



Report to: Finance Committee
Agenda item: 7
Date: 31 May 2013
Subject: Force Projects Update
Sponsor: Interim Director of Corporate Resources
For: Information

1. PURPOSE OF PAPER

1.1 The purpose of this paper is to update Finance Committee on progress of Capital Projects approved by the British Transport Police Authority (BTPA) and governed by Service Improvement Board (SIB).

2. BACKGROUND

2.1 During 2012/13 an overview of Force projects was provided to Performance Review Group as part of the quarterly performance report. Following a change in BTPA committee structure the reporting line has now transferred to Finance Committee, with the terms of reference stating that Finance Committee are responsible for monitoring spend and delivery of Capital Projects that have been approved by BTPA.

2.2 In addition to BTPA approved projects this report will also provide exception information on the remainder of the BTP Portfolio.

3. PORTFOLIO SUMMARY

3.1 SIB currently monitors a Portfolio of 16 Forcewide projects. Of this Portfolio, 10 projects have an overall GREEN status, 3 projects have an AMBER status and three projects have RED status.

3.2 Appendix A details the Portfolio Dashboard presented to SIB on 1 May 2013. Budget and Forecast columns refer to whole life project costs. Budget costs are those agreed for initial funding at time of submission of the original Business Case and Forecast costs are revised during the life of the project.



3.3 Good progress has been observed on a number of projects including:

- Delivery of Glasgow Silver Suite and the integration of ScotRail CCTV feeds
- Force Control Room London Relocation
- Digital and Social Media project

These projects have good project controls, experienced project managers and active senior sponsorship and will be completed to time, budget and scope.

3.4 Three projects were reported to SIB in May as having a RED status and therefore being in exception. These were:

- E-Case – delivery of the electronic Case Management system
- Report Rationalisation – delivery of stakeholder management reports for industry partners
- Payroll Streamlining – Force wide rollout of e-payslips, e-timesheets and e-expenses.

3.4.1 E-Case

Delivery of the E-Case application is considered RED as issues identified with the Witness Case pilot have meant the version provided has not been signed off as fit for purpose. The project is in the process of being re-baselined with the supplier Northgate to bring it back on track.

3.4.2 Report Rationalisation

Delivery of the TOC phase 2 reports is considered RED due to unavailability of external IT technical resources to build an incident database. Recruitment of specialised IT resource continues.

3.4.3 Payroll Streamlining

The status of the Payroll Streamlining project remains RED until confirmation that the interface between the HR and Payroll system works to enable E-expenses to be processed.



4. BTPA APPROVED PROJECTS

4.1 Two projects from the Portfolio have been approved by Finance Group and Police Authority. These are Disaster Recovery Phase 2 and CCTV Phase 3.

4.2 Disaster Recovery Phase 2

4.2.1 Phase 2 of the Disaster Recovery project was approved by Finance Group on 16 January 2013 and Police Authority on 31 January 2013, with an additional Capital budget of £213,606 approved for 2012/13.

4.2.2 The objectives of the project are to implement Disaster Recovery capability for BTP's mission critical UNIX systems and connect the Disaster Recover estate to the CJX.

4.2.3 A number of Force system components are included in Phase 2:

- Quantum back up system
- FIS – Force Intelligence System
- POINTS – Police Operational Information and Tasking Systems
- PNC – Police National Computer
- Exchange – Force wide email
- Voice systems – telephony and fax services
- ORIGIN – HR System
- HOLMES – Home Office Large and Major Enquires System

4.2.4 The overall DR project is in AMBER status. Project controls in terms of Business Case, Project Board, Financial Control and Project Plan are in GREEN status, and risk and issues are in AMBER status.

4.2.5 An issue exists with migrating Exchange, as a significant amount of work is required to deliver the work stream and project resources are committed to maintaining the business as usual email service. Also predicted costs to provide a warm start DR facility for email are estimated to be high due to the aged nature of the current implementation. As a result



the Project Board has re-scoped this work stream so that a cold start DR facility will be established in Birmingham rather than a warm one.

4.2.6 An issue also exists with adding PNC capability to the DR estate. As a result the Project Board has agreed to place the creation of a PNC DR facility on hold until the upgrade to the current PNC application is complete.

4.2.7 The impact of these issues could compromise the delivery date for the project. Completion of the project stages excluding the issues highlighted in 4.2.5 and 4.2.6 should take place by the end of June 2013. The management of these issues by the Project Board continue to minimise their impact and it is forecast that all remaining works will be complete by the end of the financial year.

