BRITISH TRANSPORT POLICE

2010-11 POLICING PLAN: NATIONAL TARGETS (continued)

Targets N11, N13- N14 are u 28 Feb 2011 (Last month 31 Jan 2011)
Targets N12 are updated to: 10 Mar 2011 (Last month 13 Feb 2011)

Key:

GREEN	Achieving target
AMBER	Failing target by < 5
RED	Failing target by ≥ 5

N11 Quality of Service Overall satisfaction rate to be at least 80%

	London North	London South	London Underground	North Eastern	North Western	Scottish	Wales & Western	FHQ	BTP Total
YTD Performance	84%	86%	90%	87%	84%	88%	84%		86%
YTD Target	80%	80%	80%	80%	80%	80%	80%		80%
Last month perform	83%	86%	91%	87%	84%	88%	84%		86%
Last month target	80%	80%	80%	80%	80%	80%	80%		80%
Better/worse	↑	↓	↓	↑	↑	↑	↑		↑
Same period last ye	85%	84%	89%	88%	90%	94%	87%		87%

N12 Increase the Offences Brought to Justice rate for serious VAP, sexual and robbery offences by at least two percentage poi

YTD Performance	36%	23%	23%	41%	33%		27%		29%
YTD Target	34%	31%	21%	38%	37%		39%		31%
Last month perform	34%	24%	23%	41%	32%		27%		28%
Last month target	34%	31%	21%	38%	37%		39%		31%
Better/worse	↑	↓	↑	↓	↑		↓		↑
Same period last ye	32%	29%	18%	31%	33%		36%		28%

N13 Improve the representation level of female police officers from the 2009-10 level

YTD Performance	15.9%
YTD Target	16.0%
Last month performance	15.9%
Last month target	16.0%
Better/worse	←
Same period last year	n/a

N14 Representation of BME officer to be at least that in 2009-10

YTD Performance	6.9%
Target	6.6%
Last month performance	6.9%
Last month target	6.6%
Better/worse	←
Same period last year	9%

N15 Average sickness per employee to be less than an average of 7.7 days

YTD Performance	6.55	5.19	7.39	9.14	7.10	9.35	6.16	6.59	7.01
YTD Target	7.06	7.06	7.06	7.06	7.06	7.06	7.06	7.06	7.06
Last month perform	5.96	4.69	6.71	8.26	6.34	8.34	5.73	6.14	6.40
Last month target	6.42	6.42	6.42	6.42	6.42	6.42	6.42	6.42	6.42
Better/worse	↑	↓	↓	↓	↓	↓	↑	↑	↑
Same period last ye	6.00	5.87	6.78	7.94	8.50	7.82	7.75	7.18	7.01

N15a Average sickness per police officer to be less than an average of 7.7 days

YTD Performance	7.56	5.09	7.23	9.21	7.56	10.42	7.23	5.58	7.20
YTD Target	7.06	7.06	7.06	7.06	7.06	7.06	7.06	7.06	7.06
Last month perform	7.03	4.53	6.54	8.23	6.78	9.28	6.61	5.36	6.55
Last month target	6.42	6.42	6.42	6.42	6.42	6.42	6.42	6.42	6.42
Better/worse	↑	↓	↓	↓	↓	↓	↑	↑	↑
Same period last ye	6.44	4.84	5.97	8.88	7.60	8.32	8.84	6.98	6.84

N15b Average sickness per PCSO to be less than an average of 7.7 days

YTD Performance	5.58	6.65	16.40	8.45	6.37	n/a	6.57		7.86
YTD Target	7.06	7.06	7.06	7.06	7.06	n/a	7.06		7.06
Last month perform	5.02	6.52	15.14	6.49	5.79	n/a	6.56		7.24
Last month target	6.42	6.42	6.42	6.42	6.42	n/a	6.42		6.42
Better/worse	↓	↑	↑	↓	↓	-	↑		↑
Same period last ye	5.78	10.45	15.33	5.80	12.51	n/a	8.57		9.20

