

**STOP & SEARCH INSPECTION 2012 IMPROVEMENT PLAN**

SCT Portfolio Owner: ACC C Division and Operations

National Recommendations

Improvement Plan Owner: FHQ Operations

Ref	Area for Improvement	Action Owner	Due Date	Initial Response	Latest Update	Date of Update	Complete Yes/No	RAG Status
6	Chief Constables should ensure that relevant intelligence gleaned from stop and search encounters is gathered, promptly placed on their force intelligence systems, and analysed to assist the broader crime fighting effort.	Supt Operations / Director of Intelligence	30-Apr-14	<p>Section 60 powers will include a stop and search plan incorporating community engagement. All stops/searches are recorded on FIS. Stop and search forms must be inputted onto FIS within 24 hours of the search to allow BTP to publish timely data and to ensure relevant intelligence is captured.</p> <p>Further development of this area will be explored with AIBs with the intention of regular dip samples of FIS which will form an intelligence strategy. All searches are not currently being recorded on CRIME due to resource implications.</p> <p>Supt Conaghan will meet with the Director of Intelligence</p> <p>Update 17 March - This meeting has taken place. This meeting also discussed the need to analyse stop &amp; search data to help inform officers to use the power more effectively. This aspect will also be covered at the next meeting with the Dir of Intelligence.</p> <p>Update 23 April 2014 - A follow up meeting took place between Supt Conaghan and Det Supt Shrubsole. Emma Gilmore also attended. It was agreed that we will explore options for ensuring appropriate capture and use of data from stop search activity to inform priority policing. Insp Andy Smith will work with Emma and A and P to establish the means of mapping stop search data against crime activity. Meeting to be arranged by Andy Smith for early May</p> <p>Update 23 July 2014 - This work will be progressed as part of Operation Jupiter. Research &amp; Development is compiling comprehensive crime and stop and search data for 2013/14. The practitioners group confirmed that access to Home Office intelligence is inconsistent across the Force and better access would assist in providing officers with intelligence on individuals coming onto BTP jurisdiction in circumstances where information may assist in helping to establish grounds for search (for example a named individual thought to be in possession of a weapon). It is recommended that as part of the continuing review of stop and search that briefing and intelligence procedures/packages are also reviewed. In addition it is clear that many officers are not clear regarding what information would require an intelligence submission.</p>	<p>Update 22 October 2014 - Ongoing work in relation to this may be superseded by Op Trafalgar Project. Op Trafalgar is a project that will introduce Evidence Based Policing as the business as usual method of deployment for uniform resources in BTP. This in turn will be more intelligence led. FHQ Ops to discuss with Op Trafalgar Operational Lead, Superintendent Jason Bunyard and Director of Intelligence, T/Detective Superintendent Simon Taylor to ensure stop and search intelligence is fed into the Op Trafalgar intelligence cycle.</p> <p>Frontline training is now being rolled out (commencing with C division) and this training includes specific information regarding intelligence around stop and search activity.</p> <p>Update 12 December 2014 - Training is now being delivered to all frontline officers and PCSOs in the form of a half day continuation training package. This is face to face training and is in progress with C division. The training will be launched across B Division in the New year (after Op Trafalgar training); however, the scrutiny and monitoring process is effectively addressing the issues regarding the use of intelligence and recording on FIS.</p> <p>Update 19 January 2015 - B Division officers have yet to undertake a half day stop &amp; search continuation training due to Op Trafalgar training currently taking place. Training and guidance provided by C Division has been reinforcing the submission of stop &amp; search intelligence in a timely manner.</p>	19-Jan-15	NO	AMBER
7	Chief Constables should, in consultation with elected local policing bodies, ensure that they comply with the code of practice by explaining to the public the way stop and search powers are used in their areas and by making arrangements for stop and search records to be scrutinised by community representatives. This should be done in a way that involves those people who are stopped and searched, for example, young people.	Supt Operations	30-Apr-14	<p>Feedback in relation to the use of stop &amp; search by BTP is monitored and discussed with community representatives at the Stop, Account &amp; Search Strategy Group meetings where there are representatives from the following areas: National Independent Advisory Groups and Support Association for Minority Ethnic. Stakeholders such as Crown Prosecution Service, Youth Offending Team, and Social and Probation Services are also invited to provide feedback to BTP in this area. Engagement with different sections of the community promote partnership working and reflects the geographical remit and operational areas of BTP and the diversity of the travelling public, resulting in continued community knowledge and community intelligence. Stop, Account &amp; Search Strategy Group meetings take place on a quarterly basis and minutes of the meeting are published.</p> <p>Further to this LU officers engage with youth board representatives and give talks on a variety of policing issues including the police use of stop and search. The scope to widen this activity is currently being managed and reviewed centrally by TPSD.</p>	<p>BTP await publication of the stop &amp; search code of practice.</p> <p>Update 7 April - Central Ops will establish a new community stop and search consultation group. A target date for the first meeting to be hosted by central ops is June 2014. Insp Smith has contacted CI Gilmer to begin identifying participants. Planning meeting to be held week of 28th April</p> <p>Update 23 July 2014 - New community stop and search group scheduled for the 9 September 2014 and will be chaired by Supt Conaghan. A large number of community representatives have been invited to this meeting. This includes IAG representatives as well as individuals from stop and search scrutiny groups. Representatives of the BTPA will also be participating. The first meeting will include a workshop element to confirm the terms of reference for the group. PACE Code A highlights the requirement for Forces to allow scrutiny of stop and search activity. The purpose of the workshop will be to ensure the participants themselves are consulted from the outset in order to maximise the opportunities to improve public confidence.</p> <p>Update 03 November 2014. The first new look Stop and Search Community Consultation Group Meeting went ahead on 23 Sep 2014. The next meeting will be held on the 09 Dec 2014. Members of this group will be working closely with BTP in order to improve public confidence in stop and search. All aspects of BTP Stop and Search activity will be scrutinised by the group.</p> <p>Update 19 January 2015 - The next stop and search community consultation meeting is scheduled for late March 2015. As part of the ongoing scrutiny members of the group will be able to examine completed stop and search forms (personal details will be withheld)</p>	19-Jan-15	NO	GREEN
8	Chief Constables should ensure that those people who are dissatisfied with the way they are treated during stop and search encounters can report this to the force and have their views considered and, if they wish, make a formal complaint quickly and easily. This should include gathering information about dissatisfaction reported to other agencies.	Supt Operations	30-Apr-14	<p>TPSD Manual of Guidance for Stop &amp; Search details the process to be communicated to people who are dissatisfied with their encounters. The complaints procedure is located on BTP's public facing Internet site and internally complaints are dealt with via local resolution or an investigation by Professional Standards Department (PSD).</p> <p>BTP also use social media websites (Twitter), and IPCC to gather information and address any reported encounters where people are dissatisfied.</p> <p>Further to this options could be explored to conduct follow-up encounter calls with individuals who have been stop &amp; searched. This would be managed centrally by TPSD.</p> <p>Update 23 October 2013 - TPSD are producing a Stop &amp; Search leaflet that Officers will hand out to all Stop &amp; Account and Stop &amp; Search subjects. This has been designed with PSD and Media and provides unambiguous information to people about how they can complain if they are unhappy about any aspects of their 'encounter'. In addition the leaflet provides a link to an electronic Stop &amp; Search survey so people can easily provide feedback. The leaflet will be available in the English and Welsh languages. The leaflet will not be produced for Scotland as it relates primarily to PACE powers.</p> <p>Update 15 November 2013 - the Stop &amp; Search leaflet will no longer be introduced following consultation with the Stop &amp; Search Practitioners Group. As an alternative the newly designed Stop &amp; Search forms will provide a link to an electronic Stop &amp; Search survey so people can easily provide feedback in relation to their encounter.</p>	<p>Update 11 February 2014 - the newly designed stop &amp; search forms will be rolled out on the 1st April 2014. The forms will have a freepost address for individuals to provide feedback to the force in relation to their encounter. Further to this online surveys are being developed by media &amp; marketing will be available on BTP's public facing website by 1st April 2014</p> <p>Update 17 March - The new forms are currently being printed</p> <p>Update 7 April - The printers have advised that the new forms should be printed by 29th April. Central Ops will confirm the distribution process.</p> <p>Update 23 July 2014 - The new stop and search forms have now been distributed to all police posts and are now in general usage and part of BTP Business as usual. A small number of individuals (six) have completed the survey questionnaire but none have left their details. None have fully completed the survey. This may be due to the design of the form which will be reviewed. In addition the community consultation group will be requested to recommend more effective ways of facilitating feedback from stop and search subjects.</p> <p>Update 20 January 2015 - Survey responses are still very low and have been incomplete. This is now an action for the stop and search community consultation group. This element also links in with the BUSS 'community complaints trigger'; this aspect of the scheme went live on the 31st Dec 14. PSD to produce supporting guidance/SOP</p>	20-Jan-15	NO	GREEN

