
Report to: Police Authority
Agenda item: 3
Date: 1 November 2012
Subject: Chief Constable's Report
Sponsor: Chief Constable
For: Information

1. PURPOSE OF PAPER

- 1.1 The purpose of this report is to provide members with an overview of activity within British Transport Police (BTP) since the last report to Police Authority on 27 September 2012.

2. POLICING PLAN PERFORMANCE

- 2.1 As at 21 October 2012 BTP was achieving 8 of the 11 national targets and 26 of the 31 local targets set in the 2012/13 Policing Plan. A detailed update on performance was provided to Performance Review Group on 17 October. The following section highlights key areas of performance year to date, and performance against all Policing Plan targets is attached at Appendix A.
- 2.2 The target to reduce Network Rail lost minutes at 36 agreed locations continues to be achieved, with 97,431 lost minutes, against a year to date target of 176,953 minutes, and last year actual of 216,572 minutes (55% reduction). As well as a reduction at the 36 agreed locations, there has also been a 36% reduction in lost minutes across the rail network against the same period last year.
- 2.3 Significant progress continues to be made in reducing metal theft. There have been 338 live cable offences year to date, against a target of 619 and 780 offences against the same period last year (57% reduction). The Deputy Chief Constable is liaising with the Department for Transport (DfT) to secure continued funding for the National Metal Theft Task Force (NMTTF) after the funding runs out at the end of this financial year. If

government funding does not continue for the NMTTF there is concern that the multi agency national activity which has proved so successful will cease.

- 2.4 The number of recorded notifiable offences (excluding police generated) has reduced by 6% to 28,497 from 30,350 against the same period last year. Whilst this target is showing as not being achieved on Appendix A, this is due to the target being linear rather than seasonal. All Areas have achieved a reduction in recorded notifiable offences against the same period last year apart from LU Area which has seen a 2% increase. This is primarily attributable to the increased passenger numbers during the Olympic period.
- 2.5 At 93%, the target to respond to 95% of Olympic immediate incidents within 10 minutes was not achieved. Of the 118 immediate incidents, 110 were responded to by BTP within the 10 minute target. Those that were missed relate to times when the associated Games venues were not open and no officers were deployed to these stations. A breakdown of BTP's response at all Olympic stations is included in Appendix A. A presentation on BTP's policing operation during the Olympics and the impact on crime was provided to Performance Review Group on 17 October.
- 2.6 Of the local targets, London South, North Eastern and Wales & Western Areas are achieving all their targets. Key achievements on Areas include London North's performance in partial re-opening of lines within 60 minutes following a fatality; a 27% detection rate for cycle crime on London South Area following a focus on the growing problem of cycle theft; an increase in the detections of theft on London Underground from 157 last year to 286 this year; and a 30% detection rate on North Eastern Area for live cable offences compared to 7% last year.

3. HMIC INSPECTION

- 3.1 BTP will be inspected by HMIC on 27-28 November 2012 on the use and effectiveness of powers to stop and search. BTP is one of eight forces that will be inspected by HMIC during the first phase of the inspection which commences at the end of October for a five

week period. The format of the inspection will be a document review, reality testing and interviews with key staff. HMIC will also carry out survey work with the public, youth groups and people who have been stopped and searched. Following completion of phase one of the inspection activity, HMIC will consult with interested parties to determine how many forces will be inspected during phase two. The product of the inspection programme will form a National Thematic Report.

4. CORPORATE GOVERNANCE

4.1 The new Force governance meeting structure which was presented to Police Authority in September is now fully operational. The aim of the new structure is to improve information sharing and decision making and ensure effective oversight and governance at senior management level.