4.2.8 As at 2012/13 year end only £57,414 of the approved Capital budget was able to be committed due to the time taken to resolve outstanding issues. As a consequence £156,192 of Capital will be re-allocated within the 2013/14 Capital Programme to complete the project. This reallocation is within the delegated authority of SIB.

4.3 CCTV Phase 3

4.3.1 The objectives of the CCTV Phase 3 project are to:

- Within the Foundation scopes
 - Refresh and deliver version 5 of the IP Security Centre integrated CCTV platform
 - Plan an National Imagery Network and all necessary infrastructure improvements to allow BTP to achieve its CCTV vision
- Within the Priority scopes
 - Re-introduce and implement additional Train Operator CCTV feeds
 - Implement a Digital Evidence Repository solution

4.3.2 The Capital budget for each of the project scopes is provided by Network Rail and consists of:

- Foundation scopes = £1.8m (agreed by Finance Group on 19 March and Police Authority on 21 March 2013)



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- Priority scopes = £1m (presented to Finance Group on 31 May for approval – agenda item 9).

4.3.3 There is no Revenue impact on BTP of the Network Rail funded Capital outlay in 2013/14. Going forward there is an estimated Revenue impact of £90,000 per annum which will be factored into the MTFP and which has been noted by Police Authority.

4.3.4 Since it is early days in the project delivery cycle and Capital spend figures will not be available until Period 2, a detailed update on progress of this project will be provided to Finance Group in July.

5. RECOMMENDATION

5.1 That members note the update provided in this report.

| PROJECT | OVERALL | BUSINESS CASE | PROJECT DEFINITION | PROJECT BOARD | FINANCIAL CONTROL | RISKS AND ISSUES | PROJECT PLAN | COMMS PLAN | RESOURCES | BTP PORTFOLIO DASHBOARD | | | | | |
|-------------------------------------|---------|---------------|--------------------|---------------|-------------------|------------------|--------------|------------|-----------|-------------------------|----------|------------|------------|------------------|------------|
| | | | | | | | | | | CAPITAL | | REVENUE | | EXTERNAL FUNDING | |
| | | | | | | | | | | BUDGET | FORECAST | BUDGET | FORECAST | BUDGET | FORECAST |
| WAN Replacement | G | G | G | G | G | G | G | G | G | £0 | £0 | £2,864,000 | £2,884,000 | £0 | £0 |
| Disaster Recovery Phase 2 | A | G | G | G | G | A | G | G | G | £213,606 | £165,800 | £5,600 | £0 | £0 | £0 |
| CCTV HUB | G | G | G | G | G | G | G | G | G | £0 | £0 | £220,000 | £220,000 | £1,789,246 | £1,789,246 |
| CCTV: Out of London | G | G | G | G | G | G | G | G | G | £78,000 | £78,000 | | | | |
| CCTV: Arriva Trains | G | G | G | G | G | G | G | G | G | £168,000 | £168,000 | | | | |
| CCTV: Scot Rail | G | G | G | G | G | G | A | G | G | £372,000 | £372,000 | | | | |
| e-Case | R | G | G | G | G | G | R | G | R | £25,000 | £29,328 | | | £0 | £0 |
| e-Custody | A | G | G | A | G | G | G | G | A | £15,000 | £15,000 | £47,000 | £31,216 | | |
| Reporting Rationalisation | R | G | G | G | G | G | G | G | R | £0 | £0 | £0 | £0 | £0 | £0 |
| Payroll Streamlining | R | G | G | G | G | G | A | A | A | £0 | £0 | £27,774 | £27,774 | £0 | £0 |
| FCRL Relocation | G | G | G | G | G | G | G | G | G | £0 | £0 | £0 | £0 | £780,000 | £900,000 |
| Project Gatekeeper: Level Crossings | A | G | G | G | G | G | G | G | G | £0 | £0 | £0 | £0 | £38,500 | £38,500 |
| Digital & Social Media | G | G | G | G | G | G | G | G | G | £78,000 | £48,000 | £88,000 | £93,675 | £0 | £0 |
| Futures Programme | G | G | G | G | G | G | G | G | G | £0 | £0 | £198,000 | £200,674 | £0 | £0 |
| Operation Enterprise | G | G | G | G | G | G | G | G | G | | | | | | |
| HR Restructure | G | G | A | G | G | G | G | G | A | £270,000 | £270,000 | £652,532 | £652,532 | | |