prioritisation method (Must, Should, Could and Would Have) access to APIs and /or full visibility and access to underlying data will be categorised as Must. Accompanying documentation of services and data schemas should also be made available. In support of interoperability Open Standards and industry standard core underlying technologies will be categorised as Should have. Upgrades as defined by manufacturer will largely be to their specification and roadmap however where possible and appropriate we will encourage compliance.		27-Jan-15		
pg 143 paragraph 5.95	With immediate effect, all forces should review their ICT design and procurement arrangements and ensure that every appropriate opportunity for efficiency and economy in ICT design and procurement which is provided by centrally-provided or centrally-co-ordinated agencies is taken.		Head of Transformation / Head of Technology		26 Jan 2015 - IT procurement is carried out via the Crown Commercial Services frameworks in the first instance, a framework first policy is in operation, BTP unlike the Home Office Forces is classed as central government and this is the route we are advised to use. BTP also uses police frameworks for police specific related systems. BTP also looks for collaborative opportunities where possible / relevant with other Forces. BTP attend the National Police Procurement Executive where high level of importance / value procurement go through a gate process. BTP will input to this and take part in collaborative frameworks, BTP also adopt procurements carried out by the National Police College such as the current IBM i2 framework.		26-Jan-15		