

**2013-14 POLICING PLAN: NATIONAL TARGETS**

 Updated to: **16 Mar 2014**
**Targets N1, N3 & N4 updated to:** 16 Mar 2014 (Last month to: 09 Feb 2014 )  
**Other Targets are updated to:** 28 Feb 2014 (Last month to: 31 Jan 2014 )

**Key:**  
GREEN Achieving target  
AMBER Failing target by < 5%  
RED Failing target by ≥ 5%

|  | London North | London South | London Undergr'd | North Eastern | North Western | Scottish | Wales & Western | FHQ | BTP Total | Interim B Div'n | Interim C Div'n |
|--|--------------|--------------|------------------|---------------|---------------|----------|-----------------|-----|-----------|-----------------|-----------------|
|--|--------------|--------------|------------------|---------------|---------------|----------|-----------------|-----|-----------|-----------------|-----------------|

**Number of National Targets being achieved**

|                         |   |   |   |   |   |   |   |   |   |   |   |
|-------------------------|---|---|---|---|---|---|---|---|---|---|---|
| No. of National Targets | 7 | 7 | 6 | 7 | 7 | 7 | 7 | 2 | 9 | 7 | 7 |
| No. being achieved now  | 5 | 3 | 4 | 5 | 5 | 4 | 4 | 2 | 6 | 5 | 4 |
| No. last month          | 5 | 2 | 4 | 5 | 5 | 4 | 4 | 1 | 6 | 5 | 4 |

**Number of Local Targets being achieved**

|                         |   |   |   |   |   |   |   |  |    |    |    |
|-------------------------|---|---|---|---|---|---|---|--|----|----|----|
| No. of National Targets | 7 | 6 | 6 | 5 | 6 | 6 | 6 |  | 42 | 19 | 17 |
| No. being achieved now  | 7 | 4 | 5 | 4 | 5 | 4 | 2 |  | 31 | 16 | 11 |
| No. last month          | 7 | 4 | 5 | 3 | 4 | 4 | 2 |  | 29 | 16 | 9  |

**N1 Reduce police related NWR lost minutes**

|                        |         |         |         |         |        |         |           |         |         |
|------------------------|---------|---------|---------|---------|--------|---------|-----------|---------|---------|
| YTD Performance        | 300,406 | 297,205 | 163,667 | 104,557 | 58,722 | 259,604 | 1,184,160 | 597,611 | 527,827 |
| YTD Linear Target      | 247,775 | 281,940 | 177,485 | 108,432 | 40,488 | 233,751 | 1,089,871 | 529,715 | 519,668 |
| Last month performance | 262,568 | 269,398 | 149,924 | 95,117  | 54,138 | 229,778 | 1,060,922 | 531,966 | 474,818 |
| Last month target      | 222,997 | 253,746 | 159,737 | 97,589  | 36,440 | 210,376 | 980,885   | 476,743 | 467,702 |
| Better / worse than LM | ↓       | ↑       | ↑       | ↑       | ↑      | ↓       | ↓         | ↓       | ↓       |
| Same period last year  | 259,661 | 298,739 | 187,679 | 113,954 | 41,720 | 243,646 | 1,145,398 | 558,400 | 545,278 |

**N2 Average clearance time for non-suspicious and unexplained fatalities to be less than 90 minutes**

|                            |    |    |    |    |    |    |    |    |    |    |
|----------------------------|----|----|----|----|----|----|----|----|----|----|
| YTD Performance            | 76 | 70 | 58 | 74 | 76 | 87 | 85 | 75 | 71 | 79 |
| YTD Linear Target          | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| Last month performance     | 73 | 69 | 58 | 73 | 77 | 87 | 84 | 74 | 69 | 79 |
| Last month target          | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| Better / worse than LM     | ↓  | ↓  | ↑  | ↓  | ↑  | ↑  | ↓  | ↓  | ↓  | ↓  |
| Last year (non-suspicious) | 77 | 73 | 62 | 83 | 67 | 87 | 86 | 76 | 73 | 80 |

