



Report to: Finance Committee
Agenda item: 9
Date: 18 October 2013
Subject: Force Projects Update
Sponsor: Interim Director of Corporate Resources
For: Information

1. PURPOSE OF PAPER

- 1.1 The purpose of this paper is to update Finance Committee on the progress of Capital and Revenue projects approved by the British Transport Police Authority (BTPA) and governed by Service Improvement Board (SIB).
- 1.2 In addition to BTPA approved projects this report provides exception information on the remainder of the BTP Portfolio.

2. BTPA APPROVED PROJECTS

2.1 Portfolio Summary

2.1.1 SIB currently monitors a total Portfolio of 15 Force wide projects. Of this Portfolio, nine projects have an overall GREEN status, one project has AMBER status and one project has RED status. Of the remaining four projects, three are on hold pending Portfolio reorganisation, and one has reached End of Project status and has completed a review.

2.1.2 Good progress has been observed on a number of projects including:

- Force Restructure Project
- Quantum Back up Replacement
- Finance and Corporate Services Review
- Collaboration Project; and
- Force Control Room London Relocation

2.1.3 These projects have good project controls, experienced project managers and active senior sponsorship and will be completed to time, budget and scope.



2.1.4 Two projects from the Portfolio have been approved by Finance Committee and Police Authority. These are Disaster Recovery Phase 2 and CCTV Phase 3 and a more detailed update on these projects is included in the following section of the report.

2.2 Disaster Recovery Phase 2

2.2.1 There has been positive progress across all work streams of the project. Key activities have taken place in the following areas:

- CJX – all physical aspects complete - COMPLETE
- Quantum back up system – work stream complete - COMPLETE
- FIS – options in final review - IN PROGRESS
- POINTS – awaiting new hardware to build system - IN PROGRESS
- PNC – hardware built - COMPLETE
- Exchange – work stream de-scoped - DESCOPE
- Voice systems – fully connected, awaiting anti-virus - COMPLETE
- ORIGIN – DR in place and synchronising over network - COMPLETE
- HOLMES – server built at FHQ, data synchronisation - IN PROGRESS

2.2.2 Project controls in terms of Business Case, Project Board, Financial Control and Project Plan are in GREEN status. Risk and issues remain in AMBER status.

2.2.3 There is a risk around the addition of FIS, POINTS and HOLMES to the DR environment. BTP is heavily dependent on external suppliers for these systems to provide information and support for the applications.

2.2.4 There is an issue being realised from the delay in the delivery of the Server and Storage Expansion project. POINTS server space is required before Northgate engineers can complete additional work and begin testing.



2.2.5 The management of these risks/issues by the Project Board continues to minimise their impact and it is forecast that all remaining works will be complete by the end of the financial year.

2.2.6 As at the end of Period 6, £92,740 of Capital and £1,497 of Revenue had been committed.

2.3 CCTV Phase 3

2.3.1 A new BTP Programme Manager has been recruited into post and as a result all Programme documentation is being reviewed and is expected to be re-baselined for 1 October. This will provide BTP with fuller visibility of the project and continue to track progress.

2.3.2 The new Programme team is due to provide information into a number of scopes to assure the design solutions and final commissioning is aligned to wider BTP requirements eg the Digital Evidence Repository and the National Network Development scopes.

2.3.3 Work will progress in a few weeks to try and secure CP5 funding from Network Rail to support phases 4-8. Discussions have taken place with NWR's Business Analysts, however a benefits realisation exercise is required to ensure the benefits support both BTP's and NWR's requirements.

2.3.4 NWR has agreed to fund a Forward Facing CCTV proof of concept for integrating Arriva Cross Country FFCCTV into BTP's IPSC system. Funding arrangements are progressing for £100K.

2.3.5 Some risks have been identified with the timing of the clarification of a number of scopes to be undertaken by the Programme Team.

2.3.6 As at the end of Period 6, £1,639,642 external funding has been committed against the Foundation scope and £998,025 against the Priority scope.



3. PORTFOLIO EXCEPTIONS

3.1 Appendix A shows the Portfolio Dashboard that was presented to SIB on 2 October 2013. Budget and Forecast columns refer to whole life project costs. Budget costs are those agreed for initial funding at time of submission of the original Business Case and Forecast costs are revised during the life of the project.

3.2 One project was reported to SIB as having a RED status and therefore being in exception - Server and Storage Expansion (installation of additional server and storage capacity at FHQ).

3.2.1 Server and Storage Expansion Project

Delivery of the Server and Storage projects is considered RED due to the work involved to complete the procurement of the hardware. The third tender process has now been completed and the orders placed with the successful tender supplier. It is envisaged that a 6 week lead time for delivery will be experienced. There will be a two week build time. Expected completion date is the middle of November 2013.