4.2 The first meeting of the Force Executive Board (FEB) took place on 30 October and highlight reports were received from Service Excellence Board (SEB), Service Improvement Board (SIB), Corporate Delivery Board (CDB), Information Management Board (IMB) and Integrity & Compliance Board (I&CB). Key points discussed included:

- SIB has developed a comprehensive process to ensure it has a strong control of project management, including monitoring progress of projects, scrutiny of spend, and early identification of any risk areas.
- As a result of this close scrutiny, SIB has requested a report on the Disaster Recovery Project to be presented back to SIB in November which sets out outstanding actions required to fully test the failover arrangements, costs and timescales for project closure.
- A robust drive to enforce the 'No Purchase Order, No Pay' policy has resulted in a significant reduction in the amount of retrospective spend – reduced from £307k in April 2012 to £9k in September 2012.
- The number of Government Procurement Cards across the Force has reduced by 50% since a review by the I&CB. The Deputy Chief Constable is now leading a drive to reduce the number of cards even further.



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- Three business cases that have already been subject to close scrutiny and approval by SIB were presented to the Chief Constable at FEB for authorisation in line with the scheme of delegation. These were the relocation of Birmingham New Street, alterations and refurbishment to Reading, and the Building Access Control Upgrade Project, all of which are included in the 2012/13 capital programme.

5. STAKEHOLDER ENGAGEMENT

- 5.1 During October the Chief Constable met with David Franks in his role as Chief Executive of Keolis and Steve Murphy Managing Director of LOROL. Areas discussed included the expansion of the railway and passenger numbers, how BTP plans to respond to the growing needs of the industry, staff assaults, and general crime levels.
- 5.2 The Chief Constable also attended a stakeholder meeting in Wales & Western Area, where representatives from CrossCountry, Arriva, Chiltern, National Express, Centro and London Midland were present. Feedback from all the stakeholders was positive, particularly around the focus BTP had given to reducing metal theft and disruption. Anti social behaviour and low level disorder was raised as an area of common concern.

6. NATIONAL MEETINGS AND EVENTS

- 6.1 The ACPO Autumn Conference took place on 23-25 October. The conference covered the future of ACPO and operational coordination, interoperability and counter terrorism, the new College of Policing, and managing the transition to PCCs.
- 6.2 ACC Steve Thomas attended the Greater London Assembly Police & Crime Committee on 11 October 2012 where he and Assistant Commissioner Chris Allison from the MPS briefed Committee members on the Olympic & Paralympic Games policing operation and took questions from the Committee members.
- 6.3 The Chief Constable spoke at three external events during October. These were a keynote speech at the Global Level Crossing & Trespass Symposium on reducing disruption and the risk associated with level crossings; a presentation at the Global Security Summit on



securing London's transport infrastructure, and participation in a panel discussion at the RUSI Future of Policing Conference on responding to change in national security and policing.

- 6.4 In his role as Chair of the ACPO Communications Advisory Group the Chief Constable attended a meeting chaired by the Director of Public Prosecutions regarding the prosecution of social media cases.
- 6.5 The Chief Constable attended the Public Transport Crime Liaison Group Meeting chaired by DfT's Parliamentary Under Secretary of State for Transport, Norman Baker MP, where he provided an update on BTP's work to reduce metal theft. The impact of policing traveling football fans on the rail network was also discussed.
- 6.6 The Deputy Chief Constable gave a presentation at the London Transport Museum to a number of industry officials including Network Rail and Transport for London on BTP, NMTTF and ACPO activity to tackle metal theft.
- 6.7 BTP hosted two visits from overseas police forces during October. The first was two senior officers from Hong Kong Police who had requested to receive an overview of UK railway policing, how BTP police events, and the work of the Counter Terrorism Proactive Unit (CTPU). The second visit was from several aspiring leaders of the German Federal Police who were interested in the CTPU, crime prevention and target hardening.

7. OPERATIONAL UPDATE

- 7.1 BTP provided seven search teams to assist Dyfed Powys Police in the search for April Jones. The search teams covered a 60 square kilometre area in a methodical and detailed search in tough terrain and challenging conditions. Two BTP search teams currently remain supporting the search operation. Dyfed Powys Police has expressed their gratitude to BTP and has praised the professionalism and cooperation of the officers who have been supporting them during this difficult investigation.