**N3 Reduce the number of recorded notifiable offences (excluding police generated)**

|                        |        |        |        |       |       |       |       |        |        |        |
|------------------------|--------|--------|--------|-------|-------|-------|-------|--------|--------|--------|
| YTD Performance        | 10,105 | 11,046 | 9,583  | 4,108 | 3,637 | 1,519 | 4,754 | 44,752 | 30,734 | 12,499 |
| YTD Linear Target      | 10,106 | 11,053 | 11,319 | 4,055 | 3,712 | 1,480 | 4,857 | 46,582 | 32,478 | 12,624 |
| Last month performance | 9,168  | 9,952  | 8,569  | 3,690 | 3,251 | 1,372 | 4,312 | 40,314 | 27,689 | 11,253 |
| Last month target      | 9,096  | 9,948  | 10,188 | 3,649 | 3,341 | 1,332 | 4,372 | 41,926 | 29,232 | 11,362 |
| Better / worse than LM | ↑      | ↑      | ↓      | ↓     | ↓     | ↑     | ↑     | ↑      | ↑      | ↑      |
| Same period last year  | 10,480 | 11,434 | 11,639 | 4,183 | 3,776 | 1,505 | 5,012 | 48,029 | 33,553 | 12,971 |

**N4 Maintain the notifiable crime detection rate**

|                        |     |     |     |     |     |     |     |     |     |     |
|------------------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| YTD Performance        | 30% | 32% | 28% | 42% | 46% | 42% | 33% | 33% | 30% | 40% |
| YTD Linear Target      | 27% | 32% | 23% | 39% | 47% | 40% | 32% | 31% | 27% | 39% |
| Last month performance | 30% | 31% | 28% | 42% | 46% | 41% | 33% | 33% | 30% | 40% |
| Last month target      | 27% | 32% | 23% | 39% | 47% | 40% | 32% | 31% | 27% | 39% |
| Better / worse than LM | ↑   | ↑   | ↓   | ↑   | ↑   | ↑   | ↑   | ↑   | ↑   | ↑   |
| Same period last year  | 27% | 32% | 23% | 40% | 47% | 40% | 32% | 31% | 27% | 39% |

**N5 Spend 58% of budget on Frontline resources (reported quarterly)**

|                         |     |     |
|-------------------------|-----|-----|
| YTD Performance         | 58% | 58% |
| YTD Linear Target       | 58% | 58% |
| Previous Quarter        | 58% | 58% |
| Previous Quarter target | 58% | 58% |

## 2013-14 POLICING PLAN: NATIONAL TARGETS (continued)

Target N9 is updated to: 16 Mar 2014 (Last month to: 09 Feb 2014 )  
 Other targets updated to: 28 Feb 2014 (Last month to: 31 Jan 2014 )

Key:  
**GREEN** Achieving target  
**AMBER** Failing target by < 5%  
**RED** Failing target by ≥ 5%