N15c Average sickness per staff employee to be less than an average of 7.7 days

YTD Performance	3.97	5.41	6.46	9.25	6.47	2.06	2.43	7.14	6.44
YTD Target	7.06	7.06	7.06	7.06	7.06	7.06	7.06	7.06	7.06
Last month perform	3.02	4.98	5.97	9.08	5.71	1.92	2.42	6.58	5.93
Last month target	6.42	6.42	6.42	6.42	6.42	6.42	6.42	6.42	6.42
Better/worse	↓	↑	↑	↑	↓	↑	↑	↑	↑
Same period last ye	3.97	7.72	7.15	5.57	10.27	3.46	3.33	7.28	6.82

BRITISH TRANSPORT POLICE

2010-11 POLICING PLAN: NATIONAL TARGETS

Updated t 10 Ma

Key:

GREEN	Achie
AMBER	Failin
RED	Failin

Targets N1, N3, N5, N10 are up 28 Feb 2011 (Last month 31 Jan 2011)
Targets N2, N4, N6-N9 are upda 10 Mar 2011 (Last month 13 Feb 2011)

	London North	London South	London Underground	North Eastern	North Western	Scottish	Wales & Western	FHQ
N1 Non-suspicious Fatalities to be cleared within an average of 90 minutes								
YTD Performance	77	83	78	86	82	97	79	
YTD Target	90	90	90	90	90	90	90	
Last month performar	78	81	76	87	81	97	77	
Last month target	90	90	90	90	90	90	90	
Better/worse	↑	↓	↓	↑	↓	←	↓	
Same period last year	85	78	70	83	64	78	93	
N2 Reduce the number of Live Cable related offences from the 2009-10 level (excl. London Underground Ar								
YTD Performance	97	121	23	685	96	77	282	
Target	115	50	0	428	73	14	147	
Last month performar	99	107	23	626	89	74	254	
Last month target	106	46	0	397	68	13	136	
Better/worse	↑	↓	-	↓	↓	↑	↓	
Same period last year	110	46	7	407	73	14	136	
N3 Increase safety for at least 36 high-risk level crossings in partnership with Network Rail								
YTD Performance	6	6	-	6	5	5	6	
YTD Target	5	5	-	5	5	5	5	
Last month performar	6	6	-	5	4	0	6	
Last month target	5	5	-	5	5	5	5	
Better/worse	←	←	-	↑	↑	↑	←	
Same period last year	n/a	n/a	-	n/a	n/a	n/a	n/a	
N4 Reduce overall notifiable crime (excluding police generated offences) from the 2009-10 level								
YTD Performance	10794	12591	11898	5355	4053	1876	6027	
Target	10793	12476	12404	5074	4133	1976	5685	
Last month performar	10081	11636	10904	4969	3758	1740	5598	
Last month target	10008	11569	11503	4705	3833	1832	5271	
Better/worse	↑	↓	↓	↑	↓	↑	↑	
Same period last year	10762	12429	12317	5037	4157	1934	5658	
N5 To Respond to at least 80% of all Immediate incidents within 20 minutes (2010-11 Target)								
YTD Performance	91%	90%	98%	84%	92%	89%	89%	
YTD Target	80%	80%	80%	80%	80%	80%	80%	
Last month performar	91%	90%	98%	83%	92%	89%	90%	
Last month target	80%	80%	80%	80%	80%	80%	80%	
Better/worse	↓	↑	↑	↑	↓	↑	↓	
Same period last year	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
N6 Increase the number of detections for staff assault offences from the 2009-10 level								
YTD Performance	282	358	260	105	133	31	179	
Target	281	343	245	131	135	49	198	
Last month performar	266	333	242	94	127	27	165	
Last month target	261	318	228	121	125	46	184	
Better/worse	↓	↓	↓	↑	↓	↑	↑	
Same period last year	287	347	241	123	135	45	192	
N7 Reduce the number of serious VAP, sexual and robbery offences from the 2009-10 level								
YTD Performance	689	941	833	340	278	108	329	
YTD Target	728	921	820	323	285	177	368	
Last month performar	655	861	778	308	259	104	302	
Last month target	675	854	760	299	264	164	341	
Better/worse	↑	↓	↑	↓	↑	↑	↓	
Same period last year	722	918	821	322	291	168	379	
N8 Increase the number of offenders detected for Anti-Social Behaviour offences between 8pm and 2am by at lea								
YTD Performance	583	723	1,305	956	623	270	644	
YTD Target	563	605	1,259	819	616	350	615	
Last month performar	536	646	1,226	855	578	244	590	
Last month target	522	561	1,167	760	571	325	570	

