BRITISH TRANSPORT POLICE

APPENDIX C - 2010-11 POLICING PLAN: NATIONAL TARGETS

Updated to: 31 Mar 2011

Targets N1, N3, N5, N10 are updated to: 31 Mar 2011 (Last month to: 28 Feb 2011)
Targets N2, N4, N6-N9 are updated to: 31 Mar 2011 (Last month to: 13 Feb 2011)

Key:

GREEN	Achieving target
AMBER	Failing target by < 5%
RED	Failing target by ≥ 5%

N1 Non-suspicious Fatalities to be cleared within an average of 90 minutes

	London North	London South	London Underground	North Eastern	North Western	Scottish	Wales & Western	FHQ	BTP Total
YTD Performance	77	81	81	86	81	100	79		81
YTD Target	90	90	90	90	90	90	90		90
Last month performance	77	83	78	86	82	97	79		81
Last month target	90	90	90	90	90	90	90		90
Better/worse	↓	↑	↓	←	↑	↓	←		↓
Same period last year	85	79	69	81	64	78	91		81

N2 Reduce the number of Live Cable related offences from the 2009-10 level (excl. London Underground Area)

	London North	London South	London Underground	North Eastern	North Western	Scottish	Wales & Western	FHQ	BTP Total
YTD Performance	104	131	24	732	106	82	298		1,453
Target	121	52	0	454	77	14	155		878
Last month performance	99	107	23	626	89	74	254		1,249
Last month target	106	46	0	397	68	13	136		768
Better/worse	↑	↓	-	↓	↓	↓	↓		↓
Same period last year	121	52	8	454	78	15	156		876

N3 Increase safety for at least 36 high-risk level crossings in partnership with Network Rail

	London North	London South	London Underground	North Eastern	North Western	Scottish	Wales & Western	FHQ	BTP Total
YTD Performance	6	6	-	6	6	6	6		36
YTD Target	6	6	-	6	6	6	6		36
Last month performance	6	6	-	6	5	5	6		34
Last month target	5	5	-	5	5	5	5		30
Better/worse	↓	↓	-	↓	←	←	↓		↓
Same period last year	n/a	n/a	-	n/a	n/a	n/a	n/a		n/a

N4 Reduce overall notifiable crime (excluding police generated offences) from the 2009-10 level

	London North	London South	London Underground	North Eastern	North Western	Scottish	Wales & Western	FHQ	BTP Total
YTD Performance	11360	13194	12670	5695	4333	2016	6419		55687
Target	11451	13237	13161	5383	4385	2096	6031		55750
Last month performance	10081	11636	10904	4969	3758	1740	5598		48686
Last month target	10008	11569	11503	4705	3833	1832	5271		48724
Better/worse	↑	↑	↓	↓	↓	↓	↓		↑
Same period last year	11419	13194	13145	5373	4377	2065	6024		55597

N5 To Respond to at least 80% of all Immediate incidents within 20 minutes (2010-11 Target)

	London North	London South	London Underground	North Eastern	North Western	Scottish	Wales & Western	FHQ	BTP Total
YTD Performance	91%	90%	98%	84%	92%	88%	90%		91%
YTD Target	80%	80%	80%	80%	80%	80%	80%		80%
Last month performance	91%	90%	98%	84%	92%	89%	89%		91%
Last month target	80%	80%	80%	80%	80%	80%	80%		80%
Better/worse	↓	↑	↑	↑	↑	↓	↑		↓
Same period last year	n/a	n/a	n/a	n/a	n/a	n/a	n/a		n/a

N6 Increase the number of detections for staff assault offences from the 2009-10 level

	London North	London South	London Underground	North Eastern	North Western	Scottish	Wales & Western	FHQ	BTP Total
YTD Performance	308	373	283	120	144	33	197		1,458
Target	298	363	260	138	143	52	210		1,464
Last month performance	266	333	242	94	127	27	165		1,254
Last month target	261	318	228	121	125	46	184		1,280
Better/worse	↑	↓	↑	↑	↓	↑	↑		↑
Same period last year	296	363	260	138	143	52	210		1,462

N7 Reduce the number of serious VAP, sexual and robbery offences from the 2009-10 level