7.2 Following the successful review of fatality management, a new Disruption Strategy has been developed. The aim of the strategy is to ensure a professional police response, the development of a partnership and intelligence led approach, and a reduction in the time taken to deal with disruption related incidents. The strategy will focus on offences types such as trespass, obstruction, stone throwing, graffiti, disorder on trains, crime scenes on the railway, and suicidal persons. The strategy is due to be launched in November following consultation with Areas, Control Rooms and industry colleagues.

7.3 BTP is also developing some innovative work around suicide prevention. This includes:

- A joint pilot initiative between BTP and the Royal College of Nursing on London North Area where two mental health practitioners will work alongside BTP officers to secure appropriate help for those at risk, develop procedures for effective case management of suicidal persons who come to BTP's attention, develop mental health awareness training for front line staff, and develop protocols between BTP and health care providers.
- The establishment of a high level multi agency Suicide Prevention Group to drive forward national initiatives. This Group will be chaired by BTP, with representatives from Network Rail, NHS Mental Health, Royal College of Nursing, and Criminal Justice Mental Health.
- BTP will take the national police lead for suicide prevention reporting in to the ACPO Mental Health Business Area.

7.4 Police Constable Laura Mullen was awarded the prestigious Baton of Honour at the Scottish Police College in October. This award is presented to the outstanding course student and is the second time this year that a BTP officer has received this award. This is a testimony to the quality of the new recruits now joining BTP.

8. RECOMMENDATIONS

8.1 That members note the content of this report.

2012-13 POLICING PLAN: NATIONAL TARGETS

Updated to: **21 Oct 2012**

Targets N1, N3, N5 & N6 are updated to: 21 Oct 2012 (Last month to: 16 Sep 2012)
Other Targets are updated to: 30 Sep 2012 (Last month to: 30 Aug 2012)

Key:

GREEN	Achieving target
AMBER	Failing target by < 5%
RED	Failing target by ≥ 5%

	London North	London South	London Underground	North Eastern	North Western	Scottish	Wales & Western	FHQ	BTP Total
Number of National Targets being achieved									
Number of National Targets	7	7	6	7	7	7	7	5	11
Number being achieved now	5	6	3	7	6	4	6	2	8
Number last month	6	5	3	7	6	4	5	2	8

	London North	London South	London Underground	North Eastern	North Western	Scottish	Wales & Western	FHQ	BTP Total
Number of Local Targets being achieved									
Number of Local Targets	3	5	6	4	4	5	4		31
Number being achieved	2	5	5	4	3	3	4		26
Number last month	2	5	4	4	2	3	4		24

N1 Reduce NWR lost minutes at 36 agreed locations / routes

	London North	London South	London Underground	North Eastern	North Western	Scottish	Wales & Western	FHQ	BTP Total
YTD Performance	29,618	28,536		19,602	4,705	1,500	13,470		97,431
YTD Target	57,704	49,212		29,817	23,158	3,157	13,905		176,953
Last month performance	26,657	22,209		15,739	4,332	1,446	6,720		77,103
Last month target	47,804	40,767		24,700	19,186	2,616	11,521		146,594
Better / worse	↑	↓		↓	↑	↑	↓		↓
Same period last year	69,163	51,178		37,035	33,789	4,642	20,766		216,572

N2 Respond to 95% of Olympic Immediate Incidents within 10 minutes

	93%	93%
Final 2012-13 Performance	93%	93%
2012-13 Target	95%	95%
Last month performance	n.a.	n.a.
Last month target	n.a.	n.a.
Better/worse (Linear)		

N3 Reduce live cable offences

	London North	London South	London Underground	North Eastern	North Western	Scottish	Wales & Western	FHQ	BTP Total
YTD Performance	21	34	33	94	45	24	87		338
YTD Target	78	35	23	255	68	37	122		619
Last month performance	19	31	32	85	41	22	73		303
Last month target	65	29	19	211	56	31	101		513
Better/worse (Linear)	↑	↑	↑	↑	↑	↑	↑		↑
Same period last year	91	30	8	363	90	48	150		780