|  | London North | London South | London Undergr'd | North Eastern | North Western | Scottish | Wales & Western | FHQ     | BTP Total | Interim B Div'n | Interim C Div'n |
|--|--------------|--------------|------------------|---------------|---------------|----------|-----------------|---------|-----------|-----------------|-----------------|
| <b>N6 Overall sickness to be less than 7.3 days per employee</b>                                 |              |              |                  |               |               |          |                 |         |           |                 |                 |
| YTD Performance  | 6.13         | 7.56         | 5.29             | 7.97          | 6.53          | 10.13    | 7.14            | 6.69    | 6.75      | 6.12            | 7.21            |
| YTD Linear Target  | 6.69         | 6.69         | 6.69             | 6.69          | 6.69          | 6.69     | 6.69            | 6.69    | 6.69      | 6.69            | 6.69            |
| Last month performance   | 5.49         | 6.76         | 4.83             | 7.06          | 5.94          | 8.79     | 6.82            | 6.26    | 6.15      | 5.52            | 6.62            |
| Last month target  | 6.08         | 6.08         | 6.08             | 6.08          | 6.08          | 6.08     | 6.08            | 6.08    | 6.08      | 6.08            | 6.08            |
| Better / worse than LM   | ↓            | ↓            | ↑                | ↓             | ↑             | ↓        | ↑               | ↑       | ↑         | ↓               | ↑               |
| Same period last year  | 6.90         | 5.84         | 5.70             | 5.83          | 8.52          | 9.71     | 6.68            | 7.24    | 6.79      | 6.09            | 6.98            |
| <b>N6a Police officer sickness to be less than 7.3 days per officer</b>                          |              |              |                  |               |               |          |                 |         |           |                 |                 |
| YTD Performance  | 4.85         | 5.74         | 4.41             | 9.61          | 8.07          | 11.37    | 6.22            | 4.62    | 6.23      | 4.90            | 8.00            |
| YTD Linear Target  | 6.69         | 6.69         | 6.69             | 6.69          | 6.69          | 6.69     | 6.69            | 6.69    | 6.69      | 6.69            | 6.69            |
| Last month performance   | 4.24         | 5.10         | 4.06             | 8.61          | 7.36          | 9.78     | 5.95            | 4.27    | 5.61      | 4.39            | 7.33            |
| Last month target  | 6.08         | 6.08         | 6.08             | 6.08          | 6.08          | 6.08     | 6.08            | 6.08    | 6.08      | 6.08            | 6.08            |
| Better / worse than LM   | ↓            | ↓            | ↑                | ↓             | ↑             | ↓        | ↑               | ↑       | ↓         | ↓               | ↑               |
| Same period last year  | 6.83         | 4.74         | 5.44             | 6.38          | 8.10          | 11.47    | 7.90            | 3.30    | 6.32      | 5.66            | 7.44            |
| <b>N6b PCSO sickness to be less than 7.3 days per PCSO</b>                                       |              |              |                  |               |               |          |                 |         |           |                 |                 |
| YTD Performance  | 12.00        | 11.64        | 6.39             | 0.89          | 3.94          |          | 9.58            |         | 8.76      | 9.73            | 6.55            |
| YTD Linear Target  | 6.69         | 6.69         | 6.69             | 6.69          | 6.69          |          | 6.69            |         | 6.69      | 6.69            | 6.69            |
| Last month performance   | 11.28        | 10.21        | 6.02             | 0.77          | 3.61          |          | 9.02            |         | 8.11      | 8.97            | 6.12            |
| Last month target  | 6.08         | 6.08         | 6.08             | 6.08          | 6.08          |          | 6.08            |         | 6.08      | 6.08            | 6.08            |
| Better / worse than LM   | ↑            | ↓            | ↑                | ↓             | ↑             |          | ↑               |         | ↑         | ↑               | ↑               |
| Same period last year  | 9.49         | 14.38        | 5.17             | 9.19          | 13.18         |          | 6.82            |         | 8.62      | 8.51            | 8.89            |
| <b>N6c Police staff sickness to be less than 7.3 days per staff employee</b>                     |              |              |                  |               |               |          |                 |         |           |                 |                 |
| YTD Performance  | 5.88         | 13.92        | 7.58             | 3.15          | 1.57          | 4.53     | 8.35            | 7.50    | 7.27      | 8.58            | 4.49            |
| YTD Linear Target  | 6.69         | 6.69         | 6.69             | 6.69          | 6.69          | 6.69     | 6.69            | 6.69    | 6.69      | 6.69            | 6.69            |
| Last month performance   | 5.22         | 12.75        | 6.66             | 2.47          | 1.37          | 4.29     | 8.07            | 7.05    | 6.71      | 7.67            | 4.10            |
| Last month target  | 6.08         | 6.08         | 6.08             | 6.08          | 6.08          | 6.08     | 6.08            | 6.08    | 6.08      | 6.08            | 6.08            |
| Better / worse than LM   | ↓            | ↑            | ↓                | ↓             | ↓             | ↑        | ↑               | ↑       | ↑         | ↓               | ↑               |
| Same period last year  | 4.62         | 6.77         | 6.75             | 3.11          | 8.11          | 1.43     | 2.24            | 8.99    | 7.30      | 6.24            | 4.29            |
| <b>N7 % of TDR employees working full hours within four weeks</b>                                |              |              |                  |               |               |          |                 |         |           |                 |                 |
| <b>Note: N7 is a target at national level only. The Area breakdown is shown for information.</b> |              |              |                  |               |               |          |                 |         |           |                 |                 |
| YTD Performance  | 100%         | 90%          | 97%              | 100%          | 100%          | 89%      | 100%            | 100%    | 96%       | 94%             | 100%            |
| YTD Linear Target  |              |              |                  |               |               |          |                 |         | 90%       |                 |                 |
| Last month performance   | 85%          | 89%          | 97%              | 86%           | 100%          | 91%      | 88%             | 100%    | 93%       | 91%             | 93%             |
| Last month target  |              |              |                  |               |               |          |                 |         | 90%       |                 |                 |
| Better / worse than LM   | ↑            | ↑            | ←                | ↑             | ←             | ↓        | ↑               | ←       | ↑         | ↑               | ↑               |
| Same period last year  | n.a.         | n.a.         | n.a.             | n.a.          | n.a.          | n.a.     | n.a.            | n.a.    | n.a.      | n.a.            | n.a.            |
| <b>N8 Increase the hours worked by NPT and Response Teams between 7pm and 3am</b>                |              |              |                  |               |               |          |                 |         |           |                 |                 |
| YTD Performance  | 171,640      | 137,130      | 243,022          | 99,757        | 112,858       | 82,247   | 114,955         | 961,609 | 929,959   | 551,792         | 327,570         |
| YTD Linear Target  | 157,904      | 127,206      | 248,662          | 99,567        | 107,415       | 79,417   | 109,788         |         |           | 533,772         | 316,770         |
| Last month performance   | 156,591      | 124,728      | 223,282          | 91,253        | 102,825       | 74,234   | 103,930         | 876,843 | 851,998   | 504,601         | 298,008         |
| Last month target  | 144,666      | 116,542      | 227,816          | 91,220        | 98,410        | 72,760   | 100,584         |         |           | 489,024         | 290,214         |
| Better / worse than LM   | ↑            | ↑            | ↓                | ↑             | ↑             | ↑        | ↑               | ↑       | ↑         | ↑               | ↑               |
| Same period last year  | 157,014      | 127,532      | 249,133          | 99,043        | 100,529       | 79,220   | 109,072         | 921,541 |           | 533,678         | 308,643         |
| <b>N9 Improve the detection rate for notifiable public order offences</b>                        |              |              |                  |               |               |          |                 |         |           |                 |                 |
| YTD Performance  | 59%          | 46%          | 47%              | 76%           | 66%           | 87%      | 65%             | 57%     | 59%       | 51%             | 69%             |
| YTD Linear Target  | 59%          | 54%          | 47%              | 72%           | 69%           | 84%      | 69%             | 59%     | 59%       | 53%             | 70%             |
| Last month performance   | 59%          | 47%          | 47%              | 76%           | 66%           | 85%      | 64%             | 57%     | 57%       | 51%             | 69%             |
| Last month target  | 59%          | 54%          | 47%              | 72%           | 69%           | 84%      | 69%             | 59%     | 59%       | 53%             | 70%             |
| Better / worse than LM   | ↓            | ↓            | ↓                | ↑             | ↓             | ↑        | ↑               | ↓       | ↓         | ↓               | ↑               |
| Same period last year  | 56%          | 51%          | 46%              | 72%           | 67%           | 81%      | 65%             | 57%     | 57%       | 51%             | 68%             |

