BTPA ICV Report July to September 2011 APPENDIX 1

Station	Date of Visit	Detainee Count	Spoken To	General Observations	Matters Requiring a Response
Caledonian Road	04/07/2011	1	0	Very quiet. Helpful staff. 5 cells out of use: 1 - cleaning required; 4 awaiting maintenance. Air con - stuffy, call out expected.	Update on air con status **Air con to the complex is controlled by 8 x cooling/heating units of which 6 were found not to be functioning correctly. A contractor was brought in to rectify the situation but recommended that as the equipment was under warranty the original supplier should be required to rectify the fault. Fault rectification is planned for the week commencing 258th July 2011. Personnel are on site today (25th July 2011).**
Caledonian Road	10/07/2011	6	3	Custody suite is very clean & tidy. Escorting officer was very helpful - but did not know that ICVs spoke to detainees. Custody Sergeant was of assistance with ICV enquiries.	727 - entry at 20:20 on 9 July 2011 refers to "She" when detainee is male. Reports hallucinations. Entry is apparently in error and should be for 7:30. Record does not show this. Why was this not highlighted when Custody Sgt PS 387 took over at 06:57 on 10/07/11? - Was entry rectified on 730? -why was a concern not raised that the custody record of 727 obviously showed hallucinations last detainee had not been seen by FME? -727 was marked as "no" of self harm on risk assessment - but also had written "always do that" This seems contradictory. * 727 was alcohol dependent but last seen by FME on arrival 23:25 when drunk & not again. [some text indecipherable on this page] **The error on the custody record was not highlighted to me, and female 730, was fine when I took over and no answers to any questions suggested that she had any problems.** **730 male is a regular, the risk assessment was completed on arrival when he was drunk, I completed the risk assessment when I went over the rights and entitlements re signed the risk assessment with that date and time.** **From the custody record he was seen on the 8th at 2310hrs and again on the 10th at 2155hrs, can't find the entry regarding "some text indecipherable**

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Caledonian Road	15/07/2011	2	1	Very quiet suite - Helpful and knowledgeable DDO & Sgt	None
Caledonian Road	22/07/2011	2	1	Esc. Officer polite and all staff helpful.	7 cells out of use. When will those be fixed? Update on air conditioning - 1 unit not working. **Ongoing problems with repairs. Maintenance manager will be attending the station midday 8/09/2011. An update will be provided at the ICV meeting.**
Caledonian Road	27/07/2011	2	1	Detainee's possessions in corridor. Clean, well maintained	Ran out of property bags.
Caledonian Road	28/07/2011	5	2	Custody not busy, all seems to be in order. Sgt Woods very accommodating.	None
Caledonian Road	14/08/2011	6	0	All Quiet everyone asleep	None
Caledonian Road	18/08/2011	0	0	No one in custody. Number of cells out of use: Cell 1 - repainted, waiting to dry up. Cell 9 CCTV doesn't work at night. Cell 5 CCTV doesn't work at all. Cell13 scratches on the wall. Cell 11 ligature protruding from the wall.	None

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Caledonian Road	28/08/2011	7	3	Escorting officer very helpful. Custody Sgt interrupted one interview. Appears to be lack of understanding about ICV protocols. Int continued through wicket.	1128 - Detainee epileptic. Also had a broken ankle. Was taken to VCH. Was detainee treated for break or epilepsy or other condition? What medication was prescribed at hospital? Detainee takes 3 librium per day. Received 1 prescription of diazapam while in custody over a 22 hr period. No one informed although CR shows detainee made several requests to call St Mungo's hostel. CR says no phone no. In these circumstances could phone no. be sought from directory enquiries or other sources? CR shows Sol made several attempts to call to speak to detainee. When did detainee speak to sol? CR does not show this. Does indicate sol insisting she would need to speak to detainee when she next called. 1137 - Detainee told custody visitors he wanted daughter informed. ICVs conveyed this to officer in custody. When was daughter informed? When did detainee speak to solicitor? **Detainee was taken to UCH as no FME on duty at that time. DP displaying signs of drug/ alcohol issues upon arrival at custody – non responsive -this is documented in body of CR.** **Hospital letter stated medication required which should be given to DP. DP seen by FME upon return to custody. Prescription obtained and DP administered medication as per FME instructions** **Solicitor did call custody on two occasions and CR states that due to 2 x violent prisoners in booking in area, DP was not brought out of cell. DP spoke to solicitor later that evening when booking in of violent prisoners completed.** **Custody record states that DP asked to contact his friend 'Andrew' DP could not remember number or friends surname. No mention in CR of request to contact hostel.** **All reviews conducted and no representations made by DP at any time.**
Caledonian Road	01/09/2011	0	0	Two cells out of use.	None