N4 Average clearance time for non-suspicious fatalities to be less than 90 minutes

	London North	London South	London Underground	North Eastern	North Western	Scottish	Wales & Western	FHQ	BTP Total
YTD Performance	78	68	62	83	66	86	80		75
YTD Target	90	90	90	90	90	90	90		90
Last month performance	79	66	59	76	67	86	83		75
Last month target	90	90	90	90	90	90	90		90
Better/worse (Linear)	↑	↓	↓	↓	↑	↓	↑		↓
Same period last year	76	71	63	111	60	119	84		78

N5 Reduce the number of recorded notifiable offences (excluding police generated)

	London North	London South	London Underground	North Eastern	North Western	Scottish	Wales & Western	FHQ	BTP Total
YTD Performance	6,351	6,944	6,418	2,524	2,259	937	3,064		28,497
YTD Target	6,092	6,892	6,208	2,764	2,312	1,056	3,134		28,462
Last month performance	5,222	5,743	5,342	2,095	1,913	788	2,505		23,608
Last month target	5,047	5,709	5,143	2,290	1,915	875	2,597		23,579
Better/worse	↓	↓	↑	↑	↑	↑	↓		↑
Same period last year	6,556	7,407	6,285	3,048	2,495	1,173	3,386		30,350

N6 Maintain the 2011-12 detection rate for serious VAP, sexual offences, robbery and staff assaults

	London North	London South	London Underground	North Eastern	North Western	Scottish	Wales & Western	FHQ	BTP Total
YTD Performance	51%	54%	42%	66%	59%	57%	54%		52%
YTD Target	52%	47%	48%	65%	57%	68%	53%		52%
Last month performance	55%	55%	43%	71%	61%	51%	50%		54%
Last month target	52%	47%	48%	65%	57%	68%	53%		52%
Better/worse	↓	↓	↓	↓	↓	↑	↑		↓
Same period last year	53%	42%	43%	59%	53%	67%	54%		49%

N2 detail: Achievement of Olympic Target, by station

	No. of Immediate Incidents		Responses within 10 mins			No. of Immediate Incidents		Responses within 10 mins	
	Number	Percentage	Number	Percentage		Number	Percentage		
Baker Street	3	100%	3	100%	Maze Hill	0	-	0	-
Bank	1	100%	1	100%	North Greenwich	1	0%	0	0%
Blackheath	1	0%	0	0%	Paddington	6	83%	5	83%
Bond Street	0	-	0	-	Piccadilly Circus	1	100%	1	100%
Canary Wharf	2	100%	2	100%	Pontoon Dock	0	-	0	-
Charing Cross	0	-	0	-	Prince Regent	0	-	0	-
Charlton	2	100%	2	100%	Southfields	0	-	0	-
Custom House	3	67%	2	67%	South Wimbledon	0	-	0	-
Earls Court	1	100%	1	100%	Star Lane	0	-	0	-
Ebbsfleet	0	-	0	-	St James's Park, London	0	-	0	-
Embankment	2	100%	2	100%	Stratford	5	100%	5	100%
Euston	6	100%	6	100%	Temple	1	100%	1	100%
Green Park	1	100%	1	100%	Tower Hill/Tower Gateway	1	100%	1	100%
Hackney Wick	2	50%	1	50%	Victoria	18	100%	18	100%
Hyde Park Corner	0	-	0	-	Waterloo	13	92%	12	92%
Kings Cross/St Pancras	19	100%	19	100%	Wembley Central	0	-	0	-
Knightsbridge	2	100%	2	100%	Wembley Park	2	100%	2	100%
Lewisham	2	100%	2	100%	Wembley Stadium	0	-	0	-
Liverpool Street	6	83%	5	83%	West Ham	2	100%	2	100%
London Bridge	8	100%	8	100%	Westminster	3	100%	3	100%
Marble Arch	1	100%	1	100%	West Silvertown	0	-	0	-
Maryland	0	-	0	-	Woolwich Arsenal	3	67%	2	67%
Olympic station totals	118	93%	110	93%					

