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# TRANSPORT

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## London Underground reports daily and weekly highs

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Transport for London has published figures showing that London Underground carried the highest number of passengers in its history during December 2011.

Friday 9 December saw the highest number of daily passenger journeys ever recorded on the Tube, with 4.17m journeys made, nearly 7% higher than the corresponding day in 2010. The week ending Saturday 10 December was also a record-breaker with a new weekly high of 24.9m people using the Tube as the festive season got into full swing.



*S-Stock: one of the new trains for the Metropolitan line during testing*

The news comes on the back of the latest London Underground performance results published by TfL for the four week period from 16 October to 12 November. They show that the Tube carried 94.6m people during that period, up by more than 4m on the same period last year.

LU operated 97.5% of scheduled kilometres during the period, an improvement of 1% on the previous period. Reliability, as measured by the delays caused to passengers, has also continued to improve.

Other improvements delivered during the four-week period include the expansion of the new air-conditioned S-Stock fleet running on the Metropolitan line to 21 trains and the rollout on stations of new electronic service update boards (ESUBs), providing customers with more detail about the status of their services.

Mike Brown, LU managing director, said: "Work is underway to further improve reliability, which we expect to pay dividends over the coming months. At the same time, we are rebuilding the network for the future, delivering 30% more capacity through new trains, track and signalling and rebuilding some of our busiest stations."

A range of new techniques are being implemented to predict when maintenance should be performed to prevent unexpected equipment failure. This includes advanced signal monitoring technology that helps indicate potential failure and Automated Track Monitoring Systems which automatically identify any track related defects and allow maintenance activities to be planned to minimise disruption to passengers.

LU is also increasing its incident response capability and developing plans to co-locate engineering and operations staff in a consolidated command and control centre to help speed up the time it takes to recover from incidents. It is working with the British Transport Police to establish a system whereby the BTP will help to get LU's Emergency Response Unit swiftly to where incidents are taking place.

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