

**Report to:** Policing Plan Group  
**Agenda Item:** 2  
**Date:** 21 February 2012  
**Subject:** Stakeholder Consultation  
**Sponsor:** Chair Policing Plan Group  
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**For:** Information and discussion

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## 1. Purpose of paper

- 1.1 To provide an overview of the responses to the Authority's stakeholder consultation on the proposed 2012-13 Budget and Policing Plan.
- 1.2 To invite Members to discuss the stakeholder responses and offer input into how they should be taken into account for the proposed 2012-13 Policing Plan.

## 2. Background

- 2.1 Further to the stakeholder workshops, held in September, consultation letters were sent out, in December, to thirty two stakeholder organisations and members of the BTP National Independent Advisory Group (NIAG). See Appendix A for the list of stakeholders consulted.
- 2.2 The consultation letter notified stakeholders of the proposed BTP budget for 2012-13 and provided them with a further opportunity to comment on the draft Policing Plan. See Appendix B for further details of the draft 2012-13 Policing Plan.
- 2.3 Responses were received from thirteen of the stakeholder organisations including, from Passenger Focus, and, also for the first time, from members of the NIAG.

## 3. Summary of comments on the 2012-13 budget and overall Policing Plan

- 3.1 Stakeholders were invited to comment on the proposed 2012-13 BTP budget. Five stakeholders provided comments, all supportive of the standstill budget.
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- 3.2 There was widespread support, amongst the stakeholders, for the continued use of the two tier Policing Plan, first used in 2007-08, which combines a set of National targets and locally developed Plans for each BTP area. There was, however, a suggestion that local targets be aligned with network operators which operate across different force areas; and another that suggested they align with Network Rail's devolved routes.
- 3.3 There was also support for the proposed Strategic Themes albeit with the same concern, from one stakeholder, as highlighted in Paragraph 3.2, about network operators which operate across different areas being subject to different local plans.

## 4. Key themes from feedback on the Policing Plan targets

### 4.1 Theme 1: Reducing Disruption

- **Target 1 Reduce minutes lost at 36 high impact locations:** The consistent message from the train operating companies (TOCs) was that they did not know where the 36 locations are. There is a need to ensure that this is communicated in due course and that TOCs are engaged in the process of producing similar targets next year. There were also questions about what the actual target will be, in terms of a percentage figure or comparator.
- **Target 2 Reduce disruption by responding to at least 95% of Immediate incidents within 10 minutes for the five LOCOG London 2012 Games Zones:** It was acknowledged that this will be a challenging target for the force. TOC's were seeking assurances that the Olympics focus would not be to the detriment of response times outside of the LOCOG London 2012 Games Zones.
- **Target 3 Reduce live cable offences (from the end of the end of 2011-12 figure):** There was recognition of the reduction in cable offences already achieved by the BTP. However, TOC's commented that there is no mention of a specific target for the reduction in offences; it was suggested that a percentage reduction target could be applied.

Comments were also raised about the national metal theft taskforce and BTP's contribution to metal theft legislation, suggesting there is scope for BTP to further communicate the full range of national behind-the-scenes work that is already underway.

- **Target 4 Non-suspicious fatalities to be cleared with an average of 90 minutes:** Stakeholders were encouraged by measures taken in the London North areas, and queried

whether these could be used elsewhere. They also suggested that partial reopening, on 4 track stretches, be referred to and that suspicious incidents could also somehow be taken into account in future years.

#### 4.2 Theme 2: Making the Railway Safer and More Secure

- **Target 5 Reduce notifiable crime:** TOC's referred to the lack of a specific reduction target.
- **Target 6 Maintain the detection rate for serious violent, sexual and robbery offences and staff assaults:** The clear message received from a number of stakeholders was that, while they would support an increase in detection rates, they felt that it would be more important to focus on reducing the numbers of offences. There was also mention of the investment made, by TOCs, in measures that contribute to the investigating process, such as CCTV and equipment for PCSOs and staff.