10	Chief Constables should work with their elected local policing bodies to find a way of better using technology to record relevant information about stop and search encounters, which complies with the law and reveals how effectively and fairly the power is being used.	Supt Operations	31-Mar-14	<p>TSPD are currently exploring opportunities to carryout alterations to PDAs to enable better supervision requirements if feasible.</p> <p>BTP are currently exploring options to adopt Greater Manchester Police Service Airwave initiative. Officers would record the grounds of the search over their radio to the control room. Ethnicity, object, power and outcome are recorded via text responses on the officers radio. A receipt is given to the person searched and any intelligence is written in PNB and entered onto FIS.</p>	<p>Update 23 October 2013 - BTP have also looked at alternative Airwaves solutions adopted by West Mercia Constabulary.</p> <p>Update 16 January 2014 - approx 300 PDA's are currently in use with another 200-250 new style being rolled out. All are supplied with printers. Standard procedures for faulting and repair exist through service desk arrangements. The future of PDA's is still under review and will be communicated once known</p> <p>Research into airwaves solution is continuing but early indications are that the cost may be prohibitive.</p> <p>Update 7 April 2014 - ACC Thomas has advised that funding is not available for the airwave solutions reviewed; this work can not therefore be progressed at the current time.</p> <p>23 July 2014 - The use of technology should still be explored and it is recommended that this is included in Operation Jupiter as an agenda item. Supt Horton is leading on a project to introduce technology across BTP. This is also linked into the integration programme. The technology would allow officers to use hand held devices for a comprehensive array of policing activities, including the completion of stop and search encounters. NB.This will be a fixed agenda item for Op Jupiter</p>	23-Jul-14	Yes	N/A
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