Appendix A1 2009-10 POLICING PLAN: NATIONAL TARGETS

Updated to: 31 May 2009

Targets N1- N3, N5 are updated to: 31 May 2009 (Last month to: 30 Apr 2009)
Targets N4, N6- N9 are updated to: 31 May 2009 (Last month to: 30 Apr 2009)

Key:	
GREEN	Achieving target
AMBER	Failing target by < 5%
RED	Failing target by ≥ 5%

	LONDON NORTH	LONDON SOUTH	LONDON UNDERGROUND	NORTH EASTERN	NORTH WESTERN	SCOTTISH	WALES & WESTERN	FHQ	BTP TOTAL
N1 Reduce notifiable crime (excl. "police generated crime")									
YTD Performance	1940	2306	2320	1005	847	432	1143		9993
YTD Target	2114	2530	2227	1032	780	361	1057		10098
Last month performance	936	1141	1114	476	428	219	588		4902
Last month target	1040	1244	1096	508	384	178	520		4967
Better/worse	↓	↑	↓	↓	↑	↑	↑		↓
Same period last year	2088	2671	2223	1125	876	379	1018		10380
N2 Achieve a detection rate of at least 33% for notifiable offences									
YTD Performance	32%	34%	28%	31%	33%	28%	32%		31%
Target	33%	32%	30%	34%	43%	38%	34%		33%
Last month performance	29%	28%	27%	33%	30%	30%	30%		29%
Last month target	33%	32%	30%	34%	43%	38%	34%		33%
Better/worse	↑	↑	↑	↓	↑	↓	↑		↑
Same period last year	26%	33%	24%	30%	40%	38%	28%		30%
N3 Reduce live cable related offences by 2% (excl. LU Area)									
YTD Performance	27	8	1	64	8	4	33		144
YTD Target	23	18	-	99	16	4	36		193
Last month performance	14	5	0	38	3	2	18		80
Last month target	12	9	-	49	8	2	18		95
Better/worse	↓	↑	-	↑	↓	←	↑		↑
Same period last year	25	16	6	136	21	3	54		255
N4 On average, clear fatalities within 90 minutes									
YTD Performance (mins)	84	61	45	66	81	83	100		76
Target (mins)	90	90	90	90	90	90	90		90
Last month performance	78	55	44	69	79	N/A	N/A		68
Last month target	90	90	90	90	90	90	90		90
Better/worse	↓	↓	↓	↑	↓				↓
Same period last year	69	75	N/A	88	73	78	65		70
N5 Increase the number of offenders detected for football related offences by 7%									
YTD Performance	6	13	19	40	16	11	49		154
YTD Target	4	10	10	27	11	4	28		96
Last month performance	3	10	9	30	3	4	29		88
Last month target	2	5	3	21	3	2	23		58
Better/worse	←	↓	↓	↑	↑	↑	↑		↑
Same period last year	4	9	9	26	11	4	27		90
N6 Quality of Service: Achieve overall victim satisfaction of at least 80%									
YTD Performance	85%	83%	92%	93%	92%	94%	85%		88%
Target	80%	80%	80%	80%	80%	80%	80%		80%
Last month performance	89%	87%	91%	93%	90%	95%	89%		90%
Last month target	80%	80%	80%	80%	80%	80%	80%		80%
Better/worse	↓	↓	↑	↑	↑	↓	↓		↓
Same period last year	85%	79%	85%	89%	85%	72%	81%		83%
N7 Average sickness per police officer to be less than eight days									
YTD Performance	1.44	0.68	0.88	1.59	1.80	1.96	1.77	1.26	1.29
YTD Target	1.33	1.33	1.33	1.33	1.33	1.33	1.33	1.33	1.33
Last month performance	0.73	0.42	0.43	0.86	0.89	0.69	0.87	0.62	0.63
Last month target	0.67	0.67	0.67	0.67	0.67	0.67	0.67	0.67	0.67
Better/worse	↑	↑	↓	↑	↓	↓	↓	↓	↓
Same period last year	1.36	1.05	1.16	1.68	1.28	2.67	1.63	1.06	1.38
N8 Average sickness per PCSO to be less than eight days									
YTD Performance	0.30	0.98	1.33	1.46	1.81	N/A	2.95		1.21
YTD Target	1.33	1.33	1.33	1.33	1.33	N/A	1.33		1.33
Last month performance	0.27	0.34	0.28	0.15	0.95	N/A	1.12		0.48
Last month target	0.67	0.67	0.67	0.67	0.67	N/A	0.67		0.67
Better/worse	↑	↓	↓	↓	↑	N/A	↓		↓
Same period last year	0.89	3.35	1.82	0.73	0.86	N/A	0.32		1.42
N9 Average sickness per staff employee to be less than eight days									
YTD Performance	1.34	1.47	1.27	0.36	1.22	0.24	0.40	0.86	0.95
YTD Target	1.33	1.33	1.33	1.33	1.33	1.33	1.33	1.33	1.33
Last month performance	0.63	0.69	0.68	0.26	0.49	0.04	0.37	0.40	0.47
Last month target	0.67	0.67	0.67	0.67	0.67	0.67	0.67	0.67	0.67
Better/worse	↓	↓	↑	↑	↓	↓	↑	↓	↓
Same period last year	1.32	2.11	2.25	1.67	1.08	2.61	0.92	0.78	1.26

