

## Agenda

### Professional Standards Committee

Tuesday 27 October 2009, 1.30pm  
at FHQ, 6<sup>th</sup> Floor

The Forum  
5th Floor North  
74-80 Camden Street  
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### Standing Items

1. **Matters Arising from the File Review**
2. **Minutes of Meeting 28<sup>th</sup> July 2009**
3. **Matters arising**
4. **Quarterly Report**  
Report from DCS Carroll
5. **Update on PSD Plans**  
Verbal update from DCS Carroll
6. **Secretariat Update**  
Report from the Business Support Manager

### Reports

7. **IPCC Complaints Statistics**  
Report from DCS Carroll
8. **Problem Profile PCSOs**  
Report from DCS Carroll
9. **Problem Profile London South**  
Report from DCS Carroll
10. **Complaints Against BME Officers**  
Report from DCS Carroll
11. **Senior Officer and Staff Complaints Policies**  
Report from the Business Support Manager
12. **BTPA Members and Staff Conduct Complaints Policy**  
Report from the Business Support Manager

British Transport Police Authority

**Stakeholder Relations and Communications Strategy meeting**

**13. AOB**

**Date of next meeting**

26 January 2010

File Review 11:30pm – 1:30pm

Meeting 1:30pm – 3:30pm