



Inspecting policing
in the public interest

PEEL

Police **E**ffectiveness **E**fficiency **L**egitimacy
Assessment

27 November 2014

PEEL:

- Public accountability is the price of the powers and funding the police receive to carry out their duties. The police should be beyond reproach. PEEL is designed to achieve this objective.
- An annual assessment of police forces and their contribution to policing
- It is based on a number of high-level questions about how well each force:
 - *Carries out its responsibilities including cutting crime, protecting the vulnerable, tackling anti-social behaviour, dealing with emergencies and other calls for service (effectiveness)*
 - *Provides value for money (efficiency)*
 - *Operates fairly, ethically and within the law (legitimacy)*

PEEL: 3 Pillars

- We refer to...
Effectiveness, **E**fficiency and **L**egitimacy as
‘The Pillars’
- Each Pillar has a number of high-level questions:
 - *Effectiveness has 6*
 - *Efficiency has 3*
 - *Legitimacy has 4*

PEEL: Answering the questions

- Evidence has been drawn from inspections carried out or reported on between Nov 2013 and Nov 2014
- The 2014 PEEL Assessment has been a transition from thematic inspections and the new criteria-based inspections
- These new inspections are designed to provide ‘graded judgments’.

PEEL: Answering the questions - sources

- Inspections using new PEEL methods
 - *Crime*
 - *Valuing the Police 4 (VtP4)*
- Inspections using other methods
 - *Domestic Abuse*
 - *Crime Data Integrity*
 - *Police Integrity and Corruption (PIC)*
 - *Strategic Policing Requirement (x18)*
 - *Custody (x5)*
- Inspections commissioned by PCCs



PEEL: Graded judgments

- There are four graded judgments:
 - *Outstanding*
 - *Good*
 - *Requires improvement*
 - *Inadequate*
- 6 questions will have graded judgments:
 - *Effectiveness: 3 questions answered by Crime Inspection*
 - *Efficiency: 3 questions answered by VtP4 Inspection*
 - *Legitimacy: 0*

PEEL: 3 Pillars- 13 Questions- 6 Judgments

Effectiveness

How effective is the force at reducing crime and preventing offending ?

How effective is the force at investigating offending?

How effective is the force at protecting those at greatest risk of harm?

How effective is the force at tackling anti-social behaviour?

How effective is the force at tackling serious, organised and complex crime?

How effective is the force at meeting its commitments under the Strategic Policing Requirement?

Efficiency

To what extent is the force efficient?

To what extent is the force taking steps to ensure a secure financial position for the short and long term?

To what extent has the force got an affordable way of providing policing?

Blue Questions- the answer will be drawn from the new PEEL inspections and will be given a graded judgment

Legitimacy

What are the public perceptions of the force?

To what extent does the force respond to calls for service appropriately?

To what extent does the force ensure that the workforce act with integrity?

To what extent are the data and information provided by the force of a high quality?

White Questions- the answer will be drawn from other inspections from the previous 12 months.

PEEL: Pillar assessments

Effectiveness

Efficiency

Legitimacy

- An assessment has been made of each pillar using the answers to the questions it includes
 - *Effectiveness has 6 questions (of which 3 will have a graded judgment)*
 - *Efficiency has 3 questions (of which 3 will have a graded judgment)*
 - *Legitimacy has 4 questions (of which 0 will have a graded judgment)*
- The Efficiency pillar was given graded judgment
 - *Since all 3 questions were given graded judgments.*

PEEL: HMI's force assessment

- For each force, an overall assessment has been made by an HMI
- HMIs used their professional judgment to balance the evidence and make both positive and negative comment
- The assessment is at a point in time.

Publication of the 1st PEEL Assessment

- On 27 November 2014, HMIC published:
 - *43 force PEEL assessments on its website*
 - *43 crime inspection reports*
 - *43 integrity and corruption inspection reports*
 - *a report of Her Majesty's Chief Inspector of Constabulary's national assessment of **policing** .*

- Learning from this 1st PEEL assessment and our consultation with the public will help to shape the design of future PEEL assessments.



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<https://www.justiceinspectorates.gov.uk>

PEEL Force Assessments in Numbers [under embargo until 09:30 26 Nov 2014]

- 43 forces in England and Wales have been given graded judgments against **Efficiency** with 5 forces getting 'outstanding', 35, getting 'good' and 3 getting 'requires improvement'
 - *Outstanding (Avon and Somerset, Lancs, Norfolk, Staffordshire, West Mids)*
 - *Requires improvement (Beds, Gwent, Notts)*
- 3 questions which make up the evidence for the **Effectiveness** category are also graded.
 - *39 forces are 'good' at preventing crime and reducing offending, 1 force is 'outstanding' (Norfolk) and three forces 'require improvement' (Gwent, Beds, Humberside)*
 - *24 forces graded as 'good' at investigating crime, 18 require improvement, 1 is outstanding (Durham)*
 - *37 forces are 'good' at tackling anti-social behaviour, 4 are 'outstanding' (Northumbria, Durham, Staffordshire, South Wales) and 2 forces 'require improvement' (Gwent & Cleveland).*
- No graded judgments in **Legitimacy** this year. We have however provided an assessment with:
 - *22 forces judged to be acting to achieve fairness and legitimacy in **most** of the practices we examined this year (e.g Cheshire, Lincolnshire, Derbyshire, Durham)*
 - *17 forces judged to be acting to achieve fairness and legitimacy in **some** of the practices we examined this year*
 - *4 forces deemed to be acting to achieve fairness and legitimacy in a **limited number** of the practices we examined this year (Avon and Somerset, Gwent, South Yorkshire, Warwickshire)*

Conclusions - National Assessment

- **Victims are not always central to police thinking and services.** While there have been improvements, there is more to do in relation to victim contact and support. **Ensure the public are at the centre of everything the police do.**
- **Forces need to move from surviving budget reductions to thriving to achieve value for money in all that they do.** The police service is likely to be smaller in the future; to be smaller and perform better requires sustained effort and commitment from the leadership of the police. **A shift from cost to value.**
- **Police capabilities have fallen behind and need urgent improvement.** Cyber crime and cyber-enabled crime is the reality of crime now. **A need to build capabilities now for the future.**
- **The leadership will need to adapt to enable the police to meet the challenges they face:** improving capabilities; meeting the needs of victims; and becoming ever more efficient and effective. **Invest in leadership.**



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