## 2013-14 POLICING PLAN: LOCAL TARGETS, LONDON AREAS

Targets LN3-5, LS1-5, LU1-3 & LU5 are updated to: 16 Mar 2014 (Last month: 09 Feb 2014 )  
 Other Local, London Area Targets are updated to: 28 Feb 2014 (Last month: 31 Jan 2014 )

Key:

|       |
|-------|
| GREEN |
| AMBER |
| RED   |

Achieving target  
 Failing target by < 5%  
 Failing target by ≥ 5%

| London North           | 4 track fatalities, partial re-opening | Visibility ops, 7pm - 3am | Reduce staff assaults | Reduce ToPP by 5% | Rail staff abuse detection rate | Escorted football trains | Banning orders, % of no. charged |
|------------------------|--|---------------------------|-----------------------|-------------------|---------------------------------|--------------------------|----------------------------------|
|                        | LN1                                    | LN2                       | LN3                   | LN4               | LN5                             | LN6                      | LN7                              |
| YTD Performance        | 37                                     | 239                       | 560                   | 2,947             | 67%                             | 271                      | 100%                             |
| YTD Linear Target      | 45                                     | 110                       | 571                   | 3,104             | 65%                             | 139                      | 80%                              |
| Last month performance | 37                                     | 235                       | 505                   | 2,703             | 65%                             | 239                      | 85%                              |
| Last month target      | 45                                     | 100                       | 514                   | 2,794             | 65%                             | 127                      | 80%                              |
| Better / worse than LM | ↑                                      | ↓                         | ↑                     | ↑                 | ↑                               | ↑                        | ↑                                |
| Same period last year  | 41                                     | n.a.                      | 571                   | 3,243             | 62%                             | 130                      | n.a.                             |