2012-13 POLICING PLAN: NATIONAL TARGETS (continued)

Targets N7 - N11 are updated to: 30 Sep 2012 (Last month to: 30 Aug 2012)

Key:

GREEN
AMBER
RED

Achieving target
Failing target by < 5%
Failing target by ≥ 5%

	London North	London South	London Underground	North Eastern	North Western	Scottish	Wales & Western	FHQ	BTP Total
N7 Average sickness per employee to be less than an average of 7.3 days									
YTD Performance	3.58	2.58	2.94	2.70	4.01	6.07	3.36	4.05	3.56
YTD Target	3.65	3.65	3.65	3.65	3.65	3.65	3.65	3.65	3.65
Last month performance	2.91	2.15	2.43	2.33	3.09	4.91	2.86	3.38	2.92
Last month target	3.04	3.04	3.04	3.04	3.04	3.04	3.04	3.04	3.04
Better/worse	↓	↓	↓	↑	↓	↓	↑	↑	↓
Same period last year	3.63	4.12	2.63	3.67	3.77	3.43	3.58	3.31	3.41
N7a Average sickness per police officer to be less than an average of 7.3 days									
YTD Performance	3.96	2.47	2.84	2.78	3.59	7.20	3.90	2.11	3.39
YTD Target	3.65	3.65	3.65	3.65	3.65	3.65	3.65	3.65	3.65
Last month performance	3.33	1.95	2.31	2.32	2.71	5.80	3.27	1.91	2.75
Last month target	3.04	3.04	3.04	3.04	3.04	3.04	3.04	3.04	3.04
Better/worse	↑	↓	↓	↑	↓	↓	↑	↑	↓
Same period last year	3.38	3.94	2.66	3.87	3.60	3.78	3.84	2.67	3.34
N7b Average sickness per PCSO to be less than an average of 7.3 days									
YTD Performance	3.42	5.51	2.29	5.51	6.32		3.44		3.78
YTD Target	3.65	3.65	3.65	3.65	3.65		3.65		3.65
Last month performance	2.45	5.02	2.00	5.27	4.94		2.90		3.14
Last month target	3.04	3.04	3.04	3.04	3.04		3.04		3.04
Better/worse	↓	↑	↑	↑	↓		↑		↓
Same period last year	4.31	6.15	4.66	5.71	8.74		4.94		5.31
N7c Average sickness per staff employee to be less than an average of 7.3 days									
YTD Performance	2.02	1.47	3.57	1.74	4.41	0.46	1.31	4.95	3.85
YTD Target	3.65	3.65	3.65	3.65	3.65	3.65	3.65	3.65	3.65
Last month performance	1.50	1.43	3.02	1.67	3.58	0.46	1.30	4.07	3.21
Last month target	3.04	3.04	3.04	3.04	3.04	3.04	3.04	3.04	3.04
Better/worse	↓	↑	↑	↑	↓	↑	↑	↓	↑
Same period last year	4.02	3.87	1.99	2.38	1.75	1.49	1.75	3.60	3.12
N8 Reduce FHQ costs by £500k								£M	£M
YTD Performance								£510,000	£510,000
YTD Target								£500,000	£500,000
Last month performance								£510,000	£510,000
Last month target								£500,000	£500,000
Better/worse								←	←
Same period last year								n.a.	n.a.
N9 Reduce manually produced performance reports by 20%									
YTD Performance								79	79
YTD Target								124	124
Last month performance								75	75
Last month target								83	83
Better/worse								↑	↑
Same period last year								n.a.	n.a.
N10 Maintain the proportion of resources devoted to NPT and response policing between 8pm and 1am									
YTD Performance	16%	19%	19%	18%	19%	19%	17%		18%
YTD Target	15%	15%	17%	18%	19%	22%	18%		17%
Last month performance	16%	19%	19%	18%	19%	19%	17%		18%
Last month target	15%	15%	17%	18%	19%	22%	18%		17%
Better/worse	←	←	←	←	←	←	←		←
Same period last year	15%	15%	17%	18%	19%	22%	18%		17%
N11 Increase the hours worked by Special Constables by 10%									
YTD Performance								34,376	34,376
YTD Target								36,829	36,829
Last month performance								30,074	30,074
Last month target								31,350	31,350
Better/worse								↑	↑
Same period last year								33,481	33,481