	London North	London South	London Underground	North Eastern	North Western	Scottish	Wales & Western	FHQ	BTP Total
YTD Performance	733	970	880	348	294	110	354		3689
YTD Target	772	977	869	342	302	187	390		3845
Last month performance	655	861	778	308	259	104	302		3267
Last month target	675	854	760	299	264	164	341		3,361
Better/worse	↑	↑	↑	↑	↑	↑	↓		↑
Same period last year	767	972	872	333	302	189	392		3,827

N8 Increase the number of offenders detected for Anti-Social Behaviour offences between 8pm and 2am by at least 20% from the 2009-10 level

	London North	London South	London Underground	North Eastern	North Western	Scottish	Wales & Western	FHQ	BTP Total
YTD Performance	640	746	1,352	1,034	680	277	705		5,434
YTD Target	597	641	1,335	869	653	371	652		5,123
Last month performance	536	646	1,226	855	578	244	590		4,675
Last month target	522	561	1,167	760	571	325	570		4,478
Better/worse	↑	↑	↓	↑	↑	↓	↑		↑
Same period last year	493	533	1108	727	547	309	545		4262

N9 Increase the number of offenders detected for offences relating to Football Related Disorder by at least 25% from the 2009-10 level

	London North	London South	London Underground	North Eastern	North Western	Scottish	Wales & Western	FHQ	BTP Total
YTD Performance	135	68	103	243	150	66	289		1054
YTD Target	132	54	101	236	127	56	238		946
Last month performance	119	64	101	174	109	55	244		866
Last month target	106	46	74	168	100	55	208		759
Better/worse	↓	↓	↓	↓	↑	↑	↑		↓
Same period last year	98	40	75	197	106	42	199		757

N10 Increase passengers' perceptions of safety at 75% of 42 specified stations where perception is currently low

	London North	London South	London Underground	North Eastern	North Western	Scottish	Wales & Western	FHQ	BTP Total
YTD Performance	5	3	3	5	4	6	6		32
YTD Target	6	6	6	6	6	6	6		42
Last wave performance	5	3	3	5	4	6	6		32
Last wave target	6	6	6	6	6	6	6		42
Better/worse	←	←	←	←	←	←	←		←
Same period last year	n/a	n/a	n/a	n/a	n/a	n/a	n/a		n/a

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2010-11 POLICING PLAN: NATIONAL TARGETS (continued)

Targets N11, N13- N14 are updated to: 31 Mar 2011 (Last month to: 28 Feb 2011)
Targets N12 are updated to: 31 Mar 2011 (Last month to: 13 Feb 2011)

Key:	
GREEN	Achieving target
AMBER	Failing target by < 5%
RED	Failing target by ≥ 5%

N11 Quality of Service Overall satisfaction rate to be at least 80%

	London North	London South	London Underground	North Eastern	North Western	Scottish	Wales & Western	FHQ	BTP Total
YTD Performance	84%	86%	91%	87%	84%	89%	85%		86%
YTD Target	80%	80%	80%	80%	80%	80%	80%		80%
Last month performance	84%	86%	90%	87%	84%	88%	84%		86%
Last month target	80%	80%	80%	80%	80%	80%	80%		80%
Better/worse	↑	↓	↑	↑	↓	↑	↑		↑
Same period last year	85%	85%	89%	89%	90%	93%	87%		87%

N12 Increase the Offences Brought to Justice rate for serious VAP, sexual and robbery offences by at least two percentage points from the 2009-10 level

	London North	London South	London Underground	North Eastern	North Western	Scottish	Wales & Western	FHQ	BTP Total
YTD Performance	36%	23%	24%	41%	33%		27%		29%
YTD Target	34%	31%	21%	38%	37%		39%		31%
Last month performance	34%	24%	23%	41%	32%		27%		28%
Last month target	34%	31%	21%	38%	37%		39%		31%
Better/worse	↑	↓	↑	↓	↑		↓		↑
Same period last year	31%	28%	18%	33%	34%		37%		28%

N13 Improve the representation level of female police officers from the 2009-10 level

	BTP Total
YTD Performance	15.9%
YTD Target	16.0%
Last month performance	15.9%
Last month target	16.0%
Better/worse	←
Same period last year	n/a

N14 Representation of BME officer to be at least that in 2009-10

	BTP Total
YTD Performance	6.9%
Target	6.6%
Last month performance	6.9%
Last month target	6.6%
Better/worse	←
Same period last year	10%

