



Report to: Finance Committee
Agenda item: 6
Date: 22 November 2013
Subject: Force Projects Update
Sponsor: Interim Director of Corporate Resources
For: Information

1. PURPOSE OF PAPER

1.1 The purpose of this paper is to update Finance Committee on the progress of Capital and Revenue Projects approved by the British Transport Police Authority (BTPA) and governed by Service Improvement Board (SIB).

2. BACKGROUND

2.1 During 2012/13 a number of projects were approved by BTPA and status updates continue to be reported to Finance Committee.

2.2 In addition to BTPA approved projects this report provides exception information on the remainder of the BTP Portfolio.

3. BTPA APPROVED PROJECTS

3.1 Portfolio Summary

3.1.1 As of 30 October 2013, SIB currently monitors a total Portfolio of 15 Force wide projects. Of this Portfolio, nine projects have an overall GREEN status, one project has AMBER status and one project has RED status. Of the remaining four projects, three are on hold pending Portfolio reorganisation, and one project is a new addition to the Portfolio.

3.1.2 Good progress continues to be observed on a number of projects including:

- Force Restructure Project
- Finance and Corporate Services Review
- Collaboration Project; and
- Force Control Room London Relocation

3.1.3 These projects have good project controls, experienced project managers and active senior sponsorship and will be completed to time, budget and scope.

3.1.3 Two projects from the Portfolio have been approved by Finance Committee and Police Authority. These are Disaster Recovery Phase 2 and CCTV Phase 3 and a more detailed update on these projects is included in the following section of the report.

3.2 Disaster Recovery Phase 2

3.2.1 There has been positive progress across all work streams of the project. Key activities have taken place in the following areas:

- CJX – work stream complete - COMPLETE
- Quantum back up system – work stream complete - COMPLETE
- FIS – replication in testing - IN PROGRESS
- POINTS – awaiting new hardware and supplier to build system - IN PROGRESS
- PNC – work stream complete - COMPLETE
- Exchange – work stream de-scoped - DESCOPED
- Voice systems – work stream complete - COMPLETE
- ORIGIN – work stream complete - COMPLETE
- HOLMES – work stream complete - COMPLETE

3.2.4 Project controls in terms of Business Case, Project Board, Financial Control, Risks, Issues and Project Plan are in GREEN status.

3.2.5 There is a risk around the addition of POINTS to the DR environment. BTP was dependent on Northgate as the external supplier for this system to provide information and support for the applications. The management of this issue by the Project Board continues to minimise its impact and it is forecast that all remaining works will be complete by the end of the financial year.

3.2.6 As at the end of Period 7, £92,740 of Capital and £1,497 of Revenue had been committed.

3.3 CCTV Phase 3

3.3.1 Project documentation has been reviewed and was successfully re-baselined on 2 October. The BTP Programme team now has full visibility of the project and can track progress, changes, risks, issues and actions. Change control will be used to track any changes from the baseline.

3.3.2 BTP ICT is inputting into a number of scopes to ensure design solutions and final commissioning is aligned with corporate requirements: including CCTV Storage Repository and National Network Development.

3.3.3 Some risks have been identified with the timing of the clarification of a number of scopes to be undertaken by the Programme Team.

3.3.4 As at the end of Period 7, £1,971,332 external funding has been committed against the Foundation scope and £1,197,630 against the Priority scope.

4. PORTFOLIO EXCEPTIONS

4.1 Appendix A shows the Portfolio Dashboard that was presented at the last SIB meeting held on 30 October 2013. Budget and Forecast columns refer to whole life project costs. Budget costs are those agreed for initial funding at time of submission of the original Business Case and Forecast costs are revised during the life of the project.

4.2 One project was reported to SIB on 30 October as having a RED status and therefore being in exception:

- Server and Storage Expansion – installation of additional server and storage capacity at FHQ

4.2.1 Server and Storage Expansion Project

Following the exception reporting of the Server and Storage Expansion Project to SIB meeting on 30 October, the delivery, installation and configuration of the servers and storage has now taken place.



4.3 Business Delivery Risk

More detailed dependency planning has been carried out by the Server and Storage Expansion Project team who have identified the following projects needing the additional server and storage capacity to be provisioned:

- SharePoint Stabilisation (affects e-Tasking, e-Briefing and PSP System)
- Business Objects Environment Stabilisation
- Load balancing work (redeploying some systems from the current infrastructure to improve performance)
- Project in a Box PPM Tool (needs a new server)
- Pegasus upgrade (needs a new server)
- Virtual Service Desk (needs a new server)
- Disaster Recovery 2 Points implementation (needs to be virtualised)

4.3.1 All on going activity regarding server provision for downstream projects will be managed via the individual project work streams. The End of Project Report will be submitted to SIB for 27 November meeting.



