



BTPA
British Transport Police
Authority



BRITISH
TRANSPORT
POLICE

Policing Great Britain's Rail Network D Division: Scotland

2015 | 2016



**TEMPORARY CHIEF SUPERINTENDENT
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Last year Scotland hosted several major events and celebrations, giving us opportunities to deliver our specialist service to visitors from around the globe.

In summer, months of planning came to fruition when Glasgow hosted the XX Commonwealth Games. Immediately afterwards, the city staged the UK's commemoration of the outbreak of the First World War. Our expertise and support were crucial helping to ensure both events passed safely and successfully.

In September, the Ryder Cup was contested at Gleneagles. We worked with ScotRail, Network Rail and Police Scotland to successfully move thousands of spectators across the country daily and carried out search and security duties at the venue. As the year drew to a close, the oldest international friendly football fixture, between Scotland and England, was held at Celtic Park. Monitoring and travel escort plans were implemented and we worked with train operators to enforce alcohol restrictions.

All of these operations required partnership working to maximise security and minimise disruption. With Network Rail, we introduced an Emergency Response Intervention Unit

to guarantee the fastest possible response to line-side incidents. We were also able to keep an eye on the network from the sky, thanks to our helicopter crew.

We have set challenging targets for the coming year, following consultation with industry partners and the public. Our priorities are to continue reducing violence and theft of passenger property and to minimise disruption at key locations. Alongside this, supporting victims of crime sits at the heart of everything we do.

Ahead is an exciting year, with new communities coming aboard and major events to police. The opening of the new Borders Railway, scheduled for September, will bring new users to the network. This, and various expansion and upgrade projects, will see increased passenger numbers and service frequency, providing more policing challenges.

We will work more innovatively and collaboratively with partners to keep crime on the railway low. We will refine and develop our approach, ensuring we continue to be a vital player in a growing industry and play our part in getting people home safe, secure and on time every day.



**Your British Transport
Police Authority
Member is**



BILL MATTHEWS

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D Division Scotland Targets 2015/16



Reduce theft of personal property by at least five per cent

Theft of passenger property is a major contributor to overall crime on the rail network and impacts on passenger confidence. Offences fell by 11 per cent to 299 in 2014/15. The police authority knows you want to see them reduced further - this target will help.

Reduce the number of violent offences at Edinburgh Waverley by 20 per cent, Glasgow Central by 10 per cent and Glasgow Queen Street by 10 per cent

Reducing violent offences is a key focus in order to keep passengers and rail staff safe. There were 124 violent offences at these stations in 2014/15, up by 43 offences compared with the previous year. This target excludes on-train offences.



Develop trespass/customer satisfaction problem solving plans (PSPs) to achieve a satisfaction rate of at least 75 per cent

Work with partners at the top five trespass hotspots to prevent and reduce levels of trespass and ensure customer satisfaction, measured by passenger surveys.

Develop key disruption location/customer satisfaction PSPs to achieve a total satisfaction rate of at least 75 per cent

Hotspot locations for disruption will be targeted in order to reduce delays and incidents that affect the running of the railways. This will generate joint working with industry partners and other stakeholders.

Develop train services/customer satisfaction PSPs to achieve a total satisfaction rate of at least 75 per cent

On-train patrols late at night are a priority for passengers and railway staff. This target will encourage joint working with the industry to ensure that key train services receive bespoke problem solving plans.



Continued >

✓ PASSENGER PRIORITIES

You've said you want BTP to do more to tackle antisocial behaviour, crime related disruption and to increase their visibility, especially late at night.

Look out for this symbol ✓ which will show you the targets we've set to help fulfil these priorities

D Division Scotland Targets 2015/16

To achieve a total satisfaction rate of at least 75 per cent for:

- o a PSP tackling disorder related to 'sub-crawls' and other organised events
- o a PSP tackling disorder related to Rangers FC home fixtures at Ibrox Stadium

Antisocial behaviour and disorder remain top concerns for the travelling public. This target will focus on key events that generate crimes and measure satisfaction in the plans to respond to incidents.

Work with Community Rail Partnerships at a minimum of six locations to improve confidence

Passenger safety and security is important to BTP and this target will provide a focus on the lowest confidence stations in Scotland. This will generate joint working with industry partners and other stakeholders.

To achieve a victim of crime satisfaction rate of at least 92 per cent

Victim care is a priority. Through the monthly victims of crime satisfaction surveys, BTP will ensure victims of crime receive a high quality service.

Where you'll find BTP

Policing Plans D Division: Scotland

D Division	Police Officer	Police Staff	Special Officer
Aberdeen	4	0	0
Business Support	0	5	0
Central Operations	19	0	0
CID	18	0	0
Crime and Justice Unit	0	12	0
Crime Dept. (Offender Management, DSU, CID Metal Team)	8	0	0
Dalmuir	3	0	0
Division Command Team	5	2	0
Dog Section	2	0	0
Dundee	3	0	1
Edinburgh	22	0	0
Glasgow	26	0	0
Glasgow Area Neighbourhood Policing Teams (NPTs)	28	1	10
HQ Duty Inspectors	6	0	0
Intelligence Bureau	1	13	0
Inverness	5	0	0
Kilwinning	10	0	2

D Division	Police Officer	Police Staff	Special Officer
Kirkcaldy	4	0	0
Motherwell	7	0	2
Operational Planning	0	5	0
Operational Support	0	7	0
Paisley	3	0	0
Perth	6	0	1
Probationers	6	0	0
Secondments to non-BTP	4	0	0
Stirling	5	0	0
Waverley NPT	16	1	7
D Division total	211	46	23

For more information
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