2012-13 POLICING PLAN: LOCAL TARGETS, LONDON AREAS

Targets LN3, LS1-3A, LS4 and LU1-4 are updated to: **21 Oct 2012** (Last month: **16 Sep 2012**)

Other Local, London Area Targets are updated to: **30 Sep 2012** (Last month: **30 Aug 2012**)

Key:

Achieving target

GREEN

Failing target by < 5%

AMBER

Failing target by ≥ 5%

RED

London North	Fatality Mngt: partial re-opening within 50 mins	Escort 33% more football trains	Improve Det. Rate for rail staff abuse
	LN1	LN2	LN3
YTD Performance	32	101	55%
YTD Target	50	59	60%
Last month performance	36	87	56%
Last month target	50	49	60%
Better/worse (Linear)	↑	↓	↓
Same period last year	35	n.a.	58%

London South	Maintain metal theft det. rate	Level crossing detections	Cycle crime detection rate	Cycle crime initiatives	ASB: detections	NPT: joint ops
	LS1	LS2	LS3a	LS3b	LS4	LS5
YTD Performance	28%	739	27%	260	2,474	517
YTD Target	21%	490	15%	100	2,411	513
Last month performance	26%	554	31%	182	2,049	434
Last month target	21%	406	15%	83	1997	427
Better/worse (Linear)	↑	↑	↓	↑	↑	↓
Same period last year	23%	577	16%	n.a.	2338	520

London Underground	Reduce thefts per million journeys	Increase theft detections by 7%	Reduce staff assaults per 10m journeys	Increase sexual assault detections by 15%	Improve ERU vehicle response times by 20% (Mins per mile)	Reduce "under train" passenger lost hours by 5% (Hours / incident)
	LU1	LU2	LU3	LU4	LU5	LU6
YTD Performance	4.90	286	3.83	43	3.2	12,669
YTD Target	4.91	151	4.38	37	5.0	7,235
Last month performance	4.98	247	3.84	32	3.4	11,345
Last month target	4.91	125	4.38	31	5.0	7,235
Better/worse (Linear)	↑	↓	↑	↑	↑	↓
Same period last year	5.06	157	4.58	22	n.a.	n.a.

Disruption targets: performance by route

	YTD target breakdown	YTD Performance	Last month	Same period Last Year
Brimsgate - Broxbourne	11,926	7,501	6,472	10,598
Ilford - Gidea Park	11,430	6,887	6,884	18,729
Ipswich - Trimley	1,935	4,109	4,091	2,741
Bletchley - Bourne End	18,982	5,091	5,091	20,789
Southall	8,143	4,230	4,230	13,292
Reading - Southcote	5,288	1,800	1,736	3,014
LN Totals	57,704	29,618	28,504	69,163

	YTD target breakdown	YTD Performance	Last month	Same period Last Year
Farnborough - Woking	8,072	2,235	2,223	11,648
Wimbledon	11,502	15,801	15,801	18,682
Gillingham - Rochester	2,696	1,543	1,543	4,307
Sittingbourne - Faversham	1,310	3,988	547	1,393
Lancing - London Rd	2,905	3,902	3,902	2,703
Selhurst - Balham	22,727	1,067	1,067	12,445
LS Totals	49,212	28,536	25,083	51,178

2012-13 POLICING PLAN: LOCAL TARGETS, NON-LONDON AREAS

Targets NE2-4, NW1-2, SC1-4, WW1-4 are updated to: 21 Oct 2012 (Last month: 16 Sep 2012)
Other Local, non-London Area Targets are updated to: 30 Sep 2012 (Last month: 30 Aug 2012)

