



Report to: **Audit & Risk Assurance Committee**
Agenda item: **11.1**
Date: **30 May 2014**
Subject: **HMIC Inspection Update**
Sponsor: **T/Deputy Chief Constable**
For: **Information**

1. PURPOSE OF PAPER

1.1 To provide the Audit & Risk Assurance Committee with an update in relation to Her Majesty's Inspectorate of Constabulary (HMIC) activity.

2. BTP INSPECTION STATUS UPDATE

2.1 Stop and Search

2.1.1 The newly designed stop and search forms have been distributed to Divisions. The stop and search forms include details of BTP's internet address where individuals can complete an online survey to provide feedback to the Force in relation to their encounter. The online survey is now live on the site and those individuals searched by BTP officers will be directed to the online survey via the new forms.

2.1.2 FHQ Operations has developed and launched a comprehensive 'one stop shop' intranet page on stop and search. This pulls together all relevant guidance, forms, and key messages which provides a useful resource for frontline officers, supervisors, and management.

2.1.3 A number of significant improvements have been made in relation to trend analysis of the stop and search data pack, including the development of proportionality ratios, in addition to benchmarking data, and more detailed breakdowns of key data. Work is ongoing in relation to identifying best practices associated with intelligence-led stop and searches. Opportunities for improving the strategic use of stop and search data to direct policing operations towards priority crime issues are being explored.

2.1.4 Full details in relation to progress against the Improvement Plan can be found at Appendix A. It should be noted that HMIC will undertake a re-visit of stop and search during 2014/15.

2.2 Inspection of Police Custody Suites

2.2.1 BTP was inspected during week commencing 17 March 2014. Due to the unique nature of BTP custody facilities the Force was provided with advance notice of the inspection to aid the process. Inspections of custody suites are usually unannounced. The draft report for factual accuracy checking is expected at the end of May 2014.

2.2.2 Inspectors used detailed criteria named '*Expectations*' to assess numerous aspects of the detention, treatment and conditions of those in police custody. These are informed by, and referenced against, the Police and Criminal Evidence Act (PACE) Codes (1984), College of Policing guidance on Authorised Professional Practice for Detention and Custody and international human rights. The *Expectations* are grouped under four key inspection areas: Strategy; Treatment and conditions; Individual rights; and Healthcare. Each has a set of indicators which provide evidence to help judge whether it has been achieved.

2.3 Making Better Use of Police Time

2.3.1 The inspection took place during week commencing 7 April 2014, with reality testing taking place at FCC / FCRB on 4 April 2014. Additional reality testing also took place in Manchester at the Divisional Intelligence Bureau and Neighbourhood Policing Team. The inspectors also visited the Victoria Hub. The draft report for factual accuracy checking is expected to be received in early June.

2.4 Crime Data Integrity

2.4.1 BTP has been made aware of HMIC's forthcoming crime data integrity inspection. HMIC has informally advised that BTP could be inspected in August 2014 if commissioned.

2.4.2 It should be noted that HMIC have recently issued an interim report of the inspection of crime data integrity in police forces in England & Wales. The emerging findings from this

report are the same themes identified in the recent internal audits carried out by the Crime Auditors. BTP has now put measures in place to implement the required improvements.

3. Miscellaneous Inspection Activity

3.1 BTP has a new HMIC Liaison Officer; quarterly meetings have been arranged for BTP / BTPA to discuss HMIC inspection activity. BTP has further been advised of the following proposed inspections that the Force could potentially be involved in:

- VtP4 – at present BTP has not been included in this as VtP3 was only finalised recently.
- Police Integrity and Corruption – this will look at the anti-corruption capability of forces, including Professional Standards Departments and will include the capability of forces to gather regular intelligence on corruption matters. If BTP wanted to be included this could take place in August 2014.
- PEEL (Police efficiency, effectiveness and legitimacy) Assessments – the aim of the PEEL assessments are to improve effective democratic accountability; to inspect in a way that leads to a genuine improvement in policing services; to assist in identifying problems at an early stage and reduce the risk of failure.

3.2. Further to the above, following discussions at FEB the Chief Officer Group identified that BTP could potentially also be included in the Cyber Crime Inspection. The Cyber Crime Inspection will look at how well police forces understand the nature and scale of the new threat; whether plans are in place to tackle it and how effectively forces are tackling it through prevention and detection of crime.

3. **MISCELLANEOUS REPORTS PUBLISHED BY HMIC**

3.1 Audit & Compliance monitor all national reports published by HMIC. Where BTP have not been involved in the relevant area of inspection these reports are disseminated to appropriate departments internally in order to ascertain BTP's current position, risk implications, and impact. Action Plans are put in place locally with recommendations reviewed and monitored at Force level via ICB and/or submitted to Audit & Risk Assurance Committee for informational purposes. It should be noted that since the last Committee



meeting there have been two relevant policing reports published by HMIC that require action by BTP as noted in the below table.

