LONDON NORTH

		1 April 2011- 31 Jan 2012			Target for 2012-2013	Offence Description	*Predicted End of Year Figures*
		Recorded	Detections	Detection Rate			
LN1	**Fatality Management - Partial Reopening**	27 fatality incidents recorded between April 2011 and January 2012 with an average clear-up time of 36 minutes			**To continue to achieve at least a partial reopening on four-track railways within an average of 50 minutes, for qualifying fatal incidents.**	A fatal incident shall qualify against this target if: 1) There are four or more running lines at the location, and 2) Partial reopening can be provided in a way that will not: a) endanger the safety of staff and personnel, or b) undermine the investigation, or c) cause alarm or distress to staff or passengers, or d) undermine the dignity of the deceased, and 3) A MOM attends the scene within 25 minutes, and 4) The Driver calls the BTP Fatality Hotline 5) The first report of the fatal incident is received by BTP between 1st April 2012 0000 hrs and 31st March 2013 2359 hrs.	**Average clear up time 36 minutes**
LN2	**Football Policing - Escorted Trains**	67 travelling serials			**To increase the number of football trains that are escorted by London North by 33%**	Proposed Definition – An "escorted train" shall be counted against this target if: 1) a train is identified as containing, or potentially containing, football traffic, and 2) at least three police officers are specifically deployed onto the train, and 3) those police officers travel with the train for at least 20 minutes	**89**
LN3	**Verbal abuse towards Rail Staff**	303	173	57%	**To increase the outturn 2011-12 detection rate by 1% point**	Cause Intentional Harassment Alarm or Distress Public Order Act 1986 S4A Racially aggravated Harassment Alarm or Distress Crime & Disorder Act 1998 Section 31(1)c Cvc Complainant Vic Status = V Cvc Category = STAFFON AND Harass Alarm Distress (staff on duty) Public Order Act 1986 S5	**57%**
LN4	**Disruption / lost minutes - PSPs**	Brimsdown - Broxbourne Ilford - Gidea Park Ipswich - Trimley Bletchley - Bourne End Southall Reading - Southcote **Total minutes**		19755 19774 3385 33366 14175 8967 **99422**	**Reduce minutes lost at 6 high impact locations through joint problem solving plans agreed with Network Rail and Train Operators**	Trespass, Fatalities/injuries caused by being hit by train, Cable vandalism/theft, Vandalism/theft (including the placing of objects on the line), Disorder/drunks/trespass etc, Level Crossing Incidents, Vandalism/theft, Fatalities/injuries sustained on platform result of struck by train or fallen, Level Crossing misuse. **Locations identified: Brimsdown to Broxbourne, Ilford to Gidea Park, Ipswich to Trimley, Bletchley to Bourne End, Southall, Reading to Southcote**	**N/A**

	2008-2009	2009-2010	2010-11
Recorded	448	478	391
Detections	291	320	234
Det. Rate (%)	65%	67%	60%

Line of route	2008/2009	2009/2010	2010/2011
Brimsdown - Broxbourne	16725	16359	19797
Ilford - Gidea Park	11150	19575	14255
Ipswich - Trimley	2169	4038	3218
Bletchley - Bourne End	19080	17612	3230
Southall	1026	2413	5457
Reading - Southcote	4850	2023	10762
Total minutes	55000	62020	56719