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Caledonian Road	15/09/2011	1	0	Station very clean. Escorting officer very helpful.	None
Ebury Bridge	30/06/2011	1	1	Quiet, clean and tidy custody suite. Officers very helpful and friendly.	Detainee 1019: when did FME return to dispense prescribed drug to detained person **Police response** **Drugs dispensed at 1957hrs and 0730hrs the next morning. This was on the instruction of the FME who attended earlier in the day who stated that if detainee was to stay overnight the drug should be administered at 2000hrs and 0800hrs. I understand that the detainee had to sober up before being permitted the drug.**
Ebury Bridge	04/07/2011	2	2	Well escorted-station clean and quiet	None.
Ebury Bridge	18/07/2011	3	2	Dealt with very politely by all the staff despite the station being very busy	Escorting Officer (Caroline 8762) did not stay with us and left to make a phone call, leaving us to shut the door behind us. Detainee was not a threat but escort should have stayed with us **Awaiting police response**
Ebury Bridge	26/07/2011	2	1	Police helpful Doctors room open-should be closed	None.
Ebury Bridge	05/08/2011	1	0	Very quiet, staff helpful and friendly	None.
Ebury Bridge	08/08/2011	2	1	Officers helpful and friendly. Custody suite clean and tidy	None.
Ebury Bridge	22/08/2011	2	0	Staff and officers friendly and cooperative. All ok	None.

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Ebury Bridge	04/09/2011	0	0	No one in custody	None.
Ebury Bridge	08/09/2011	1	1	Problems with heating in interview rooms. Cells and FME rooms very cold at time of visit- need urgent attention by BTP estates	None.
Ebury Bridge	14/09/2011	0	0	No one in custody. Custody suite in good order as usual	None.
Tottenham Court Road	09/07/2011	5	1	Clean & tidy. Although most detainees sleeping it off. Staff helpful.	None
Tottenham Court Road	13/07/2011	3	2	Clean, tidy, staff helpful. FME room could have had a cleaner floor but ok.	None
Tottenham Court Road	21/07/2011	5	4	Staff busy but very helpful even though understaffed by 1 DDO at the time of the visit. Station clean.	None
Tottenham Court Road	30/07/2011	3	2	Staff friendly and helpful. DDO didn't realise that we self-introduce despite being very experienced. FME room slightly dirty with full rubbish bag.	None

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Tottenham Court Road	07/08/2011	2	0	Staff friendly and helpful. Sink area in main cell corridor very dirty. Mentioned it to the Sgt who was going to bring it to the attention of the cleaners. Shower between cells 7 & 8 smelly from drains	None
Tottenham Court Road	12/08/2011	2	2	Staff tired but helpful and cheerful. Station clean & well ordered. Most of detainees had just gone to court	None
Tottenham Court Road	19/08/2011	2	1	Fine, staff helpful.	Buzzer for cell no 7 not working and cold water tap in the female detention area not flowing. Sgt informed and resolution expected.
Tottenham Court Road	25/08/2011	7	3	Despite being busy staff very helpful and pleasant, constantly updating us as to when we could be escorted around. Station tidy & clean.	None
Tottenham Court Road	02/09/2011	0	0	Station totally unoccupied but clean and tidy. Everything in order & staff helpful.	None
Tottenham Court Road	09/09/2011	2	2	Cells clean & tidy. Officers helpful.	None
Tottenham Court Road	23/09/2011	3	2	Clean & tidy. Very quiet - staff very helpful.	Buzzer no 7 not working. Officer informed us they are aware and its being fixed. Cold tap in juvenile detention area not flowing fully

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Tottenham Court Road	30/09/2011	0	0	No detainees. All buzzers & toilets working with lightest touch. Staff friendly & helpful.	None
Wembley Park	04/07/2011	0	0	All Quiet,Staff Helpful . Concern re provision/purchase of sanitary towels - no supplies held.	
Wembley Park	20/07/2011	0	0	All Quiet,Staff Helpful .	Entrance intercom not working.
Wembley Park	02/08/2011	2	1	All Quiet	None.
Wembley Park	19/08/2011	1	1	All Quiet,Staff Helpful	None.
Wembley Park	02/09/2011	1	0	Staff Helpful. Delay on entry as Sgt unable to leave custody unattended	Consider entry arrangements. **Yes all noted. Can I circulate the direct number to the custody desk on 0208 904 0179 in case of a repetition**
Wembley Park	21/09/2011	0	0	All Quiet,Staff Helpful	None.
West Ham	23/08/2011	0	0	No detainees	None.