

2014/15



BRITISH
TRANSPORT
POLICE

Policing Plan
D Division
Scotland

Foreword

Chief Superintendent Ellie Bird
Divisional Commander, D Division, British Transport Police

There is no doubt that 2014/15 is going to be an extremely busy year for D Division – the eagerly anticipated Commonwealth Games are in Glasgow, the spectacle of the Ryder Cup is at Gleneagles in Perthshire and the First World War Centenary commemorations will begin in Scotland. There is also the continuing work on a number of major infrastructure projects such as the Borders Railway and the Edinburgh to Glasgow Improvement Project.

In the past year passenger numbers have increased once again while the number of crimes and offences recorded by the Force in Scotland has fallen. This is the ninth consecutive year this has happened.

We have, of course, set ourselves challenging targets for the year ahead following close consultation with our key industry partners. Reducing disruption at key locations, theft of passenger property, tackling staff assaults, metal theft, level crossing misuse and football related disorder lie at the heart of everything the division will do. Increasing victim of crime satisfaction level is also a key target. There will also be a focus in ensuring anti-social behaviour and disruption does not overshadow the 'friendly' Commonwealth Games.

Our continued support of our partners' stance against anti-social behaviour – particularly alcohol-fuelled – will not diminish. This approach is already showing real benefits for staff and passengers alike with messages being heeded and very few people having to be dealt with by the courts.

The changes the Force is going through will realise more frontline officers to ensure Scotland's rail network remains as safe and free from disruption as possible. I take comfort in the fact that, excluding crimes and offences generated solely by police activity, there are fewer than five crimes a day committed on Scotland's rail network. So the chances of becoming a victim of crime at a station or anywhere else on the network, remains extremely low.

The division continues to have the wholehearted support of our rail industry partners who tell me they remain impressed with the job we do. I recognise that, as we improve our performance, expectations are greater. Our officers accept that responsibility, confident that, through collaborative working with each appropriate agency and stakeholder, we can achieve common goals. I look forward to working collaboratively to continue to drive down crime to the record low levels we are accustomed to and serving not only the rail industry but also the travelling public.



Scotland targets

- **Reduce theft of passenger property offences by 5%**

The theft of passenger property has become a significant issue for BTP and the rail industry. Tackling theft is a priority for D Division officers and, by reducing the number of offences, passenger confidence will be increased.

- **Achieve a total satisfaction rate of 75% from six successfully run partnership Problem Solving Plans that target disruption at six key pinch points**

Disruption to services is a frustration to passengers and staff. Collaborative working is crucial to the success of local Problem Solving Plans which will see officers focus on reducing the impact on the network.

- **Achieve a total satisfaction rate of at least 75% from eight successfully run Problem Solving Plans that will target on train anti-social behaviour, including late night, school and other problematic service trains**

To help promote greater confidence and reassurance in the use of the railway, D Division officers will use a problem solving approach to tackle anti-social behaviour and other issues at identified locations and known problematic routes.

- **Achieve a total satisfaction rate of at least 75% from six successfully run Problem Solving Plans that will target those level crossings judged to present the most risk**

Level crossing offences are highly dangerous with the potential to cause significant injury, loss of life and disruption. D Division officers will continue to enhance BTP's presence at level crossings to educate and affect driver behaviour.

- **Maintain the 2013/2014 overall victim of crime satisfaction**

Quality of service is important to ensure victims of crime have confidence in BTP.

- **Run at least 15 collaborative joint operations targeting football related disorder**

Football related disorder is a concern for passengers and rail staff who can be subjected to unwanted anti-social behaviour. D Division officers will target problematic fixtures, teams and identified locations throughout the football season.

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Scotland targets

- **Apply for football banning orders in 80% of appropriate police reports submitted to the Procurator Fiscal**

Football banning orders are a useful additional tool in combating supporters who indulge in anti-social or violent behaviour when using the rail network to travel to matches.

- **Respond to 95% of all immediate and priority incidents at Commonwealth Games locations within 15 minutes**

D Division's response to such incidents will be crucial in demonstrating BTP's commitment to ensuring a safe and secure Commonwealth Games and reducing the threat of disruption.

- **Reduce the number of anti-social behaviour incidents recorded at Commonwealth Games locations**

D Division officers will focus on Commonwealth Games locations and venues to reduce anti-social behaviour, thereby ensuring greater passenger, staff, spectator and participant safety and confidence.

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