Better/worse	↑	↑	↓	↑	↓	↑	↑
Same period last year	461	499	1054	679	511	288	518

N9 Increase the number of offenders detected for offences relating to Football Related Disorder by at least 25% f

YTD Performance	**131**	**70**	**102**	**201**	**136**	**62**	**267**
YTD Target	**125**	**48**	**79**	**211**	**118**	**55**	**228**
Last month performar	119	64	101	174	109	55	244
Last month target	106	46	74	168	100	55	208
Better/worse	↓	↑	↓	↓	↑	↑	↓
Same period last year	93	36	59	176	99	41	190

N10 Increase passengers' perceptions of safety for at least 42 stations where perception is currently low

YTD Performance	**5**	**3**	**3**	**5**	**4**	**6**	**6**
YTD Target	**6**	**6**	**6**	**6**	**6**	**6**	**6**
Last wave performanc	4	3	3	4	3	2	5
Last wave target	6	6	6	6	6	6	6
Better/worse	↑	←	←	↑	↑	↑	↑
Same period last year	n/a	n/a	n/a	n/a	n/a	n/a	n/a

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BTP Total
81
90
80
90
↓
81

1,358
828
1,249
768
↓
786

34
30
27
30
↑
n/a

52594
52543
48686
48724
↓
52294

91%
80%
91%
80%
↑
n/a

1,348
1,380
1,254
1,280
↓
1,370

3518
3624
3267
3,361
↑
3,621

ıst 20% fı

5,104
4,829
4,675
4,478

↑
4010

from the

969
868
866
759
↓
694

32
42
24
36
↑
n/a

BRITISH TRANSPORT POLICE

2010-11 POLICING PLAN: LOCAL TARGETS, LONDON AREAS

Key:

GREEN	Achieving target
AMBER	Failing target by < 5%
RED	Failing target by ≥ 5%

Targets LN1- LN3, LS1- LS6, LU1- LU7 are updated 10 Mar 2011 (Last month: 13 Feb 2011)
All other Local, London Area Targets are updated t 28 Feb 2011 (Last month: 31 Jan 2011)

London North	Hate Crime: Detection Rate	Cycle Crime: Detections	Route Crime: Detections	Neighbourhood Policing:	Police Visibility &	Industry Visibility &	Preparedness
	LN1	LN2	LN3	LN4	LN5	LN6	LN7
YTD Performance	**56%**	**240**	**831**	**56**	**115**	**110**	**5**
YTD Target	**55%**	**220**	**790**	**57**	**110**	**110**	**4**
Last month performa	55%	230	732	46	107	102	4
Last month target	55%	204	733	52	100	100	4
Better/worse	↑	↓	↑	↑	↓	↓	-
Same period last yea	53%	224	806	n/a	n/a	n/a	n/a