3.2.2 The Server and Storage Expansion Project has a number of Portfolio dependencies that are waiting for the project to deliver including:

- Force Restructure Project
- Finance and Corporate Services Review
- Intranet Redevelopment
- Disaster Recovery 2

3.2.3 Each of these dependent projects is waiting for new IT infrastructure to be made available so that key systems changes can take place. However, the timescales for the delivery of the Server and Storage Expansion Project are currently within tolerance so that there will be manageable impact on the dependent projects.

4. RECOMMENDATION

4.1 That Finance Committee note the update on progress of Force projects provided in this report.

PROJECT	OVERALL	BUSINESS CASE	PROJECT DEFINITION	PROJECT BOARD	FINANCIAL CONTROL	RISKS AND ISSUES	PROJECT PLAN	COMMS PLAN	RESOURCES	BTP PORTFOLIO DASHBOARD										
										RISK / ISSUES	IMPACT	CAPITAL			REVENUE			EXTERNAL FUNDING		
												BUDGET	YTD COMMITTED	FORECAST	BUDGET	YTD COMMITTED	FORECAST	BUDGET	YTD COMMITTED	FORECAST
Force Restructure Project	G	G	G	G	G	G	G	G	G	Legal action with Northgate	Delays to changes to Crime, JAS and other critical system	£0	£0	£0	£450,000	£115,902	£450,000	£0	£0	£0
Virtualisation										Project on hold		£500,000	£420,084	£500,000	£0	£0	£0	£0	£0	£0
Disaster Recovery Phase 2	A	G	G	G	G	G	G	G	G	Project reliant on third party suppliers	Cost and time implications	£108,386	£92,740	£108,386	£15,200	£1,497	£15,200	£0	£0	£0
Quantum Backup	G	G	G	G	G	G	G	G	G	Current backup solution runs out of space	Would need to implement emergency interim backups	£404,974		£404,974	£99,667		£99,667	£0	£0	£0
Server Storage Expansion	R	G	G		G	R	R		G	No Risks/Issues at Present		£403,000	£0	£403,000	£50,400	£0	£50,400	£0	£0	£0
e-Case	R	G	G	G	G	G	A	G	R	Project on Hold	Unknown delivery timescale	£45,540	£0	£45,540	£34,306	£0	£34,306	£0	£0	£0
e-Custody	R	G	G	G	G	G	A	G	R	Project on Hold	Unknown delivery timescale	£18,242	£0	£18,424	£29,980	£0	£29,980	£0	£0	£0
HR Restructure	G	G	A	G	G	G	G	A	A	Service failures lead to poor perception of New HR Structure	Implementation of new structure	£270,000	£279,656	£279,656	£652,531	£440,569	£652,531	£0	£0	£0
Finance and CS Review	G	G	G	G	G	G	G	G	G	Transition of new team around year end	Potential impact on service delivery	£0	£0	£0	£185,000	£29,749	£185,000	£0	£0	£0
CCTV: HUB: Phase 3 (F)	G	G	G	G	G	A	G	G	G	Delivery of SCC Resources	Ongoing delays in Project	£0	£0	£0	£0	£0	£0	£1,806,000	£1,632,688	£1,806,000
CCTV: HUB Phase 3 (P)	G	G	G	G	G	A	G	G	G	Delivery of SCC Resources	Ongoing delays in Project	£0	£0	£0	£0	£0	£0	£998,025	£998,025	£998,025
Collaboration	G	G	G	G	G	G	G	G	G	No Risks/Issues at present		£0	£0	£0	£99,071	£15,328	£99,071	£0	£0	£0
Operation Vale	G	G	G	G	G	G	G	G	A	Resourcing of Vetting work stream	Delays in processing of forms	£0	£0	£0	£456,345	£0	£456,645	£0	£0	£0
Digital & Social Media	G	G	G	G	G	G	G	G	G	Project on hold	Awaiting outcome of work stream brainstorm	£23,000	£4,650	£23,000	£100,000	£0	£100,000	£0	£0	£0
FCRL Relocation	G	G	G	G	G	G	G	G	G	No Risks/Issues at present		£0	£0	£0	£0	£0	£0	£1,000,000	£923,352	£939,740
Project Gatekeeper 2	G	G	G	G	A	G	G	G	G	Limited engagement from BTP with the NWR/Corrillion Project	Reputational damage to BTP	£0	£0	£0	£0	£0	£0	£0	£0	£0
BUDGET TOTALS											£1,773,142	£797,130	£1,782,980	£2,172,500	£603,045	£2,172,800	£3,804,025	£3,554,065	£3,743,765	

Please note: Grey rows denote projects on hold or in End of Project Review status