LONDON SOUTH

		1 April 2011- 31 Jan 2012			Target for 2012-13	Offence Description	*Predicted End of Year Figures*
		Recorded	Detections	Detection Rate			
LS1	**Metal Theft**	173	44	25%	**Maintain or improve the detection rate for all metal theft offences.**	Theft of live cable Theft of metal	**25%**
LS2	**Level Crossings**	1094	862	79%	**Increase the number of detections for level crossing related offences.**	Road Traffic - Fail to obey traffic signs Road Traffic - Dangerous driving Road Traffic - Careless driving Cri code = LEVELXM, LEVLXU	**1034**
LS3	**Cycle Crime**	2341	372	16%	**i) Maintain or improve the detection rate for cycle crime offences.**	Theft - pedal cycle Theft - from cycle Criminal Damage - pedal cycle Take pedal cycle without consent OR Cri code = CYCLESD Going equipped (for burglary or to steal) OR Cri Comment 1 match pattern %CYCLE% Handling/receiving stolen goods	**16%**
		74 cycle initiatives carried out between April 2011 and January 2012			**ii) Carry out at least 200 cycle crime reduction initiatives during 2012/13.**	The measure to include; Cycle surgeries conducted by NPT/CRP with or without TOC involvement, any overt activity (Area Tasking – directed patrols) in relation to cycle crime at a station or railway premises, CRO architectural liaison advice in relation to new cycle shed locations as well as CRO visits to locations to review suitability of CCTV locations, Joint patrols with industry partners in the form of REO/RNO/RCO's, patrols tasked to REO/RNO/RCO's specifically in relation to cycle crime, joint working with Home Office Policing partners.	**185**
LS4	**Anti-Social Behaviour**	5556	3541	64%	**Increase the number of detections for anti-social behaviour offences.**	Byelaws – Public Order related (offence directed towards a member of rail staff) Taxi Touts Byelaws – Offences re Travel Fraud Byelaws – Passenger control Byelaws – Public Order related Byelaws – Betting loitering Byelaws – Litter Railways – Travel Fraud – Travels or attempts to travel with intent to avoid payment of fare Railways – Trespass Drunk & Disorderly Drunk & incapable Drunk in charge of a child under 7 years Breach of Peace Begging Consume alcohol in a designated public place, contrary to requirement by constable not to do so Urinating in public	**4249**
LS5	**Neighbourhood Policing Teams**	843			**Increase the number of high visibility joint operations with rail industry partners and Home Office forces from 2011/12 level.**	Increase the number of high visibility joint operations with rail industry patterns and Home Office forces (the same measure used for the current local area target)	**1012**
LS6	**Disruption / lost minutes - PSPs**	Farnborough – Woking 14368 Wimbledon 20554 Gillingham – Rochester 4775 Sittingbourne – Faversham 2082 Lancing - London Road 4310 Selhurst - Balham 40534 **Total minutes 86623**			**Reduce minutes lost at 6 high impact locations through joint problem solving plans agreed with Network Rail and Train Operators**	Trespass, Fatalities/injuries caused by being hit by train, Cable vandalism/theft, Vandalism/theft (including the placing of objects on the line), Disorder/drunks/trespass etc, Level Crossing Incidents, Vandalism/theft, Fatalities/injuries sustained on platform result of struck by train or fallen, Level Crossing misuse **Locations selected: Farnborough to Woking, Wimbledon, Gillingham to Rochester, Sittingbourne to Faversham, Lancing to London Road, Selhurst to Balham**	**N/A**

	2008-2009	2009-2010	2010-2011
Recorded	246	152	317
Detections	43	20	14
Det. Rate (%)	**17%**	**13%**	**4%**

Recorded	213	341	863
Detections	57	118	311
Det. Rate (%)	27%	35%	36%

Recorded	2,401	2,205	2,274
Detections	91	235	277
Det. Rate (%)	4%	11%	12%

Recorded	4,128	4,905	6,098
Detections	2143	2710	3859
Det. Rate (%)	52%	55%	63%

Line of route	2008/2009	2009/2010	2010/2011
Farnborough – Woking(Main)	3389	4694	910
Wimbledon	12456	20014	8173
Gillingham – Rochester	3809	4643	4698
Sittingbourne – Faversham	1778	6986	5280
Lancing - London Road	2428	4469	3231
Selhurst - Balham	11877	37782	20299
Total minutes	35737	78588	42591

