

Policing Plan Scotland



13/14

Foreword



Ch Supt Ellie Bird

Scotland Area Commander British Transport Police

I am delighted to report on the contribution that my officers and staff have made in minimising disruption and keeping passengers and staff safe across Scotland's rail network during 2012/13.

Despite a significant increase in passenger numbers and some considerable operational challenges we continue to reduce notifiable crime and achieve some of the highest detection rates for violent crime.

Our achievements are a result of collaborative working with Network Rail, train operators and policing colleagues across Scotland. Having listened to the concerns of passengers and staff we focus on late night trains, the impact of anti social behaviour and those crimes that cause disruption to services.

As we reduced incidents of serious violence we increased our focus on those incidents that affect the majority of passengers. The

51% increase in the number of persons detected for public order is a testament to our commitment to the restrictions on alcohol imposed this year.

Disruption to services is one of the greatest frustrations to passengers and staff. Collaborative working is fundamental to much of our success and through local problem solving plans we have reduced the number of minutes lost on six key routes by 42%, that's in excess of 3000 minutes.

Quality of service is of particular importance; if victims of crime do not have confidence in us, crime goes unreported. I am determined that we deliver exceptional service every time and so I am pleased to report 94% satisfaction rate for this year.

During 2012/13 the Area recorded less than 5 notifiable crimes a day. As we move into a new performance year we are prepared to take on even greater challenges.

In 2013 /14 we will build on our achievements, continue to reduce notifiable crime and maintain our detection rates. We will reduce police related disruption and increase the number of detections for level crossing offences.

To promote greater confidence and reassurance in use of the railway we will increase the number of hours our officer's work between 7pm and 3am. Enhanced visibility will enable us to increase the number of persons detected for anti social behaviour.

Delivering great performance brings with it greater expectations. I am confident that

we have the ability to achieve more. This year I have given a commitment to convert at least 10% of our non staff costs into front line operational delivery.

As we focus on the year ahead it is important to maintain a longer term view with Commonwealth Games and Ryder Cup

scheduled for 2014.

Scotland's programme of ambitious rail infrastructure projects will bring a significant increase in passenger numbers across a wider network. Increased passenger confidence, reducing crime and disruption to services are critical to success.

BTP resources in Scotland

Unit	Police Officer	Police Staff	Special Const.*
Aberdeen	6		
ACC Scotland	1	1	
AIB	8	17	
Area Central Operations Unit	22	8	
Area Commander	2	1	
Area HQ	6		
CID	21		
Crime and Justice Unit	0	7	
Dalmuir	4		
Dog Section	2		
Dundee	3		
Edinburgh	21		
Finance and Corporate Services		14	
Glasgow	33		

Unit	Police Officer	Police Staff	Special Const.*
Glasgow Area NPTs	27		
Inverness	4		
Kilwinning	13		
Kirkcaldy	4		
Motherwell	7		
Operational Planning		5	
Operational Support	2	1	
Paisley	4		
Perth	6		
Secondments	6		
Specials			15
Stirling	4		
Waverley NPT	18		
Core policing total	220	48	15
EPSA funded posts	3	6	0
Grand total	223	54	15

* **Special constables** are excluded from the charging model

Scotland targets

Anti-social behaviour

Increase the number of persons detected for anti-social behaviour

To promote greater confidence and reassurance in use of the railway we will increase the number of hours our officer's work between 7pm and 3am. Enhanced visibility will enable us to increase the number of persons detected for anti social behaviour.

Disruption: minutes lost

Reduce the number of minutes lost for police related disruption on six key routes.

Disruption to services is one of the greatest frustrations to passengers and staff. Collaborative working is fundamental to much of our success and through local problem solving plans we have reduced the number of minutes lost on six key routes by 42%, that's in excess of 3000 minutes.

Sickness

Average sickness days for Police Officers to be less than the Force average

Police officer sickness was identified as a specific priority for our stakeholders in Scotland. In addition to BTP's national targets this year surrounding staff availability, Scotland has committed to reduce the average number of its sickness days to a level below the Force's average.

Value for money

Convert at least 10% of non-staff costs into frontline operational delivery

Delivering great performance brings with it greater expectations and the Scotland area is confident of its ability to achieve more. This year, it has given a commitment to convert at least 10% of non staff costs into front line operational delivery.

Level crossings

Increase the number of detections for level crossing related offences by at least 25%

Level crossing offences are highly dangerous with the potential to cause significant loss of life and disruption to services. In 2013/14, we will build on our record by enhancing our presence at level crossings and increasing the number of detections for offences.

Quality of service

Overall satisfaction rate to be at least 90%

Quality of service is of particular importance; if victims of crime do not have confidence in us, crime goes unreported. I am determined that we deliver exceptional service every time and so I am pleased to report 94% satisfaction rate for this year.

**For additional information
on the 2013-14 national
and local policing plans,
please visit:**

www.btpa.police.uk

BTPA contact:

Andrew Figgures CB CBE
Chief Executive

British Transport Police Authority
The Forum, 5th Floor North
74-80 Camden Street
London NW1 0EG

general.enquiries@btpa.police.uk

BTP national contact:

Michael Furness
Head of Strategic Development

British Transport Police
Force Headquarters
25 Camden Road
London NW1 9LN

michael.furness@btp.pnn.police.uk

Scotland contact:

Chief Superintendent Eliie Bird
Area Commander

British Transport Police
Scotland Area HQ
90 Cowcaddens Road
Glasgow G4 0LU

ellie.bird@btp.pnn.police.uk