



# Policing Plan 2017–18

Plans for  
policing  
Great Britain's  
rail network

# Overview

Policing Plan Commitments 2017-18

## Strategic Objectives BTP Performance Framework

### Our strategy on a page



#### › OUR AMBITION & PURPOSE

A world class specialist police force, helping the nation's travelling public get home everyday safe, secure and on time

#### › OUR STRATEGIC OBJECTIVES

**Reduce disruption**  
**Reduce crime**  
**Increase confidence**  
**Deliver value for money**

**Threat**  
**Risk**  
**Harm**  
**Vulnerability**

#### › OUR PRIORITIES

- 1 Counter Terrorism
- 2 Preventing crime
- 3 Protecting vulnerable people
- 4 Supporting the railways
- 5 Supporting & valuing our workforce
- 6 Building confidence & satisfaction
- 7 Improving effectiveness & efficiency

#### › OUR BEHAVIOURS

We keep people safe; putting victims, witnesses and the vulnerable first  
We focus on quality and trust our people to do the right thing, first time  
We're proud to be specialists providing leadership in difficult situations  
We find a way to make a difference everyday  
We act with honesty, integrity and embrace the code of ethics in all we do



#### › OUR PRINCIPLES

Feel valued and supported  
Have direction and visible leadership  
Be acknowledged and recognised  
Be engaged with and listened to  
Be trusted