London South	Staff Assaults: Recorded Offences	Anti- Social Behaviour Offences-	Ticket Machine Offences:	Trespass: Detections	Graffiti damage > £1,000:	Cycle Crime: Detections	Neighbourhood Policing: Joint
	LS1	LS2	LS3	LS4	LS5	LS6	LS7
YTD Performance	**492**	**3,892**	**74**	**697**	**62**	**267**	**625**
YTD Target	**504**	**2,819**	**133**	**609**	**96**	**222**	**298**
Last month performa	450	3496	71	667	57	244	571
Last month target	467	2614	124	565	89	206	271
Better/worse	↓	↑	↓	↓	↓	↑	-
Same period last yea	506	2,849	85	584	95	222	n/a

London Underground	Hate Crime: Detection Rate	Staff Assaults: Recorded	Theft of Passenger	Theft of Passenger	Cycle Crime: Recorded	Graffiti: Detection	Economic Crime &
	LU1	LU2	LU3	LU4	LU5	LU6	LU7
YTD Performance	**47%**	**567**	**6,095**	**364**	**40**	**49%**	**61**
YTD Target	**43%**	**600**	**6,403**	**328**	**51**	**24%**	**39**
Last month performa	46%	**511**	**5,517**	348	36	51%	61
Last month target	43%	556	5937	305	48	24%	36
Better/worse	↑	↓	↓	↓	↓	↓	↓
Same period last yea	42%	586	6,330	325	58	0	36

London Underground	**Visibility & Engagement-**	**Passenger Confidence- LU**	**Passenger Confidence:**	**Neighbourhood Policing:**	**DLR Joint Revenue**
	LU8	LU9a	LU9b	LU10	LU11
YTD Performance	**417**	**85%**	**96%**	**92**	**58**
YTD Target	**63**	**83%**	**96%**	**63**	**55**
Last month performa	390	85%	96%	88	49
Last month target	57	83%	96%	57	50
Better/worse	↓	←	←	↓	↑
Same period last yea	n/a	n/a	n/a	n/a	n/a

BRITISH TRANSPORT POLICE

2010-11 POLICING PLAN: LOCAL TARGETS, NON-LONDON AREAS

Key:

GREEN	Achieving target
AMBER	Failing target by < 5%
RED	Failing target by ≥ 5%

Targets NE1 - NE2, NW1, SC1, WW1 updated to: **10 Mar 2011 (Last month: 13 Feb 2011)**
All other Local, non-London Area Targets are updated to: **28 Feb 2011 (Last month: 31 Jan 2011)**

North Eastern	**Violence & Sexual**	**Serious Route**	**Aggression towards**	**Neighbourhood Policing:**
	NE1	NE2	NE3	NE4
YTD Performance	**59%**	**25%**	**712**	**27**
YTD Target	**64%**	**21%**	**756**	**22**
Last month performan	63%	24%	654	21
Last month target	64%	21%	687	20
Better/worse	↓	↑	↑	↑
Same period last year	63%	22%	661	n/a

North Western	**Violence & Sexual Offences:**	**Aggression towards Staff:**	**Neighbourhood Policing: Problem**	**Neighbourhood Policing: Problem**
	NW1	NW2	NW3	NW4
YTD Performance	**42%**	**653**	**45**	**5**
YTD Target	**52%**	**606**	**22**	**4**
Last month performan	42%	568	38	3
Last month target	52%	551	20	4
Better/worse	↑	↓	↑	-
Same period last year	49%	610	n/a	n/a

Scottish	**Sectarian Related Offences: Offences Detected**	**Service Response Agreements**
	SC1	SC2
YTD Performance	**34**	**89%**
YTD Target	**14**	**80%**
Last month performan	32	89%
Last month target	13	80%
Better/worse	↑	-
Same period last year	10	n/a

Wales & Western	**Aggression towards Staff: Detection Rate**	**Anti Social Behaviour: Problem Solving Plans**	**Staff Assaults - Detection Rate (Welsh Sector ONLY)**
	WW1	WW2	W3
YTD Performance	**65%**	**23**	**69%**
YTD Target	**64%**	**22**	**73%**
Last month performan	62%	23	62%
Last month target	64%	20	73%
Better/worse	↑	↓	↑
Same period last year	64%	n/a	60%