



Policing Great Britain's Rail Network

C Division: Wales

2015 | 2016



**CHIEF SUPERINTENDENT
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The rail network will continue to receive a level of investment in 2015/16 not previously seen in modern times, with electrification and infrastructure projects continuing throughout the C Division area.

With football and freight traffic increasing, these are exciting times for the rail industry. I look forward to British Transport Police playing a vital role with our industry partners to ensure that those using and working on the railways get home every day safe, secure and on time.



Crime on the division has fallen by nearly a third since 2002. As well as maintaining our focus on reducing this further, a key priority will be reducing disruption on the network.

More trains, passengers and freight mean the effects of any disruption event are magnified. Our focus will be on innovative, whole-industry approaches to address this important

issue effectively.

In a relatively low-crime environment like the railway, another key issue to address is passenger confidence. Tackling antisocial behaviour, particularly associated with sporting events, continues to be a priority and we will look to carry on working with our industry partners to provide reassurance and visibility, helping to make rail the preferred mode of transport for the travelling public.

We will address many of our policing priorities using a problem-solving approach, relying on a clear identification of the problem to be solved, what best defines success, and which partners we need to work with to deliver this success. This approach is extremely effective, giving rise to innovative solutions and best practice that can be applied more widely.

Personally, I aim to be as accessible and receptive as possible to all of our stakeholders and I look forward to another busy and challenging year ahead.

In 2015/16, we will build on our previous successes and continue to play a vital role in helping a vibrant and expanding railway network operate at its very best.



Introduction

Policing Plans C Division: Wales



**SUPERINTENDENT
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A Policing Plan for Wales

The beginning of the year was challenging, with a shift in the wrong direction in terms of crime and, in particular, theft of passenger property. The only way to resolve such increases is through a collaborative approach and we worked with the industry to address this. Patrols by plain clothed officers were stepped up and we advised rail staff on how to be vigilant and report suspicious behaviour and activity.

A significant challenge last year was the NATO summit, hosted in South Wales, in September. While it only lasted six days, an enormous amount of detailed planning was required to prevent disruption caused by potential protests. The number of protesters was lower than expected and related incidents on the railway were minimal.



By working together with Network Rail, First Great Western and Arriva Trains Wales, we were ready for anything.

We demonstrated the vital role we play in helping the railway to operate effectively, and

provided reassurance to the travelling public and our stakeholders.

Passengers and the industry tell us they want to see more patrols on services in the evenings and late at night. In response, Operation Genesis was introduced around Christmas, which saw increased patrols on late night trains and at railway stations across Wales. There is no doubt that this made a significant contribution to the 21 per cent reduction in crime and antisocial behaviour we saw over this time. Industry partners told us that the extra patrols had made a real difference to their staff, by providing reassurance and support. We will keep our approach under review and continue to provide support to the industry at times when we are needed most.

I am confident the coming year will provide further opportunities to work with all of our stakeholders and strengthen our relationships to ensure the travelling public get home every day, safe, secure and on time. I am privileged to have a hard working and committed team around me and supportive and enthusiastic partners. I am looking forward to working with them all to achieve our ambitious targets for the year ahead.

**Your British Transport
Police Authority
Member is**



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C Division Wales Targets 2015/16

Reduce the number of staff aggression offences by at least four per cent

Violence and aggression towards staff has a significant impact on those who help to operate the railways. Recorded offences in 2014/15 were down by nine per cent compared with the previous year to 98.

Increase the rate of positive outcomes for assaults on staff to at least 62 per cent

Rail staff can be confident that staff assaults will be reduced, but also that the proportion of offences with a positive outcome will increase at a greater rate than offences recorded. There were 45 crimes of assaults on staff in 2014/15.



Reduce theft of personal property by at least five per cent

Theft of passenger property is a major contributor to overall crime on the rail network and impacts on passenger confidence. Offences fell by six per cent to 221 in 2014/15. The police authority knows you want to see them reduced further - this target will help.



Reduce theft of bicycle offences by at least five per cent

Cycle crime impacts on passengers who use railway stations on a daily basis. Cycle crime within Wales has increased over the last few years with 80 offences recorded in 2014/15.

Complete four problem solving plans (PSPs) to reduce police related disruption at identified hotspots

Police related disruption, caused by incidents which may require a police response, delays passengers and the industry. This target encourages a joint problem-solving approach by working with industry partners to tackle disruption.



Continued >

✓ PASSENGER PRIORITIES

You've said you want BTP to do more to tackle antisocial behaviour, crime related disruption and to increase their visibility, especially late at night.

Look out for this symbol ✓ which will show you the targets we've set to help fulfil these priorities

C Division Wales Targets 2015/16

Complete at least four PSPs addressing fatality, trespass, cable and vandalism related disruption

Trespass and fatalities are the main causes of disruption on the network. This target encourages a joint problem-solving approach with industry partners to tackle disruption.



Complete at least six PSPs addressing antisocial behaviour

Antisocial behaviour has been highlighted as a concern for passengers and stakeholders. PSPs generate a joint approach to tackling antisocial behaviour.

Complete at least five PSPs across the Division addressing freight related issues

Freight companies are key stakeholders. This target will ensure there is an enhanced focus on issues that affect the freight industry.

Where you'll find BTP

Policing Plans C Division: Wales

C Division Wales	Police Officer	Police Staff	PCSOs	Special Officer
Bangor	5	1	0	0
Bangor Neighbourhood Policing Team (NPT)	1	0	7	0
Cardiff	1	0	0	0
Cardiff Central (24/7)	25	1	0	3
Cardiff NPT	3	0	13	0
Carmarthen	2	0	0	0
Machynlleth	1	0	0	0
Newport	1	0	0	0
Pontypridd NPT	2	0	12	0
Rhyl	4	0	0	0
Shrewsbury	6	1	0	0
Shrewsbury NPT	0	0	3	0
Swansea	9	1	0	1
Swansea NPT	0	0	4	0
Wales total	60	4	39	4



For more information
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