LONDON UNDERGROUND

		1 April 2011- 31 Jan 2012			Target for 2012-2013	Offence Description	*Predicted End of Year Figures*
		Recorded	Detections	Detection Rate			
LU1	**Theft reduction per million passenger journeys**	Recorded thefts-4994 Recorded thefts per million pass journeys 5.22			**BTP LU/DLR Area will aim to reduce the number of thefts per million passenger journeys in the forthcoming performance year based on the out turn performance of 2011-12**	Theft Luggage Theft Personal Property Theft From Person	**5.22 thefts per million passenger journeys**
LU2	**Theft of passenger property**	4994	219	4%	**Increase theft detections from 2011/12 by at least 7%**	Theft Luggage Theft Personal Property Theft From Person	**263**
LU3	**Staff Assaults**	Recorded offences -460 Number per 10 million passenger journeys 4.81			**BTP LU/DLR Area will aim to reduce the number of Staff Assaults per 10 million passenger journeys in the forthcoming performance year based on the out turn of 2011-12**	**Count victims** Murder Attempted Murder Manslaughter/Culpable Homicide Soliciting/Conspire To Murder Wounding/Gbh With Intent Wounding/Gbh Without Intent Actual Bodily Harm Assault Threats To Kill Attempt To Choke With Intent To Commit An Offence Cause Bodily Injury By Explosion Cause Explosion/Throw Corrosive Substance Wi Gbh Place Explosive In Or Near Building Wi Do Bodily Harm Endanger Life By Poison Administer Poison With Intent To Injure Injury By Dangerous Dog Malicious Wounding Harassment Racially Aggravated Malicious Wounding Or Gbh Racially Aggravated Actual Bodily Harm Racially Aggravated Common Assault Racially Aggravated Fear Or Provocation Of Violence Racially Aggravated Putting People In Fear Of Violence Racially Aggravated Harassment Racially Or Religiously Aggravated Malicious Wounding Assaulting Designated/Accredited Person Or Person Assisting Common Assault Provocation/Violence Cvc Complainant Vic Status = V Cvc Category = STAFFON	**4.81**
LU4	**Sexual Assault - Detections**	194	46	24%	**BTP will aim to increase the number of detections for sexual assaults by at least 15% from the previous performance year.**	Rape Of A Male Rape Of A Female Indecent Assault Men Indecent Assault Women Unlawful Sexual Intercourse Under 13 Unlawful Sexual Intercourse Under 16 Sexual Assault On A Male Aged 13 And Over Sexual Assault On A Male Child Under 13 Rape Of A Female Aged 16 And Over Rape Of A Female Child Under16 Rape Of A Female Child Under 13 Rape Of A Male Aged 16 And Over Rape Of A Male Child Under 16 Rape Of A Male Child Under 13 Sexual Assault On A Female Aged 13 Or Over Sexual Assault On A Female Child Under 13 Sexual Assault on a Male aged 13 and over By Penetration Sexual Assault on a Male Child under 13 By Penetration Assault on a female aged over 13 by penetration Assault on a female aged under 13 by penetration	**55**
LU5	**ERU emergency vehicles-Response times**	Response time of 6.5 minutes per mile			**Improve the response times for the ERU Emergency Vehicles by 20%**	Data to be supplied by TubeLines	**Response time of 6.5 minutes per mile**
LU6	**Person under train incidents-Lost Customer Hours**	39 person under train incidents 306,459 lost customer hours average 7,858 hours lost per incident			**Reduce the average number of Lost Customer Hours (LCH) as a result of Person Under Train Incidents by 5%.**	The ERU deployment time and arrival time will be measured from NSPIS data. TubeLines will supply the distance travelled data from their on board computer system (masternaught). TubeLines will supply data on a weekly basis.	**Average 7858 hours lost per incident**

	2008-09	2009-10	2010-11
No. of thefts	6,117	6,762	6,504
No. per million journeys	5.5	5.9	5.4

Recorded	6,117	6,762	6,504
Detections	321	348	371
Detection rate	5%	5%	6%

Staff assaults	701	635	593
Staff assaults per 10 million passenger journeys	5.97	5.65	5.00