4. RECOMMENDATION

- 4.1 Members to note the update provided in this paper.

Summary of Reports -The below table summaries the reports published by HMIC since the last Audit & Risk Assurance Committee.

Report Title	Summary	BTP Position	Report recommendations to be progressed by BTP
Policing in austerity: Rising to the challenge – Compendium	This compendium brings together interesting, practical examples of how forces are approaching the budget reductions. Many of the examples include more innovative practices such as transforming call handling procedures, collaboration between forces and the implementation of new technologies.	Circulated and reviewed by Strategic Development Department, Business Change	N/A
Everyone's business: Improving the police response to domestic abuse	Police response to domestic violence and abuse. The report found that, while most forces and police and crime commissioners have said that domestic abuse is a priority for their areas, this isn't being translated into an operational reality. HMIC is concerned to find that, despite the progress made in this area over the last decade, not all police leaders are ensuring that domestic abuse is a priority in their forces – it is often a poor relation to other policing activity.	<p>Circulated and reviewed by Major Crime. Incidents of domestic abuse on BTP jurisdiction are rarely the first instance experienced by the victim. For that reason it is clearly established that BTP are not the primary force to manage domestic abuse issues on behalf of the victims and the ongoing risks to them.</p> <p>BTP has a process where all incidents of domestic abuse and all relevant information and intelligence, is passed to the HO force where the victim(s) reside. This ensures the HO force is in a position to effectively manage all and any ongoing issues and that the best protection is afforded to the victim(s)</p> <p>However in line with the report findings a suitable and proportionate BTP action plan will be developed to demonstrate the Force's commitment to our response to, and management of domestic abuse. Once developed the action plan will reflect the appropriate HMIC recommendations.</p> <p>A working group will be set up and will be overseen by T/Ch Supt Command Support</p>	Full details in relation to the analysis of the report recommendations are available upon request.

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		Group to comply with HMIC's recommendation for Chief Constables and their senior officers to ensure full effect is given to stated priorities on domestic abuse.	
State of policing: the annual assessment of policing in England and Wales 2012/13	Annual assessment of the efficiency and effectiveness of policing in England and Wales. The assessment covers the full breadth of policing work inspected by HMIC throughout 2012/13, and an overview of police forces in England and Wales. The report opens with an essay by HM Chief Inspector, on his thoughts on policing for the last year drawing on his experience in his role, and HMIC inspections. The essay addresses the financial challenge faced by forces, the demand for the services of the police and the changing nature of crime, crime prevention, the role of police and crime commissioners and HM Inspectorate of Constabulary's role in inspecting forces.	Reviewed by Strategic Development Department, Audit & Compliance	N/A
Cheshire Constabulary – review of burglary dwelling investigations	A review of burglary dwelling investigations by Cheshire Constabulary found clear evidence that staff at all ranks are committed to tackling burglary dwelling. The review, which was commissioned by the police and crime commissioner (PCC) for Cheshire, found that senior officers had put in place examples of good practice to oversee the force's approach to burglary in dwellings. There was also good ownership at a local level that delivered a quality service to the public in investigating this type of offence.	N/A	N/A

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<p>The Strategic Policing Requirement - an inspection of the arrangements that police forces have in place to meet the SPR</p>	<p>This inspection examined how well police forces have established the arrangements that the Strategic Policing Requirement requires them to have in place to counter a number of specified threats to national security and public safety. It is based on data and documentary evidence provided by all 43 police forces in England and Wales in July 2013. It includes supporting fieldwork, conducted in 18 forces, and in nine Regional Organised Crime Units (ROCUs).</p>	<p>Terrorism – A review of national threats is included in the review of the Terrorism Strategic Threat and Risk assessment. The CTSU has been the subject of a robust review process in the past 18 months designed to deliver more effective and efficient CT deployments, in line with the ACPO National Requirement for CT Policing. BTP would engage with any future capability assessments.</p> <p>Civil emergencies – BTP has a mature Business Continuity and Emergency Planning programme that underpins the Force’s ability to meet its statutory responsibilities under The Civil Contingencies Act 2004, in both “steady state” and “civil emergency” conditions and to provide an effective response to any major incident within our jurisdiction. BTP are fully engaged with the JESIP Major Incident interoperability programme and supply trainers to the London based training programme. By September 2014 all key tactical Commanders will have completed the JESIP training programme. BTP has a specific strategic risk assessment for response to civil emergencies; which is reviewed annually. BTP has an established process for conducting internal Business Impact Analyses to ensure that critical functions are recognised and prioritised in the event of a disruption to business as usual, as part of the Business Continuity life cycle.</p> <p>Organised crime – BTP follow the national OCG framework as required by HM Government</p>	<p>Full details in relation to the analysis of the report recommendations are available upon request.</p>