| London South           | Cycle crime detection rate | Staff assaults detection rate | Reduce ToPP by 5% | Graffiti detection rate | Level crossing detections | 4 track fatalities, partial re-opening |
|------------------------|----------------------------|-------------------------------|-------------------|-------------------------|---------------------------|--|
|                        | LS1                        | LS2                           | LS3               | LS4                     | LS5                       | LS6                                    |
| YTD Performance        | 23%                        | 52%                           | 2,679             | 16%                     | 1,868                     | 19                                     |
| YTD Linear Target      | 25%                        | 52%                           | 2,762             | 25%                     | 1,345                     | 50                                     |
| Last month performance | 21%                        | 53%                           | 2,415             | 18%                     | 1,616                     | 19                                     |
| Last month target      | 25%                        | 52%                           | 2,486             | 25%                     | 1,210                     | 50                                     |
| Better / worse than LM | ↑                          | ↓                             | ↑                 | ↓                       | ↑                         | ↑                                      |
| Same period last year  | 24%                        | 49%                           | 2,885             | 13%                     | 1,129                     | n.a.                                   |

| London Underground     | Reduce ToPP by 15% | Sexual assault detections | Reduce staff assaults | Reduce lost customer hours | Racially aggravated detections | DLR joint operations |
|------------------------|--------------------|---------------------------|-----------------------|----------------------------|--------------------------------|----------------------|
|                        | LU1                | LU2                       | LU3                   | LU4                        | LU5                            | LU6                  |
| YTD Performance        | 4,891              | 83                        | 468                   | 1,320,944                  | 273                            | 93                   |
| YTD Linear Target      | 5,935              | 78                        | 474                   | 1,108,009                  | 256                            | 82                   |
| Last month performance | 4,415              | 80                        | 413                   | 1,258,469                  | 240                            | 85                   |
| Last month target      | 5,342              | 70                        | 427                   | 1,015,122                  | 231                            | 75                   |
| Better / worse than LM | ↑                  | ↓                         | ↓                     | ↑                          | ↑                              | ↑                    |
| Same period last year  | 6,955              | 67                        | 484                   | n.a.                       | 218                            | n.a.                 |

## 2013-14 POLICING PLAN: LOCAL TARGETS, NON-LONDON AREAS

Targets NE1-4, NW1-3, NW5-6, SC1-2, SC5, WW1-5 updated to: **16 Mar 2014** (Last month: **09 Feb 2014** )  
 Other Local, non-London Area Targets are updated to: **28 Feb 2014** (Last month: **31 Jan 2014** )

Key:

|              |                                  |
|--------------|----------------------------------|
| <b>GREEN</b> | <b>Achieving target</b>          |
| <b>AMBER</b> | <b>Failing target by &lt; 5%</b> |
| <b>RED</b>   | <b>Failing target by ≥ 5%</b>    |

| North Eastern          | Violence and staff assaults | Football-related offences: det. rate | Reduce ToPP by 5% | Cable & trespass lost minutes | Joint ops for ASB & public disorder |
|------------------------|-----------------------------|--------------------------------------|-------------------|-------------------------------|-------------------------------------|
|                        | NE1                         | NE2                                  | NE3               | NE4                           | NE5                                 |
| YTD Performance        | <b>642</b>                  | <b>80%</b>                           | <b>955</b>        | <b>79,829</b>                 | <b>17</b>                           |
| YTD Linear Target      | <b>584</b>                  | <b>73%</b>                           | <b>962</b>        | <b>80,681</b>                 | <b>11</b>                           |
| Last month performance | <b>569</b>                  | 85%                                  | 849               | <b>72,682</b>                 | 15                                  |
| Last month target      | 525                         | 73%                                  | 866               | 72,613                        | 10                                  |
| Better / worse than LM | ↓                           | ↓                                    | ↓                 | ↑                             | ↑                                   |
| Same period last year  | 619                         | 71%                                  | 1,000             | 86,311                        | n.a.                                |

| North Western          | Lost Minutes on 6 selected routes | Reduce staff assaults | Reduce ToPP by 5% | Joint Ops for alcohol related ASB | Football related Detection rate | Violent offences |
|------------------------|-----------------------------------|-----------------------|-------------------|-----------------------------------|---------------------------------|------------------|
|                        | NW1                               | NW2                   | NW3               | NW4                               | NW5                             | NW6              |
| YTD Performance        | <b>15,616</b>                     | <b>212</b>            | <b>803</b>        | <b>12</b>                         | <b>85%</b>                      | <b>115</b>       |
| YTD Linear Target      | <b>23,304</b>                     | <b>234</b>            | <b>746</b>        | <b>11</b>                         | <b>83%</b>                      | <b>116</b>       |
| Last month performance | 12,260                            | 194                   | <b>738</b>        | 12                                | 86%                             | <b>106</b>       |
| Last month target      | 22,828                            | 210                   | 671               | 10                                | 83%                             | 104              |
| Better / worse than LM | ↓                                 | ↑                     | ↑                 | ←                                 | ↓                               | ↑                |
| Same period last year  | n.a.                              | 236                   | 757               | n.a.                              | 79%                             | 114              |

