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New Greater Anglia franchise operator outlines plans

25 Jan 2012 by [A. Samuel](#) in [Featured Rail News](#), [Franchise News](#), [Rail News](#), [Train Operating Companies](#)
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Abellio is to take over the Greater Anglia franchise from National Express on 5 February.

The Group will be responsible intercity, commuter and rural services throughout the region including the Stansted Express service.

The duration of the contract is 29 months (32 railway periods).

Upon taking over the contract Abellio will be responsible for 'ensuring priority is given to delivering a seamless transition and provision is in place for the Olympics in 2012', Abellio said at a press conference.

Preparation to deliver the 'improvements in customer service, station condition and operational performance will also be undertaken with implementation throughout the contract period'.