Recorded	224	209	210
Detections	48	71	56
Detection rate	21%	34%	27%

NORTH EASTERN

		1 April 2011- 31 Jan 2012			Target for 2012-2013	Offence Description	*Predicted End of Year Figures*
		Recorded	Outturn Projection	Detection Rate			
NE1	**Football Operations**	12 football operations carried between April and January 2011			**To undertake a minimum of 15 proactive policing operations to reduce the impact of football related disorder & ASB**	Only Operation Bastions to be included, these cover high profile games such as local derbys & cup fixtures.	N/A
NE2	**Cycle Offences**	366	29	8%	**Reduction on end of year 2011-12 figure.**	Theft - pedal cycle Theft - From Cycle Criminal damage pedal cycle Theft - Take pedal cycle without consent of the owner	**439**
NE3	**Live cable - detection rate**	431	42	10%	**Maintain or improve the out-turn 2011-12 detection rate**	Theft of live cable	**10%**
NE4	**Disruption / lost minutes - PSPs**	Sheffield - Mexborough inc. Brightside 9987 Doncaster - Thorne 6516 Castleford/Knottingley Areas 8899 Morley - Crossgates 12384 Bowesfield - Norton South 8252 Leicester - Wigston North 1910 **Total minutes 47948**			**Reduce minutes lost at 6 high impact locations through joint problem solving plans agreed with Network Rail and Train Operators**	Trespass, Fatalities/injuries caused by being hit by train, Cable vandalism/theft, Vandalism/theft (including the placing of objects on the line), Disorder/drunks/trespass etc, Level Crossing Incidents, Vandalism/theft, Fatalities/injuries sustained on platform result of struck by train or fallen, Level Crossing misuse **Locations identified: Sheffield to Mexborough inc. Brightside, Doncaster to Thorne Junction, Castleford/Knottingley Areas, Morley to Crossgates, Bowesfield Junction to Norton South Junction, Leicester to Wigston North Junction**	**N/A**
NE5	**ASB**	709	656 (675 offenders)	93%	**Increase the total number of persons detected for anti-social behaviour offences across 4 identified hotspot locations: Leeds, Newcastle, Doncaster, Nottingham**	Byelaws – Public Order related (offence directed towards a member of rail staff) Breach of anti-social behaviour order Public Order Section 5 - Harassment/alarm/distress (against a rail staff) Byelaw - Offences re dry trains Byelaws – Passenger control Byelaws – Public Order related Byelaws – Litter Drunk & Disorderly Drunk & incapable Drunk in charge of a child under 7 years Public Order- Causing Intentional harassment alarm or distress Breach of Peace Public Order Section 4 - Fear or Provocation of Violence Public Order Section 5 - Harassment/alarm/distress Begging Consume alcohol in a designated public place, contrary to requirement by constable not to do so Urinating in public Public Order - Racially or Religiously Aggravated - harassment, alarm, or distress Public Order - Racially or Religiously Aggravated - Intentional harassment	**810**

	2008-2009	2009-2010	2010-2011

Recorded	342	297	341
Detections	14	21	34
Detection rate	4%	7%	10%

Recorded	521	370	673
Detections	29	23	32
Detection rate	6%	6%	5%

Line of route	2008/2009	2009/2010	2010/2011
Sheffield - Mexborough inc. Brightside	32297	17755	9105
Doncaster - Thorne	9523	3823	9810
Castleford/Knottingley Areas	2680	9046	7378
Morley - Crossgates	15560	15516	21989
Bowesfield - Norton South	1343	1869	6264
Leicester - Wigston North	3807	3216	10647
Total minutes	65210	51225	65193

Recorded	1044	1025	1235
Detections	875	874	1038
Offenders detected	911	905	1064
Detection rate	84%	85%	84%