Appendix A2 2009-10 POLICING PLAN: NATIONAL TARGETS (continued)

Targets N10 - N16 are updated to: 31 May 2009 (Last month to: 30 Apr 2009)

Key:

GREEN	Achieving target
AMBER	Failing target by < 5%
RED	Failing target by ≥ 5%

	LONDON NORTH	LONDON SOUTH	LONDON UNDERGROUND	NORTH EASTERN	NORTH WESTERN	SCOTTISH	WALES & WESTERN	FHQ	BTP TOTAL
N10 Answer 90% of emergency calls within 10 seconds									
YTD Performance									**90%**
YTD Target									**90%**
Last month performance									90%
Last month target									90%
Better/worse									←
Same period last year									81%
N11 Answer 90% of non-emergency calls within 40 seconds									
YTD Performance									**94%**
YTD Target									**90%**
Last month performance									94%
Last month target									90%
Better/worse									←
Same period last year									90%
N12 Achieve 6% efficiency savings over three years (2008-09 to 2010-11)									
Realised since April 2008									**£13,978,939**
Three year target									**£10,185,070**
Realised last month									£13,013,686
Change during month									+ £965,253
N13 13% of police officers recruited to be from a BME background (excluding transferees)									
YTD Performance									**19%**
Target									**13%**
Last month performance									No officers were recruited in April.
Last month target									13%
Better/worse									
Same period last year									6%
N14 13% of police officers recruited to be female (excludng transferees)									
YTD Performance									**26%**
Target									**13%**
Last month performance									No officers were recruited in April.
Last month target									13%
Better/worse									
Same period last year									9%
N15 9% of promoted police officers to be from a BME background									
YTD Performance									No officers were promoted in May.
Target									**9%**
Last month performance									No officers were promoted in April.
Last month target									
Better/worse									
Same period last year									0%
N16 12% of promoted police officers to be female									
YTD Performance									No officers were promoted in May.
Target									**12%**
Last month performance									No officers were promoted in April.
Last month target									
Better/worse									
Same period last year									0%

Appendix A3 2009-10 POLICING PLAN: LOCAL TARGETS, LONDON AREAS

Targets LN1, LN2, LU1, LU2, LU17 - LU19 and LU21 are updated to: 31 May 2009 (Last month to: 30 Apr 2009)
All other Local, London Area Targets are updated to: 31 May 2009 (Last month: 30 Apr 2009)