|                         | YTD target breakdown | YTD Perf.     | Last month    |
|-------------------------|----------------------|---------------|---------------|
| Edgehill to Huyton      | 1,632                | <b>1,085</b>  | 1,085         |
| Euxton to Wigan         | 3,349                | <b>1,399</b>  | 1,399         |
| Stoke to Stone          | 5,246                | <b>2,377</b>  | 2,377         |
| Hunts Cross to Widnes   | 5,574                | <b>1,269</b>  | 1,269         |
| Stockport to Slade Lane | 4,985                | <b>6,690</b>  | 6,667         |
| Salford Cres to Bolton  | 2,518                | <b>2,796</b>  | 2,796         |
| <b>NW Totals</b>        | <b>23,304</b>        | <b>15,616</b> | <b>12,260</b> |

| Scottish               | ASB offenders detected 3pm-1am | Lost minutes on 6 key routes | Officers' sickness | Convert non-staff costs to frontline * | Level crossing detections | Quality of Service |
|------------------------|--------------------------------|------------------------------|--------------------|--|---------------------------|--------------------|
|                        | SC1                            | SC2                          | SC3                | SC4                                    | SC5                       | SC6                |
| YTD Performance        | <b>778</b>                     | <b>5,785</b>                 | <b>11.37</b>       | <b>12%</b>                             | <b>320</b>                | <b>92%</b>         |
| YTD Linear Target      | <b>761</b>                     | <b>4,228</b>                 | <b>6.23</b>        | <b>8%</b>                              | <b>262</b>                | <b>90%</b>         |
| Last month performance | 701                            | <b>5,646</b>                 | <b>9.78</b>        | <b>14%</b>                             | 282                       | 92%                |
| Last month target      | 685                            | 3,801                        | 5.61               | <b>5%</b>                              | 236                       | 90%                |
| Better / worse than LM | ↓                              | ↑                            | ↓                  | ↓                                      | ↑                         | ↑                  |
| Same period last year  | 749                            | 4,316                        | 9.47               | n.a.                                   | 214                       | 95%                |

|                             | YTD target breakdown | YTD Perf.    | Last month   | Last Year    |
|-----------------------------|----------------------|--------------|--------------|--------------|
| Hyndland/Hyndland loop      | 35                   | <b>255</b>   | 244          | 36           |
| Newton - Rutherglen E.      | 164                  | <b>253</b>   | 250          | 171          |
| Glasgow Central             | 629                  | <b>1,241</b> | 1,220        | 626          |
| Edinburgh                   | 335                  | <b>747</b>   | 689          | 332          |
| Shields - Paisley Gil'r St. | 931                  | <b>1,989</b> | 1,989        | 933          |
| Edinburgh, Haymarket        | 2,134                | <b>1,300</b> | 1,254        | 2,218        |
| <b>SC Totals</b>            | <b>4,228</b>         | <b>5,785</b> | <b>5,646</b> | <b>4,316</b> |

\* measured quarterly: "YTD Performance" is to Q3; "Last month" figures are for Q2.

| Wales & Western        | Aggression towards staff offences | ASB offenders detected | Football offenders detected | Reduce ToPP by 5% | Staff assault det. rate, Welsh Sector | Delayed trains, Welsh Sector |
|------------------------|-----------------------------------|------------------------|-----------------------------|-------------------|---------------------------------------|------------------------------|
|                        | WW1                               | WW2                    | WW3                         | WW4               | WW5                                   | WW6                          |
| YTD Performance        | <b>601</b>                        | <b>1,098</b>           | <b>87</b>                   | <b>1,242</b>      | <b>51%</b>                            | <b>1,256</b>                 |
| YTD Linear Target      | <b>686</b>                        | <b>1,356</b>           | <b>114</b>                  | <b>1,232</b>      | <b>65%</b>                            | <b>1,494</b>                 |
| Last month performance | 555                               | <b>973</b>             | <b>70</b>                   | <b>1,138</b>      | <b>47%</b>                            | 1,037                        |
| Last month target      | 618                               | 1,222                  | 103                         | 1,109             | 65%                                   | 1,345                        |
| Better / worse than LM | ↑                                 | ↑                      | ↑                           | ↑                 | ↑                                     | ↓                            |
| Same period last year  | 688                               | 1,260                  | 99                          | 1,291             | 64%                                   | 1,528                        |