NORTH WESTERN

		1 April 2011- 31 Jan 2012			Target for 2012-2013	Offence Description	*Predicted End of Year Figures*
		Recorded	Detections	Detection Rate			
NW1	**Football related detections**	162	142	88%	**Maintain or improve the 2011/12 outturn detection rate**	All offences marked 'football-related' on CRIME.	**88%**
NW2	**Staff Assaults**	222	135	61%	**Reduce staff assaults from 2011/12 outturn**	Murder, Attempt murder, Attempt murder,Soliciting to commit murder, GBH with intent, GBH without intent, threats to kill, attempting to choke, [Firearms - Posses firearm or imitation firearm with Intent to cause fear of violence, Other offences, Possess Section 1 firearm or imitation with intent to endanger life, Possess Shotgun or imitation with intent to endanger life , Possess airgun or imitation with intent to endanger life, Use Section 1 firearm to resist arrest, Use Shotgun to resist arrest, Use Air Weapon to resist arrest, Possess Shotgun while committing or being arrested for Schedule 1 offence, Possess Section 1 firearm while committing or being arrested for Schedule 1 offence, Possess Air Weapon while committing or being arrested for Schedule 1 offence, Possess Shotgun with intent to commit indictable offence, Possess Air Weapon with intent to commit indictable offence, Possess purchase acquire or distribute any prohibited weapon or ammunition], public order affray, Public Order - Riot, Violent disorder, Racially or Religiously Aggravated - GBH without intent, ABH, Malicious wounding.	**266**
NW3	**Level Crossings**	N/A			**Complete a minimum of 6 level crossings PSPs identified in consultation with the industry**	Navigation Rd, Leasowe, Birkdale, Deansgate Jcn, Freshfield, Smithy Bridge provisionally identified subject to suitability for use with enforcement vehicle once received.	**N/A**
NW4	**ASB**				**Complete a minimum of 5 PSPs to tackle ASB at locations identified with the industry**	Liverpool Lime Street, Chester, Liverpool Central, Manchester Victoria, Blackpool North.	**N/A**
NW5	**Disruption / lost minutes - PSPs**	Weaver - Winsford		27857	**Reduce minutes lost at 6 high impact locations through joint problem solving plans agreed with Network Rail and Train Operators**	Trespass, Fatalities/injuries caused by being hit by train, Cable vandalism/theft, Vandalism/theft (including the placing of objects on the line), Disorder/drunks/trespass etc, Level Crossing Incidents, Vandalism/theft, Fatalities/injuries sustained on platform result of struck by train or fallen, Level Crossing misuse **Identified locations: Winsford to Weaver Junction, Salford Crescent to Bolton, Stockport to Slade Lane Junction, Rochdale to Manchester Victoria, Bootle Branch Junction to Earlestown, Preston to Euxton Junction**	**N/A**
		Bolton - Salford Crescent		4642			
		Slade Lane - Stockport		1518			
		Rochdale - Manchester Victoria		2827			
		Bootle Branch - Earlestown		2905			
		Preston - Euxton		586			
		Total minutes		**40335**			

	2008-2009	2009-2010	2010-2011
Recorded	N/A	108	167
Detections	N/A	88	137
Det. Rate (%)	**N/A**	**82%**	**82%**

Recorded	**210**	**276**	**263**
Detections	130	143	144
Det. Rate (%)	62%	52%	55%

Line of route	2008/2009	2009/2010	2010/2011
Weaver - Winsford	0	15	8725
Bolton - Salford Crescent	12917	3850	3859
Slade Lane - Stockport	3407	7649	1186
Rochdale - Manchester Victoria	5225	4998	3947
Bootle Branch - Earlestown	3038	3303	2465
Preston - Euxton	3149	312	10075
Total minutes	27736	20127	30257