Key:	
GREEN	Achieving target
AMBER	Failing target by < 5%
RED	Failing target by ≥ 5%

LONDON NORTH	Joint Policing Operations	Joint Rail Industry Operations	Staff Assaults: Recorded Offences	Staff Assaults: Detection Rate	Violent/Sexual: Recorded Offences	Robbery: Detection Rate	Route Crime: Detections	TOPP: Recorded Offences	ASB: Detections	Ticket Machine Theft: Detections	Neighbourhood Policing: Recorded Offences	TFL funded NP: Detections
	LN1	LN2	LN3	LN4	LN5	LN6	LN7	LN8	LN9	LN10	LN11	LN12
YTD Performance	24	29	84	52%	148	40%	129	446	366	0	476	65
YTD Target	20	20	76	55%	143	49%	128	552	332	2	513	73
Last month performance	4	7	32	66%	61	67%	60	233	161	0	211	26
Last month target	10	10	38	0%	71	49%	64	272	164	2	252	37
Better/worse	↑	↑	↓	↓	↓	↓	↑	↑	↑	←	↓	↑
Same period last year	N/A	N/A	78	44%	164	41%	139	545	299	0	493	53

LONDON SOUTH	Violent/Sexual: Recorded Offences	Robbery: Detection Rate	Staff Assaults: Recorded Offences	Staff Assaults: Detection Rate	Graffiti damage > £1,000: Rec'd Offences	Graffiti: Detections	TOPP: Recorded Offences	ASB Detections	Ticket Machine offences: Det Rate	Trespass: Detections	Cycle Crime Detections	Neighbourhood Policing: Detections
	LS1	LS2	LS3	LS4	LS5	LS6	LS7	LS8	LS9	LS10	LS11	LS12
YTD Performance	168	59%	92	38%	13	65	451	611	69%	107	30	233
YTD Target	208	49%	92	55%	20	37	509	435	29%	88	24	243
Last month performance	82	50%	40	70%	6	6	233	276	129%	40	9	97
Last month target	102	49%	45	55%	10	18	251	214	29%	43	11	119
Better/worse	↓	↑	↓	↓	↓	↑	↑	↑	↓	↑	↑	↑
Same period last year	215	45%	104	55%	23	29	537	395	16%	63	16	286

LONDON UNDERGROUND	NP: Number of Problem Solving Plans	NP: Joint Operations	ASB: Detection Rate	Violent / Sexual / Robbery: Rec'd Offences	Sexual Offences: Det. Rate	Robbery: Detection Rate	Hate Crime: Detection Rate	TOPP: Recorded Offences	TOPP: Detection Rate	Staff Assaults: Recorded Offences	Serious Staff Assaults: Det Rate	Weapon Crime: Recorded Offences
	LU1	LU2	LU3	LU4	LU5	LU6	LU7	LU8	LU9	LU10	LU11	LU12
YTD Performance	To be monitored quarterly		58%	141	22%	44%	54%	1200	4.9%	255	64%	3
YTD Target			60%	152	23%	36%	44%	1025	5%	254	78%	17
Last month performance			59%	56	45%	25%	68%	569	5%	116	40%	0
Last month target			60%	75	23%	36%	44%	505	5%	125	78%	9
Better/worse			↓	↓	↓	↑	↓	↓	↓	↓	↑	↓
Same period last year	N/A	N/A	44%	160	98%	71%	33%	985	5%	300	39%	15

LONDON UNDERGROUND (cont'd)	Graffiti: Detection Rate	Stonethrowing & Trespass: Detections	Serious Route Crime: Rec'd Offences	Economic Crime: Detections	Number of Joint Operations	% of NPT time within own area	Safety / Security / QoS perception	Notifiable Offences per 100k journeys	Graffiti lost minutes
	LU13	LU14	LU15	LU16	LU17	LU18	LU19	LU20	LU21
YTD Performance	25%	20	2	9	21	89%	N/A	1.69	169
YTD Target	12%	31	5	2	20	85%	N/A	1.34	153
Last month performance	33%	6	1	3	4	90%	N/A	1.70	75
Last month target	12%	15	3	1	10	85%	N/A	1.34	76
Better/worse	↓	↑	↓	↑	↑	↓		↑	↓
Same period last year	16%	32	6	1	N/A	N/A	N/A	N/A	N/A

