

# **Policing Plan**

## Wales and Western area



# 13/14

# Wales & Western: foreword



## Ch Supt Peter Davies

### Wales & Western Area Commander British Transport Police

The Wales & Western Area has a significant geographical challenge, and a rich mix of rural and inner city environments to police. The Area covers 27 different counties of England and Wales with all of the social, economic and cultural difference that entails. Officers and staff have a responsibility for a travelling population of 160 million people a year. They oversee safety at 1200 stations and depots, supporting nine Train Operating Companies, four Network Rail zones, one Freight Operating Company and one Light Rail Operator.

We currently have a total of 258 police officers, 75 police staff and 68 Police Community Support Officers based at key points across the network. We strive to deliver a first class policing service for our industry partners and a safer railway environment for passengers. We have some solid working relationships in place – not only with industry partners – but also with Passenger Focus and the Home Office

police forces with whom we work closely.

Our partnership approach has secured another strong performance year on Wales & Western Area. Highlights for 2012/13 are:

- 7% reduction in Crime.
- Live Cable Theft down 43%.
- 10% reduction in Violence, Sexual & Robbery Offences.
- 11% increase in offenders dealt with for Anti-Social Behaviour.
- Recorded Staff Aggression down 3%.
- Public Performance Measure uniquely delivered for Welsh Sector.

We will continue to build upon this strong performance with our partners during 2013/14. Our new national and local targets set new challenges and align themselves closely with the needs of passengers, staff and the wider industry.

The plan will drive our activities to focus on our core business keeping people safe and minimising disruption to our rail networks. This policing plan will provide us with the focus to engage with rail staff, the travelling public and our communities and ensure they are safe and feel safe. To achieve this we are increasing our visibility on the Network particularly late in the evenings and will be patrolling more late night trains. By driving down crime and anti-social behaviour we will endeavour to make the rail network a very safe place.

During the year, the Area's senior management team has been joined by Superintendent Andy Morgan who now leads on Welsh Sector strategic matters and partnerships. Andy joins us having

had several key operational portfolios with South Wales Police and I am certain will have an impact on the Area.

Overall, we remain determined to reduce crime and disorder further in 2013/14, and there is a clear intention to be as visible and available to our community as is possible. Our neighbourhood policing teams will help us to remain community-focused. 2012/13 has seen significant use by those teams of problem-solving plans which are devised, monitored and signed off with industry partners. We expect they will continue to be used to tackle 2013/14's policing plan challenges.

The Safer Travel Policing Team - an innovative partnership involving BTP, West Midlands Police and the local transport authority, Centro - has really matured in

2012/13 and has reduced crime on the West Midlands network. Their innovative approach to problem-solving will tackle crime and disorder in the West Midlands region in 2013/14.

Finally, through recruitment, we will increase officer numbers on the Area by ten, and we are taking on an additional seventeen Special Constables to support our policing.

This plan sets out clearly what our objectives and targets are for the year ahead. The more effectively we can work with our partners, the more we can achieve and the more we can increase the confidence of passengers and staff, making the railways even safer.

I look forward to working with you.

# Wales & Western resources

Unit	PCSO	Police Officer	Police Staff	Special Const.*
Area Command Team	0	7	5	
Area Intelligence Bureau		2	16	
Area Justice Unit		1	11	
Bangor		5	1	
Birmingham New Street		36	3	4
Bristol		26	1	1
Bristol & SW Sector				
Cardiff		26	1	4
Carmarthen		2		
CID		24	1	
Contingency & Operational Planning		2	10	
Coventry	2	11	1	4
Crime Management Centre			3	
Crime Support		4		
Dedicated Source Unit		6		
Dog Unit		4		
Exeter		9	1	1
Finance and Corporate Services			9	
Gloucester	1	7		
Machynlleth		1		
Metal Theft Team		7		
Newport		2		1
No Witness No Justice			5	
NPT Bath	6	3		
NPT Birmingham	6	4		1
NPT Wales	39	8	1	1
Operational Support		6		
OSU		13		
Plymouth		7	1	
Proactive Crime Team		1		
Rhyl		4		
Safer Travel	8	5	1	8
Shrewsbury		6	1	
Swansea		9	1	1
Truro		2		1

Unit	PCSO	Police Officer	Police Staff	Special Const.*
Wolverhampton	1	10	1	3
<b>Core policing total</b>	<b>38</b>	<b>244</b>	<b>69</b>	<b>30</b>
<b>EPSA funded posts</b>	<b>25</b>	<b>14</b>	<b>3</b>	<b>0</b>
<b>Grand total</b>	<b>63</b>	<b>258</b>	<b>69</b>	<b>30</b>

\* Special constables are excluded from the charging model

# Area-wide targets

## Aggression towards staff

Reduce aggression towards staff offences from the 2012/13 level

This will build upon the success seen on the Area in 2012/13 and will further enforce the Area's view that staff on the network should be fully supported in dealing with incidents of aggression, and should have the confidence to report instances. Working in partnership around crime reduction, we will seek to further reduce instances of aggression.

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## Anti-social behaviour

Increase number of offenders detected by least 5% from the 2012/13 level

We recognise that anti-social behaviour can deter passengers and staff away from the rail network. It causes a disproportionate level of fear and is closely associated with ticketless travel. We are determined to deal with offenders in a proportionate way and one which gives confidence to passengers and staff in reporting incidents. The new force-wide texting service will support our efforts to make reporting as accessible as possible.

## Football-related offences

Increase the number of offenders detected by at least 20% from the 2012/13

A small minority of football fans will become involved in anti-social behaviour and this Area has a good track record in planning with TOC partners to anticipate and overcome most issues. There are still opportunities for us to work towards improving behaviour amongst fans and we will target the key problem clubs throughout the season. This target relies heavily upon solid planning, partnerships with TOCs and the excellent working relationships we already have in place with Home Office forces

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## Theft of passenger property

Reduce offences from 2012/13 level by at least 5%

Theft of Passenger Property contributes significantly to our overall crime rate on the Area and there are clear opportunities for us to better understand the issues and tackle them through a variety of measures. We will look to engage with passengers and with TOCs to support this activity.

# Welsh sector targets

## Staff assaults

**Maintain or improve the 2012/13 year end detection rate for staff assaults**

BTP achieved a 65% detection rate for staff assaults in 2012/13. There have been many successes in the previous year around both our investigations and the reporting levels from staff, and the maintenance of this target for the coming year is vitally important. We will build on the confidence levels of staff in the outcomes achieved and develop methods to improve the feedback to the TOCs, increasing confidence in BTP and our investigative ability, still further.

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## Disruption - delayed trains

**To further reduce the number of delayed trains (PPM) from 2012/13 year end**

We acknowledge that disruption is a major cause for concern for the TOCs and the general public. BTP will work closely with all key stakeholders on this issue, sharing information and intelligence which will contribute to a more effective approach, and the use of targeted operations to prevent incidents where disruption is caused. BTP will also work with the four Welsh Home Office forces, and constantly monitor our rostering arrangements in order to improve response times to these incidents.

**For additional information  
on the 2013-14 national  
and local policing plans,  
please visit:**

[www.btpa.police.uk](http://www.btpa.police.uk)

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