WALES & WESTERN

		1 April 2011- 31 Jan 2012			Target for 2012-2013	Offence Description	*Predicted End of Year Figures*
		Recorded	Detections	Detection Rate			
WW1	**Aggression towards staff**	591	341	58%	**Reduce aggression towards staff offences from 2011/2012 year end figure**	Byelaws - Public order related (Staff), Public Order Harassment/alarm/distress (Staff), Byelaws - Public Order related, Public Order - Harassment, Public Order - Fear or Provocation of violence, Public Order Harassment/ alarm/ distress (Staff) Racial Section 5	**709**
WW2	**Disruption - mins lost**	Swindon Stapleton Road Uphill Nuneaton Birmingham New Street Galton - Wolverhampton **Total minutes**		1614 1642 1963 6725 2760 8527 **23231**	**Reduce minutes lost at 6 high impact locations through joint problem solving plans agreed with Network Rail and Train Operators.**	Trespass, Fatalities/injuries caused by being hit by train, Cable vandalism/theft, Vandalism/theft (including the placing of objects on the line), Disorder/drunks/trespass etc, Level Crossing Incidents, Vandalism/theft, Fatalities/injuries sustained on platform result of struck by train or fallen, Level Crossing misuse **Identified locations: Swindon, Stapleton Road, Uphill Junction, Nuneaton, Birmingham New Street, Galton Junction to Wolverhampton**	**N/A**
WW3	**ASB**	1639	928 (994 offenders detected)	57%	**Increase number of offenders detected**	Public Order - Racially or Religiously Aggravated - harassment, alarm or distress Public Order - Racially or Religiously Aggravated - Intentional harassment, alarm or distress Byelaws – Public Order related (offence directed towards a member of rail staff) Breach of Anti Social Behaviour Order Public Order Harassment/alarm/distress. To be used only if the witness (victim) is a member of staff Byelaws – Passenger control Byelaws – Public Order related Nuisance Telephone Calls Fail to conform with a written direction given by a police officer to leave a location & prohibiting them from returning for up to 48 hrs Drunk & Disorderly Drunk & Incapable Drunk in charge of a child under 7 years Possess offensive weapon Having an article with blade or point in public place Harassment - Causing Intentional harassment alarm or distress Breach of Peace Fear or Provocation of violence Harassment/alarm/distress (other than a police officer) Begging Fly tipping Consume alcohol in a designated public place, contrary to requirement by constable not to do so Throwing Fireworks	**1193**
WW4	**Staff Assaults (Welsh sector only)**	47	27	57%	**At least maintain the 2011/2012 year end detection rate for staff assaults.**	Murder, Attempt murder, Manslaughter, Soliciting to commit murder & Conspiracy to commit murder, GBH with intent, GBH without intent, Assault occasioning ABH, Common Assault, Threats to kill, Attempting to choke etc., Causing bodily injury by explosion, Causing explosions, sending explosive substance or throwing corrosive fluids with intent to do GBH, Placing explosives in or near buildings with intent to do bodily harm, Administering poison so as to endanger life, Administering poison with intent to injure or annoy,dangerously out of control in a public place injuring any person, Assault - Malicious Wounding, Harassment, [Racially or Religiously Aggravated - GBH without intent, Assault occasioning ABH, Common Assault with no injury, Intentional harassment, alarm or distress, Fear or provocation of violence, Harassment, Malicious wounding], Assaulting designated/accredited person or person assisting, Common assault/battery with no injury, Fear or Provocation of violence.	**58%**
WW5	**Disruption - delayed trains**	1834 (data up to 4th Feb 2012) delayed trains (PPM)			**To reduce the number of delayed trains (PPM) by 5% from 2011/2012 year end figure.**	The number of delayed trains included in this target will only be measured by the following types of disruption, using the following NWR categories: Trespass, Fatalities/injuries caused by being hit by train, Cable vandalism/theft, Vandalism/theft (including the placing of objects on the line), Disorder/drunks/trespass etc, Level Crossing Incidents, Vandalism/theft, Fatalities/injuries sustained on platform result of struck by train or fallen, Level Crossing misuse	**N/A**

	2008-2009	2009-2010	2010-2011
Recorded	389	693	786
Detections	212	442	520
Det. Rate (%)	54%	64%	66%

Line of route	2008/2009	2009/2010	2010/2011
Swindon	482	259	954
Stapleton Road	635	947	129
Uphill	293	114	61
Nuneaton	5563	8395	4465
Birmingham New Street	3181	4407	2849
Galton Jn - Wolverhampton	15501	18483	13530
Total minutes	25655	32605	21988

Recorded	2,278	2,375	2,636
Detections	1336	1515	1757
Offenders detected	1446	1645	1862
Det. Rate (%)	59%	64%	67%

	2008-2009	2009-2010	2010-2011
Recorded	70	64	94
Detections	51	38	70
Det. Rate (%)	73%	59%	74%

