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Report to: Police Authority

Agenda item: 6

Date: 02 November 2011

Subject: Performance Review Group Q2 update

Sponsor: Chair, Performance Review Group

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For: Information and approval

1. Purpose of paper

1.1 To provide an overview of the main business done at, and the actions arising from, the quarter 2 meeting of the Authority's Performance Review Group (PRG).

2. Background

2.1 The Authority's new business cycle was launched in April 2010 and a Performance Review Group established to carry out detailed performance oversight activities in support of the work of the full Authority. This report summarises the key issues emerging from the quarter 2 meeting of the Group.

3. Standing items

3.1 Operational Performance

The Members received and reviewed the Quarter 2 Performance Review paper and the Performance Dashboard, shown at Appendices A to D.

The force was achieving 10 out of 11 National Policing Plan and 30 out of 47 Local Policing Plan targets. The only national target not being achieved was for disruption related offences. This, however, was due to the targets not being seasonally adjusted and, if this year's trend is the same as last year's, the force is confident that the number of offences will be under the target.

3.1.1 The majority of disruption related offences were for trespass. Trespass offences were responsible the highest number of disruption minutes, followed by fatalities and cable theft. The Policing Plan Group is focusing on having lost minutes included in next year's Policing Plan. Network Rail and operating companies are being contacted to request their top 50 locations. The aim will be to have a common target aggregated to local areas. The areas will know where the issues are and will be focussed on these.

3.1.2 There has been a reduction in crime for most crime groups. This, however, has been offset by an increase in motor vehicle/cycle offences. Efforts are ongoing to counter this increase.

3.1.3 There has been increased media attention regarding metal theft and the impact it is having. MPs are considering additional legislation to tackle metal theft, focussed on scrap metal outlets. The force is developing a detailed intelligence case and will demonstrate that existing powers are being used to their fullest extent.

3.2 Project Management

3.2.1 The Case and Custody project is assessed as Red due to bandwidth issues. These are expected to be fixed by the new WAN, which will be delivered in December.

3.2.2 There have been some ongoing challenges with the Firearms project. The force is escalating these through the Home Office and DfT.

3.2.3 The CCTV project is assessed as Red due to delays with BT. The force has expressed concerns to the CEO of BT. The force will continue to work with BT until the end of this phase. They will, as a result of these issues, be looking at their framework agreements process and how widely they should be used.

3.2.4 There is a slight delay with desktop Virtualisation project. The force is confident that this will be delivered without any interruption to the Olympics.

3.2.5 There are some issues with a single search tool, however, the main outcomes will be delivered on time. The Reports Rationalisation project will be delivered by March.

3.3 Update on Her Majesty's Inspectorate of Constabulary (HMIC) Inspections

3.3.1 The Group was informed that the force has just had a data quality review by HMIC. The results were positive, with evidence of strong leadership, effective victim care and improved data quality. The force stated that crime recording was very good but there are some coding issues. There are expected to be some Areas for Improvement (AFIs) regarding the National Standards for Incident Recording (NSIR) and National Crime Recording Standards (NCRS).These will be reported to the next Performance Review Group meeting.

3.3.2 The HMIC also conducted a police integrity review; however, there will not be individual feedback. The findings were to be reported to the Home Secretary at the end of October.

3.3.3 HMIC will be visiting the force and BTPA in October/November to consider inspection activity for 2012.

3.4 BTP EDHR Delivery Theme Update

A high level action plan has been developed in response to the NPIA Equality Standards for the Police Service. There is a high level national plan supported separate local plans for each force area.

It was noted that the force are working through a process of identifying how their key priorities fit into the overall objectives and subsequent Equality Standards. They are identifying activities that aim to both assist BTP in meeting the Equality Standards and enhance overall policing plan performance.

3.5 Stop and Search Six Monthly Update

The Group was reminded that Section 44 powers to 'stop and search' have now gone due to a change in legislation and that the force is no longer required to record 'stop and accounts'. It was highlighted that the force has come under pressure to review this decision from the Metropolitan Police Authority, which has continued to record stop and accounts. BTP is looking at solutions to enable the force areas to act consistently with neighbouring forces. The Group discussed appointing a BTPA Member to act as lead for stop and search.

4 Thematic Updates

4.1 Protective Services: Policing Public Order

The Group received a presentation on public order and public safety policing. BTP has quite a high number of PSUs compared to other forces of similar size and the number of people trained is more than required for the number of units. The force is also strong with regard to those with command level training.

4.2 Sickness Management

The Group received a presentation on PCSO sickness and the Occupational Health Team Wellbeing Department. PCSO sickness levels are not good when compared with BTP police officers and staff. They do, however, compare well against PCSOs from other police forces.

5 Issues for Q4 meeting

5.1 In addition to the standing items the Performance Review Group will be considering the following at its next meeting in December:

- Update on the force training strategy;
- Update on protective services: critical incidents.

6 Recommendations

6.1 Members are asked to note progress made and issues highlighted by the Group at its quarter 2 meeting.

6.2 Members are invited to ask any supplementary questions arising from the issues reported in this paper and/or its supporting documentation.

6.3 Members are asked to provide feedback on discussions regarding local EDHR plans when visiting force areas.