



Policing Great Britain's Rail Network

B Division: TfL

2015 | 2016

Foreword

Policing Plans B Division : TfL



**CHIEF SUPERINTENDENT
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B Division's first year has been a real success, with crime continuing to fall and the new structure allowing us to better serve our stakeholders and use our resources more effectively as one division.

In 2015/16 we are looking to build on this success during what will be an exciting year for the rail industry, with new train operators coming on board, the development of infrastructure and the introduction of Night Tube.



Public confidence is crucial to what we do and we're working hard to improve this by setting ourselves challenging targets to reduce crime, reduce disruption and increase our visibility across the Sub-Divisions in the coming year.

We know that tackling antisocial behaviour, greater presence on late night trains and general visibility are priorities for the travelling public;

so these are priorities for us too.

One way we're working to increase our visibility is through the roll out of Operation Trafalgar across the division. This is an evidence-based approach to policing, which improves visibility and reduces crime by making sure our officers are located at the right places at the right times, by deploying them to 'hotspot' locations. The initial roll out has seen impressive results, such as a 20 per cent reduction in serious public order incidents at London hub stations. I look forward to seeing it roll out across the rest of the division throughout the year and for it to become part of business as usual.

The coming year will also see an increased uniformed presence on late night trains, at weekends, as part of Operation Stronghold, with our officers providing reassurance on services typically associated with antisocial behaviour.

We will take a problem solving approach to delivering our priorities, in particular tackling low confidence and reducing disruption. By working closely with our stakeholders, we can better understand the issues. By using our stakeholders' knowledge and experience, alongside our own expertise, we can deliver effective solutions to these problems.

We will continue to deliver a first class service to the public and our stakeholders, in the coming year, and look forward to the challenges ahead.



Introduction

Policing Plans B Division : TfL



**SUPERINTENDENT
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A Policing Plan for TfL

The past year has been a successful one for TfL Sub-Division, with our officers and staff continuing to deliver an exceptional policing service to the millions of people who use London's Tube and rail network every day. We have achieved great results in our work to reduce theft and disruption on the network, and the coming year will see us build on our efforts to provide a safe railway network that people feel confident to travel and work on.

This year we have reduced overall crime by 7.7 per cent. Our work to reduce theft of passenger property has played a huge role in this as we have seen a reduction of more than 18 per cent, which equates to around 370 fewer victims of crime this year. We have also seen an overall reduction in crime by supporting 120 operations across the Docklands Light Railway.

Over the last year, we have worked alongside the industry to reduce disruption across the network. This challenge was met by working with partners to improve pan-London response times, Emergency Response Unit intervention and taking a strategic and local problem solving approach to address the causes of disruption, such as cable theft and graffiti.



Reducing assaults on rail staff remains a priority.

This has been a challenge so far, with the number of staff assaults slightly higher than last year. We are determined to focus on persistent fare evaders, as we know that many assaults are carried out by them after they are challenged by staff. We take these incidents very seriously and are adopting innovative problem solving approaches with the industry to address this issue, and hope to see promising results from them.

The coming year presents us with a variety of challenges and opportunities, particularly the introduction of Night Tube in September 2015. We have worked with TfL and industry partners to develop a strategy to deliver a safe and secure Night Tube for London.

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B Division TfL Targets 2015/16

The number of notifiable crimes on London Underground and DLR to be no more than 6.8 crimes per million passenger journeys*

Reducing crime remains a key priority for BTP. This target is based on the rate of notifiable crime per million passenger journeys.

Reduce violence and aggression towards staff from 2014/15 end of year figure

Violence and aggression towards railway staff has a significant impact on those that help to operate the railways. There were 417 offences recorded in 2014/15. This number is expected to reduce by the end of next year.

To carry out a minimum of 150 joint operations with the DLR

Joint operations provide a bespoke joint working approach to resolving crime and disorder on the DLR network.

Increase the number of positive policing outcomes around sexual offences by 20 per cent in line with Project Guardian

Project Guardian has raised awareness of reporting unwanted sexual behaviour. This target aims to increase the number of successful outcomes.

*Notifiable offences are crimes which are reportable to the Home Office.

**Lost customer hours – this measures disruption across London Underground.



Trafalgar locations to achieve 80 per cent visibility at identified hotspots as per default patrols

Passengers have told BTP that police visibility is a key concern for them. This target will ensure officers are where they are needed most - when they are needed most. Operation Trafalgar is an evidence based approach to police visibility at hotspot locations. This will assist in reducing and preventing crime.



Reduce incidents that lead to lost customer hours by 10 per cent**

Trespass, assaults and antisocial behaviour are the main causes of disruption and delay on the TfL network. This target aims to reduce these incidents. 794 were recorded in 2014/15.

✓ PASSENGER PRIORITIES

You've said you want BTP to do more to tackle antisocial behaviour, crime related disruption and to increase their visibility, especially late at night.

Look out for this symbol ✓ which will show you the targets we've set to help fulfil these priorities

Where you'll find BTP

Policing Plans B Division : TfL

B Division TfL	Police Officer	Police Staff	PCSOs	Special Officer
Bakerloo Neighbourhood Policing Team (NPT)	6	0	8	0
Central NPT	15	0	12	0
Circle NPT	8	1	8	0
Community Safety & Engagement Unit	1	10	0	0
District NPT	14	1	12	0
DLR NPT	10	1	12	0
Finsbury Park Hub	5	0	3	0
Governance	1	8	0	0
Jubilee NPT	10	1	8	0
Metropolitan NPT	6	1	8	0
Northern NPT	14	1	8	0
Piccadilly NPT	15	6	12	0
Projects	1	4	0	0
Specialist Patrol Team	40	0	0	0
Stratford Hub	7	0	7	0
Suicide Prevention & Mental Health	5	8	0	0
Tasking BCVJNP	10	0	0	0
Tasking SSR & DLR	10	0	0	0

B Division TfL	Police Officer	Police Staff	PCSOs	Special Officer
Victoria NPT	7	1	8	0
TfL total	185	43	106	0

The Chief Constable has set a target number of Special Officers for B Division. It is 20% of warranted officers, making 300 Special Constables. As the project is still in progress, B Division cannot break this number down by team at this point in time.

For more information
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