N15 Average sickness per employee to be less than an average of 7.7 days

	London North	London South	London Underground	North Eastern	North Western	Scottish	Wales & Western	FHQ	BTP Total
YTD Performance	7.34	5.83	8.01	9.96	7.71	10.45	6.87	7.13	7.68
YTD Target	7.70	7.70	7.70	7.70	7.70	7.70	7.70	7.70	7.70
Last month performance	6.55	5.19	7.39	9.14	7.10	9.35	6.16	6.59	7.01
Last month target	7.06	7.06	7.06	7.06	7.06	7.06	7.06	7.06	7.06
Better/worse	↓	↓	↑	↑	↑	↓	↓	↑	↓
Same period last year	6.58	6.39	7.78	8.96	9.13	8.55	8.41	7.79	7.73

N15a Average sickness per police officer to be less than an average of 7.7 days

	London North	London South	London Underground	North Eastern	North Western	Scottish	Wales & Western	FHQ	BTP Total
YTD Performance	8.34	5.82	7.87	10.16	8.05	11.68	8.18	5.92	7.92
YTD Target	7.70	7.70	7.70	7.70	7.70	7.70	7.70	7.70	7.70
Last month performance	7.56	5.09	7.23	9.21	7.56	10.42	7.23	5.58	7.20
Last month target	7.06	7.06	7.06	7.06	7.06	7.06	7.06	7.06	7.06
Better/worse	↓	↓	↑	↓	↑	↓	↓	↑	↓
Same period last year	7.07	5.16	6.96	10.12	8.36	9.11	9.59	7.59	7.60

N15b Average sickness per PCSO to be less than an average of 7.7 days

	London North	London South	London Underground	North Eastern	North Western	Scottish	Wales & Western	FHQ	BTP Total
YTD Performance	6.43	6.78	17.99	9.50	7.77	n/a	6.72		8.70
YTD Target	7.70	7.70	7.70	7.70	7.70	n/a	7.70		7.70
Last month performance	5.58	6.65	16.40	8.45	6.37	n/a	6.57		7.86
Last month target	7.06	7.06	7.06	7.06	7.06	n/a	7.06		7.06
Better/worse	↓	↑	↓	↓	↓	-	↑		↓
Same period last year	6.50	12.38	17.78	5.71	12.90	n/a	9.48		10.31

N15c Average sickness per staff employee to be less than an average of 7.7 days

	London North	London South	London Underground	North Eastern	North Western	Scottish	Wales & Western	FHQ	BTP Total
YTD Performance	4.76	5.88	6.79	9.47	7.15	2.20	2.61	7.78	6.98
YTD Target	7.70	7.70	7.70	7.70	7.70	7.70	7.70	7.70	7.70
Last month performance	3.97	5.41	6.46	9.25	6.47	2.06	2.43	7.14	6.44
Last month target	7.06	7.06	7.06	7.06	7.06	7.06	7.06	7.06	7.06
Better/worse	↓	↑	↑	↑	↓	↑	↑	↑	↑
Same period last year	4.08	8.18	7.81	6.24	10.47	3.70	3.57	7.89	7.36

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2010-11 POLICING PLAN: LOCAL TARGETS, LONDON AREAS

Targets LN1- LN3, LS1- LS6, LU1- LU7 are updated to: **31 Mar 2011 (Last month: 13 Feb 2011)**
All other Local, London Area Targets are updated to: **31 Mar 2011 (Last month: 28 Feb 2011)**

Key:

GREEN	Achieving target
AMBER	Failing target by < 5%
RED	Failing target by ≥ 5%

London North	Hate Crime: Detection Rate	Cycle Crime: Detections	Route Crime: Detections	Neighbourhood Policing: Problem Solving Plans	Police Visibility & Engagement: Joint Operations	Industry Visibility & Engagement: Joint Operations	Preparedness
	LN1	LN2	LN3	LN4	LN5	LN6	LN7
YTD Performance	**58%**	**246**	**885**	**68**	**122**	**122**	**6**
YTD Target	**55%**	**233**	**838**	**63**	**120**	**120**	**5**
Last month performance	55%	230	732	56	115	110	5
Last month target	55%	204	733	57	110	110	4
Better/worse	↑	↓	↑	↑	↓	↑	↓
Same period last year	54%	232	832	n/a	n/a	n/a	n/a