PROJECT	OVERALL	BUSINESS CASE	PROJECT DEFINITION	PROJECT BOARD	FINANCIAL CONTROL	RISKS AND ISSUES	PROJECT PLAN	COMMS PLAN	RESOURCES	BTP PORTFOLIO DASHBOARD										
										RISK / ISSUES	IMPACT	CAPITAL			REVENUE			EXTERNAL FUNDING		
												BUDGET	YTD COMMITTED	FORECAST	BUDGET	YTD COMMITTED	FORECAST	BUDGET	YTD COMMITTED	FORECAST
Force Restructure Project	G	G	G	G	G	G	G	G	G	Legal action with Northgate	Delays to changes to Crime, JAS and other critical system	£0	£0	£0	£450,000	£209,056	£450,000	£0	£0	£0
Virtualisation										Project on hold		£500,000	£420,084	£500,000	£0	£0	£0	£0	£0	£0
Disaster Recovery Phase 2	A	G	G	G	G	G	G	G	G	Project reliant on third party suppliers	Cost and time implications	£108,386	£92,740	£108,386	£15,200	£1,497	£15,200	£0	£0	£0
Server Storage Expansion	R	G	G		G	R	R		G	No Risks/Issues at Present		£403,000	£289,635	£403,000	£50,400	£33,751	£50,400	£0	£0	£0
Quantum Backup	G	G	G	G	G	G	A	G	G	Current backup solution runs out of space	Would need to implement emergency interim backups	£404,974	£0	£404,974	£0		£0	£0	£0	£0
Intranet Replacement & Governance	N	G	G	G	G	G	G	A	G	Lack of in house resource	Timescales and budget	£65,400	£0	£65,400	£96,900	£0	£96,900	£0	£0	£0
e-Case	H	G	G	G	G	G	A	G	A	Project on Hold	Unknown delivery timescale	£45,540	£0	£45,540	£34,306	£0	£34,306	£0	£0	£0
e-Custody	H	G	G	G	G	G	A	G	G	Project on Hold	Unknown delivery timescale	£18,242	£0	£18,424	£29,980	£0	£29,980	£0	£0	£0
HR Restructure	G	G	A	G	G	G	G	A	G	Service failures lead to poor perception of New HR Structure	Implementation of new structure	£270,000	£284,858	£284,585	£652,531	£503,304	£652,531	£0	£0	£0
Finance and CS Review	G	G	G	G	G	G	G	G	G	Transition of new team around year end	Potential impact on service delivery	£0	£0	£0	£185,000	£44,533	£185,000	£0	£0	£0
CCTV: HUB: Phase 3 (F)	G	G	G	G	G	G	G	G	A	Delivery of SCC Resources	Ongoing delays in Project	£0	£0	£0	£0	£0	£0	£2,167,200	£1,917,332	£2,167,200
CCTV: HUB Phase 3 (P)	G	G	G	G	G	G	G	G	A	Delivery of SCC Resources	Ongoing delays in Project	£0	£0	£0	£0	£0	£0	£1,197,630	£1,197,630	£1,197,630
Collaboration	G	G	G	G	G	G	G	G	G	No Risks/Issues at present		£0	£0	£0	£99,071	£21,835	£73,450	£0	£0	£0
Operation Vale	G	G	G	G	G	G	G	G	A	Resourcing of Vetting work stream	Delays in processing of forms	£0	£0	£0	£456,345	£8,800	£456,645	£0	£0	£0
Digital & Social Media	H	G	G	G	G	G	G	G	G	Project on hold	Awaiting outcome of work stream brainstorm	£23,000	£4,650	£23,000	£100,000	£0	£100,000	£0	£0	£0
FCRL Relocation	G	G	G	G	G	G	G	G	G	No Risks/Issues at present		£0	£0	£0	£0	£0	£0	£1,000,000	£925,151	£946
Project Gatekeeper 2	G	G	G	G	A	G	G	G	G	Limited engagement from BTP with the NWR/Corrillion Project	Reputational damage to BTP	£0	£0	£0	£0	£0	£0	£0	£0	£0
BUDGET TOTALS												£1,838,542	£1,091,967	£1,853,309	£2,169,733	£822,776	£2,144,412	£4,364,830	£4,040,113	£3,365,776

Please note: Grey rows denote projects on hold or in End of Project Review status.