Appendix A4 2009-10 POLICING PLAN: LOCAL TARGETS, NON-LONDON AREAS

Targets NE7-10, NW5, 6 & 9, SC2 and WW7 are updated to: 31 May 2009 (Last month: 30 Apr 2009)
All other Local, non-London Area Targets are updated to: 31 May 2009 (Last month: 30 Apr 2009)

Key:	
GREEN	Achieving target
AMBER	Failing target by < 5%
RED	Failing target by ≥ 5%

NORTH EASTERN	Violent/Sexual Offences: Detection Rate	Hate Crime: Detection Rate	Staff Assaults: Recorded Offences	Passenger/ Public Assaults: Rec'd offences	Route Crime: Detection Rate	ASB: Offenders Detected	Number of Joint Operations	NP: number of surgeries in Leeds area	NP: no. of surgeries in East Coast Mainline area	NP: no. of surgeries in Robin Hood Line area
	NE1	NE2	NE3	NE4	NE5	NE6	NE7	NE8	NE9	NE10
YTD Performance	64%	72%	28	94	10%	321	0	7	4	1
YTD Target	57%	59%	29	79	17%	296	2	2	2	2
Last month performance	57%	100%	12	46	6%	141	0	5	4	0
Last month target	57%	59%	15	39	17%	145	1	1	1	1
Better/worse	↑	↓	↓	↓	↑	↑	←	↓	↓	↑
Same period last year	44%	62%	29	78	7%	150	N/A	N/A	N/A	N/A

NORTH WESTERN	Violent/Sexual: Recorded offences	ASB: Offenders Detected	Staff Assaults: Detections	Hate Crime: Detection Rate	No. of Level Crossing Management Plans	Number of joint Operations	NP, Southport: Notifiable Offences	NP, Manchester: Notifiable Offences	Merseyrail Secure Stations: (% Coverage)
	NW1	NW2	NW3	NW4	NW5	NW6	NW7	NW8	NW9
YTD Performance	81	184	54	24%	1	4	37	140	100%
YTD Target	59	178	44	58%	1	2	27	111	100%
Last month performance	52	77	19	22%	0	4	18	72	100%
Last month target	30	87	21	58%	0	1	13	55	100%
Better/worse	↑	↑	↑	↑	↑	↓	↑	↑	←
Same period last year	57	185	42	63%	N/A	N/A	33	72	N/A

SCOTTISH	ASB: Recorded Offences	Stakeholder Satisfaction with completed PSPs
	SC1	SC2
YTD Performance	335	100%
YTD Target	378	70%
Last month performance	157	100%
Last month target	186	70%
Better/worse	↓	←
Same period last year	337	N/A

WALES & WESTERN	Violent/Sexual Offences: Detection Rate	Hate Crime: Detection Rate	Staff Assaults: Detection Rate	Aggression towards staff: Detection Rate	Route Crime: Detections	ASB: Offenders Detected	NP Joint operations	NP, B'ham New St: Notifiable Offences	Welsh Sector: Total Offences
	WW1	WW2	WW3	WW4	WW5	WW6	WW7	WW8	WW9
YTD Performance	37%	69%	45%	60%	167	226	9	127	695
YTD Target	60%	58%	60%	58%	132	157	4	117	617
Last month performance	24%	63%	29%	61%	84	118	2	67	319
Last month target	60%	58%	60%	58%	65	77	2	58	303
Better/worse	↑	↑	↑	↓	↓	↓	↑	↑	↓
Same period last year	64%	50%	42%	67%	125	128	N/A	123	664