#### 4.3 Theme 3: Improving Value for Money

- **Target 7 Reduce overall sickness from the 2011-12 level:** There were few comments regarding this target. It was, however, mentioned that there was no specific target; and there was a suggestion that benchmarking type information be included, so that TOC's could understand the level of performance compared to Home Office police forces.
- **Target 8 Increase value for money by removing at least £500k from BTP's Force Headquarters functions:** There were, again, few comments made regarding this target. There was, however, support from those that did so. The only concerns highlighted were that the reduction would not lead to any deterioration in the level of support received. There was a question about transparency into the measurement of this target and what the context is for the figure proposed.
- **Target 9 Reduce bureaucracy by decreasing the volume of manually produced performance reports by at least 20%:** There was support for this target, but with concerns similar to those for Target 8, regarding reduction in the level of support received and transparency about the context of this proposal.

#### 4.4 Theme 4: Promoting Confidence

- **Target 10 Maintain the proportion of resources devoted to Neighbourhood Policing Teams and response policing between 8pm and 1am:** There was consistent support for this target, albeit with suggestions that the scope of this be expanded to encompass more police posts and a higher

proportion of officers; and that there be safeguards that non-Olympics locations continue to be covered.

- **Target 11 Promote confidence and visibility by increasing the total hours worked by Special Constables by 10%:** Stakeholders indicated their support for this target on the condition that the additional hours worked by Special Constables are not at the expense of existing BTP police officers and patrols.

## 5. Additional Proposed Targets

- 5.1 There was clear support for an additional target that relates to football policing. The stakeholders proposing these targets suggest three different areas to focus on, ASB, football related violence, or football policing in general.
- 5.2 BTP has proposed local targets related to football policing for the London North, North Eastern, and North Western areas. Local targets related to ASB have been proposed for all force areas other than London North which, in addition to the football policing target, has a target related to the verbal abuse of rail staff.

## 6. Recommendations

- 6.1 Members review and consider the feedback from the Stakeholder Consultation.
- 6.2 Members to, in particular, agree a way forward on the following points:
  - The inclusion of a stretching sub-target to sit under the overall reduction targets;
  - The proposal for a target to include the reduction in the number of violent, sexual and robbery offences and staff assaults;
  - The acceptance of local targets related to football policing, as detailed in paragraph 5.2, rather than a national target.

## **Appendix A. Stakeholders Consulted**

Arriva Trains Wales

c2c

Chiltern Railways

CrossCountry

DB Schenker

East Coast

East Midlands Trains

Eurostar International

First Capital Connect

First Great Western

First TransPennine Express

Freightliner

Heathrow Express

High Speed 1 Ltd

London Midland

London Overground

London Underground

Merseyrail

National Express East Anglia

Northern Rail

ScotRail

South West Trains

Southeastern

Southern

Virgin Trains

Network Rail

Rail Freight Group

ATOC

Transport for London

Passenger Focus

London TravelWatch

## **Appendix B. Proposed 2012-13 Policing Plan Targets**

### **THEME 1: REDUCING DISRUPTION**

**Target 1:** Reduce minutes lost at 36 high impact locations through joint problem solving plans agreed with Network Rail and Train Operators (engagement is ongoing between LU Area and TfL regarding the LU Area target)

**Target 2:** Reduce disruption by responding to at least 95% of Immediate incidents within 10 minutes for the five LOCOG London 2012 Games Zones for the Olympic Games (27th July to 12th August 2012) and the Paralympic Games (29th August to 9th September 2012).

**Target 3:** Reduce Live Cable offences (from the end of the end of 2011-12 figure)

**Target 4:** Non-suspicious fatalities to be cleared within an average of 90 minutes

### **THEME 2: MAKING THE RAILWAY SAFER AND MORE SECURE**

**Target 5:** Reduce Notifiable Crime excluding police generated offences (from the 2011-12 level)

**Target 6:** Maintain the detection rate for serious violent, sexual and robbery offences and staff assaults

### **THEME 3: IMPROVING VALUE FOR MONEY**

**Target 7:** Reduce overall sickness from the 2011-12 level

**Target 8:** Increase value for money by removing at least £500k from BTP's Force Headquarters functions to reduce back office costs.

**Target 9:** Reduce bureaucracy by decreasing the volume of manually produced performance reports by at least 20%

### **THEME 4: PROMOTING CONFIDENCE**

**Target 10:** Maintain the proportion of resources devoted to Neighbourhood Policing Teams and response policing between 8pm and 1am (not including the Olympic Games period)

**Target 11:** Promote confidence and visibility by increasing the total hours worked by Special Constables by 10%