London South	Staff Assaults: Recorded Offences	Anti- Social Behaviour Offences- Detections	Ticket Machine Offences: Detections	Trespass: Detections	Graffiti damage > £1,000: Rec'd Offences	Cycle Crime: Detections	Neighbourhood Policing: Joint Initiatives/ Operations
	LS1	LS2	LS3	LS4	LS5	LS6	LS7
YTD Performance	**509**	**4,140**	**74**	**746**	**65**	**277**	**711**
YTD Target	**534**	**2,991**	**141**	**646**	**101**	**235**	**326**
Last month performance	450	3496	71	667	57	244	625
Last month target	467	2614	124	565	89	206	298
Better/worse	↑	↑	↓	↓	↓	↓	↑
Same period last year	528	2,990	135	616	102	235	n/a

London Underground	Hate Crime: Detection Rate	Staff Assaults: Recorded	Theft of Passenger Property: Recorded	Theft of Passenger Property: Detections	Cycle Crime: Recorded	Graffiti: Detection Rate	Economic Crime & Industrial Harm: Detections
	LU1	LU2	LU3	LU4	LU5	LU6	LU7
YTD Performance	**46%**	**598**	**6,520**	**372**	**44**	**46%**	**61**
YTD Target	**43%**	**636**	**6,793**	**348**	**54**	**24%**	**41**
Last month performance	46%	**511**	**5,517**	348	36	51%	61
Last month target	43%	556	5937	305	48	24%	36
Better/worse	↑	↓	↓	↓	↓	↓	↓
Same period last year	42%	635	6,762	348	61	23%	41

London Underground (cont'd)	Visibility & Engagement- Joint Operations	Passenger Confidence- LU Area	Passenger Confidence: Priority Locations	Neighbourhood Policing: Problem Solving Plans	DLR Joint Revenue Operations
	LU8	LU9a	LU9b	LU10	LU11
YTD Performance	**486**	**83%**	**96%**	**98**	**61**
YTD Target	**69**	**83%**	**96%**	**69**	**60**
Last month performance	417	85%	96%	92	58
Last month target	63	83%	96%	63	55
Better/worse	↑	↓	←	↓	↓
Same period last year	n/a	n/a	n/a	n/a	n/a

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2010-11 POLICING PLAN: LOCAL TARGETS, NON-LONDON AREAS

Targets NE1 - NE2, NW1, SC1, WW1 updated to: **31 Mar 2011 (Last month: 13 Feb 2011)**

All other Local, non-London Area Targets are updated to: **31 Mar 2011 (Last month: 28 Feb 2011)**

Key:

GREEN	Achieving target
AMBER	Failing target by < 5%
RED	Failing target by ≥ 5%

North Eastern	Violence & Sexual Offences: Detection Rate	Serious Route Crime: Detection Rate	Aggression towards Staff: Incidents	Neighbourhood Policing: Problem Solving Plans
	NE1	NE2	NE3	NE4
YTD Performance	**64%**	**24%**	**784**	**30**
YTD Target	**64%**	**21%**	**824**	**25**
Last month performance	63%	24%	712	27
Last month target	64%	21%	756	22
Better/worse	↑	↓	↓	↓
Same period last year	65%	21%	824	n/a

North Western	Violence & Sexual Offences: Detection Rate	Aggression towards Staff: Incidents	Neighbourhood Policing: Problem Solving Plans	Neighbourhood Policing: Problem Solving Plans (Route)
	NW1	NW2	NW3	NW4
YTD Performance	**44%**	**724**	**53**	**6**
YTD Target	**52%**	**661**	**25**	**5**
Last month performance	42%	653	45	5
Last month target	52%	606	22	4
Better/worse	↑	↓	↑	↓
Same period last year	51%	661	n/a	n/a

Scottish	Sectarian Related Offences: Offences Detected	Service Response Agreements
	SC1	SC2
YTD Performance	**39**	**88%**
YTD Target	**14**	**80%**
Last month performance	32	89%
Last month target	13	80%
Better/worse	↓	↓
Same period last year	10	n/a

Wales & Western	Aggression towards Staff: Detection Rate	Anti Social Behaviour: Problem Solving Plans	Staff Assaults - Detection Rate (Welsh Sector ONLY)
	WW1	WW2	W3
YTD Performance	**66%**	**26**	**74%**
YTD Target	**64%**	**25**	**73%**
Last month performance	62%	23	74%
Last month target	64%	22	73%
Better/worse	↑	↓	←
Same period last year	64%	n/a	61%