Delayed trains (PPM)	1872	1402	1639

SCOTLAND

		1 April 2011- 31 Jan 2012			Target for 2012-2013	Offence Description	*Predicted End of Year Figures*
		Recorded	Detections	Detection Rate			
SC1	**ASB**	598	367 (443 offenders detected)	61%	**Increase the number of persons detected for anti-social behaviour between 15:00 and 01:00.**	Byelaws - Public order related only to be used if the victim is a member of staff, for public victims use Z04 , Threatening or abusive behaviour, Railway - Byelaws - Passenger control, Railway - Byelaws - Public order related (for staff who state that they are victims of minor disorder use Y04, for taxi touts use Y07), Drunk and incapable and habitual drunkenness, Drunk in charge of a child under 10 years, Breach of the peace, Consumption of alcohol in designated places, Urinating in public	**532**
SC2	**Staff Assaults**	72	45	63%	**Reduce the number of staff assaults.**	"Murder," "Attempt murder," "Manslaughter," "Soliciting to commit murder & Conspiracy to commit murder," "Grievous bodily harm with intent," "Grievous bodily harm without intent," "Assault occasioning actual bodily harm," "Common Assault ," "Threats to kill (Must be intent to cause fear the use of the word kill only is not enough to crime)," "Attempting to choke etc. in order to commit indictable offence," "Causing bodily injury by explosion," "Causing explosions, sending explosive substance or throwing corrosive fluids with intent to do grievous bodily harm," "Placing explosives in or near buildings with intent to do bodily harm," "Administering poison so as to endanger life," "Administering poison with intent to injure or annoy." Owner or person in charge allowing dog to be dangerously out of control in a public place injuring any person, "Malicious Wounding," "Harassment - Fear or provocation of violence," "Racially or Religiously Aggravated - Grievous bodily harm without intent.," "Racially or Religiously Aggravated - Assault occasioning actual bodily harm," "Racially Aggravated - Common Assault with no injury," "Racially or Religiously Aggravated - Intentional harassment, alarm or distress," "Racially or Religiously Aggravated - Fear or provocation of violence," "Racially or Religiously Harassment," "Racially or Religiously aggravated Malicious wounding," "Assaulting designated/accredited person or person assisting," "Common Assault / Battery with no injury," "Fear or Provocation of violence AND Cvc category equal to 'Staffon' AND Cvc complainant vic status equal to 'V	**86**
SC3	**Sectarian-related offences**	34	24 (39 offenders detected)	71%	**Increase the number of persons detected for sectarian related offences.**	Sectarian related offences extracted from the CRIME system via MO Comments (Matches pattern "IRA.","BLUE NOSE","SECTARIAN","POPE","UDA","FENIAN","UVF","ORANGE","KING BILLY","FAMINE","CATHOLIC","BILLY BOY","UDF","IRA","HUN"&"HUN.")	**47**
SC4	**Level crossing related offences.**	339	168 (150 offenders)	50%	**Increase the number of persons detected for level crossing related offences by at least 25%.**	Railway - Byelaws - protection equipment, Railways - Omit to fasten gate, Dangerous driving offences, Driving carelessly, Driver's Neglect of Traffic Directions (Not Pedestrian Crossing), Railway Trespass and cri code=LEVELXM, LEVELXU	**180**
SC5	**Quality of Service**	90% current satisfaction rate			**To maintain the standard of Quality of Service**	This is measured through the monthly Victims of Crime satisfaction survey.	**90%**
SC6	**Disruption - mins lost**	Hyndland /Hyndland Loop 853 Newton - Rutherglen East 323 Glasgow Central 723 Edinburgh 790 Shields - Paisley Gilmour Street 2096 Edinburgh - Haymarket 587 **Total minutes 5372**			**Reduce minutes lost at 6 high impact locations through joint problem solving plans agreed with Network Rail and Train Operators.**	Trespass, Fatalities/injuries caused by being hit by train, Cable vandalism/theft, Vandalism/theft (including the placing of objects on the line), Disorder/drunks/trespass etc, Level Crossing Incidents, Vandalism/theft, Fatalities/injuries sustained on platform result of struck by train or fallen, Level Crossing misuse **Identied locations: Hyndland/Hyndland Loop, Newton to Rutherglen East, Glasgow Central, Edinburgh, Shields to Paisley, Edinburgh to Haymarket**	**N/A**

	2008-2009	2009-2010	2010-2011
Recorded	1220	802	716
Detection	859	506	418
Offenders detected	927	555	471
Det. Rate (%)	70%	63%	58%

Recorded	77	80	62
Detection	52	52	33
Det. Rate (%)	68%	65%	53%

Recorded	23	14	29
Detection	17	10	23
Offenders detected	22	10	40
Det. Rate (%)	78%	71%	79%

Recorded	216	206	331
Detection	130	100	122
Offenders detected	124	97	116
Det. Rate (%)	60%	49%	37%

Line of route	2008/2009	2009/2010	2010/2011
Hyndland/Hyndland loop	118	367	496
Newton - Rutherglen East	477	2390	886
Glasgow Central	841	649	797
Edinburgh	280	925	2049
Shields - Paisley Gilmour Street	1467	2000	294
Edinburgh - Haymarket	156	532	277
Total minutes	3339	6863	4799