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		<p>Serious and Organised Crime Strategy. An OCG tracker is maintained by the Force Intelligence Bureau (FIB) which uses the common matrix used by all forces to monitor the progress against OCG's that are being managed by BTP. The matrix is used in Level 2 asking to assess progress, allocate resources and manage performance. This is then fed into the relevant Regional Organised Crime Unit (ROCU) or the National Crime Agency (NCA) as appropriate. The Home Office published a new Serious and Organised Crime Strategy and guidance in October 2013 mandating the use of the counter terrorism framework of Pursue, Prevent, Protect and Prepare to prosecute and disrupt people engaged in serious ad organised crime. This framework has been proposed in the new Force Crime strategy and will be used to develop the strategy to a common national standard for all the elements within it as well as OCG management. Serious and Organised Crime is included in the BTP National Control Strategy and can demonstrate a good understanding of the threat posed by the OCG's we manage.</p> <p>Public order threats – BTP have sufficiently trained Gold, Silver and Bronze Commanders and there is an agreement with the College of Policing going forward of how the command resilience training will be adopted by BTP given our unique national picture.</p> <p>The National Policing Coordination Centre tests national mobilisation of resources through the co-ordination of regional mobilisation exercises</p>	

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		<p>against targets set in the Police National Public Order Mobilisation Plan. BTP have been included within this testing regime and have thus far achieved its objectives at all times. BTP have identified an ACPO lead for all public order related issues. The Force/Division Mobilisation plans have been reviewed and updated following the Force restructure to ensure we are fully prepared for any National Mobilisation request.</p> <p>Large-scale cyber incidents - Cyber Crime is included in the Force National Organised Control Strategy; it is developing a Cyber Crime problem profile and Strategic Assessment. A set of proposals have been submitted to the Force ACPO for consideration and a Force Cyber Crime Board has been set to formulate a force strategy and develop an action plan to progress the force from its current to a much higher level of capability and capacity. BTP has just undertaken the College of Policing Cyber Capabilities self assessment which finds us reasonably placed, although if we were to implement the recommendations in the proposals to BTP ACPO we would be highly compliant and able to move to a higher level than the assessment is capable of grading. BTP's current position is that we have two operational teams that are trained, equipped and experienced to deal with cyber enabled crimes such as fraud. There is a High-tech crime unit which provides a triage based digital forensic service to the force and there are a number of</p>	

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		sites across the force that have trained staff and equipment to provide basic digital download services for mobile phones. There has been training provided to analysts and researchers for use in connection with digital technology investigations, case building and intelligence.	
Police custody in Newham – very disappointing	This report is one of a series on police custody inspections carried out jointly by HMIC and HMI Prisons. The inspection looks at strategy, treatment and conditions, individual rights and health care. Note: where good practice is found on an inspection it is collated in a good practice document published by HMIC. This document is regularly updated.	Custody Directorate has been made aware of HMIC’s Police Custody: good practice examples which they review accordingly.	N/A
Crime recording: A matter of fact – An interim report of the inspection of crime data integrity in police forces in England and Wales	HMIC has begun to undertake a review into crime data integrity. This is an interim report of that inspection. It explains the purposes and methods of the inspection and the criteria that govern crime-recording practice in the police. This report covers the inspection of 13 forces. While the inspection has yet to be completed in the remaining 30 forces, HMIC has decided to report on a number of emerging themes.	Circulated and reviewed by Strategic Development Department, Audit & Compliance. Following the publication and review of several reports in relation to crime recording in Kent BTP has conducted several audits of the same areas scrutinised by HMIC. BTP is now undertaking audits of specific crime groups and moving forward it has been agreed that the Crime Audit Team will meet on a bi-monthly basis with CMU Managers and staff at FCC, FCRB/L, and CRC to discuss audit findings; areas for improvement and offer advice as to how improvements can be achieved. Additionally the Force Crime Registrar will provide ‘train the trainer’ sessions for trainers at the FCC, FCRB/L. A risk based Crime & Incident Audit Plan for	N/A



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		2014/15 has been developed and will be conducted throughout BTP and will apply to all Divisions.	
Southwark – joint inspection of police custody suites	This report is one of a series on police custody inspections carried out jointly by HMIC and HMI Prisons. The inspection looks at strategy, treatment and conditions, individual rights and health care. Note: where good practice is found on an inspection it is collated in a good practice document published by HMIC. This document is regularly updated.	Custody Directorate has been made aware of HMIC's Police Custody: good practice examples which they review accordingly.	N/A