# Overview

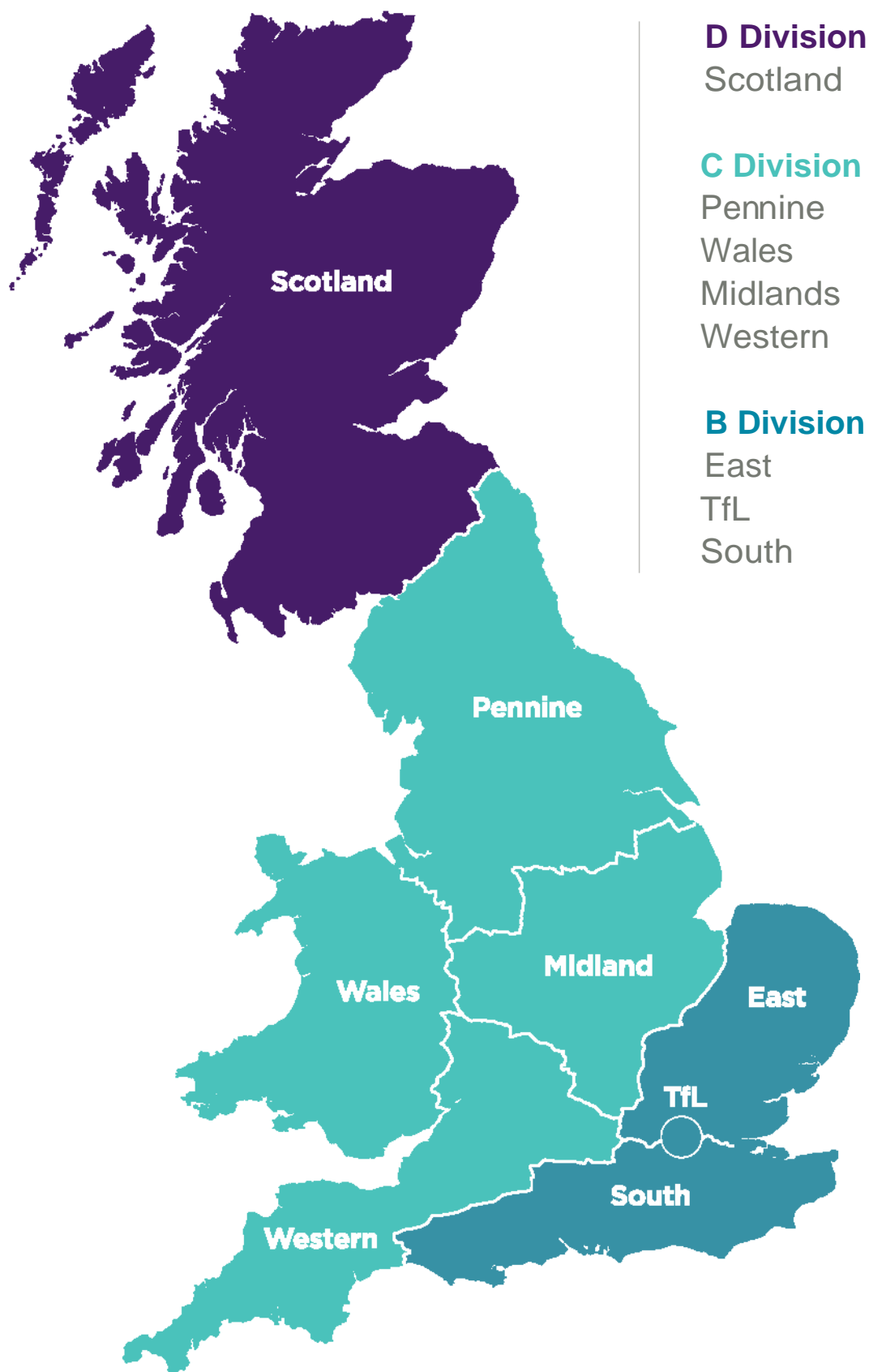
Policing Plan Commitments 2017-18

## National Commitments

- **Counter Terrorism:** to identify the most likely points of impact from terrorism and ensure that the Force has effective tactical options and plans in place.
- **Preventing crime:** to focus on crimes and offenders that cause the greatest harm.
- **Protecting vulnerable people:** to protect, support and safeguard vulnerable people at risk.
- **Supporting the railways:** to work in partnership with industry and other partners to keep the railways running efficiently and on time. To respond quickly to incidents that cause delay and promptly reinstate services.
- **Supporting and valuing our workforce:** to ensure that our staff feel valued and supported in what they do and are well trained and equipped to provide rapid response and deliver a high level quality service.
- **Building confidence and satisfaction:** to put witnesses and victims at the heart of what we do and inspire high standards of service, behaviour and personal integrity to ensure the Force meets the needs of the public and victims of crime. To police fairly and proportionately.
- **Improving effectiveness and efficiency:** to ensure our officers and staff are in the right place at the right time to deliver our priorities. To use our resources wisely and sparingly and quantify the value of what we do.

# Overview

Policing Plan Commitments 2017-18



# Overview

Policing Plan Commitments 2017-18



## The cost of policing

In 2017 the British Transport Police Authority (BTPA) set a budget of up to £297.4million for policing Great Britain's railways.

OVERGROUND COSTS	VALUE (£M*)
BTP gross budget	£ 290.5
BTPA gross budget	£ 2.0
CT approval to spend up to	£ 5.0
<b>Total budget of up to</b>	<b>£ 297.4</b>

\*Accurate to one decimal place.

Details of BTP's Divisional budgets will be available in the final published versions of the 2017-18 Policing Plans.

# Overview

Policing Plan Commitments 2017-18



## BTP Resources

BTP's resources nationwide

BTP DIVISIONS	Police Officer	Police Staff	PCSO	Special Officer
FHQ	429	1152	0	10
B-Division	1455	255	203	162
C-Division	845	131	114	132
D-Division	213	38	0	26
<b>Grand Total</b>	<b>2942</b>	<b>1576</b>	<b>317</b>	<b>330</b>

\* Actual figures correct as of February 2017. Details of 2017-18 projected figures and resources at station level will be available in the final published versions of the 2017-18 Policing Plans.



# B Division Commitments

- **Policing the Night Time Economy**

Having the confidence that police officers are there when they are needed is important to both passengers and staff who use and work on the rail and tube network. We will ensure that our officers are visible late in the evening, through the night and into the morning to provide reassurance and a swift response to emerging incidents. We are committed to ensuring the travelling public travel safely and securely and that rail staff can effectively run the network, allowing everyone to enjoy this significant change in London's social tapestry.

- **Supporting and Safeguarding Rail Staff**

We have methodically reviewed where and when the demand for our service is greatest. This analysis has enabled us to adjust the work patterns and locations of our officers so they are deployed at the times and places where they are most needed. By doing this, we have reduced our response times to incidents, provided officers in more isolated areas and increased our capacity to catch and prosecute offenders.

- **Providing information on the quality of police activity**

As the Force moves to a broader performance framework we are committed to providing the rail industry and the public with information on what we do and why, which will improve our accountability. We will do this through regular meetings at both local and senior management level to keep our partners sighted on our strategies, performance and how we deliver our specialist police service. Our police work will continue to include an array of tactics and techniques such as intelligence led deployments, problem solving action plans, media engagement and a quick response to crimes and incidents.

- **Working closely with the Public and Industry Partners**

To help us deliver the best level of service we must work closely with both the travelling public and local communities, and also our colleagues in the rail industry. This means listening to what matters to them and seeking to continually deliver a policing service that makes a difference to those who travel and work on the rail network in London and the South East. Whether by way of specific project activity or ongoing consultation and engagement, we recognise that we achieve the best results when we all work together.



# B Division

Policing Plan Commitments 2017-18 by Sub-Division



## Resources in B Division

	Police Officer	Police Staff	PCSO	Special Officer
B Headquarters	101	41	1	3
B Operations	120	87	1	0
East and Response	493	12	70	53
South and Crime	529	79	41	65
TFL	212	36	90	41
<b>Total</b>	<b>1455</b>	<b>255</b>	<b>203</b>	<b>162</b>

\* Actual figures correct as of February 2017. Details of 2017-18 projected figures and resources at station level will be available in the final published versions of the 2017-18 Policing Plans.





# C Division Commitments

- **Focus on the prevention of Anti-Social Behaviour**

Through consulting and listening to both the public and industry partners we know that anti-social behaviour on the network is a concern. We will actively tackle this issue throughout the year and publicise our commitment through our expanded social media channels. We recognise the correlation between ticketless travel and anti-social behaviour, and we will support the industry in their activity to prevent this throughout the year.

