



Policing Great Britain's Rail Network

B Division: East

2015 | 2016



**CHIEF SUPERINTENDENT
PAUL BROGDEN**

Divisional Commander
B Division

CONTACT DETAILS

T: 0207 027 6386
E: Paul.Brogden@btp.pnn.police.uk



Follow : @BTP_B_Division

B Division's first year has been a real success, with crime continuing to fall and the new structure allowing us to better serve our stakeholders and use our resources more effectively as one division.

In 2015/16 we are looking to build on this success during what will be an exciting year for the rail industry, with new train operators coming on board, the development of infrastructure and the introduction of Night Tube.



Public confidence is crucial to what we do and we're working hard to improve this by setting ourselves challenging targets to reduce crime, reduce disruption and increase our visibility across the Sub-Divisions in the coming year.

We know that tackling antisocial behaviour, greater presence on late night trains and general visibility are priorities for the travelling public; so

these are priorities for us too.

One way we're working to increase our visibility is through the roll out of Operation Trafalgar across the division. This is an evidence-based approach to policing, which improves visibility and reduces crime by making sure our officers are located at the right places at the right times, by deploying them to 'hotspot' locations. The initial roll out has seen impressive results, such as a 20 per cent reduction in serious public order incidents at London hub stations. I look forward to seeing it roll out across the rest of the division throughout the year and for it to become part of business as usual.

The coming year will also see an increased uniformed presence on late night trains, at weekends, as part of Operation Stronghold, with our officers providing reassurance on services typically associated with antisocial behaviour.

We will take a problem solving approach to delivering our priorities, in particular tackling low confidence and reducing disruption. By working closely with our stakeholders, we can better understand the issues. By using our stakeholders' knowledge and experience, alongside our own expertise, we can deliver effective solutions to these problems.

We will continue to deliver a first class service to the public and our stakeholders, in the coming year, and look forward to the challenges ahead.



Introduction

Policing Plans B Division: East



**SUPERINTENDENT
GILL MURRAY**

Sub-Divisional Commander
East

CONTACT DETAILS

T: 0207 752 4723
E: Gillian.Murray@btp.pnn.police.uk

A Policing Plan for East

This has been a challenging but successful first year for the newly-created East Sub-Division. We have worked extremely hard alongside our industry partners to deliver reductions in crime and raise passenger and rail staff confidence.



A priority has been reducing theft of passenger property and we have seen a reduction in offences of more than 12 per cent this year.

Tackling cycle theft also remains a priority. Through effective partnership working, intelligence sharing and innovative crime prevention initiatives, we have achieved a reduction of more than eight per cent this year.

This is positive news, but there is more to do to reduce the number of victims of theft on the network. This focus will continue in the coming year.

Rail passengers and staff tell us a major concern is antisocial behaviour, particularly on late night trains. In response to this, we

have launched Operation Stronghold with the aim of targeting and reducing this type of behaviour. We have worked closely with the rail industry to ensure colleagues feel supported and have confidence in reporting violent crime and abuse to us through our staff assault programme.

In partnership with Network Rail we have participated in a number of initiatives, including Operation Look and Operation Decade, to raise awareness of level crossing safety issues and prevent misuse. These have been a real success and we have delivered more than 20 level crossing problem solving plans in conjunction with Network Rail.

It is vital that we respond quickly and effectively to calls for assistance from the travelling public or rail staff. Our pan-London response model has been reviewed and we've had a real success, with around 94 per

cent of all immediate calls and 98 per cent of priority calls being attended within the target time.

The East Sub-Division is fully established and performing well. As ever, we are working to reduce crime and disruption and promote confidence in the use of the railway, to make sure the network feels safe and is safe for everyone.

**Your British Transport
Police Authority
Member is**

BRIAN PHILLPOTT

Brian.Phillpott@btpa.police.uk



DID YOU KNOW?

Operation Trafalgar, a pilot to increase officer visibility in London hotspot areas, reduced serious public order incidents last year at major London stations by 20 per cent. As a result, it is being rolled out across the country this year.

B Division East Targets 2015/16

Reduce bicycle offences by at least ten per cent

Cycle crime impacts on passengers that use railway stations on a daily basis. This target continues to build on reductions made last year with cycle crime falling by nine per cent in the last 12 months to 1,447 offences in 2014/15.

To carry out a minimum of 20 problem solving plans (PSPs) to tackle trespass and fatality related disruption

Trespass and fatalities are the main causes of disruption on the network. This target is aimed at a joint problem solving approach with industry partners to tackle disruption.

✓ To carry out a minimum of 23 PSPs at the lowest confidence stations identified from analysis of the National Rail Passenger Survey

Passenger safety and security is important to BTP and this target will provide a focus on the lowest confidence stations in B Division East. This will generate joint working with industry partners.

✓ Trafalgar locations to achieve 80 per cent visibility at identified hotspots as per default patrols

Passengers have told BTP that police visibility is a key concern for them. This target will ensure officers are where they are needed most - when they are needed most. Operation Trafalgar is an evidence based approach to police visibility at hotspot locations. This will assist in reducing and preventing crime.

To carry out a total of 588 on-train patrols during Friday evenings

Late night train patrols are vital to ensuring that the public get home safe and on time. This target will ensure that there are two on-train patrols every Friday evening (excluding Bank Holidays) across services between 23:00 - 03:00 leaving Paddington, Euston, Kings Cross, St Pancras, Liverpool Street and Fenchurch Street.



✓ PASSENGER PRIORITIES

You've said you want BTP to do more to tackle antisocial behaviour, crime related disruption and to increase their visibility, especially late at night.

Look out for this symbol ✓ which will show you the targets we've set to help fulfil these priorities

Where you'll find BTP

Policing Plans B Division: East

B Division East	Police Officer	Police Staff	PCSOs	Special Officer
Cambridge	6	1	0	0
Colchester	17	1	0	0
Ebbfleet Neighbourhood Policing Team (NPT)	7	1	6	0
Emergency Intervention Unit	10	0	0	0
Euston Hub	6	0	0	0
Euston NPT	9	1	7	0
Govia Thameslink Railway	8	0	12	0
King's Cross Hub	5	0	0	0
King's Cross NPT	8	0	7	0
Liverpool Street Hub	3	0	0	0
Liverpool Street NPT	10	1	6	0
Luton	7	0	0	0
Marylebone NPT	2	0	2	0
National Express Essex Thameside	4	1	0	0
Norwich	6	1	0	0
Paddington NPT	12	1	12	0
PLR Command	12	0	0	0
PLR North	156	0	0	0

B Division	Police Officer	Police Staff	PCSOs	Special Officer
PLR South	130	0	0	0
Southend	18	1	0	0
St Pancras HS1	6	2	0	0
St Pancras NPT	11	0	12	0
Stevenage	25	1	0	0
TfL London Mayor's Suburban Teams	27	0	0	0
TfL London Overground Team	22	0	25	0
East total	527	12	89	0

The Chief Constable has set a target number of Special Officers for B Division. It is 20% of warranted officers, making 300 Special Constables. As the project is still in progress, B Division cannot break this number down by team at this point in time.

For more information
contact



ANDREW FIGGURES CB CBE

Chief Executive British Transport Police Authority

The Forum, 5th Floor North, 74-80 Camden Street,
London NW1 0EG

E: general.enquiries@btpa.police.uk

T: 020 7383 0259

BTPA.police.uk



MICHAEL FURNESS

Head of Strategic Development

British Transport Police

25 Camden Road, London NW1 9LN

E: michael.furness@btp.pnn.police.uk

T: 020 7830 8829

BTP.police.uk