Key:

Achieving target	GREEN
Failing target by < 5%	AMBER
Failing target by ≥ 5%	RED

Disruption targets: performance by route

North Eastern	15 football policing operations	Reduce cycle offences	Maintain live cable detection rate	ASB offenders at selected locations
	NE1	NE2	NE3	NE4
YTD Performance	7	207	30%	603
YTD Target	7	228	11%	460
Last month performance	6	173	32%	495
Last month target	6	189	11%	381
Better/worse (Linear)	←	↑	↓	↑
Same period last year	n.a.	262	7%	457

	YTD target breakdown	YTD Performance	Last month	Same period Last Year
Sheffield - Mexborough	5,730	5,567	5,555	7,562
Doncaster - Thorne	4,210	1,257	1,201	5,935
Castleford / Knottingley Areas	5,026	414	407	7,800
Morley - Crossgates	8,381	2,801	2,801	6,383
Bowesfield - Norton South	5,259	3,954	3,951	7,759
Leicester - Wigston North	1,211	5,609	5,595	1,596
NE Totals	29,817	19,602	19,510	37,035

North Western	Football-related offences: det. rate	Reduce staff assaults	6 Level X PSPs at agreed locations	5 ASB PSPs at agreed locations
	NW1	NW2	NW3	NW4
YTD Performance	85%	143	0	1
YTD Target	86%	146	0	0
Last month performance	81%	125	0	0
Last month target	86%	121	0	0
Better/worse (Linear)	↑	↑	←	↓
Same period last year	81%	165	n.a.	n.a.

	YTD target breakdown	YTD Performance	Last month	Same period Last Year
Weaver - Winsford	15,583	308	308	23,607
Bolton - Salford Crescent	2,727	611	611	4,241
Slade Lane - Stockport	877	2,251	2,251	1,472
Rochdale - M/cr Victoria	1,656	420	420	2,677
Bootle Branch - Earlestown	1,666	517	517	1,353
Preston - Euxton	649	598	598	439
NW Totals	23,158	4,705	4,705	33,789

Scottish	ASB offenders detected	Reduce staff assaults	Increase sectarian offenders detected	Increase Level X offences detected	Quality of Service
	SC1	SC2	SC3	SC4	SC5
YTD Performance	429	37	23	73	95%
YTD Target	298	45	26	126	90%
YTD Linear Target	335	29	17	61	94%
Last month target	247	37	21	105	90%
Better/worse (Linear)	↑	↓	↑	↓	↑
Same period last year	336	52	30	145	94%

	YTD target breakdown	YTD Performance	Last month	Same period Last Year
Hyndland/Hyndland loop	479	12	12	847
Newton - Rutherglen East	181	121	121	310
Glasgow Central	441	481	481	359
Edinburgh	511	130	127	760
Shields - Paisley Gilmour St.	1,178	496	496	1,840
Edinburgh - Haymarket	367	260	260	526
SC Totals	3,157	1,500	1,497	4,642

Wales & Western	Aggression towards staff offences	ASB offenders detected	Staff assault det. rate, Welsh Sector	Reduce number of delayed trains, Welsh Sector
	WW1	WW2	WW3	WW4
YTD Performance	348	778	67%	879
YTD Target	350	655	62%	1,079
Last month performance	287	635	66%	489
Last month target	324	543	62%	894
Better/worse (Linear)	↓	↑	↑	↓
Same period last year	377	692	59%	1319

	YTD target breakdown	YTD Performance	Last month	Same period Last Year
Swindon	950	482	458	1,366
Stapleton Road	1,004	334	331	1,307
Uphill	1,097	22	22	1,963
Nuneaton	3,761	987	984	6,354
Birmingham New Street	1,919	2,511	2,479	2,225
Galton Jn - Wolverhampton	5,174	9,134	3,086	7,551
WW Totals	13,905	13,470	7,360	20,766