- **Focus on the prevention of Assaults and Abuse against Staff**

We will work to ensure rail staff are confident it is worthwhile reporting assaults and abuse. We recognise that they will only report incidents when they feel confident they will receive feedback, support and engagement from the police. Debriefing exercises following instances of assault has been highlighted to us by industry colleagues as a very effective tactic. We will continue with this approach during 2017-18, underlining our commitment to support to staff, and our aim to manage conflict through learning.

- **Work in partnership to identify and mitigate incidents of high risk, high frequency trespass locations**

We will move beyond tracking overall delay minutes. We recognise that trespass is a constant issue for the rail industry in terms of risk and disruption. The industry responds quickly to risk and we will work with them, through our embedded Inspectors at the various Network Rail Operating Centres, to ensure that we are adding both value and policing skills to their decisions in relation to protecting the public and infrastructure. We recognise the value of education and will continue to engage with schools in high impact, high disruption locations, maintaining the principles of neighbourhood policing.

- **Focus on late night Reassurance Patrols and Visibility**

A common message from our engagement activity is that people welcome seeing uniformed officers across the network late at night. It gives passengers and staff a feeling of confidence and reassurance and is linked to reducing anti-social behaviour. Through the implementation of the Force's Demand Review, we will be able to better align to align the working patterns of officers and PCSOs to the times and days of the week when calls for our service are at their highest.



# C Division

Policing Plan Commitments 2017-18 by Sub-Division



## Resources in C Division

	Police Officer	Police Staff	PCSO	Special Officer
C Headquarters	26	24	0	6
C Operations	182	71	0	0
Midland	161	11	14	44
Pennine	334	17	44	58
Wales	60	4	39	4
Western	82	4	17	20
<b>Total</b>	<b>845</b>	<b>131</b>	<b>114</b>	<b>132</b>

\* Actual figures correct as of February 2017. Details of 2017-18 projected figures and resources at station level will be available in the final published versions of the 2017-18 Policing Plans.



# D Division Commitments

- **Commitment to Football and Events Policing**

Policing football and other key events remains our priority. We will work with the rail industry and other partner and law enforcement agencies to ensure that the travelling public can attend events using the rail network in a safe and secure environment and that other passengers and rail staff are free from crime and anti-social behaviour.

- **Focus on Staff Assaults**

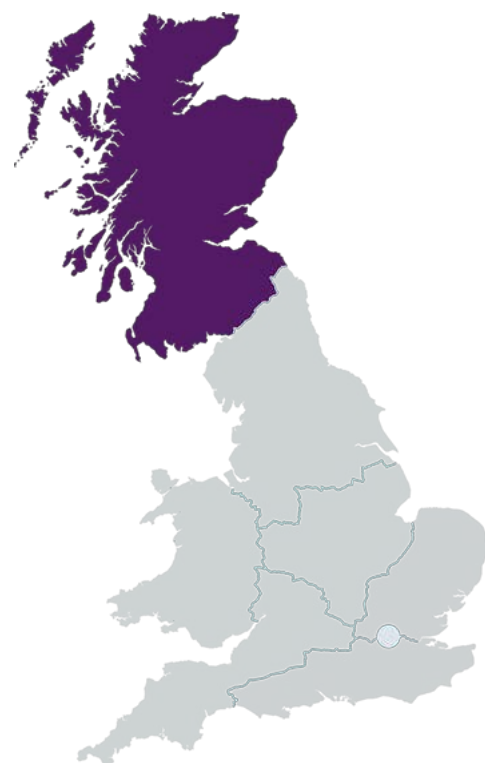
We will continue to focus on staff assaults and ensure that rail staff are able to work without fear of abuse or assault. We will work closely with rail industry colleagues to provide training in dealing with conflict and ensure that victims of crimes are supported throughout the criminal justice process, as well as kept updated on the progress and outcome of our investigations in a timely manner.

- **Tackle disruption**

Disruption causes delay to the travelling public and is a concern for industry partners. We will continue to promote joint working and innovation with the rail industry to minimise the impact of disruption on the network. We will ensure that we get to the scene of disruption incidents as quickly as possible by using intelligence led deployments at high impact and hotspot locations.

- **Focus on Safeguarding and Suicide Prevention**

Tackling vulnerability and protecting the public is a key priority and we are committed to safeguarding vulnerable people on the railway network. We will work closely with partner agencies, charities and other government bodies in order to enhance collaboration around safeguarding those most vulnerable.



# D Division

Policing Plan Commitments 2017-18 by Sub-Division



## Resources in D Division

	Police Officer	Police Staff	Special Officer
Aberdeen	8	1	1
Dalmuir	5	0	0
Dundee	4	0	1
Edinburgh	47	2	7
Glasgow	109	32	10
Inverness	5	3	0
Kilwinning	7	0	3
Kirkcaldy	4	0	0
Motherwell	6	0	2
Paisley	4	0	0
Perth	9	0	0
Stirling	5	0	2
<b>Total</b>	<b>213</b>	<b>38</b>	<b>26</b>

\* Actual figures correct as of February 2017. Details of 2017-18 projected figures and resources at station level will be available in the final published versions of the 2017-18 Policing Plans.